

INS. CASE OWNER:

BORNAKHO

CC 3/AIG1702

0597, A W639

LKK:

IDAC:

Surveyor:

ADRIAN

DOI:

0910110

Date / Time:

26/12/17

Registered in Merimen:

08/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

8ks 95155

Name of Insured:

MO WAI YIN LEE MUYIM

Insured Tel No.:

HP:

92965950

Excess Sec II :\$5

D.O.A.:

26/12/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age:

BONETTO MATTIO

Driver Tel No.:

96182350

(V/L: YES / NO)

Claim No.:

619092696254

Policy No.:

1700060580

Make / Model:

VOLKSWAGEN

Place of Accident:

HAWAII RD TUNDS TAN FLANDS

OI GIA REPORT:

YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

26/12/17



INSRS:

WSP:

Tel:

Liability:

RMKS:

premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of: 7 2/1/18

Sth Hwa

After call ltr to Of:

08/11/17 - Jia de

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

02/01/18 @ 5:33pm - Called, but no response.
 02/01/18 @ 5:55pm - Iod Mr Bonetto, 96182350 returned call.
 Agreed to settle on TP claim. Aware of NCM issue.

Email, letter will be sent.

04/01/18 - Email letter to Of.
 Email liability claim to HAWAII CON.

20/02/18 - ORIGINAL TP LOD IN.
 COMPLETION ADJUSTMENT WITH NO LOD.
 All boxes in order.
 TO CLOSE.

RECEIVED 11 MAR 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/E

SS

1940.00 (3 days) Reduction:

61

%

Email

Call

FINAL SETTLEMENT

Date/Time:

26/02/18

Confirm with:

PHOTURA

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

COLD KORE-BRIDELO TP

Repair Cost: (W/GST)

SS

2,075.80

Loss of Rental (LOR):

SS

-

(days)

Loss of Use (LOU):

SS

180.00560 x 3 days)

Loss of Income (LOI):

SS

-

(S x days)

LOR only

LOU only

LOI only

LOI only

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GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow / Independent)

Legal Cost

SS

-

Totals:

SS

2,257.80

Global Sum SS: -

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2,077.80

Name 1:

PREMIUM AUTOMOBILES PTE LTD

Payee 2: (Strike if N.A.)

SS

180.00

Name 2:

LOW GIOW CHOO (LIU XIUZHU)

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

Surrender

REF:

h

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 88 9 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Van No: SLU16388 Yr Regn: 2017 NovType: M.Capt M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q2 cc: 999Colour: Red A/C: Insured / Std / NI / NASp. Reading: 2132 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ6A2JA033381Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/60R16R: 215/60R16BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____ Rear: _____

R/Bal: 06 mm R/Bal: 06 mmL/Bal: 06 mm L/Bal: 06 mmD.O.A: _____ D.O.I: 09/01/18Survey held at: PremiumDes. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision:

Date / Time Action / Instruction

TP AL9

P/P 41,740.00

CRP: 43,022.00 (61%)

Date/Time: File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp: \$☐ : Interview: \$☐ : Tech. Insp: \$☐ : Weekend: \$

J \$ + RS \$

Phone

Cable

Report Format: _____

Lump Sum / I.B.I: \$

TOTAL:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CQ3/AIG17024597/hb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 28-12-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKS 9515S	Veh. Inspected	SLU 1638B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	26/12/2017	Inspection Date	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1268/2017/JT
Date	:	28-Dec-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Low Siew Choo
Address	:	60 Elite Terrace
		Singapore 458810
Telephone	:	HP +65 9735 9988
Type of Claim	:	Third Party Claims
Policy No.	:	5096002993
Vehicle No	:	SLU 1638 B
Model Code	:	Audi Q2 1.0 TFSI S-tronic
Model / Year	:	Nov-17
Engine No	:	CHZ 580326
Chassis No	:	WAUZZZGA2JA033381
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	26-Dec-17
Place of Accident	:	Changi Road T-junction

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLU 1638 B.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓	
2	To dismantle and renew rear bumper. Re-organize rear crash management components. Reinstall all parts removed.	\$ 900.00 500 ✓	
3	To respray rear bumper.	\$ 800.00 550 ✓	
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ <u>2,172.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 1638 B.

