

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 30 December 2019 1:38 PM
To: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses
Cc: Admin A
Subject: REJECT CLAIM - SMRT BUS/11/17/1035/AW - ACCIDENT INVOLVING DOUBLE DECKER BUS SMB1336K AND SKJ6900E ON 30 NOV 2017 ALONG YIO CHU KANG STATION. ***LKK REF:CC3/AIG17024592/Sms3

Tracking:	Recipient	Delivery
	Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses	
	Admin A	
	shupeil@lkkauto.com	Delivered: 30/12/2019 1:38 PM
	olivialau@lkkauto.com	Delivered: 30/12/2019 1:38 PM
	Meikwan@lkkauto.com	Delivered: 30/12/2019 1:38 PM

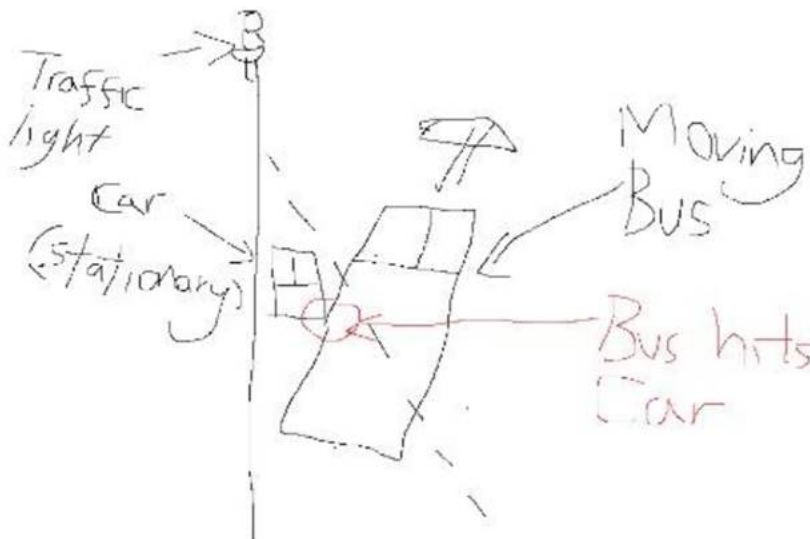
WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter refers.

We append below our Insured's sketch plan and screenshots of third party video for your easy reference:

Sketch Plan





Based on the documents at hand, we noted that Third party m/bus had collided into the rear of our Insured's stationary vehicle.

As such, we opine that liability is down against your client and we have our principal's instruction to reject the claim and we are unable to look into your client's claim.

We will proceed to close the file accordingly.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Sent: Tuesday, 27 March 2018 4:54 PM

To: audrey@smrt.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Subject: RE: LOD to AIG - SMRT BUS/11/17/1035/AW - ACCIDENT INVOLVING DOUBLE DECKER BUS SMB1336K AND SKJ6900E ON 30 NOV 2017 ALONG YIO CHU KANG STATION. ***LKK REF:CC3/AIG17024592/Sms3

Importance: High

Dear Audrey,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Bevan,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [<mailto:audrey@smrt.com.sg>]

Sent: Tuesday, 27 March 2018 3:05 PM

To: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: contactform.sg@aig.com

Subject: LOD to AIG - SMRT BUS/11/17/1035/AW - ACCIDENT INVOLVING DOUBLE DECKER BUS SMB1336K AND SKJ6900E ON 30 NOV 2017 ALONG YIO CHU KANG STATION.

Importance: High

BUS/11/17/1035/AW

Dear AIG c/o LKK Motor claims officer,

Above attached LOD documents and accident scene photos for your records and necessary settlement.

Please let us have your offer to settle/DV soon. Thank you.

Audrey Woo

Claims Department

DID : 6866 2651

FAX : 6368 7421

Email : audrey@smrt.com.sg

SMRT Buses Ltd

6 Ang Mo Kio Street 62 Singapore 569140

