

Khanchna (LKK Auto)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Monday, 30 December 2019 11:33 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Seeking advice on liability - AIG ref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

Dear Khanchna,

As the claim is still undergoing direct settlement, we are of the view that TP should carry the bulk liability for hitting onto stationary insured vehicle. Please proceed to reject TP claim at this juncture.

Best regards,

Chan Kian Meng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

KianMeng.Chan1@aig.com | www.aig.sg

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Tuesday, December 24, 2019 1:19 PM
To: Chan, Kian-Meng
Cc: Admin A
Subject: [EXTERNAL] Seeking advice on liability - AIG ref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

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Dear Mr. Chan,

We refer to the above matter.

Based on all documents at hand, we noted that Insured driver alleged that her vehicle was stationary and Third party m/bus collided into her vehicle. Whereas the third party m/bus driver alleged that our Insured suddenly cut into his lane whilst he was moving.

Based on the video screenshots provided by third party m/bus, we noted that Insured had stopped near the traffic light to drop off a passenger and the third party m/bus collided into the Insured vehicle that was stationary at the traffic light after dropping off a passenger.

We are of the view that the third party driver should have ensured proper lookout before moving from bus stop and Insured driver should not have stopped at bus lane to alight passengers even after noticing the third party m/bus at the bus stop because by stopping, Insured vehicle had obstructed the bus movement at the bus lane during peak hours.

Please advice.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 1 November 2019 10:04:08 AM (UTC+08:00) Kuala Lumpur, Singapore

To: Chan, Kian-Meng; Khanchna (LKK Auto)

Subject: RE: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Kian Meng,

Thank you for your email, please take note that Poh Kin no longer with the company.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>

Sent: Thursday, 31 October 2019 6:21 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

Dear Poh Kin,

We refer to claim in subject matter, kindly advise claim status and expedite finalization by soonest.

As this is a review seeking for claim closure, appreciate your advice if there is opportunity to do so.

Best regards,

Chan Kian Meng

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

KianMeng.Chan1@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Wednesday, July 31, 2019 5:00 PM

To: Chan, Kian-Meng; Poh Kin (LKKAuto)

Subject: [EXTERNAL] RE: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

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'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Poh Kin,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>

Sent: Wednesday, 31 July 2019 4:52 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

Hi Asher,

Seems our insured had reported. Document shared for your kind assistance.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Thursday, June 27, 2019 11:22 AM
To: Chan, Kian-Meng
Cc: Admin A
Subject: [EXTERNAL] RE: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

This message is from an external sender; be cautious with links and attachments.

Hi Kian Meng,

We refer to the email below.

We have post out a normal letter so far, we will keep follow up on the non reporting.

Thank You.

Best Regards,
Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Thursday, 27 June 2019 10:46 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

Dear Asher,

Enquiry since January, your kind assistance is greatly appreciated.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Chan, Kian-Meng
Sent: Wednesday, May 29, 2019 12:00 PM
To: Poh Kin (LKKAUTO)
Cc: Admin A
Subject: RE: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

Dear Poh Kin,

Your kind advice is greatly appreciated.

Best regards,

Chan Kian Meng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Chan, Kian-Meng
Sent: Monday, April 29, 2019 4:05 PM
To: Poh Kin (LKKAUTO)
Cc: Admin A
Subject: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017
Importance: High

Dear Poh Kin,

Kindly advise on non-reporting status by soonest; how many letters were sent thus far?

Best regards,

Chan Kian Meng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Chan, Kian-Meng
Sent: Tuesday, March 26, 2019 8:07 PM
To: Poh Kin (LKKAUTO)
Cc: Admin A
Subject: FW: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017
Importance: High

Dear Poh Kin,

Kindly advise on non-reporting status by soonest; how many letters were sent thus far?
We should be repudiating the case as it has been outstanding >1 year.

Best regards,

Chan Kian Meng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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KianMeng.Chan1@aig.com | www.aig.sg

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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Thursday, January 31, 2019 5:17 PM
To: Chan, Kian-Meng
Cc: Hsiao Tong (LKKAUTO); Mei Kwan (LKKAUTO); Admin A; Poh Kin (LKKAUTO)
Subject: RE: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG17024592/Sfb3	Poh Kin

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>

Sent: Thursday, 31 January 2019 12:01 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

Good day sir/madam,

We refer to case in subject matter, noted that last Non reporting letter sent on 23/11/2018.
May I enquire further on the claim status?

Thank you for your kind attention.

Best regards,

Chan Kian Meng

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

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