		<u>Damage Parts & Prices</u>	
<u>S/N</u>	<u>Parts Description</u>	<u>S/NETT</u>	<u>REMARKS</u>
1	REAR BUMPER <i>Repl</i>	\$ 982.00	+
2	REAR BUMPER SPOILER <i>Detached</i>	\$ 232.00	✓ 183.20
3	REAR REINFORCEMENT BEAM <i>not on</i>	\$ 461.00	X
4	REAR BUMPER HOLDING STRAP - LHS/RHS <i>not on</i>	\$ 20.00	X
5	REAR BUMPER GUIDE - LHS/RHS <i>not on</i>	\$ 88.00	X
6	REAR WHEEL ARCH TRIM - LHS/RHS <i>seen</i>	\$ 292.00	✓ 232.80
7	REAR PARKING AID SENSOR <i>not on</i>	2 \$ 415.00	X
8	SUNDRIES <i>not on</i>	\$ 300.00	X
GRAND TOTAL SPARE PARTS		:	\$ 2,790.00
TOTAL LABOUR CHARGES		:	\$ 2,172.00
GRAND TOTAL		:	\$ 4,962.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lj
Surveyed Date : 09/01/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 03 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1268/2017/JT
Date	:	28-Dec-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
3 days - ok - Jb - 3 Feb 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Low Siew Choo
Address	:	60 Elite Terrace
		Singapore 458810
Telephone	:	HP +65 9735 9988
Type of Claim	:	Third Party Claims
Policy No.	:	5096002993
Vehicle No	:	SLU 1638 B
Model Code	:	Audi Q2 1.0 TFSI S-tronic
Model / Year	:	Nov-17
Engine No	:	CHZ 580326
Chassis No	:	WAUZZZGA2JA033381
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	26-Dec-17
Place of Accident	:	Changi Road T-junction

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1163

Telefax

Estimated Labour Charges for Accident Vehicle SLU 1638 B.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew rear bumper. Re-organize rear crash management components. Reinstall all parts removed.		\$ 900.00	\$ 500.00
3	To respray rear bumper.		\$ 800.00	\$ 550.00
4	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,172.00</u>	<u>\$ 1,522.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 1638 B.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 982.00	
2	REAR BUMPER SPOILER	\$ 232.00	\$ 185.20
3	REAR REINFORCEMENT BEAM	\$ 461.00	
4	REAR BUMPER HOLDING STRAP - LHS/RHS	\$ 20.00	
5	REAR BUMPER GUIDE - LHS/RHS	\$ 88.00	
6	REAR WHEEL ARCH TRIM - LHS/RHS	\$ 292.00	\$ 232.80
7	REAR PARKING AID SENSOR	2 \$ 415.00	
8	SUNDRIES	\$ 300.00	
GRAND TOTAL SPARE PARTS		\$ 2,790.00	\$ 418.00
TOTAL LABOUR CHARGES		\$ 2,172.00	\$ 1,522.00
GRAND TOTAL		\$ 4,962.00	\$ 1,940.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Vic (LKKAuto)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 3 February, 2018 5:35 PM
To: Adrian Ling (LKKAuto); Vic (LKKAuto); CS A Team; Admin A; Carrine Leong; Nora Khai
Subject: FINAL REVISION - SLU1638B - TP AIG - SURVEYED 9 JAN 18
Attachments: PA12682017 - SLU 1638 B - Audi Q2 1.0 TFSI S-tronic - Rear (AIG).xls

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$1940.00 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

BREAKDOWN OF PAYMENT

Vehicle No: SLU1638B

Accident on 26/12/2017 at CHANGI ROAD T-JUNCTION

Involving vehicle/s SKS9515S

1) Repair cost \$ 2,075.80 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 180.00 Payable to: LOW SIEW CHOO

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____

REPUBLIC OF SINGAPORE DRIVING LICENCE


 Licence Number: **S7123184D**
 Name: **LOW SIEW CHOO (LIU XIUZHU)**
 Birth Date: **13 Jul 1971**
 Issue Date: **26 Jan 2003**

000155359G



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S7123184D**


 Name: **LOW SIEW CHOO (LIU XIUZHU)**
 Race: **CHINESE**
 Date of Birth: **13-07-1971** Sex: **F**
 Country of Birth: **SINGAPORE**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	Valid Until
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	29 Jan 1993

NP 426A

Licence No: S7123184D



3099935


 NRIC No: **S7123184D**
 Blood Group: **B+** Date of issue: **26-08-1999**
60 ELITE TERRACE
SINGAPORE 458810
 NRIC No: **S7123184D** Date: **05-01-2005** No: **3099935**



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Type	Country Code	Passport No.
PA	SGP	E6543256L



Sex: Nationality: **M SINGAPORE CITIZEN**
 Date of birth: **15 MAY 1969**
 Place of birth: **SINGAPORE**
 Date of issue: **18 FEB 2017**
 Date of expiry: **21 AUG 2022**
 Validity: **10**
 Modification: **SEE PAGE 2**
 National ID No: **66016429C**
 Authority: **MINISTRY OF**

PASGPLAI<<TEK<SEN<CALVINN<<<<<<<<<<<<<<<<<
E6543256L4SGP6905152M2208213S6916429C<<<<<50



REPUBLIC OF SINGAPORE DRIVING LICENCE

S6916429C

PAI TEK SEN CALVIN

Birth Date: 15 May 1969
Valid Date: 15 Sep 2014

002344725E

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES

		EFFECTIVE DATE
Class 2B	Motorcycles <= 200 cc	27 Jun 1992
Class 3	Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg	20 May 1969

NP 425A



Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5096002993

Cover : drive PREMIUM

1. Index mark and Registration Number

Chassis Number

2. Name of Policyholder

3. Effective Date of Insurance

4. Expiry Date of Insurance

5. Persons or Classes of Persons entitled to drive#

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

This Policy does not cover

(a) Use for hire or reward.

(b) Use for racing, pace-making, reliability trial or speed-testing.

(c) Use for the carriage of goods (other than samples) in connection with any trade or business.

(d) Use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: YES
INSURE WITH COE	: YES
NCD PROTECTION	: YES (FREE)
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: LOW SIEW CHOO (LIU XIUZHU)
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: DBS BANK LTD
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : PREMIUM LEASING PTE. LTD. (00000573579)

Date of Issue : 20 Nov 2017 11:14 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/AIG17024597/hb3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1268/2017/MAS

24 Feb 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLU 1638 B, Audi Q2 1.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SLU 1638 B**, claimant, **Ms. Low Siew Choo**, please find the related document as per attached.

1. A copy of the Original invoice no. 85012173 – S\$2,075.80
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. A copy of GIA Search Fee – S\$2.00
6. Loss of use – S\$180.00 (S\$60.00 x 3 working days).

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLU 1638 B

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17024597/hb3

03 JANUARY 2018

HO WAI YIN (HE HUIYING)
70 LORONG K TELOK KURAU
#03-02
SINGAPORE 425687

Dear Sir/Madam,

ACCIDENT INVOLVING SKS 9515S AND SLU 1638B ON 26/12/17

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Siti
Case Handler
DID: 6256 3561
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, LOW SIEW CHOO (the third party claimant) of 60 ELITE TERRACE
SINGAPORE 458810 (address), owner of SLU1638B (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLU 1638 B that was damaged pursuant to the accident which occurred on 26/12/2017
(date) along CHANGI ROAD T-JUNCTION (location) involving vehicle no/s
SKS 9515 S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 13 (day) of JAN (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 2,075.80 (Repair Cost), S\$ 180.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SLU 1638 B that was damaged pursuant to the accident which occurred on 26/12/2017 (date) along CHANGI ROAD T-JUNCTION (location) involving vehicle no/s SKS 9515 S. This is pursuant to the inspection conducted on 9/1/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOW SIEW CHOO ("the third party claimant") of vehicle no. SLU1638B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLU1638B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of 02 (month) 2018 (year)


LWP

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2223
Main Telefax: 6471 5733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6888 2223
Telefax: 6475 1023

Ulti Service Centre
55 Ulti Road 1
Singapore 408600
Telephone: 6385 1111
Telefax: 6385 1111

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6388 2223
9828 1223

Page 1 11:30

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012173 Date : 22/02/2018 Order : SLU16388 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SLU16388 (V 35954) Regn Date: 24/11/2017 Mileage: 2132 WIP No.: 50111

Model: Q2 1.0 TFSI S tronic GABANG Chassis: WAUZZZ7GA2JA033381 Engine: CHZ 500326 Dept: U

USB No.:

You have been assisted by :- UB-Carrine ()

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR REAR BUMPER, RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS.	192.00	1.00	192.00
X	A81A807521B 4W3	SPOILER	1.00	231.50	185.20
X	A81A853817 4W3	COVER	1.00	145.50	116.40
X	A81A853818 4W3	COVER	1.00	145.50	116.40

Parts 410.00
Labour 0.00
Sublet 1,522.00
Menus 0.00
Lubricant 0.00

Sub-Total 1,940.00

7% GST 135.80

Grand Total 2,075.80



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-194945

Date of Request: 27/12/2017

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 27/12/2017
Enquiry By Norazima Binte Khairuddin
TP Vehicle No. SKS9515S
Accident Date 26/12/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKS9515S	AIG Asia Pacific Insurance Pte. Ltd.	09/10/2017-08/10/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-194945

Date of Request: 27/12/2017

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 27/12/2017
Enquiry By Norazima Binte Khairuddin
TP Vehicle No. SKS9515S
Accident Date 26/12/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Dec 2017 Edit Reg		09 Jan 2018 00:00 Edit Adj Rpt	S\$1,940.00 Edit Estimates	S\$1,940.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	HO WAI YIN (HE HUIYING) , ID: -		
Main Claimant:	LOW SIEW CHOO , ID: S7123184D		
Vehicle Reg. No.:	SLU1638B	Date of Loss:	26/12/2017 18:00 - :59
Claim Type:	TP / 6150928932SG	Policy/Cover Note No.:	1700060540 (Comprehensive)
Vehicle Reg. No. (Insured):	SKS9515S	Policy No. (Claimant):	5096002993
		Excess:	
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/01/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU1638B (6150928932SG)
[SKS9515S]
TP
LOW SIEW CHOO
Dec 26 2017 6:00PM
[HO WAI YIN (HE HUIYING)]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser ▼	
Letters/Correspondences			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	
Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	29/12/17 12:14	Accident Statement <small>From: SC - Reg. No: SKS9515S, Claimant: HO WAI YIN (HE HUIYING)</small>	Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/02/18 13:12	General View	Load JPG	<input checked="" type="checkbox"/>
2	14/02/18 13:12	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	14/02/18 13:12	General View	Load JPG	<input checked="" type="checkbox"/>
4	14/02/18 13:12	General View	Load JPG	<input checked="" type="checkbox"/>
5	14/02/18 13:12	General View	Load JPG	<input checked="" type="checkbox"/>
6	14/02/18 13:12	General View	Load JPG	<input checked="" type="checkbox"/>
7	14/02/18 13:12	General View	Load JPG	<input checked="" type="checkbox"/>
8	14/02/18 13:12	General View	Load JPG	<input checked="" type="checkbox"/>
9	14/02/18 13:12	General View	Load JPG	<input checked="" type="checkbox"/>
10	14/02/18 13:12	General View	Load JPG	<input checked="" type="checkbox"/>
11	14/02/18 13:12	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/12/17 15:22	TP GIA REPORT	Load PDF	
2	04/01/18 12:06	LETTER TO OI	Load PDF	
3	10/01/18 18:25	TP ESTIMATE- MARKED	Load PDF	
4	01/03/18 15:46	WORKSHOP INVOICE	Load PDF	
5	01/03/18 15:46	AUTHORISATION TO ACT FORM	Load PDF	
6	01/03/18 15:46	Release Voucher	Load PDF	
7	01/03/18 15:46	GIA SEARCH	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKS9515S (Insd veh)	Model:	AUDI Q2 999CC TFSI
	SLU1638B (TP veh)		S-TRONIC (A)
Date of Accident:	26/12/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,309.34
Final Repair Cost	:	\$	2,075.80
Loss of Use	:	\$	180.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,257.80

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: 27

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 2,077.80
2)	Low Siew Choo (Liu Xiuzhu)	:	\$ 180.00
3)		:	\$

JOANNE LEE KHANG MIN

01 Mar

2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17024597/AHB3Q2

Date: 01/03/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700060540
Claimant Vehicle No : SLU1638B **Insured Vehicle No :** SKS9515S
Date of Loss: 26/12/2017 **Nature of Claim:** TP **Claim No:** 6150928932SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLU1638B**
 Make & Model: AUDI Q2, 999cc TFSI S-TRONIC (A) Engine No: CHZ580326
 Reg. Date: 24/11/2017 (Man. Year: 2017) Chassis No: WAUZZZGA2JA033381
 Colour: Red Odometer: 2132 km
 Engine Capacity: 999 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,790.00	418.00	2,372.00	85.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,172.00	1,522.00	650.00	29.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,962.00	1,940.00	3,022.00	60.90
+ GST 7.00/7.00% (S\$)	347.34	135.80	211.54	60.90
Nett Amount (S\$)	5,309.34	2,075.80	3,233.54	60.90
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		2,257.80		

INSPECTION

Date of Assignment: 09/01/2018
 Date Inspected: 09/01/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	982.00 FS	*- FS
2	1		*REAR BUMPER SPOILER	Deformed	232.00 FS	*185.20 FS
3	1		*REAR REINFORCEMENT BEAM	Not Necessary	461.00 FS	*- FS
4	2		*REAR BUMPER HOLDING STRAP -LHS/RHS	Not Necessary	20.00 FS	*- FS
5	2		*REAR BUMPER GUIDE-LHS/RHS	Not Necessary	88.00 FS	*- FS
6	2		*REAR WHEEL ARCH TRIM -LHS/RHS	Necessary	292.00 FS	*232.80 FS
7	2		*REAR PARKING AID SENSOR	Not Necessary	415.00 FS	*- FS
8	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **2,790.00** **418.00**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
2	TO DISMANTLE AND RENEW BUMPER .RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY REAR BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			2,172.00	1,522.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >