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	Manica Man	ASSIG	NMENT (O	lice)	ЦЗ: \$ 60Б0	-00
From (Person):	THE WILL CHANGE	of MSU1	Date/Time: 0	5042018	Third Parties:	
Estimated Cost:		Bill to:	·		Claimant:	
OD/TP Re-inspe	ection / Evaluat	[₁₀₀]			ti	Advanced Mutomative
To Inspect Vehic				200 1000	Workshop:	1SK Huto
		GU JS3T 3K Avto	Insured:	111 678H		
of	1811	1 Kuki Bukit	Tel:	9004 5148	_ .	
Policy No:	28181	Almico	IN & HU	FUNDA		
Sum Insured:	اروهور	11mkc	Claim No: _	2H7/57		
Make of Veh:			Excess:	7612.215.4		
(Client's Record)			D.O.A	76.13.2017		
				1.1	OD Francement/D	ate:
Date/Time:		Person Contacted:	Ve	 chicle IN / OUT	-O.D. Div. Stacino (101)	aic.
Date/Time:	Confir	med with Fi	nal Fig	days (Red	LS / %.	Original Idams
Date/Time:	204 (8 Submit	med with Final/Fig 3.3K	, 06days	Red \$ 2750	%: Original	Idave)
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Para(2) · Ca						
1 414(2): 0	mments on c	onsistency of dam	ages (Parts	Not Consiste	nt : <i>NC</i>)	
		- I				
						
Para(3): Ne	tt Value					
				· · · · · · · · · · · · · · · · · · ·	Fee Charged:	Date:
M	farket Value	<u></u>	Inspected/		Basic & Add	Date.
s	alvage Value	;	Evaluated b	y:	Transport	
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	lett Value	:			Total	
1) Date/Time [714/18 Fi	le Pass to Myth	2) Date/Time		File Return to	
3) Date/Time	Fi	le Pass to	4) Date/Time	·	File Return to	
5) Date/Time	Fi	le Pass to	6) Date/Time	=======================================	File Return to	

22/03/2002 **ASS. REC. BY:	REF: CS3 MSG17024656/A	Special Instruction:
Monmon From (Person): Monicca	ASSIGNMENT (Office)	20/10/10 10:22 m
Estimated Cost:	Chung of MS(G Bill to:	Date/Time: 28/12/17/9/10/3900-1
To Inspect Vehicle No: at Workshop m/s	od res/eva/inv/mv/cs GU253T YSK Auto 3kt Ave 6#01-71 Autob	Insured: YM 628 A Tel: 900 75148
Policy No: 28659	191 MKC Claim No:	542722
Sum Insured:	Excess:	
Make of Veh: (Client's Record)		D.O.A. 26/12/17
CA / REV / REP. / RE	EV 24 HRS lwp' Doellollo Person Contacted: Ah cheil	H.O.D. Endorsement:
Date/Time Action/Inst		
	53 T - MINKAHO24413/h4	D.O.A. 26/12/14
1/11/03	A - MA/MSG17024178/hA	100 A 00 / 1017

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<u>::(*) WS TP RES :</u>	OD RESIDENT NO. 152	• .	Tri and		.
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...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status	
Main	27 Dec 2017		28 Dec 2017 10:33 Assign				New Assignation Cancel Case	4
	Main	Ref	erence	Cla	im Details	Docum	ents	Show All
	UBFOLDER DE1					[Created b	y insurer]	
nsured:			GE (S) PTE LTD,					
1ain Cla /ehicle f	lmant: Reg. No.:	GU253T	IEWS AGENCY,		te of Loss:	26/12/2017	00:00 - :59	
laim Ty	pe:	TP / 542722		Policy/Cover Note No.: 28659191MKC (TP, Fire & Coverage: 26/01/2017 - 2				
/ehicle l Insured	Reg. No. I):	YM628A		Policy No. (Claimant):):		
					cess:			
Repairer Iandling	: j Insurer:				enue 6, #01-71 Auto) - Tel: +65 6827 78			Pei Zhen -
ldjuster	1		sultants Pte Ltd	(HQ) - Tel: 6	256-3561 [Imm.	Advice due 29	/12/2017]	
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MNA117170025 / National Assessment Centre Services - Ubi ENTRY DATE & TIME, 27/12/2017 16:03 SUBMITTED BY: Liew Shan Hui

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	27/12/2017 16:03	
Date Of Accident	26/12/2017 16:35	
Exact Location Of Accident	JUNC OF ORCHARD RD & HANDY RD	
Country/State of Loss	SINGAPORE	

	DETAILS OF OWN VE	HICLE	
Vehicle Registration Number	GU253T		

Insured/Policyholder

Name Of Registered Owner DOUBLE LEE NEWS AGENCY

Co Reg No

NOEMAIL Email Address

Mobile Phone No

Alternative Phone No OFFICE-65668657

Vehicle Particulars

Manufacturer MERCEDES-BENZ

Model VITO

Exact Purpose for which vehicle was being used at PTE USE

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO --- -

If No, Please state action to be taken THIRD PARTY

COMMERCIAL VEHICLE Vehicle Category

Insurance Company

MSIG INSURANCE (SINGAPORE) PTE. LTD. Name of Insurance Company

COMPREHENSIVE Type Of Coverage

Fleet Policy NO

Policy Number A 29008873 MKC

Cover Note Number

Driver

LIM CHEE YONG Name of Driver

NRIC No \$7622469B Date Of Birth 27/07/1976 OUTDOOR Occupation 01/02/1998 Date Of Driving Pass

19 YEARS AND 10 MONTHS **Driving Experience**

MALE Gender

(LOCAL) +65-92781588 Mobile Number

Fax Number

Contact Number

NOEMAIL **EMail Address**

Address

BLK 635B SENJA RD #28-259

Postcode

672635

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

YES

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

4

Passenger 1

NAME:

: LIM YA TING EYAAN

GENDER:

: FEMALE

Passenger 2

NAME:

: WENDY GOH CAIXUAN

GENDER:

: FEMALE

Passenger 3

NAME:

: LIM JUN YI EZAAN

GENDER:

: MALE

Details of Police Action

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

BUKIT BATOK NEIGHBOURHOOD POLICE CENTRE

Police Station Name Police Station Address

ROAD: 21 BUKIT BATOK EAST AVE 4, POSTCODE: 659840, COUNTRY:

SINGAPORE

Police Station Contact

TEL NO: 1800-6659999 - FAX NO: 66655793

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO POLICE REPORT.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

WITH DRIVER

Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

YM628A

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

LIM CHEE YONG

Approximate Age

Injuries Sustain

PAIN ON FOREHEAD NEAR LEFT EYEBROW AND BACK OF MY NECK

Injured person in which vehicle?

GU253T

Were seat belts worn?

YES

Was this injured conveyed to hospital by

ambulance?

NO

Address

Postcode

DETAILS OF INJURED PERSON 2

Name

WENDY GOH CAIXUAN

Approximate Age

Injuries Sustain

PAIN ON RIGHT SIDE OF HEAD AND RIGHT ELBOW

Injured person in which vehicle?

GU253T

Were seat belts worn?

YĒS

Was this injured conveyed to hospital by

ambulance?

NO

Address Postcode

DETAILS OF INJURED PERSON 3

Name

LIM JUN YI EZAAN

Approximate Age

Injuries Sustain

PAIN ON RIGHT SIDE HEAD

Injured person in which vehicle?

GU253T

Were seat belts worn?

YES

Was this injured conveyed to hospital by

ambulance?

NO

Address Postcode

DETAILS OF INJURED PERSON 4

Name

LIM YA TING EYAAN

Approximate Age

Injuries Sustain

PAIN ON LEFT SIDE HEAD

Injured person in which vehicle?

GU253T

Were seat belts worn?

YES

Was this injured conveyed to hospital by

. _ .

ambulance?

NO

Address

Postcode

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) far equiplying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time:

Name: NRIC/FIN No.:

Name:

Reporting Centre Personnel's Signature

DECLARATION

cregoing particulars are true in every respect.

Driver's Signature

Date & Time:

(If driver is not the policyholder)

	CES OF THE ACCIDE				
				14 A.V. A. B. G. C.	
Please	Refer	+.	Police	Report	
			/	}	
		-/			

Reporting Centre Personnel's Signature

Name: NRIC/FIN No.:





T/20171227/2028

1 of 4

Report No. T/20171227/2026

Police Station Of Origin: Bukit Batok N.P.C

21 Bukit Batok East Avenue 4 SINGAPORE

659840

Tel No: 1800-6659999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 27/12/2017 11:13		Made:	Vide Report No.: E/20171226/0122	Station Diary No.: 38
Informa	nt's Partic	ulars		
	f Informant: EE YONG		Address: APT BLK 635B SENJA ROAL) #28-259 SINGAPORE 672635
- ,	/ ID No.: O / S76224	69B	Contact No.: Home/Office:	Mobile: 92781588
National SINGAP	ity: PORE CITIZ	EN	Email:	
Sex: Male	Age:	Date of Birth: 27/07/1976	Type of Informant: Driver	
Race: Chinese	•		Language: Chinese	Institution / School Name:
Occupat SELF EI	tion: MPLOŸED		Driving Licence Information: Class: 3	Date of Expiry:

General Information of the Accident						
Type of Accident:	Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 26/12/2017 16:35	Type of Location X-Junction		
Location: Along Road 1 ORCHARD R						
Orchard Road	d towards Handy Road umber: 191					
Weather:		Road Surface:		Road Speed Limit:		
Clear		Dry		·		
Traffic Flow:		Traffic Control:		Traffic Volume:		

vveatilei.	Nuau Sullace.	id Sulface. Noad Speed Limit.	
Clear	Dry		
Traffic Flow:	Traffic Control:	Traffic Volume:	
		Moderate	
Type of Collision:	*	Anyone conveyed by	
Between Moving Vehicles - Head To Rear		ambulance:	
-		No	

Details of Vehicle Involved						
Туре	Make	Model	Color	Condition No	of Passenger	
Van		VITO	Green	Seriously 3		
				Damaged		
Lorry	ISUZU			0		
	Type Van	Type Make Van	TypeMakeModelVanVITO	TypeMakeModelColorVanVITOGreen	TypeMakeModelColorConditionNo conditionVanVITOGreenSeriously 3 Damaged	

Details of Vehicle Insurance						
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date		
GU253T	MSIG INSURANCE (SINGAPORE) PTE. LTD.	A29008873 MKC	05/09/2017	04/09/2018		





T/20171227/2028

2 of 4

Report No. 7/20171227/2028

Police Station Of Origin:
Bukit Batok N.P.C
21 Bukit Batok East Avenue 4 SINGAPORE
659840

Tel No: 1800-6659999

CONTINUATION OF REPORT

Anv Pedestrian Ir	avolvod: No		
	***	Jse of Pedestrian Cross	ing: NA
No. of Pedestrian	S Injured, INIL	ise of Fedestrial Cross	ning. 1471
Passenger		(D. N.)	T40440500
Name	LIM YA TING EYAAN	ID No.	T1241859G
Related Vehicle	GU253T (Van)	Contact No.	NIL
Hospital/Clinic	ACCESS MEDICAL(BUKIT BATOK	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	27/12/2017	Date Discharge 27/12	2/2017
		Degree of Injury Sligh	
Driver			
Name	LIM CHEE YONG	ID No.	S7622469B
Related Vehicle	GU253T (Van)	Contact No.	92781588
Hospital/Clinic	ACCESS MEDICAL(BUKIT BATOR	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	27/12/2017	Date Discharge 27/1	2/2017
		Degree of Injury Sligh	
Passenger	The state of the s		
Name	WENDY GOH CAIXUAN	ID No.	S8412062F
Related Vehicle	GU253T (Van)	Contact No.	91720120
Hospital/Clinic	ACCESS MEDICAL (BUKIT BATO		Date of Expiry: NII
Date Treatment	27/12/2017	Date Discharge 27/1	2/2017
		Degree of Injury Sligh	





T/20171227/2028

3 of 4

Report No. T/20171227/2028

Police Station Of Origin:
Bukit Batok N.P.C
21 Bukit Batok East Avenue 4 SINGAPORE

Tel No: 1800-6659999

CONTINUATION OF REPORT

Passenger			
Name	LIM JUN YI EZANN	ID No.	T1241858I
Related Vehicle	GU253T (Van)	Contact No.	NIL
Hospital/Clinic	ACCESS MEDICAL(BUKIT BATOK)	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	27/12/2017 Dat	e Discharge 27/1:	2/2017
No. of Days gran	ted Medical Leave 02 Deg	ree of Injury Sligh	nt

Brief Details.

On 26.12.2017 at about 1638hrs, when I was travelling in my vehicle of registration: GU253T. Make: Vito. Colour: Green along Orchard Road on the extreme left lane towards Handy Road. Suddenly, a vehicle of registration: YM628A. Make: Isuzu, hit onto the rear right of my vehicle from the rear. I tried horning at the other vehicle. However, the other vehicle did not stop and continue its way towards Bras Basah Road. Afterwhich. I alighted from my vehicle and noticed that the rear right signal light was damaged and the right middle of my vehicle has a deep dent.

Thereafter. I turned into Handy Road and called for the Police. Soon after. Traffic Police came to the scene: No ambulance at scene. I have contacted the Traffic Police investigator. SIO Jerry Yeo and sent the video clip and picture to the investigator.

On 27.12.2017 in the morning, together with my family members who were the passengers, we went to seek medical assistance at access medical clinic in Bukit Batok. I felt slight pain on my forehead near to my left eyebrow and slight pain on the back of my neck. My wife. Wendy Goh Cai Xuan has slight pain on the right side of her head and slight pain on her right elbow. My son, Lim Jun Yi Ezaan has slight pain on the right side of his head and my daughter. Lim Ya Ting, Eyaan has slight pain on the left side of her head.





4 of 4 Report No. T/20171227-2028

Police Station Of Ongin Bukit Batok N P.C 21 Bukit Batok East Avenue 4 SINGAPORE 659840 CONTINUATION OF REPORT

Tel No: 1800-6659999

Authentication Stamp

NP168

Sketch Plan

informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report J / Sr Staff Sgt MARY CHYE SIEW PING	rt: Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 27/12/2017 11:13
Officer in Charge Of Case: TP : HRT : Sr Staff Sgt ESTHER CHONG Contact No.: 65476368	Classification Of Case:

REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$7622469B





Name

LIM CHEE YONG



CHINESE Date of birth 27-07-1976

Country of birth SINGAPORE

垄

TROSARIA

NRIC No. S7622469



09-03-2010

Date of issue

APT BLK 635B SENJA ROAD #28-259 SINGAPORE 672635

NRIC No: \$7622469B

Date: 31/08/2015



MSIG the unance (Singopone). Pre lunc Alementon (Louis Collidor) Serves Diologenore Diobach Number 880 in 1989, et alegan in Lun Collegan (Notice) Collidor Begin in Collidor



Tan Brothers Insurance Agencies Pte Ltd

MI Anson Roso Hiff-16 (mema) the Place Singscore (1990) Tell 62201622 | Faul 60246906 IOC IREG IND NETSCOAP1N

Certificate of Insurance

ROAD TRANSPORT ACT 1987, MALAYSIA
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1989, FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES, THIRD-PARTY RISKS AND COMPENSATION; ACT (CAP., 189 OF THE REVISED ED'TION),
REPUBLIC OF SINGAPORE)

THE MOTOR MEHICLES ITH RD-PARTY RISK AND COMPENSATION RULES, 1996 EDITION (REPUBLIC OF SINGAPORE OR ANY AMENDMENT, ACTIOR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.2.311

COMMERCIAL VEHICLE

Cooks Commying Measole - Son E

Comprehensive

Certificate No. A 09009873 MRC

Excess: SGDEII

1. Index Mark and Registration Number of Vehicle

2. Name of Policyholder

Double Lee News Agency

3. Effective Date of the Commencement of Insurance for the purposes of the Act

18:09 2017

4. Date of Expiry of Insurance

04 09 - 2018

5. Persons or Classes of Persons entitled to drive*

Any other person provided he is in the Policyholder's employ and is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to crive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use in connection with the Policyholder's dusiness.
Use for the carriage of passengers other than for hire or reward in connection with the Policyholder's business.
Use for social domestic and pleasure purposes.
The Policy does not cover
1 Use for hire or reward or for racing pace-making reliability trial or speed-testing.
C Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

. WE HEREBY CERT.FY that the Policy to which this Cert.floate relates is issued in accordance with the provisions of the Motor Vehicles -Third-Party Risks and Compensation. Act (Chapter 169) and Part IV of the Road Transport Act. 1987 (Malaysia) or any Amendment. Act or Acts bassed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

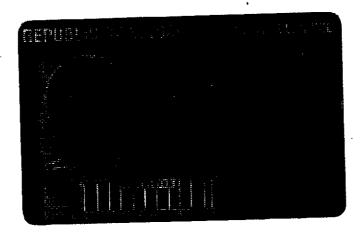
Approved insurers

TAN BROTHERS INSURANCE AGENCIES PTE LTD

for Chief Executive Officer

AUTHORISED SIGNATURE

^{*} Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation: Act - Chapter 189) and Section 95 of the Road Transport Act. 1987 (Malaysia), are not to be included under these headings.





Catherine Chong (LKK Auto)

From:

Monica Chung < Monica_Chung@sg.msig-asia.com>

Sent:

Tuesday, 3 April, 2018 3:58 PM

To:

assignments

Subject:

TP GU253T DOA-26/12/17 Our Ref: 542722

Dear Catherine,

Please do paper adjustment for this case. We have shared documents in Merimen.

Meanwhile, please also upload the preliminary advice for our record in system.

Thanks.

Regards,

Monica Chung

Assistant Executive, Claims Services (Motor)

D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com





Insurer Claims Team of the Year

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg







A Member of MS&AD INSURANCE GROUP

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YSK AUTO WORKSHOP

NO1 KAKIT BUKIT AVENUE 6 AutoBay Singapore 417883 Tel No: 9007 5148 Fax No: 6556 0801

M/S	MSIG INSURANCE	Invoice No	GU253T.	01.2018
Address		Date	24.01.20	18
		Veh No	GU253T	
Description	1	Quantity	Unit Price	Amount
Lump Sum	Cost Of Repair		-	\$6,050.00
			}	
		1		
]
			T-1-1	44 000 00

TENBOR 3

YSK AUTO WORKSHOP



159, Yishun St 11, #04-166. S(760159) Bussiness Regn No : 201416413W Tel/ Fax no: 67568321

Tax Invoice

DOUBLE LEE NEW	SAGENCY	Invoice No.	: AAC 18 JAN 02
c/o YSK AUTO WOF 1, Kaki Bukit Ave 6, a Singapore 417883	RKSHOP . #01-49, AutoBay.	Invoice Date	: 20-Jan-18 : 30 Days
Ref No.	: TP/GU253T/YSK/0118/03		
Vehicle No.	: GU253T		
Date of Accident	: 26-Dec-17		
Date of Survey	10-Jan-18		
	Description		Amount
	(1) Survey Of Vehicle - A set of survey report - Correspondence & Consultation		SGD \$300.00
	(2) Transportation Charges including resurvey		SGD \$120.00
	(3) Attached Photographs (32 pcs)		SGD \$32.00
	Total		SGD \$452.00
	GRAND TOTAL		SGD \$452.00

E. & O.E.

Cheque should be crossed and made payment to "Advanced Automotive Consultancy Pte Ltid "

Set LID 4 Set Suthorised By



Bussiness Regn No: 201416413W

ACCIDENT VEHICLE INSPECTION / ASSESSMENT REPORT

REFERENCE

Our reference no

: TP/GU253T/YSK/0118/03

Date of request

: 10-Jan-2018

Date of survey Date of accident

: 10-Jan-2018 : 26-Dec-2017

Requested by

: DOUBLE LEE NEWS AGENCY

c/o 1, Kaki Bukit Ave 6, #01-49, AutoBay. Singapore 417883

Type of claim

: Third party

Workshop

: YSK AUTO WORKSHOP

1 Kaki Bukit Avenue 6, #01-49, AutoBay

Singapore 417883

2 DETAILS OF VEHICLE

Registration No.

: GU253T

Make & Model

: MERCEDES BENZ VITO 110CDI L M

Date of registration

: 5-Sep-2013

Engine No.

: 65194031685468

Engine Capacity

: 2143 CC

Chassis No.

: WDF63960323819339

Speedometer reading

: 145.334 KM

Transmission

: MANUAL

Colour

: GREEN

3 STATIC CHECK

Steering

: In order

Paintwork

: Good

Footbrake

: In order

Modification

: Nil

Handbrake

: In order

General condition : Good

4 TYRE CONDITION

Nearside/Make

Offside/Make

<u>Size</u>

Front tyre

: 6mm/Falken : 6mm/Falken

6mm/Falken

225/55R17

Rear tyre

6mm/Falken

: 225/55R17

5 POINT OF IMPACT

The said vehicle has sustained an impact damages on the RH rear portion. Kindly refer to the attached photographs for more detail of the damages.



6 REMARK

This inspection was conducted entirely on a "WITHOUT PREJUDICE" basis and we have not authorised any repair.

Annex A: Assessement / Adjustment on Spare Parts

tem	Vehicle Parts Description	Condition	Qty	•	Disc (%)	Adjusted Cost (\$)
	<u>List Items</u>				/	
1	Rear RH side bumper	grazed/cut	1	\$352.00	/5%	\$334.40
2	Rear fender-RH	crumpled	1	\$986.40	5%	\$937.08
3	Rear fender outer garnish RH	cut/distorted/grazed	1	\$144.00	5%	\$136.80
4	Rear fender lower panel RH	dented/repair	1	\$298.00×1	100%	\$0.00
5	Tail lamp -RH	broken	1	\$292.00 /	5%	\$277.40
6	Tail lamp panel -RH	dented	1	\$458.00 🗸	5%	\$435.10
7	Tail lamp RH lower garnish	broken/grazed	. 1	\$98.00 🗸	5%	\$93.10
8	Rear RH corner pillar	bent/dented/ruptured 2	m 1	\$638.00×	5%	\$606.10
9	Tail gate	repair ·	1	\$1,296.00 X1		\$0.00
		2097.36		\$4,562.40	-	\$2,819.98
٠	S/Nett Items					
1	Rear fender glass sealant	necessary	1	\$80.00		\$50.00
2	Tail lamp chrome set	broken	1	\$350.00		\$300.00
3	Tail gate 70km/h sticker	necessary	1	\$25.00		\$25.00
4	Tail gate 9 pax sticker	necessary	1	\$25.00		\$25.00
5	Rear fender inner trim clips set	necessary	1	\$30.00		\$30.00
6	Rear bumper clips set	necessary	1	\$30.00		\$30.00
7	Tail lamp clips @ \$6,50	necessary	2	\$13.00		\$13.00 ·
8	Rear speaker RH	malfunction	1	\$250.00		\$250.00
9	Rear side panel insulator	necessary	1	\$200.00		\$200.00
			_	\$1,003.00	_	\$923.00

STG

Total for Spare Parts : \$5,565.40

\$3,742.98

Annex B: Adjustment on Labour and Spray Painting TP/GU253T/YSK/0118/03

ltem	Job Description	Workshop Est. (\$)	Adjusted Cost (\$)	•	
1	To remove and replace damage parts, panel beating, welding, cut and restore.	\$2,000.00	\$1,500.00 \$1,000.00	gov	
2	To putty and spray paint the repaired & replaced parts, cleaning, polishing and waxing.	\$1,500.00	\$1,000.00	700	
3	To spray under coating on the affected area	\$180.00	\$100.00	43	
4	To check electrical & lighting system for proper function	\$120.00	\$100.00 \$50.00	3U	
5	To remove and refix upholstery, inner trim, speaker, panel insulator, carpet, roof lining to assist repair.	\$480.00	\$350.00	80.	
6	Remove and refix rear fender glass to assist repair	\$180.00	\$120.00	60.	
7	To conduct water test on affected area.	\$100.00	\$60.00		
8	To apply tail lamp panel, side panel, rear fender panel, pillar joint sealer	\$350.00	\$200.00	80 ·	1790
	-	\$4,910.00	\$3,380.00		
	TOTAL FOR LABOUR & SPRAY PAINTING:	\$4,910.00	\$3,380.00		

Summary

	Workshop Est. (\$)	Adjusted Cost (\$)
TOTAL FOR ŚPARE PARTS : TOTAL FOR LABOUR & SPRAY PAINTING :	\$5,565.40 \$4,910.00	\$3,742.98 \$3,380.00
TOTAL REPAIR COSTS :	\$10,475.40	\$7,122.98

Colal #16036.

TP/GU253T/YSK/0118/03

Annex C: Recommendation

We have inspected thoroughly the actual damages found on the vehicle and our assessment is appended in the Annex(es) attached. The condition and age of the vehicle was considered before we reached our recommendation as to whether the parts need replacement or repair.

YSK Auto Workshop estimated repair cost is \$\$10,475.40 and we have adjusted it to \$\$7,122.98 on a part by part basis. However, taking into consideration the age of the vehicle and the availability of used/recondition components. We, therefore recommend a contract lump sum repair cost.

The repairer have agreed to undertake the repairs on a contract lump sum of \$\$6,050.00, according to acceptable quality and standard. (Repairer discretion to repair parts, to replace with old parts, or to replace with OEM or genuine parts).

The entire repair of the damaged vehicle should be completed within a reasonable period of 7 working days.

We have advised the repairer that the inspection was conducted strictly on a WITHOUT PREJUDICE basis and we have not given any instruction and authorisation to proceed with the repair of the vehicle.

We are reverting the matter to you for your discretion and enclosed is our invoice for service rendered.

Yours faithfully,

Henry Low
Automotive License Appraiser
CMTM, DMTM, IPTM (UNF)

Merimen e-Claims Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report)

Main	Est Submitted Adj Assigned 28 Dec 2017 10:33 Edit Adj Rpt Reference ETAILS RRIAGE (S) PTE LTD, Co. Reg. No.:	Adj Rpt S\$3,300.00 Edit Estimates Claim De	Adj Submitted S\$3,300.00 View Rpt tails	Ins Auth'ed Documents	Pending for s Report Cancel Case	Survey
Main CLAIM SUBFOLDER D Insured: TONG C/ Main Claimant: DOUBLE	10:33 Edit Adj Rpt Reference	Edit Estimates	View Rpt	Documents	Report Cancel Case	Survey
CLAIM SUBFOLDER D Insured: TONG CA Main Claimant: DOUBLE	ETAILS	Claim De	tails	Documents	<u> </u>	
Insured: TONG CAMAIN Claimant: DOUBLE					<u> </u>	Show All
Main Claimant: DOUBLE	RRIAGE (S) PTE LTD. Co. Reg. No.:		[Create	d by insurer]		
Claimant: DOUBLE		: 199608993N				
Mahiala Baa	LEE NEWS AGENCY, Co. Reg. No.: (0				
No.: GU253		Date of		017 00:00 - :59 ths and 21 Days From l	LTA Reg Date (Man Yr)]
Claim Type: TP / 54	?722	Policy/0 Note N		1MKC (TP, Fire & Theft) e: 26/01/2017 - 25/01/		
Vehicle Reg. No. (Insured):		Policy (Claima				
		Excess				
Repairer: Ysk Auto	Workshop (HQ) No.1 Kaki Bukit Aver	nue 6, #01-71 Auto	bay, 417883 Ka	ki Bukit - Tel:		
Handling Insurer: MSIG In	surance (Singapore) Pte. Ltd. (HQ)	- Tel: +65 6827 78	88 [Handled	by Monica Chung Pei :	Zhen - 6594 25	552]
Adjuster: LKK Aut	Consultants Pte Ltd (HQ) - Tel: 625	56-3561 [Handle	d by ADRIAN L	ING] [Imm.Advic	ce due 29/12	/2017]
ASSOCIATED MAIL R	CEIVED			View /	All Compose	Case Mail
There are no mail for thi	case.					
ALL ASSOCIATED TA	sks [⊟]		View All	Search Tasks Crea	te New Task	Complete
Due Date Priorit	Type Task Group Subject	t Handler	Assigned By	Completed On	Created On	Done
No results.						

Claim Documents

*GU253T (542722)

[YM628A]

TP

DOUBLE LEE NEWS AGENCY

Dec 26 2017 12:00AM

[TONG CARRIAGE (S) PTE LTD]

Ysk Auto Workshop

Up	load Documents Up	oload Photos Compose New Letter	View View in Browser 🗸
Ass	essment Reports		1 per page 🗸
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail Print
1	29/12/17 15:25	Accident Statement From:SC - Reg. No: YM628A, Claimant: TONG CARRIAGE (S) PTE LTD	1 Load HTM
Pho	tos/Images		3 per page ✓ ✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	12/04/18 14:34	General View	1 Load JPG ✓
2	12/04/18 14:34	General View	1 Load JPG ✓
3	12/04/18 14:34	General View	1 Load JPG
4	12/04/18 14:34	General View	1 Load JPG ✓
5	12/04/18 14:34	General View	⑤ Load JPG ✓
6	12/04/18 14:34	General View	1 Load JPG ✓
7	12/04/18 14:34	General View	1 Load JPG ✓
8	12/04/18 14:34	General View	1 Load JPG ✓
9	12/04/18 14:34	General View	1 Load JPG ✓
10	12/04/18 14:34	General View	1 Load JPG ✓
11	12/04/18 14:34	Chassis Number	1 Load JPG ☑
12	12/04/18 14:34	Reinspection Photo	1 Load JPG ✓
13	12/04/18 14:34	Reinspection Photo	1 Load JPG ✓
14	12/04/18 14:34	Reinspection Photo	1 Load JPG ✓
15	12/04/18 14:34	Reinspection Photo	1 Load JPG ✓
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17	12/04/18 14:34	Reinspection Photo	I Load JPG ✓
18	12/04/18 14:34	Reinspection Photo	1 Load JPG ✓
19	12/04/18 14:34	Reinspection Photo	1 Load JPG ✓
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32	12/04/18 14:35	Reinspection Photo	■ Load JPG 🗹
33	12/04/18 14:35	Reinspection Photo	■ Load JPG ☑

Merimen e-Claims Page 2 of 2

Ass	essment Reports		1 per pa	ge 🗸	₹
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
34	12/04/18 14:35	Reinspection Photo	0	Load JPG	K
35	12/04/18 14:35	Reinspection Photo	0	Load JPG	V
36	12/04/18 14:35	Reinspection Photo	0	Load JPG	V
37	12/04/18 14:35	Reinspection Photo	0	Load JPG	☑
38	12/04/18 14:35	Reinspection Photo	0	Load JPG	4
		<u> </u>	, , ,		
Doc	umentation		1 per pa	ge 🗸	4
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	28/12/17 10:20	PRI FROM CENTRO-LEGAL LAW	0	Load PDF	
2	28/12/17 10:33	WE REJECT TP SURVEYORS & APPOINT LKK TO BE THE SJE	0	Load PDF	
3	29/12/17 13:24	TP GIA REPORT	0	Load PDF	
4	22/02/18 14:14	REPAIR BILL, SURVEY BILL, SURVEY REPORT	0	Load PDF	
5	22/02/18 14:14	SURVEY PHOTOS1	0	Load PDF	
6	22/02/18 14:14	SURVEY PHOTOS2	0	Load PDF	
7	02/04/18 15:08	CLEARER COLOURED SURVEY PHOTOS	0	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	-	Thumbnail	Print
1	16/04/18 11:08	PHOTO	O	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/MSG17024650/AQD3E2

Date:

16/04/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

28659191MKC

Claimant Vehicle GU253T

Insured Vehicle No:

YM628A

No: Date of Loss:

26/12/2017

Nature of Claim:

TP

Claim No: 542722

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

GU253T

Make & Model:

MERCEDES-BENZ VITO 110, 2.1 CDI L (M)

Engine No:

65194031685468

Reg. Date: Colour:

05/09/2013 (Man. Year: 2013) Green

Chassis No: Odometer:

WDF63960323819339 145334 km

Engine Capacity:

2143 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Good Yes

Steering (Serviceable):

Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

225/55 R17

Rear Tyre Size:

225/55 R17

Front Tyre Size: Front Left Side:

Falken 6 mm

Rear Left Side:

No

Falken 6 mm

Front Right Side:

Falken 6 mm

Rear Right Side:

Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,565.40	2,370.36	3,195.04	57.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,910.00	1,790.00	3,120.00	63.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,475.40	4,160.36	6,315.04	60.28
Approved Total (Overridden) (S\$)		3,300.00		
Nett Amount (S\$)	10,475.40	3,300.00	7,175.40	68.50

INSPECTION

Date of Assignment:

28/12/2017

Date Inspected:

10/01/2018 Inspected At:

Ysk Auto Workshop (HQ)

No.1 Kaki Bukit Avenue 6, #01-71 Autobay

Singapore 417883

Estimated Period of Repair:

6.0 days

Adjuster: ADRIAN LING

Manager:

Nivitha Govindasamy

Page 2 of 4 Adjuster Report NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Page 3 of 4

REPAIR DETAILS

Reference

Part Source:

(Last Synchronised: 16 Apr 2018)

Parts:

N/A

MERCEDES-BENZ VITO 110 2.1 CDI L (M) (Model not available in database)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for GU253T)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR RH SIDE BUMPER	Grazed / Cut	352.00 F	*352.00 FL
2	1		*REAR FENDER - RH	Crumpled	986.40 F	*986.40 FL
3	1		*REAR FENDER OUTER GARNISH RH	Cut / Distorted / Grazed	144.00 F	*144.00 FL
4	1		*REAR FENDER LOWER PANEL RH	Repair	298.00 F	*-FL
5	1		*TAIL LAMP - RH	Broken	292.00 F	*292.00 FL
6	1		*TAIL LAMP PANEL - RH	Dented	458.00 F	*458.00 FL
7	1		*TAIL LAMP RH LOWER GARNISH	Broken / Grazed	98.00 F	*98.00 FL
8	1		*REAR RH CORNER PILLAR	Repair	638.00 F	*- FL
9	1		*TAIL GATE	Repair	1,296.00 F	*- FL
10	1		*REAR FENDER GLASS SEALANT	Necessary	80.00 FS	*50.00 FS
11	1		*SET TAIL LAMP CHROME	Broken	350.00 FS	*150.00 FS
12	1		*TAIL GATE 70KM/H STICKER	Not Necessary	25.00 FS	*- FS
13	1		*TAIL GATE 9 PAX STICKER	Not Necessary	25.00 FS	*- FS
14	1		*SET REAR FENDER INNER TRM CLIPS	Necessary	30.00 FS	*30.00 FS
15	1		*SET REAR BUMPER CLIPS	Necessary	30.00 FS	*30.00 FS
16	2		*TAIL LAMP CLIPS	Necessary	13.00 FS	*13.00 FS
17	1		*REAR SPEAKER RH	Not Necessary	250.00 FS	*- FS
18	1		*REAR SIDE PANEL INSULATOR	Not Necessary	200.00 FS	*- FS
F=Fra	anchise	part. S=Spc	Nett. L=ListItemDisc.			<u> </u>
				Sub Total (S\$)	5,565.40	2,603.40
	- List Item Discount on L Items 0.00/10.00% (S\$) _			0.00	233.04	
				Total Parts (S\$)	5,565.40	2,370.36

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE AND REPLACE DAMAGE PARTS, PANEL BEATING, WELDING, CUT AND RESTORE	New	2,000.00	800.00
2	TO PUTTY AND SPRAY PAINT THE REPAIRED & REPLACED PARTS, CLEANING, POLISHING AND WAXING	New	1,500.00	700.00
3	TO SPRAY UNDER COATING ON THE AFFECTED AREA	New	180.00	40.00
4	TO CHECK ELECTRICAL & LIGHTING SYSTEM FOR PROPER FUNCTION	New	120.00	30.00
5	TO REMOVE AND REFIX UPHOLSTERY, INNER TRIM, SPEAKER, PANEL INSULATOR, CARPET, ROOF LINING TO ASSIST REPAIR	New	480.00	80.00
6	REMOVE AND REFIX REAR FENDER GLASS TO ASSIST REPAIR	New	180.00	60.00
7	TO CONDUCT WATER TEST ON AFFECTED AREA	New	100.00	0.00
8	TO APPLY TAIL LAMP PANEL, SIDE PANEL, REAR FENDER PANEL, PILLAR JOINT SEALER	New	350.00	80.00
	Gross Labour Cost (S\$)		4,910.00	1,790.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >