

Asher Sng (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 20 March 2018 2:38 PM
To: Asher Sng (LKKAUTO)
Cc: Vic (LKKAUTO); Admin A; 'mt_claim@lonpac.com'
Subject: RE: [MANDATE REQUEST] RE: 2 Days Notice: EW 3363C (Our Ref) and SLP 6856G (Your Ref) Dated 8 November 2017 17/17/17/VP05/020210

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 20 March, 2018 2:13 PM
To: ONG LI LI
Cc: Vic (LKKAUTO); Admin A; 'mt_claim@lonpac.com'
Subject: RE: [MANDATE REQUEST] RE: 2 Days Notice: EW 3363C (Our Ref) and SLP 6856G (Your Ref) Dated 8 November 2017

Hi Lili,

We refer to the above matter.

We had offer to third party settlement as propose, however third party disagreed with our offer and counter propose G/S \$7,700.00

Please kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Thursday, 15 March 2018 11:35 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'mt_claim@lonpac.com'
Subject: RE: [MANDATE REQUEST] RE: 2 Days Notice: EW 3363C (Our Ref) and SLP 6856G (Your Ref) Dated 8 November 2017

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 13 March, 2018 6:04 PM
To: ONG LI LI
Cc: Vic (LKKAUTO); Admin A; 'mt_claim@lonpac.com'
Subject: [MANDATE REQUEST] RE: 2 Days Notice: EW 3363C (Our Ref) and SLP 6856G (Your Ref) Dated 8 November 2017

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 15/01/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **MS CAR AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 30,483.05	\$ 6,300.00
2. Loss of Rental (15days x \$250)	\$ 3,750.00	\$ 1,260.00 (9days x \$140)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 34,240.50	\$ 7,567.45

****5 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Tuesday, 16 January 2018 10:40 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; 'mt_claim@lonpac.com'
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 2 Days Notice: EW 3363C (Our Ref) and SLP 6856G (Your Ref) Dated 8 November 2017

Dear Shirley

Please see our Insured's GIA report attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, 15 January, 2018 2:32 PM
To: 'mt_claim@lonpac.com'
Cc: 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN; Asher Sng (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: 2 Days Notice: EW 3363C (Our Ref) and SLP 6856G (Your Ref) Dated 8 November 2017

Your ref: 17/17/17/VP05/020210
LKK ref: CC4/LPC17024640/Aes3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action..

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 5 January 2018 1:41 PM
To: 'mt_claim@lonpac.com'
Cc: 'ericwoo@lonpac.com'; 'llong@lonpac.com'; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 2 Days Notice: EW 3363C (Our Ref) and SLP 6856G (Your Ref) Dated 8 November 2017

Your ref: 17/17/17/VP05/020210
LKK ref : CC4/LPC17024640/Aes3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: EW 3363C

Date of survey: 28/12/2017

Enclosed for your perusal is:

- TP's GIA report

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 28 December 2017 11:16 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 2 Days Notice: EW 3363C (Our Ref) and SLP 6856G (Your Ref) Dated 8 November 2017

Dear Sir/Mdm,

Thank you for the assignment.

"Wishes you a Happy New Year 2018"

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 27 December, 2017 5:08 PM

To: assignments@lkkauto.com

Cc: mscarautopl@gmail.com; MT_Claim_SG

Subject: FW: 2 Days Notice: EW 3363C (Our Ref) and SLP 6856G (Your Ref) Dated 8 November 2017

Dear Catherine,

For your necessary action.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: MS Group Office [<mailto:msgrouppoffice@gmail.com>]

Sent: Wednesday, 27 December, 2017 5:04 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; mscarautopl@gmail.com

Subject: Re: 2 Days Notice: EW 3363C (Our Ref) and SLP 6856G (Your Ref) Dated 8 November 2017

Dear Gerald,

With reference to your list of surveyors, we are agreeable with the appointment of **Adrian Ling of LKK** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person: Mr. Desmond Ng (9725-4442)

Contact Email: mscarautopl@gmail.com

Thank you for your kind attention to our request.

On Wed, Dec 27, 2017 at 3:24 PM, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Our Ref : 17/17/17/VP05/020210

WITHOUT PREJUDICE

Dear Desmond,

Please see attached letter and revert to us.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: MS Group Office [mailto:msgrouppoffice@gmail.com]

Sent: Wednesday, 27 December, 2017 2:46 PM

To: ERIC WOO JUN KIAT; GERALD POH WEE BIN

Cc: mscarautopl@gmail.com

Subject: 2 Days Notice: EW 3363C (Our Ref) and SLP 6856G (Your Ref) Dated 8 November 2017

Dear Gerald,

I understand that Eric is not around today, kindly refer to our 2 Days Notice and assist with necessary.

Thank you.

Road Traffic Accident Involving EW 3363C (Our Ref) and SLP 6856G (Your Ref)

Dated 8 November 2017, Time around 16:00

@ Jalan Ahmad Ibrahim before Roundabout

We represent our client; Wong Wun Tiew, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: EW 3363C and your insured's vehicle registration number: SLP 6856G. Enclosed herewith a copy of the Singapore Accident Statement / Traffic Police Report filed for your reference.

Enclosed herewith a copy of our 2 Days Notice Letter and the relevant Singapore Accident Statement filed for your reference.

Please let us know within **2 working days** from today, your list of at least **ten (10) motor surveyors**, via email to the following personnel:-

Contact Person: Mr. Desmond Ng (9725-4442)

Contact Email: mscarautopl@gmail.com

CC Email: msgroupoffice@gmail.com

Thank you for your attention to this email and we look forward to your earliest reply.

--

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,

Adel

MS Car Auto Pte Ltd

8 Kaki Bukit Ave 4 #01-07

Premier @ Kaki Bukit

Singapore 415875

Telephone: 6385-1838

Fax : 6386-1838

--

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,

Adel

MS Car Auto Pte Ltd

8 Kaki Bukit Ave 4 #01-07
Premier @ Kaki Bukit
Singapore 415875
Telephone: 6385-1838
Fax : 6386-1838



WITHOUT PREJUDICE

Our Ref: EW 3363C

Your Ref: SLP 6856G – 17/17/17/VP05/020210

27th February 2018

LKK Auto Consultants Pte Ltd

Attn: Ms. Asher Sng

On Behalf of : LonPac Insurance Bhd - Mr. Eric Woo -Ref: 17/17/17/VP05/020210

Dear Asher,

Accident Involving: EW 3363C and SLP 6856G

Date of Accident: 8 November 2017

Location of Accident: Jalam Ahmad Ibrahim Before Roundabout

We refer to the aforementioned accident and hereby submit our claim as below:

Cost of Repair as agreed	\$ 6,300.00
Add Loss of Rental	\$ 3,750.00 Inv#3363C-1056/0250
Total	\$ 10,050.00
Add LTA Search Fee	\$ 7.45
GRAND TOTAL	\$ 10,057.45

Kindly pay the Grand Total Amount of **\$10,057.45** to:

MS CAR AUTO PTE LTD

8 Kaki Bukit Ave 4 #01-07

Premier @ Kaki Bukit

Singapore 415875

For further query, please feel free to contact us at 6385-1838 or email: msgrouppoffice@gmail.com

Thank you.



Regards,

Adel Lim (Ms)

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

To : MS CAR AUTO PTE LTD
CRN : 201726092Z
located at : 8 Kaki Bukit Ave 4, #01-07, Premier @ kaki Bukit Singapore 415875

Letter of Authorization

In Respect of Accident Involving my/our Vehicle No.: FW363C
and SLP6856G and
and and
@ Jalim Abdul Ibrahim Below handprint
dated 08/11/17

1. I/We hereby irrevocably authorize you to demand claim- settle/receive whatever amount settled/payable by the third party and/or its insurer in my/our name, for the costs of repair, loss of use/rental and all other necessary costs related to my/our vehicle that was damaged pursuant to the aforesaid accident.
2. I/We acknowledge that any settlement you may reach on my/our behalf is on a "Without Prejudice" and "Without Admission Of Liability" basis.
3. I/We agree to assign the whole proceeds of my/our third party claim to you. The third party and /or its insurer shall accept this letter as my irrevocable authorization to pay the compensated amount directly to you - in the form of payment cheque made in favor to **MS CAR AUTO PTE LTD.**

In the event that the payment cheque is being made in my/our favor, I/we hereby undertake to return the full amount to you within 14days from receiving of the said payment cheque.

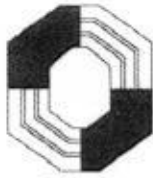
4. I/We further authorize you to settle the aforesaid claim in a manner that you deem fit and to utilize the monies to pay your charges without further reference to me/us. The payment to you shall amount to a good discharge of your obligation to me/us in respect of the settlement monies.
5. Should the third party claim be unsuccessful due to untruthful statements from me/us, I/we undertake to pay for all your expenses, costs and fees incurred, immediately upon your demand.
6. I/We understand and accept that until I/we revoke your authority in writing, I/we am/are bound by all the instructions given by you to the third party and/or its insurer.

Yours faithfully,

Murdoch

Claimant Signature & Co's Stamp (if applicable)

Date: 28/12/2017



LONPAC INSURANCE BHD

CLAIM NO : 17/17/17/VP05/020210
DATE : 20/03/2018

DISCHARGE VOUCHER

I/We, WONG WUN TIEW confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner SLP 6856G the sum of Singapore Dollars SEVEN THOUSAND AND SEVEN HUNDRED ONLY. (\$7,700.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, EW 3363C on 08 NOV 2017 along/at JALAN AHMAD IBRAHIM BEFORE ROUNDABOUT.

I /We hereby agree to indemnify and keep indemnify (HE YING /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s MS CAR AUTO PTE LTD.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

.....
Signature of vehicle owner/Date

Wong Wun Tiew 7th April 2018
.....
Name of vehicle owner/Date

hello

THIS IS YOUR INVOICE

Kindly remit payment to our office address stated below. If you have any query pertaining to this invoice, please feel free to contact us.



No 8 Kaki Bukit Avenue 4 #01-07
Premier @ Kaki Bukit
Singapore 415875

Tel: 6385 1838 Fax: 6386 1838
msgroupoffice@gmail.com

INVOICE DATE: 20-Mar-18

INVOICE NOS: MSC3363C-17/0025

Reference: EW 3363C

Date Of Accident: 8/11/2017

Billed To: Lonpac Insurance Bhd

On Behalf Of: Wong Wun Yiew

Invoice Type: 3rd Party PD Claim

INVOICE TOTAL IN SGD

\$ 6,300.00

DESCRIPTION

AMOUNT (\$\$)

Lump Sum Amount Payable for Supply of Spare Parts & Labour \$ 6,300.00
Pertaining to Accident Repair of: EW 3363C

Discount \$ -

Amount Due \$ **6,300.00**

COMMENTS

1. Total payment due in 30 days.
2. All Cheques must be made payable to **MS CAR AUTO PTE LTD**.
3. Please include our invoice number at the back of your cheque.
4. Zero Liability.

For MS Car Auto Pte Ltd



Signature & Stamp

PAYMENT DETAILS

THANK YOU FOR YOUR PROMPT PAYMENT.

Prepared by Adel Lim (Ms)

Page 1 of 1

**Motor Stop Pte Ltd**

8 Kaki Bukit Avenue 4
#01-07 Premier @ Kaki Bukit
Singapore 415875

Phone: 6385 1838 Fax : 6386-1838
motorstoppteltd@gmail.com
motorstopoffice@gmail.com

INVOICE

DATE	11-Jan-18
INVOICE #	3363C-1056/0250
YOUR REFERENCE #	EW 3363C
OUR REFERENCE #	SJY 572R

BILL TO

MS Car Auto Pte Ltd
Wong Wun Yiew

DESCRIPTION		AMOUNT (\$\$)
Leasing of Vehicle Number:	SJY 572R	3,750.00
Rental Rate Per Day	\$250.00	
Rental Days	15	
Rental Period	27/12/2017 to 11/1/2018	

Total Payable \$ 3,750.00

OTHER COMMENTS

1. Total payment due in 30 days.
2. All Cheques payment must be made payable to MOTOR STOP PTE LTD.
3. Please include our invoice number at the back of your cheque.

**OFFICIAL USE ONLY**

If you have any questions about this invoice, please contact
motorstoppteltd@gmail.com

Thank You For Your Business!



RENTAL AGREEMENT
DATE: 27/12/17

Motor Stop Pte Ltd

(Company Reg. No: UEN 2013114600)

8 Kaki Bukit Ave 4 #01-07 Premier @ Kaki Bukit

Singapore 415875

Tel: 6385 1838 Fax: 6386 1838

Email: motorstoppteltd@gmail.com

motorstopoffice@gmail.com

RENTAL AGREEMENT

MS 001056

HIRER'S PARTICULAR		Vehicle No / Model		Rental VEHICLE No / Model																					
Name: <u>Ng Wai Tien</u>		<u>EW 3363C</u>		<u>SSY 572R</u>																					
NRIC/Passport No: <u>S8114561Z</u>		Date / Time Out: <u>27/12/17 16:40</u>		Date / Time In: <u>11/1/18 17:00</u>																					
Driving License No: _____ Exp: _____		Fuel Tank Level																							
Address: _____																									
Tel: <u>86663363</u>																									
ADDITIONAL DRIVER'S PARTICULAR (AUTHORIZED DRIVER)																									
Name: _____																									
NRIC/Passport No: _____																									
Driving License No: _____ Exp: _____																									
Address: _____																									
Tel: _____																									
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES																									
		RENTAL CHARGES <table border="1"> <tr> <th></th> <th>Hour</th> <th>@</th> <th>per hour</th> <th></th> </tr> <tr> <td>15</td> <td>Days</td> <td>@</td> <td>\$250</td> <td>per day</td> </tr> <tr> <td></td> <td>Weeks</td> <td>@</td> <td></td> <td>per week</td> </tr> <tr> <td></td> <td>Months</td> <td>@</td> <td></td> <td>per month</td> </tr> </table>					Hour	@	per hour		15	Days	@	\$250	per day		Weeks	@		per week		Months	@		per month
	Hour	@	per hour																						
15	Days	@	\$250	per day																					
	Weeks	@		per week																					
	Months	@		per month																					
		Additional Payable: _____ SUBTOTAL Payable: <u>\$3750/-</u>																							
		DEPOSIT AMOUNT PAID		DEPOSIT AMOUNT REFUNDED / Date																					
		Mode of Payment																							
		ADDITIONAL REMARKS																							
Physical Damage Excess		Acknowledgement																							
Singapore - Own Damage	SS2,500																								
Singapore - 3rd Party Damage	SS2,500																								
Malaysia (if applicable)	SS10,000																								
IMPORTANT NOTE: 1. The person(s) signing this Rental Agreement assumes full personal responsibility, jointly and severally with the firm, person or organization, the driver or all authorized driver in whose name he/they might sign. 2. Only persons above 23 and below 65 years of age with more than 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle. 3. Vehicle is strictly for use in Singapore only and may not be driven or taken out of Singapore without the prior written consent of Motor Stop Pte Ltd. 4. Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or trafficking, smuggling), commercial purposes (e.g. taxi, uber, grab car/ car pool usage) is strictly prohibited. 5. In case of accident, the hirer shall report to Motor Stop Pte Ltd immediately. If there are bodily injuries, a police report must be made within 24 hours.		HIRER'S DECLARATION: I/WE agree to the terms and conditions above and as set overleaf and declare that all information given on this form are true and accurate. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amounts due on the rental to my/our account.																							
		HIRER Signature / Date 																							
		Authorized Signatory On Behalf of Motor Stop Pte Ltd																							

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 27 Dec 2017 / 14:32:19

Receipt Date/Time : 27 Dec 2017 / 14:32:19

EW 3363C (a)

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171227-001384

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SLP6856G As at 08 Nov 2017/16:00:00 Insurance Co: LONPAC INSURANCE BHD			
1	Insurance Enquiry - SLP6856G Enquiry Fee 20171227143123435525	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx1501		Credit Card: Visa/MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.