

Vivian Lau (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 10 April, 2019 6:00 PM
To: Vivian Lau (LKKAUTO)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving PA9570S (OI : EQI - DM17HO02913-EC) AND YN8903Y (TP : LKK REF - CC6/EQI17024628/Kws3) on 21/12/2017

Dear Vivian

Please proceed to offer up to S\$17,198.50


Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Monday, April 8, 2019 9:41 AM
To: Joel Goh
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving PA9570S (OI : EQI - DM17HO02913-EC) AND YN8903Y (TP : LKK REF - CC6/EQI17024628/Kws3) on 21/12/2017

Dear Joel,

We refer to the email below.

Sorry for the typo error

We seek your approval to offer to TP repairer Cheng Hoe Motor Pte Ltd – Yishun is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 23,004.15	S\$14,070.50
2. Loss of USE (\$120.00 X 26days)	S\$ 3,120.00	S\$ 3,120.00 (Surveyor recommend 20 days)
3. LTA SEARCH	S\$ 8.00	S\$ 8.00
	S\$ 26,132.15	S\$ 17,198.50

Amount of claim at liability 100% S\$ 17,198.50

Dear Sally,

ACCIDENT INVOLVING PA 9570S AND YN 8903Y ON 21/12/2017 ALONG SLE TWDS CTE

We refer to the above matter

This is a head-to-rear collision.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer Cheng Hoe Motor Pte Ltd – Yishun is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 23,004.15	S\$14,070.50
2. Loss of USE (\$120.00 26days)	S\$ 3120.00	S\$ 3,120.00 (Surveyor recommend 20 days)
3. LTA SEARCH	S\$ 8.00	S\$ 8.00
	S\$ 26,132.15	S\$ 17,198.50

Amount of claim at liability 100% S\$ 17,198.50

For your approval in merimen please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Monday, 12 November, 2018 11:57 AM

To: 'Sally Tan' <sally.tan@eqinsurance.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PA9570S (OI : EQI - DM17HO02913-EC) AND YN8903Y (TP : LKK REF - CC6/EQI17024628/Kws3) on 21/12/2017

Dear Sally,

Thank you for the email.

This case is handle by Vivian.

Dear Vivian,

FYNA. [CC6/EQI17024628/Kwa3s2](#)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sally Tan [<mailto:sally.tan@eqinsurance.com.sg>]

Sent: Monday, 12 November 2018 9:25 AM

To: ShirleyHiew@lkkauto.com

Subject: FW: Direct Settlement - Accident Involving PA9570S (OI : EQI - DM17HO02913-EC) AND YN8903Y (TP : LKK REF - CC6/EQI17024628/Kws3) on 21/12/2017

Importance: High

Hi, Shirley

Please advise the latest status of this TP Direct settlement with Cheng Hoe Motor as soon as possible.

Thank you.

Regards

Sally Tan

EQ Insurance Company Limited

Email: sally.tan@eqinsurance.com.sg

From: Elaine Cheong

Sent: 25/01/2018 11:19 AM

To: 'Shirley Hiew (LKK Auto)'

Cc: Vivian Lau (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving PA9570S (OI : EQI - DM17HO02913-EC) AND YN8903Y (TP : LKK REF - CC6/EQI17024628/Kws3) on 21/12/2017

Dear Shirley,

Attached a copy of our insured's GIA report for your perusal.

Regards,

Elaine Cheong

Senior Executive | Claims

eqnsurance

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190

www.eqinsurance.com.sg

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 you've got a friend

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, January 24, 2018 10:29 AM

To: Elaine Cheong

Cc: Vivian Lau (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving PA9570S (OI : EQI - TBA) AND YN8903Y (TP : LKK REF - CC6/EQI17024628/Kws3) on 21/12/2017

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

We have inspected TP vehicle YN 8903Y at M/s Cheng Hoe Motor Pte Ltd - Yishun.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Total Control Panel

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To:
elaine.cheong@eqinsurance.com.sg

[Remove](#) this sender from my allow list

From: shirleyhiew@lkkauto.com

You received this message because the sender is on your allow list.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 23/04/2019

THIRD PARTY DIRECT SETTLEMENT

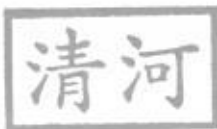
Vehicle No.	PA 9570S (Insd Veh)	Your Ref. No. : DM17HO02913-EC
	YN 8903Y (TP Veh)	Our Ref. No. : CC6/EQ117024628/Kwa3s2
Date of Accident	21/12/2017	

Liability	100%	
Final Repair Cost	: \$ 14,070.50	(W/GST)
Loss of Use	: \$ 3,120.00	26 days
Rental (If any)	: \$	days
Others:	: \$ 8.00	
	: \$	
	17,198.50	
Final Settlement Sum	: \$ 17,198.50	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	CHENG HOE MOTOR PTE LTD	: \$ 17,198.50
		: \$

NUR SHAQILAH
LKK Auto Consultants Pte Ltd



CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761
Tel : 67556142 Fax : 67557719
Email: chmotor@singnet.com.sg

Date: 25 AUG 2018

EQ Insurance Co Ltd
C/O LKK Auto Consultants

Attn : THE MOTOR CLAIMS DEPT

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO. YN8903Y & PA9570S ON 21/12/2017
ALONG SLE NEAR WOODLANDS AVE 12 EXIT.**

We are authorized by YN8903Y for their above matter.

Record reveals that you are the insurer of PA9570S. We therefore wish to seek compensation from you as below:-

1. Cost of Repairs	S\$ 14070.50
2. Loss of Use (26 x \$120/day)	S\$ 3120.00
3. Hire of Vehicle	S\$ 0.00
4. LTA Search Fee/GIA Reports	S\$ 8.00
TOTAL	S\$ 17198.50

Please let us have your reply soonest possible.

Thank you.

Yours faithfully





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/EQ117024628/Kws3

26 January 2018

Loi Wei Quan
Blk 672C Yishun Ave 4
#07-578
Singapore 763672

Dear Sir/Madam,

ACCIDENT INVOLVING PA 9570S AND YN 8903Y ON 21/12/2015

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(FOR PROPERTY DAMAGE CLAIM ONLY)

Re: Motor Insurance Claim YN8903Y
in respect of the traffic accident on 21/12/2017
at/along SLE near Woodlands Ave 12 Exit

I/We, 800 Super Waste Management Pte Ltd
NRIC 198601155H of 17A Senoko Way Singapore 758056

owner of motor vehicle YN8903Y, insured by NTUC Income Insurance
Co-operative Ltd under policy no. 5072900554-02

hereby authorise **M/s CHENG HOE MOTOR PTE LTD** on Blk 1019 Yishun Industrial Park A #01-374 Singapore 768761, to act as my/our representative in my/our claim against the owner /driver of motor vehicle PA9570S in respect of the above-mentioned accident.

I/We further authorise that any payment due to me/us from the aforesaid claim is to be directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed :



Date :

31/1/2018



Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : EQ INSURANCE CO LTD
22 GEMMILL LANE
SINGAPORE 069257

TEL: 62239433 FAX: 62243903
ATTN: Motor Claim Department
WS Ref: TP-EQ
Claim Type: Third Party
Accident Date: 21/12/2017
TP Veh Reg No: PA9570S

NO: CL8180815
Date: 01 Aug 2018
Policy No: 5072900554-02
Veh Reg No: YN8903Y
Make/Model: ISUZU NPR85UH5A
Job No: JC1597975

Description	Quantity	List Price	PAGE:1
			Amount
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	SS 13,150.00	SS 13,150.00

Total	SS 13,150.00
Add GST @ 7%	920.50
Total Amount payable	SS 14,070.50

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

A.C. SYED & PARTNERS

ADVOCATES & SOLICITORS

COMMISSIONER FOR OATHS

101A UPPER CROSS STREET, #13-23 PEOPLE'S PARK CENTRE, SINGAPORE 058358

TEL : 6538 7411 & FAX : 6534 1011

TO : CHENG HOE MOTOR PTE LTD	BILL NO: B002/ 2018
YOUR REF:	
OUR REF : ACS.CH.LTA.2017 (DEC 2017)	DATE : 8/1/18

TO OUR PROFESSIONAL CHARGES for acting for you in the above matter including where necessary perusal, attendance preparation examination of documents relating thereto; correspondence, attendance, perusals, telephone calls, searches and all other incidental works not specifically mentioned herein to enable us to carry out the work entrusted to us inclusive of all advice.

LTANET SEARCHES FOR THE MONTH DEC 2017

S/NO	TP NO.	CHM	DOA	
				sub-total b/f
				\$ 192.00
25	20/12/2017	XD7696R	SGC5863U	7/12/2017
26	20/12/2017	SKS7475L	SJL6300M	7/12/2017
27	21/12/2017	PA9570S	YN8903Y	21/12/2017
28	24/12/2017	SJB4035U	SJD3219C	22/12/2017
29	24/12/2017	XB7761X	SGE5875A	23/12/2017
30	26/12/2017	SDZ8189C	SJN8831Z	22/12/2017
31	26/12/2017	SLN1490X	SJC864P	23/12/2017
32	26/12/2017	SLS948Z		
33	27/12/2017	GBD8447Y	SLL4679K	26/12/2017
34	28/12/2017	SKD8401Y	SJN9611K	26/12/2017
35	28/12/2017	SKR6831D	SKQ8920Y	27/12/2017
36	28/12/2017	SLF503S	SLE5483M	27/12/2017

36 searches @\$8.00 per search

Total:

\$ 288.00

[SINGAPORE DOLLARS: TWO HUNDRED & EIGHTY-EIGHT ONLY.]

M/s. A/C SYED & PARTNERS
ADVOCATES & SOLICITORS
SINGAPORE

We reserved the right to forward a subsequent bill for any disbursements omitted herein.

E. & O.E.