

Veron Chen (LKKAuto)

Hiep Hong DOJ: 28/1/17

From: Veron Chen (LKKAuto)
Sent: Thursday, 1 February 2018 10:17 AM
To: 'Monica Chung'
Cc: SUR
Subject: RE: PRI- accident on 23.12.17@1020hours involving sjp8168u & sjt5628h along toa payoh lorong 4 Our Ref: 542512

Photo 18-26 show the damaged front door lock and rear door glass regulator gear.

Dear Monica,

We will check and revert.

At time of assessment, the rear door glass regulator gear was working intermittently.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

For this model, the door lock can be electronically controlled. Please see photo attached. During the survey, the door lock could not be activated when the lock sensor was touched.

From: Monica Chung [mailto:Monica_Chung@sg.msig-asia.com]

Sent: Thursday, 1 February 2018 10:05 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: PRI- accident on 23.12.17@1020hours involving sjp8168u & sjt5628h along toa payoh lorong 4 Our Ref: 542512

Dear Veron,

Front Door lock.
Rear door glass regulator gear. ch motor.

Can we check what are the 2 items in photos 18-26? Please also advise where are the damages.

Thanks.

Regards,

Monica Chung

Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2552 | Direct fax +65 6225 7402 | monica_chung@sg.msig-asia.com



MSIG



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on



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From: Rashitha Binte Shahuthuman

Sent: Thursday, December 28, 2017 10:12 AM

To: 'Tng Soon Chye' <tsclex@singnet.com.sg>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>

Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>; Rashitha Binte Shahuthuman