



# CITY AUTO PTE LTD

BLK 8, SIN MING IND ESTATE, #01-80-02, SIN MING ROAD, SINGAPORE 675643.  
 TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
 24hrs Towing Services Tel: 9823 9898  
 Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AXA Insurance (Singapore) Pte Ltd  
 8 Shenton Way  
 #27-01 Singapore 068811

Attention : Motor Claim Department  
 Contact : 63387288 Fax No. : 68804838

Estimate : ES004952

Date : 23/12/2017  
 Vehicle Num. : SKV 6527L  
 Make/Model : Toyota Vellfire  
 Chassis/Eng# : JTNGF3DH708000119  
 Accident Date : 21/12/2017  
 Claim No. : TP AXA  
 Reference : -  
 Policy No. : MSD/VPCP/17-001930

S/N Quantity Particular

Unit Price Amount S\$

\*Remove and refit rear view camera  
 \*To remove rear seat, trimboard and upholstery

220 <sup>40</sup>~~180~~ 120.00  
 280.00

Labour Total S\$ :

4,470.00

12-14 Days.

part by part

Before paint photos.

Guo Qiang - 82880282

Guo Qiang @ lkk auto. com

28/12/17.

E. & O.E.

Total S\$ : 30,035.46

=====

for CITY AUTO PTE LTD



# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: SHB7715U

Our ref: SKV6527L

10/04/2018

WITHOUT PREJUDICE

Attn: Motor Claim Dept

AXA INSURANCE SINGAPORE PTE LTD

NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 068811

Dear Sir/Mdm,

**Accident involving SKV6527L and A1122970J on 06/01/2018**

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization

As instructed, we are claiming the following as stated below:-

|                                  |   |                     |
|----------------------------------|---|---------------------|
| Cost of Repair                   | : | S\$22,253.67        |
| Loss of use (14 Days x \$120.00) | : | S\$ 1,680.00        |
| Medical Expenses                 | : | S\$ 395.90          |
|                                  |   | <u>S\$24,329.57</u> |

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

  
Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)



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Your ref: SHB7715U  
Our ref: SKV6527L

10/04/2018

WITHOUT PREJUDICE

Attn: Motor Claim Dept

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NO. 8  
SHENTON WAY  
AXA TOWER  
SINGAPORE 068811

Dear Sir/Mdm,

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|                                  |   |                     |
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| Loss of use (14 Days x \$120.00) | : | S\$ 1,880.00        |
| Medical Expenses                 | : | S\$ 395.90          |
|                                  |   | <u>S\$24,329.57</u> |

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)  
Tel: 6453 1235  
Fax: 64537944  
Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)

# Island Orthopaedic Consultants Pte Ltd

Company Registration No : 199501972Z GST Registration No : M2-8920884-4  
#05-08, Mount Elizabeth Medical Centre, 3 Mount Elizabeth, Singapore 228510 Tel : 6737 5683 Fax : 6732 7290



## OFFICIAL RECEIPT

Patient ID : 1000034640  
Patient Name : FUJII TOSHITAKA  
Attending Dr : DR LESLIE NG

Receipt No : IN210082  
Payment Mode : Credit Card (Visa)  
Date Seen : 21/12/2017 (IOG243530)

|                                                  |                 |
|--------------------------------------------------|-----------------|
| CONSULTATION                                     | \$120.00        |
| 20 TAB OF ARCOXIA 60MG TABLET                    | \$47.00         |
| 20 TAB OF MYONAL 50MG TABLET                     | \$14.00         |
| 30 TAB OF PANACO TABLET                          | \$15.00         |
| XRAY CERVICAL SPINE/ NECK (2 VIEWS) - RADIOLOGIC | \$71.00         |
| XRAY THORACIC SPINE (RADIOLOGIC)                 | \$103.00        |
| <b>Total Charge :</b>                            | <b>\$370.00</b> |
| GST @ 7% :                                       | \$25.90         |
| <b>TOTAL AMOUNT :</b>                            | <b>\$395.90</b> |

Issued by IOG Account Department  
Island Orthopaedic Consultants Pte Ltd

This is a computer generated document that does not require a signature.

*Diagnosis: Whiplash Neck Syndrome*

**Certified True Copy**

Island Orthopaedic Consultants Pte Ltd  
DR LESLIE NG CHONG LICH  
MCR No. 16342B  
MBBS (Lond), MRCS (Glasg), Ortho Eng Diploma (Cardiff),  
FRCS (Tr & Ortho) (Glasg)  
Consultant Orthopaedic Surgeon  
Minimally Invasive Spine Surgery, Spine Deformity Correction  
& Interventional Back Pain Management



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## TAX INVOICE

### AXA INSURANCE SINGAPORE PTE LTD

NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 068811

Attention: Motor Claim Department

Contact : 62208751/62208751 Fax No. :

Tax Invoice : I2018-002703

Date : 10/04/2018

Vehicle No. : SKV6527L

Make / Model : TOYOTA VELLFIRE 2.5 CVT S/R

Mileage (km) : 68117

Chassis No. : JTNGF3DH708000119

Accident Date : 06/01/2018

Claim No. : SHB7715U

Reference : JO201801-0169

Policy No. : MSD/VPCP/17-001930

| S/No.               | Particular                      | Quantity | Unit Price | Amount   |
|---------------------|---------------------------------|----------|------------|----------|
|                     |                                 |          | S\$        | S\$      |
| <b>LIST ITEMS :</b> |                                 |          |            |          |
| 1                   | Rear bumper                     | 1.0      | 587.60     | 587.60   |
| 2                   | Rear bumper cover LH - upper    | 1.0      | 224.20     | 224.20   |
| 3                   | Rear bumper side retainer       | 2.0      | 83.20      | 166.40   |
| 4                   | Rear bumper upper retainer      | 1.0      | 87.70      | 87.70    |
| 5                   | Rear bumper towing cover LH     | 1.0      | 24.02      | 24.02    |
| 6                   | Rear bumper reflector           | 1.0      | 67.60      | 67.60    |
| 7                   | Rear bumper clips               | 8.0      | 3.89       | 31.12    |
| 8                   | Tailgate                        | 1.0      | 1,956.20   | 1,956.20 |
| 9                   | Tailgate weatherstrip           | 1.0      | 367.70     | 367.70   |
| 10                  | Tailgate lock                   | 1.0      | 796.80     | 796.80   |
| 11                  | Tailgate striker                | 1.0      | 32.80      | 32.80    |
| 12                  | Tailgate emblem - Vellfire      | 1.0      | 66.79      | 66.79    |
| 13                  | Rear end panel                  | 1.0      | 785.60     | 785.60   |
| 14                  | Rear end panel top garnish      | 1.0      | 212.50     | 212.50   |
| 15                  | Rear windscreen glass moulding  | 1.0      | 122.70     | 122.70   |
| 16                  | Rear floor deck box             | 1.0      | 326.20     | 326.20   |
| 17                  | Rear floor board number 1       | 1.0      | 456.30     | 456.30   |
| 18                  | Rear floor board number 2       | 1.0      | 476.33     | 476.33   |
| 19                  | Utility sub - box               | 1.0      | 400.75     | 400.75   |
| 20                  | Rear seat cross member number 1 | 1.0      | 1,718.70   | 1,718.70 |
| 21                  | Rear seat cross member number 2 | 1.0      | 1,718.70   | 1,718.70 |
| 22                  | Rear floor panel                | 1.0      | 755.43     | 755.43   |
| 23                  | Rear floor panel reinforcement  | 1.0      | 179.60     | 179.60   |
| 24                  | Rear floor panel bracket        | 1.0      | 67.50      | 67.50    |
| 25                  | Hole plug                       | 2.0      | 25.60      | 51.20    |
| 26                  | Rear keyless entry sensor       | 1.0      | 179.40     | 179.40   |
| 27                  | Rear keyless entry buzzer       | 1.0      | 246.73     | 246.73   |
| 28                  | Taillamp                        | 1.0      | 674.50     | 674.50   |
| 29                  | Boot lamp                       | 1.0      | 647.55     | 647.55   |
| 30                  | Front bumper                    | 1.0      | 792.40     | 792.40   |
| 31                  | Front bumper sponge             | 1.0      | 129.75     | 129.75   |
| 32                  | Front bumper retainer           | 2.0      | 93.60      | 187.20   |
| 33                  | Front bumper lower grille       | 1.0      | 107.80     | 107.80   |
| 34                  | Front grille with chrome        | 1.0      | 1,345.70   | 1,345.70 |
| 35                  | Bonnet hinge                    | 2.0      | 79.34      | 158.68   |
| 36                  | Headlamp                        | 1.0      | 4,544.65   | 4,544.65 |
| 37                  | Spare wheel carrier             | 1.0      | 375.83     | 375.83   |

CONTINUE NEXT PAGE



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Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## AXA INSURANCE SINGAPORE PTE LTD

NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 068811

Attention: Motor Claim Department

Contact : 62208751/62208751

Fax No. :

## TAX INVOICE

**Tax Invoice : I2018-002703**

Date : 10/04/2018

Vehicle No. : SKV6527L

Make / Model : TOYOTA VELLFIRE 2.5 CVT S/R

Mileage (km) : 68117

Chassis No. : JTNGF3DH708000119

Accident Date : 06/01/2018

Claim No. : SHB7715U

Reference : JO201801-0169

Policy No. : MSD/VPCP/17-001930

| S/No. | Particular                                                                                         | Quantity | Unit Price | Amount    |
|-------|----------------------------------------------------------------------------------------------------|----------|------------|-----------|
|       |                                                                                                    |          | S\$        | S\$       |
|       | List Total :                                                                                       |          |            | 21,070.63 |
|       | 25% Discount S\$ :                                                                                 |          |            | 5,267.61  |
|       |                                                                                                    |          |            | 15,803.02 |
|       | <b>SPECIAL NET :</b>                                                                               |          |            |           |
| 1     | Rear windscreen glass sealant                                                                      | 1.0      | 40.00      | 40.00     |
| 2     | Reverse sensor - original                                                                          | 3.0      | 391.60     | 1,174.80  |
| 3     | Front number plate                                                                                 | 1.0      | 25.00      | 25.00     |
| 4     | Front number plate casing                                                                          | 1.0      | 35.00      | 35.00     |
| 5     | Rear floor pan insulator                                                                           | 1.0      | 120.00     | 120.00    |
|       | SPECIAL NET Total S\$:                                                                             |          |            | 1,394.80  |
|       | <b>LABOUR :</b>                                                                                    |          |            |           |
|       | *To check wiring and lighting                                                                      |          | 30.00      | 30.00     |
|       | *To supply sealant and reseal all weld spot seam and gaps                                          |          | 60.00      | 60.00     |
|       | - To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts |          | 1,400.00   | 1,400.00  |
|       | - Spray painting on affected & replace parts                                                       |          | 1,600.00   | 1,600.00  |
|       | *To use diagnosis computer to reset and recalibrate tailgate and re-activate PWD system            |          | 150.00     | 150.00    |
|       | *To remove and re-install rear windscreen glass                                                    |          | 100.00     | 100.00    |
|       | *Remove and refit rear view camera                                                                 |          | 40.00      | 40.00     |
|       | *To remove rear seat, trimboard and upholstery                                                     |          | 220.00     | 220.00    |
|       | LABOUR Total S\$:                                                                                  |          |            | 3,600.00  |



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AXA TOWER  
SINGAPORE 068811  
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Vehicle No. : SKV6527L

Make / Model : TOYOTA VELLFIRE 2.5 CVT S/R

Mileage (km) : 68117

Chassis No. : JTNGF3DH708000119

Accident Date : 06/01/2018

Claim No. : SHB7715U

Reference : JO201801-0169

Policy No. : MSD/VPCP/17-001930

| S/No. | Particular | Quantity | Unit Price | Amount |
|-------|------------|----------|------------|--------|
|       |            |          | S\$        | S\$    |

Total S\$ : 20,797.82  
GST @ 7% S\$ : 1,455.85  
Grand Total S\$ : 22,253.67

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

  
for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

**Thank You For Your Business !**



## CITY AUTO PTE LTD

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TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9223 9298  
Co. Reg. No.: 199503435C GST Reg. No.: 112-0020979-4

### RE: LETTER OF AUTHORIZATION

Name of owner: TOKYO CENTURY LEASING (S) PTE LTD NRIC: 1979019356

Address: \_\_\_\_\_

Name of Driver: SALEHAN BIN MASDUKI NRIC: S1240397F

Address: BLK 411 CHUA CHU KANG AVE 3 # 03-353

Accident on 21/12/2017 Involving SHB 7715U & SH 24313 and SKV6627L

At/along SHEARES AVE

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle TOYOTA VELLFIRE at my/our request I/We the above owner of Motor Vehicle No: SKV6627L do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_



Witness Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_

CITY AUTO PTE LTD

Blk 8 Sin Ming Road  
#01-60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)



# Mount Elizabeth Hospital

## Radiology and Nuclear Medicine Department

(Business Reg. No. 53029035M)  
www.parkwayhealthradiology.com.sg

|                      |                     |                   |                       |                   |
|----------------------|---------------------|-------------------|-----------------------|-------------------|
| DR ROBERT KWOK       | DR JOHN HOE         | DR EUGENE LIU     | DR ONG CHENG KANG     | DR TERENCE TEO    |
| DR CHIN WAH SENG     | DR HWANG CHENG YANG | DR LOW CHEN HOONG | DR EUGENE ONG MUN WAI | DR THAM SENG CHOE |
| DR CHOW MON BEN      | DR KOH WAN LIN      | DR LOW KAH BOON   | DR ONG SENG CHUAN     | DR THOO FEI LING  |
| DR JEFFREY GOH       | DR LAI HEE KIT      | DR LU SUAT JIN    | DR POH FENG           | DR TOH KOK HONG   |
| DR GOH YU-TANG PETER | DR LAU TE NENG      | DR SAMUEL NG      | DR ESTHER TAN         | DR IAN TSOU       |
|                      |                     | DR NG YUEN LI     | DR JUDY TAN           | DR JENNIFER YAP   |

Date: 21 Dec 2017 / Mt Elizabeth Hospital  
 Name: FUJII TOSHITAKA  
 ID / Case: S2747403I / 2017115957  
 DOB/Gender: 19 Feb 1953 / M MRN: 4471440  
 Ref. Doctor: DR NG CHONG LICH LESLIE  
 Examination: 3846664 XR NECK (OR CERVICAL SPINE 2 VIEWS)  
 3846665 XR THORACIC SPINE

### X-RAY CERVICAL SPINE

#### History

Road traffic accident.

#### Findings

Correlation was done with the previous MRI study dated 2 March 2017.

Spinal instrumentation in the midcervical region has been performed from C3-C6 with insertion of the artificial disc in the intervening disc spaces. Alignment is satisfactory.

Osteophytes are seen along the posterior margins of the mid cervical region.

No significant prevertebral soft tissue swelling is detected.

### X-RAY THORACIC SPINE

#### Findings

Alignment of the thoracic spine is maintained but do note the presence of the scoliosis affecting the mid thoracic region. The convexity of the scoliosis is towards the right side.

No evidence of any abnormal listhesis. No definite fracture is seen.

Alignment for your review.

**Reported by: DR EUGENE LIU / LK**

**Approved by: DR EUGENE LIU**

Approved Date: 22 Dec 2017 12:15 PM

# Mount Elizabeth Hospital

## Radiology and Nuclear Medicine Department

(Business Reg. No. 53029035M)  
www.parkwayhealthradiology.com.sg



|                      |                     |                   |                       |                   |
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|                      |                     | DR NG YUEN LI     | DR JUDY TAN           | DR JENNIFER YAP   |

Date: 21 Dec 2017 / Mt Elizabeth Hospital  
Name: FUJII TOSHITAKA  
ID / Case: S2747403I / 2017115957  
DOB/Gender: 19 Feb 1953 / M MRN: 4471440  
Ref. Doctor: DR NG CHONG LICH LESLIE  
Examination: 3846664 XR NECK (OR CERVICAL SPINE 2 VIEWS)  
3846665 XR THORACIC SPINE

This report has been approved electronically.

Mount Elizabeth Hospital  
3 Mount Elizabeth  
Singapore 228510  
Tel: +65 6388 4333  
Fax: +65 6732 3368

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

BI Direct Settlement

## CLAIM SUBFOLDER TRACKING

| Case | Notified    | Est Submitted | Adj Assigned                                         | Adj Rpt                                               | Adj Submitted                                   | Ins Auth'd | Status                                                          |
|------|-------------|---------------|------------------------------------------------------|-------------------------------------------------------|-------------------------------------------------|------------|-----------------------------------------------------------------|
| Main | 27 Dec 2017 |               | 28 Dec 2017<br>13:36<br><a href="#">Edit Adj Rpt</a> | <b>S\$20,797.77</b><br><a href="#">Edit Estimates</a> | <b>S\$20,797.77</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

Main

Reference

Claim Details

Documents

[Show All](#)

## CLAIM SUBFOLDER DETAILS

[Created by insurer]

|                             |                                                                                                                     |                        |                                                                              |
|-----------------------------|---------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------|
| Insured:                    | TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K                                                                |                        |                                                                              |
| Main Claimant:              | TOKYO CENTURY LEASING (SINGAPORE PTE LTD), Co. Reg. No.: 197901535G                                                 |                        |                                                                              |
| Vehicle Reg. No.:           | SKV6527L                                                                                                            | Date of Loss:          | 21/12/2017 12:00 - :59<br>[26 Months and 23 Days From LTA Reg Date (Man Yr)] |
| Claim Type:                 | TP / C0464740                                                                                                       | Policy/Cover Note No.: | P1680520 (Third Party Only)                                                  |
| Vehicle Reg. No. (Insured): | SHB7715U                                                                                                            | Policy No. (Claimant): | MSD/VPCP/17-001930                                                           |
|                             |                                                                                                                     | Excess:                | S\$5,000.00                                                                  |
| Repairer:                   | City Auto Pte Ltd ( Sin Ming) (HQ) Block 8 Sin Ming Road #01-58/60/62 Sin Ming Est, 575643 Sin Ming - Tel: 64531235 |                        |                                                                              |
| Handling Insurer:           | AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Chan Kian Chuan - 6880 4269]                            |                        |                                                                              |
| Claimant's Insurer:         | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888                                                      |                        |                                                                              |
| Adjuster:                   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 09/01/2018]   |                        |                                                                              |
| Driver/Custodian (Insured): | YEO KIM LAI (), NRIC: S1122970J, Tel: +6598651977                                                                   |                        |                                                                              |
| Adj Asg. Remarks:           | TP-ARC PLS ENSURE CONSISTENCE AND BE STRINGENT ON COR.                                                              |                        |                                                                              |

## ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AXA\_SG (27/08/2018): Alert - Adj Mandate Approved (S\$24049.51) - SKV6527L - Claim Handler: Chan Kian ...
- AXA\_SG (28/12/2017): New TP Assignment - C0464740/P1680520

## ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.



## Claim Documents

\*SKV6527L (C0464740)

[SHB7715U]

TP

TOKYO CENTURY LEASING (SINGAPORE PTE LTD)

Dec 21 2017 12:00PM

[TRANS-CAB SERVICES PTE LTD]

City Auto Pte Ltd ( Sin Ming)

|                         |                 |                                                    |               |  |  |                    |  |  |              |  |  |              |  |  |            |  |          |                                     |  |  |
|-------------------------|-----------------|----------------------------------------------------|---------------|--|--|--------------------|--|--|--------------|--|--|--------------|--|--|------------|--|----------|-------------------------------------|--|--|
| Upload Documents        |                 |                                                    | Upload Photos |  |  | Compose New Letter |  |  | Upload Video |  |  | Upload Audio |  |  | View       |  |          | View in Browser                     |  |  |
| Letters/Correspondences |                 |                                                    |               |  |  |                    |  |  |              |  |  |              |  |  | 1 per page |  |          | <input checked="" type="checkbox"/> |  |  |
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| 1                       | (Draft)         | Third Party Express Settlement – Payment Breakdown |               |  |  |                    |  |  |              |  |  |              |  |  |            |  | Edit     |                                     |  |  |
|                         |                 |                                                    |               |  |  |                    |  |  |              |  |  |              |  |  |            |  |          |                                     |  |  |
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| No                      | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                  |               |  |  |                    |  |  |              |  |  |              |  |  | Thumbnail  |  | Print    |                                     |  |  |
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| Letters/Correspondences |                |                                   | 1 per page ▼                                                                                   | <input checked="" type="checkbox"/> |
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| Letters/Correspondences |                |                                   | 1 per page ▼                                                                                   | <input checked="" type="checkbox"/> |
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| 2                       | 15/05/18 15:53  | MEDICAL CLAIM                     |  Load PDF |       |
| 3                       | 07/09/18 15:47  | AUTHORISATION TO ACT              |  Load PDF |       |
| 4                       | 07/09/18 15:47  | DISCHARGE VOUCHER                 |  Load PDF |       |
| 5                       | 07/09/18 15:47  | WORKSHOP INVOICE                  |  Load PDF |       |

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There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

|                   |                     |        |                                    |
|-------------------|---------------------|--------|------------------------------------|
| Vehicle No:       | SHB7715U (Insd veh) | Model: | TOYOTA VELLFIRE 2.4 DBA-ANH20W (A) |
|                   | SKV6527L (TP veh)   |        |                                    |
| Date of Accident: | 21/12/2017          |        |                                    |

|                                   |   |                                               |                                 |                                |
|-----------------------------------|---|-----------------------------------------------|---------------------------------|--------------------------------|
| Global Sum Settlement             | : | <input checked="" type="checkbox"/> [ X ] Yes | <input type="checkbox"/> [ ] No |                                |
| Repair Estimate                   | : | \$                                            |                                 | 32,567.94                      |
| Final Repair Cost                 | : | \$                                            |                                 | 24,045.00                      |
| Loss of Use                       | : | \$                                            |                                 | 14.00 days at \$100.00 per day |
| Rental (if any)                   | : | \$                                            |                                 | days                           |
| LTA / GIA Search Fee              | : | \$                                            |                                 |                                |
| Others:                           | : | \$                                            |                                 |                                |
|                                   | : | \$                                            |                                 |                                |
| Final Settlement Sum (GLOBAL SUM) | : | \$                                            |                                 | 24,045.00                      |

|                                                                                                      |  |                                                     |                                              |                         |
|------------------------------------------------------------------------------------------------------|--|-----------------------------------------------------|----------------------------------------------|-------------------------|
| Is Third Party Workshop GIA Registered?                                                              |  | <input type="checkbox"/> [ ] YES                    | <input checked="" type="checkbox"/> [ X ] NO | (Kindly indicate below) |
| A) For <u>Non GIA Registered Workshop</u> :                                                          |  | Agreed Liability _____ 100 _____ (%)                |                                              |                         |
| B) For <u>GIA Registered Workshop</u> :                                                              |  | BOLA Applicable: Yes/ No    BOLA Scenario No: _____ |                                              |                         |
| BOLA Liability: _____ (%)                                                                            |  | Assessed Liability (*): _____ 100 _____ (%)         |                                              |                         |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. |  |                                                     |                                              |                         |
| Remarks _____                                                                                        |  |                                                     |                                              |                         |

| Payment Instruction: Payee's Breakdown |                   |   |           |
|----------------------------------------|-------------------|---|-----------|
| 1)                                     | City Auto Pte Ltd | : | 24,045.00 |
| 2)                                     |                   | : | \$        |
| 3)                                     |                   | : | \$        |

NUR SHAQILAH BTE ABDOL WAHAB

07 Sep  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17024665/GJB3S2

Date: 07/09/2018

## REFERENCE

|                       |                       |                      |          |
|-----------------------|-----------------------|----------------------|----------|
| Handling Insurer:     | AXA Insurance Pte Ltd | Policy No:           | P1680520 |
| Claimant Vehicle No : | SKV6527L              | Insured Vehicle No : | SHB7715U |
| Date of Loss:         | 21/12/2017            | Nature of Claim:     | TP       |
|                       |                       | Claim No:            | C0464740 |

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

|                             |                                     |             |                   |
|-----------------------------|-------------------------------------|-------------|-------------------|
| Reg No:                     | SKV6527L                            | Engine No:  | 2ARH518557        |
| Make & Model:               | TOYOTA VELLFIRE, 2.4 DBA-ANH20W (A) | Chassis No: | JTNGF3DH708000119 |
| Reg. Date:                  | 28/09/2015 (Man. Year: 2015)        | Odometer:   | 68117 km          |
| Colour:                     | Black                               |             |                   |
| Engine Capacity:            | 2494 cc                             |             |                   |
| Market Value/New Car Price: | N/A                                 |             |                   |
| Sum Insured (S\$):          | Market Value/New Car Price          |             |                   |

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

|                          |      |                         |     |                          |     |
|--------------------------|------|-------------------------|-----|--------------------------|-----|
| General Condition:       | Good | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes  | Engine Modification:    | No  | Pre-accident Condition:  |     |

## CONDITION OF TYRES

|                   |           |                  |           |
|-------------------|-----------|------------------|-----------|
| Front Tyre Size:  | 235/50R18 | Rear Tyre Size:  | 235/50R18 |
| Front Left Side:  | Toyo 6 mm | Rear Left Side:  | Toyo 6 mm |
| Front Right Side: | Toyo 6 mm | Rear Right Side: | Toyo 6 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                                    | Repairer's       | Adjuster's       | Difference       | Diff %       |
|---------------------------------------------------|------------------|------------------|------------------|--------------|
| Parts                                             | 25,967.33        | 17,197.77        | 8,769.56         | 33.77        |
| Miscellaneous Items                               | 0.00             | 0.00             | 0.00             |              |
| Labour                                            | 4,470.00         | 3,600.00         | 870.00           | 19.46        |
| Paintwork Labour                                  | 0.00             | 0.00             | 0.00             |              |
| Towing                                            | 0.00             | 0.00             | 0.00             |              |
| <b>Gross Total (S\$)</b>                          | <b>30,437.33</b> | <b>20,797.77</b> | <b>9,639.56</b>  | <b>31.67</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>                     | <b>2,130.61</b>  | <b>1,455.84</b>  | <b>674.77</b>    | <b>31.67</b> |
| <b>Nett Amount (S\$)</b>                          | <b>32,567.94</b> | <b>22,253.61</b> | <b>10,314.33</b> | <b>31.67</b> |
| <b>+ Loss of Use (14.0 x S\$100.00/day) (S\$)</b> |                  | <b>1,400.00</b>  |                  |              |
| <b>+ Medical Costs (S\$)</b>                      |                  | <b>395.90</b>    |                  |              |
| <b>Nett Liability (S\$)</b>                       |                  | <b>24,049.51</b> |                  |              |
| <b>Global Sum Settlement (S\$)</b>                |                  | <b>24,045.00</b> |                  |              |

## INSPECTION

|                             |            |                                                                                                                         |
|-----------------------------|------------|-------------------------------------------------------------------------------------------------------------------------|
| Date of Assignment:         | 28/12/2017 |                                                                                                                         |
| Date Inspected:             | 28/12/2017 | Inspected At: City Auto Pte Ltd ( Sin Ming) (HQ)<br>Block 8 Sin Ming Road #01-58/60/62 Sin Ming Est<br>Singapore 575643 |
| Estimated Period of Repair: | 14.0 days  |                                                                                                                         |

9/7/2018

Adjuster Report

**Adjuster:** XING GUO QIANG

**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 07 Sep 2018)

Parts: M1-MPV TOYOTA VELLFIRE 2.4 DBA-ANH20W (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKV6527L)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

| No. | Qty | Part No. | Particulars                                          | Condition                      | Repairer's  | Amount       |
|-----|-----|----------|------------------------------------------------------|--------------------------------|-------------|--------------|
| 1   | 1   |          | *REAR BUMPER (CONSISTENT)                            | Distorted                      | 587.60 FL   | *587.60 FL   |
| 2   | 1   |          | *REAR BUMPER COVER LH - UPPER (CONSISTENT)           | Deformed                       | 224.20 FL   | *224.20 FL   |
| 3   | 1   |          | *REAR BUMPER COVER RH - UPPER (CONSISTENT)           | Not Necessary                  | 224.20 FL   | *- FL        |
| 4   | 2   |          | *REAR BUMPER SIDE RETAINER (CONSISTENT)              | Necessary                      | 166.40 FL   | *166.40 FL   |
| 5   | 1   |          | *REAR BUMPER UPPER RETAINER (CONSISTENT)             | N/s Deformed/O/s Not Necessary | 175.40 FL   | *87.70 FL    |
| 6   | 1   |          | *REAR BUMPER TOWING COVER - LH (CONSISTENT)          | Cut                            | 24.02 FL    | *24.02 FL    |
| 7   | 1   |          | *REAR BUMPER REFLECTOR (CONSISTENT)                  | N/s Cracked/O/s Not Necessary  | 135.20 FL   | *67.60 FL    |
| 8   | 8   |          | *REAR BUMPER CLIPS (CONSISTENT)                      | Necessary                      | 31.12 FL    | *31.12 FL    |
| 9   | 1   |          | *TAILGATE (CONSISTENT)                               | Buckled                        | 1,956.20 FL | *1,956.20 FL |
| 10  | 1   |          | *TAILGATE WEATHERSTRIP (CONSISTENT)                  | Twisted                        | 367.70 FL   | *367.70 FL   |
| 11  | 1   |          | *TAILGATE LOCK (CONSISTENT)                          | Jammed                         | 796.80 FL   | *796.80 FL   |
| 12  | 1   |          | *TAILGATE STRIKER (CONSISTENT)                       | Jammed                         | 32.80 FL    | *32.80 FL    |
| 13  | 1   |          | *TAILGATE - POWER BACK DOOR SENSOR - LH (CONSISTENT) | Not Necessary                  | 856.40 FL   | *- FL        |
| 14  | 1   |          | *TAILGATE - POWER BACK DOOR SENSOR - RH (CONSISTENT) | Not Necessary                  | 856.40 FL   | *- FL        |
| 15  | 1   |          | *TAILGATE TRIMBOARD (CONSISTENT)                     | Not Necessary                  | 781.12 FL   | *- FL        |
| 16  | 1   |          | *TAILGATE EMBLEM - VELLFIRE (CONSISTENT)             | Necessary                      | 66.79 FL    | *66.79 FL    |
| 17  | 1   |          | *REAR END PANEL (CONSISTENT)                         | Buckled                        | 785.60 FL   | *785.60 FL   |
| 18  | 1   |          | *REAR END PANEL TOP GARNISH (CONSISTENT)             | Deformed                       | 212.50 FL   | *212.50 FL   |
| 19  | 2   |          | *REAR BUMPER MOUNTING BRACKET (CONSISTENT)           | Not Necessary                  | 170.00 FL   | *- FL        |
| 20  | 1   |          | *REAR WINDSCREEN GLASS MOUNTING (CONSISTENT)         | Necessary                      | 122.70 FL   | *122.70 FL   |
| 21  | 1   |          | *REAR FLOOR DECK BOX (CONSISTENT)                    | Deformed                       | 326.20 FL   | *326.20 FL   |
| 22  | 1   |          | *REAR FLOOR BOARD NUMBER 1 (CONSISTENT)              | Deformed                       | 456.30 FL   | *456.30 FL   |
| 23  | 1   |          | *REAR FLOOR BOARD NUMBER 2 (CONSISTENT)              | Deformed                       | 476.33 FL   | *476.33 FL   |
| 24  | 1   |          | *REAR FLOOR BOARD NUMBER 3 (CONSISTENT)              | Deformed                       | 256.22 FL   | *- FL        |
| 25  | 1   |          | *REAR FLOOR BOARD PLATE UPPER NUMBER 1 (CONSISTENT)  | Not Necessary                  | 102.50 FL   | *- FL        |
| 26  | 1   |          | *REAR FLOOR BOARD PLATE UPPER NUMBER 2 (CONSISTENT)  | Not Necessary                  | 102.50 FL   | *- FL        |
| 27  | 1   |          | *UTILITY SUB - BOX (CONSISTENT)                      | Deformed                       | 400.75 FL   | *400.75 FL   |
| 28  | 1   |          | *REAR SEAT CROSS MEMBER NUMBER 1 (CONSISTENT)        | Bent                           | 1,718.70 FL | *1,718.70 FL |
| 29  | 1   |          | *REAR SEAT CROSS MEMBER NUMBER 2 (CONSISTENT)        | Bent                           | 1,718.70 FL | *1,718.70 FL |
| 30  | 1   |          | *SPARE WHEEL ANCHOR SCREW (CONSISTENT)               | Not Necessary                  | 45.70 FL    | *- FL        |
| 31  | 1   |          | *REAR FLOOR PANEL (CONSISTENT)                       | Buckled                        | 755.43 FL   | *755.43 FL   |
| 32  | 1   |          | *REAR FLOOR PANEL REINFORCEMENT (CONSISTENT)         | Bent                           | 179.60 FL   | *179.60 FL   |
| 33  | 1   |          | *REAR FLOOR PANEL BRACKET (CONSISTENT)               | Bent                           | 67.50 FL    | *67.50 FL    |

Report was unsubmitted during this print-out.

| No. | Qty | Part No. | Particulars                                      | Condition                     | Repairer's  | Amount       |
|-----|-----|----------|--------------------------------------------------|-------------------------------|-------------|--------------|
| 34  | 4   |          | *HOLE PLUG (CONSISTENT)                          | Deformed 2pcs Only            | 102.40 FL   | *51.20 FL    |
| 35  | 1   |          | *REAR KEYLESS ENTRY SENSOR (CONSISTENT)          | Damaged                       | 179.40 FL   | *179.40 FL   |
| 36  | 1   |          | *REAR KEYLESS ENTRY BUZZER (CONSISTENT)          | Damaged                       | 246.73 FL   | *246.73 FL   |
| 37  | 1   |          | *TAIL LAMP (CONSISTENT)                          | N/s Cracked/O/s Not Necessary | 1,349.00 FL | *674.50 FL   |
| 38  | 1   |          | *BOOT LAMP (CONSISTENT)                          | N/s Cracked/O/s Not Necessary | 1,295.10 FL | *647.55 FL   |
| 39  | 1   |          | *FRONT BUMPER (CONSISTENT)                       | Deformed                      | 792.40 FL   | *792.40 FL   |
| 40  | 1   |          | *FRONT BUMPER SPONGE (CONSISTENT)                | Deformed                      | 129.75 FL   | *129.75 FL   |
| 41  | 1   |          | *FRONT BUMPER REINFORCEMENT (CONSISTENT)         | Not Necessary                 | 487.52 FL   | *- FL        |
| 42  | 1   |          | *FRONT BUMPER REINFORCEMENT BRACKET (CONSISTENT) | Not Necessary                 | 298.60 FL   | *- FL        |
| 43  | 2   |          | *FRONT BUMPER RETAINER (CONSISTENT)              | Necessary                     | 187.20 FL   | *187.20 FL   |
| 44  | 1   |          | *FRONT BUMPER LOWER GRILLE (CONSISTENT)          | Deformed                      | 107.80 FL   | *107.80 FL   |
| 45  | 1   |          | *FRONT BUMPER LOWER SPLASH GUARD (CONSISTENT)    | Not Necessary                 | 157.80 FL   | *- FL        |
| 46  | 1   |          | *FRONT BUMPER TOWING COVER RH (CONSISTENT)       | Not Necessary                 | 214.50 FL   | *- FL        |
| 47  | 1   |          | *FRONT GRILLE WITH CHROME (CONSISTENT)           | Cracked                       | 1,345.70 FL | *1,345.70 FL |
| 48  | 1   |          | *SUPPORT TOP GARNISH (CONSISTENT)                | Not Necessary                 | 269.70 FL   | *- FL        |
| 49  | 1   |          | *WIPER GARNISH SIDE COVER - LH (CONSISTENT)      | Not Necessary                 | 48.90 FL    | *- FL        |
| 50  | 1   |          | *WIPER GARNISH SIDE COVER - RH (CONSISTENT)      | Not Necessary                 | 48.90 FL    | *- FL        |
| 51  | 2   |          | *BONNET HINGE (CONSISTENT)                       | Bent                          | 158.68 FL   | *158.68 FL   |
| 52  | 1   |          | *BONNET LOCK (CONSISTENT)                        | Not Necessary                 | 176.45 FL   | *- FL        |
| 53  | 1   |          | *HEADLAMP (CONSISTENT)                           | N/s Cracked/O/s Not Necessary | 9,089.30 FL | *4,544.65 FL |
| 54  | 1   |          | *REAR WINDSCREEN GLASS SEALANT (CONSISTENT)      | Necessary                     | 40.00 FS    | *40.00 FS    |
| 55  | 4   |          | *REVERSE SENSOR - ORIGINAL (CONSISTENT)          | Damaged 3pcs Only             | 1,566.40 FS | *1,174.80 FS |
| 56  | 1   |          | *FRONT NUMBER PLATE (CONSISTENT)                 | Bent                          | 25.00 FS    | *25.00 FS    |
| 57  | 1   |          | *FRONT NUMBER PLATE CASING (CONSISTENT)          | Deformed                      | 35.00 FS    | *35.00 FS    |
| 58  | 1   |          | *SPARE WHEEL CARRIER (CONSISTENT)                | Deformed                      | 375.83 FL   | *375.83 FL   |
| 59  | 1   |          | *REAR FLOOR PAN INSULATOR (CONSISTENT)           | Necessary                     | 120.00 FS   | *120.00 FS   |

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) **34,027.64**    **22,465.43**  
 - List Item Discount on L Items 25.00/25.00% (S\$)    8,060.31    5,267.66

Total Parts (S\$) **25,967.33**    **17,197.77**

|                                               |
|-----------------------------------------------|
| Report was unsubmitted during this print-out. |
|-----------------------------------------------|

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                             | Particulars                                                                                       | Lab.Type | Repairer's      | Amount          |
|--------------------------------|---------------------------------------------------------------------------------------------------|----------|-----------------|-----------------|
| <b>Labour Items</b>            |                                                                                                   |          |                 |                 |
| 1                              | TO CHECK WIRING AND LIGHTING.                                                                     | New      | 60.00           | 30.00           |
| 2                              | TO SUPPLY SEALANT AND RESEAL ALL WELD SPOT SEAM & GAPS.                                           | New      | 80.00           | 60.00           |
| 3                              | TO KNOCK JACKOUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIX AND TO RENEW ACCIDENT PARTS. | New      | 1,700.00        | 1,400.00        |
| 4                              | SPRAY PAINTING ON AFFECTED & REPLACE PARTS.                                                       | New      | 1,800.00        | 1,600.00        |
| 5                              | TO USE DIAGNOSIS COMPUTER TO RESET AND RECALIBRATE TAILGATE AND RE-ACTIVE PWD SYSTEM.             | New      | 280.00          | 150.00          |
| 6                              | TO REMOVE AND REINSTALL REAR WINDSCREEN GLASS.                                                    | New      | 150.00          | 100.00          |
| 7                              | TO REMOVE AND REFIT REAR VIEW CAMERA.                                                             | New      | 120.00          | 40.00           |
| 8                              | TO REMOVE REAR SEAT, TRIMBOARD AND UPHOLSTERY.                                                    | New      | 280.00          | 220.00          |
| <b>Gross Labour Cost (S\$)</b> |                                                                                                   |          | <b>4,470.00</b> | <b>3,600.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >