

Vivian Lau (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 10 April, 2019 6:00 PM
To: Vivian Lau (LKKAUTO)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving PA9570S (OI : EQI - DM17HO02913-EC) AND YN8903Y (TP : LKK REF - CC6/EQI17024628/Kws3) on 21/12/2017

Dear Vivian

Please proceed to offer up to S\$17,198.50

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Monday, April 8, 2019 9:41 AM
To: Joel Goh
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving PA9570S (OI : EQI - DM17HO02913-EC) AND YN8903Y (TP : LKK REF - CC6/EQI17024628/Kws3) on 21/12/2017

Dear Joel,

We refer to the email below.

Sorry for the typo error

We seek your approval to offer to TP repairer Cheng Hoe Motor Pte Ltd – Yishun is as follows:

| | Amount Claimed | Amount Revised |
|-------------------------------------|----------------|--|
| 1. Cost of Repair (+GST) | S\$ 23,004.15 | S\$14,070.50 |
| 2. Loss of USE (\$120.00 X 26days) | S\$ 3,120.00 | S\$ 3,120.00 (Surveyor recommend 20 days) |
| 3. LTA SEARCH | S\$ 8.00 | S\$ 8.00 |
| | S\$ 26,132.15 | S\$ 17,198.50 |

Amount of claim at liability 100% S\$ 17,198.50

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Saturday, 6 April, 2019 3:08 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PA9570S (OI : EQI - DM17HO02913-EC) AND YN8903Y (TP : LKK REF - CC6/EQI17024628/Kws3) on 21/12/2017

Dear Vivian

Please advise if you are seeking mandate via email or Merimen

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Friday, 5 April 2019 3:12 PM

To: Sally Tan <sally.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PA9570S (OI : EQI - DM17HO02913-EC) AND YN8903Y (TP : LKK REF - CC6/EQI17024628/Kws3) on 21/12/2017

Your Ref : DM17HO02913-EC

Our Ref : CC6/EQI17024628/Kws3

Dear Sally,

ACCIDENT INVOLVING PA 9570S AND YN 8903Y ON 21/12/2017 ALONG SLE TWDS CTE

We refer to the above matter

This is a head-to-rear collision.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer Cheng Hoe Motor Pte Ltd – Yishun is as follows:

| | Amount Claimed | Amount Revised |
|-----------------------------------|----------------|--|
| 1. Cost of Repair (+GST) | S\$ 23,004.15 | S\$14,070.50 |
| 2. Loss of USE (\$120.00 26days) | S\$ 3120.00 | S\$ 3,120.00 (Surveyor recommend 20 days) |
| 3. LTA SEARCH | S\$ 8.00 | S\$ 8.00 |
| | S\$ 26,132.15 | S\$ 17,198.50 |

Amount of claim at liability 100% S\$ 17,198.50

For your approval in merimen please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Monday, 12 November, 2018 11:57 AM

To: 'Sally Tan' <sally.tan@eqinsurance.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PA9570S (OI : EQI - DM17HO02913-EC) AND YN8903Y (TP : LKK REF - CC6/EQI17024628/Kws3) on 21/12/2017

Dear Sally,

Thank you for the email.

This case is handle by Vivian.

Dear Vivian,

FYNA. [CC6/EQI17024628/Kwa3s2](#)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sally Tan [<mailto:sally.tan@eqinsurance.com.sg>]

Sent: Monday, 12 November 2018 9:25 AM

To: ShirleyHiew@lkkauto.com

Subject: FW: Direct Settlement - Accident Involving PA9570S (OI : EQI - DM17HO02913-EC) AND YN8903Y (TP : LKK REF - CC6/EQI17024628/Kws3) on 21/12/2017

Importance: High

Hi, Shirley

Please advise the latest status of this TP Direct settlement with Cheng Hoe Motor as soon as possible.

Thank you.

Regards

Sally Tan

EQ Insurance Company Limited

Email: sally.tan@eqinsurance.com.sg

From: Elaine Cheong

Sent: 25/01/2018 11:19 AM

To: 'Shirley Hiew (LKK Auto)'

Cc: Vivian Lau (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving PA9570S (OI : EQI - DM17HO02913-EC) AND YN8903Y (TP : LKK REF - CC6/EQI17024628/Kws3) on 21/12/2017

Dear Shirley,

Attached a copy of our insured's GIA report for your perusal.

Regards,

Elaine Cheong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190

www.eqinsurance.com.sg



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, January 24, 2018 10:29 AM

To: Elaine Cheong

Cc: Vivian Lau (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving PA9570S (OI : EQI - TBA) AND YN8903Y (TP : LKK REF - CC6/EQI17024628/Kws3) on 21/12/2017

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

We have inspected TP vehicle YN 8903Y at M/s Cheng Hoe Motor Pte Ltd - Yishun.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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To: elaine.cheong@eqinsurance.com.sg [Remove](#) this sender from my allow list

From: shirleyhiew@lkkauto.com

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