

ASS. REC. BY:

REF: CS3/SM017024666/ d3

Special Inspection:

Surveyor:

ASSIGNMENT (Office)

From (Person): Grace Teo

of SMO

Date/Time: 4.04pm @ 28/12/17

Estimated Cost:

Bill to:

OD: TP WS / TP RES / OD RES / EVA / ENV / MV / CS

To Inspect Vehicle No: GBE G346M

Insured: SKJ 9384A

at Workshop in/s: Thiam Heng Huat

Tel: 8263 6295

of Blk 176 Sin Ming Autocare #05-14

Policy No:

Claim No: CMTD1704702/AGC

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.G.A. 20/12/2017

CA / REV / REP. / REV 24 HRS

'up'

H.O.D. Enforcement:

Date/Time: 5.16pm @ 28/12/17

Person Contacted: Steven

Vehicle IN/OUT

Date/Time	Action/Instruction (X) Estimate	
	GBE G346M - x	10/1/18 - vehicle not in yet
	SKJ 9384A - x	10/1/18 - VNI yet have to arrange with owner (He said will call back to arrange)
13/1/18 -	called no answer	20/1/18 - Temporary close files
22/1/18 -	VNI (Steven)	Revert from email. (Celine) 21/1/18
28/1/18 -	vehicle still not in	
1/1/18 -	vehicle not in yet	

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Thursday, 28 December, 2017 4:04 PM
To: admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Chan, Shu Hui Agnes; Henry, Irene James
Subject: CMTD1704702/AGC - ACCIDENT INVOLVING SKJ9384A & GBE6346M ON 20.12.2017
Attachments: GBE6346M.pdf

Dear LKK Auto,

We attached herewith the SAS reports of GBE6346M for your necessary action.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Teo, Grace
Sent: Thursday, December 28, 2017 3:56 PM
To: 'Lheny'; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Chan, Shu Hui Agnes; Henry, Irene James
Subject: CMTD1704702/AGC - ACCIDENT INVOLVING SKJ9384A & GBE6346M ON 20.12.2017

Our Reference : CMTD1704702/AGC

Your Reference: CY.GBE6346M.17.THH.wp(Lh)

Without Prejudice

Date: 28th December 2017

Attention:

M/S C YOGARAJAH LLC

ACCIDENT INVOLVING SKJ9384A & GBE6346M ON 20.12.2017

Dear Lheny,

We refer to your email reply dated 28/12/2017.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO CONSULTANTS** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Yours faithfully,

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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From: Lheny [mailto:lheny@yoga-legal.com]

Sent: Thursday, December 28, 2017 2:45 PM

To: Teo, Grace

Cc: Chan, Shu Hui Agnes; Henry, Irene James

Subject: RE: CMTD1704702/AGC - ACCIDENT INVOLVING SKJ9384A & GBE6346M ON 20.12.2017

WITHOUT PREJUDICE

Dear Grace Teo

We refer to your email on the even date.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose a surveyor from our list of surveyors as appended below:-

1. Winson Goh
2. Amas Ong Poh Meng
3. Ong Ah Keng, Kent

Please be informed that if we do not hear from you **within 2 working days** from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "single joint expert".

We will accordingly inform you who the "single joint expert" is to facilitate your conduct of a pre-repair survey.

Best regards,

Lheny

M/s C YOGARAJAH LLC
883 North Bridge Road
#19-05 Southbank
Singapore 198785

Tel: 6292 5838

Fax: 6292 5938

Email: lheny@yoga-legal.com

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]

Sent: Thursday, 28 December, 2017 2:01 PM

To: lheny@yoga-legal.com

Cc: Chan, Shu Hul Agnes; Henry, Irene James

Subject: CMTD1704702/AGC - ACCIDENT INVOLVING SKJ9384A & GBE6346M ON 20.12.2017

Our Reference : CMTD1704702/AGC

Your Reference: CY.GBE6346M.17.THH.wp(Lh)

Date: 28th December 2017

Without Prejudice
EMAIL ONLY

Attention:

M/S C YOGARAJAH LLC

ACCIDENT INVOLVING SKJ9384A & GBE6346M ON 20.12.2017

Dear Sirs,

We refer to your Notice of Accident dated 28/12/2017.

Please be informed that Agnes Chan the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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883 North Bridge Road
#19-05 Southbank
Singapore 196785
T: 6292 5638
F: 6292 5638
(UEN No. 201333127N)
(GST Reg No. 201333127N)

Our Ref : CY.GBE6346M.17.THH(HW).wp(Lh)

Your Ref : Your insured vehicle SKJ 9384A

28 December 2017

NIPPON EXPRESS (SOUTH ASIA & OCEANIA PTE LTD)

c/o Motor Claims Department

Sompo Insurance Pte Ltd

50 Raffles Place

#05-01/06 Singapore Land Tower

Singapore 048623

BY FAX (6221 3147) ONLY

Dear Sirs

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA) ROAD TRAFFIC ACCIDENT INVOLVING GBE 6346M & SKJ 9384A ON 20.12.2017 @
07:40HRS ALONG TOH GUAN ROAD**

We are instructed by CONSTANT FORWARDER to notify you of a road traffic accident on 20.12.2017 @ 07:40hrs along Toh Guan Road involving our client's customer's vehicle registration number GBE 6346M and vehicle registration number SKJ 9384A driven by you at the material time. A copy of the Singapore accident statement report is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Yours faithfully,


C. Yogarajah LLC
Enc

cc: M/s Thiam Heng Huat Pte Ltd
Blk 176 Sin Ming Autocare
#05 - 14 Singapore 575721
Mr. Steven (8263 6295)

SINGAPORE ACCIDENT STATEMENT REPORT	
DATE	
28 DEC 2017	

Nivitha (LKK Auto)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 20 September 2018 12:31 PM
To: 'Teo, Grace'; assignments@lkkauto.com
Cc: 'Chan, Shu Hui Agnes'; 'Henry, Irene James'; 'SUR'
Subject: RE: CMTD1704702/AGC - ACCIDENT INVOLVING SKJ9384A & GBE6346M ON 20.12.2017

Dear Grace,

We refer to the above-mentioned and your email dated on 28/12/2017.

We regret to inform you that we are unable to arrange an appointment to conduct a physical re-inspection on this vehicle GBE 6346M.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, 28 December 2017 5:23 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'SUR' <sur@lkkauto.com>

Subject: RE: CMTD1704702/AGC - ACCIDENT INVOLVING SKJ9384A & GBE6346M ON 20.12.2017

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

"Wishes you a Happy New Year 2018"

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Thursday, 28 December, 2017 4:04 PM