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*INS CASE OWNE	R MAVIS	CC 3 / LCR17	021150216	JS3 V IDAC:	
(2)	1111-23			153 / 1   1	
Surveyor	KENNETH		GNMENT 27/12/17	/	2/2/2
- Total Confedence	- HOME OF THE			Date / Time: 2	28/2/17
Pre-assign / CCU	J/FTE			Registered in Merimen:	201417
Insured Vehicle N	io. : SLK q3	345X	Claim No.	5784310	11559
A Name of Insured	LCR		Policy No.	09199951	66
Insured Tel No.	4	HP:	Make / Model		internal and in
Excess See II :SS		D.O.A: 24/12/17	Place of Accider	IL GETLANG RO	CLA AKTIS CI
Is driver the owner	17 (YES (NO)	Nature of Accident :	2.4000000000000000000000000000000000000	CAE / SAIVE / CO	****
If NO, Driver Na	me / Age : CHAN ENO	h knee	OI GIA REPOR	TOS/NO; TP GIA REPO	PT(VPE /NO
Driver Tel	No.: 9239 412	8 (V/L/YE)/NO)	Insured Liability		
SHC 5660	70,				
NINSRS:	INIC	RS:	arouties:		
WSP: Tros - Cal	L CAMK) WS	P:	INSRS: WSP:	DNSF WSP	
Tel: Liability:	H Tel	sility:	Tel:	A A Tel:	
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	Cst	11103018334/khz1	DOA 14/07/17	Non-Reporting ltr (1st): Non-Reporting ltr (2nd):	\
a lasta co	32/6 9545X - X	war and the state of the state		Non-Reporting itr (Final):	1
14/01/18 (Jay)		P FOR EVIDE	NCE.	Notification ltr (if non-pickup):	1
05-1-18	OTHERWI	SE REJECT CL	MIM.	Call OI:	NA
-1-18	DENDING T	The state of the s	N EVIDENCE	After call itr to OI:	
)-1-10	TP CONFI	RMED NO EV		Documentation Check List: H	landler Typist
08-01-18	TIP DID NOT SUCTON ?	DENT ON ITS BODY BUT RAT	men and the	Notification ltr (if non-pickup)	
M	I BELIEVE TAKE BEUS	HED AGAINST OUR PARKE		After call itr to OI:	
	TURNING RIGHT BUT	BOTH WERE UNABLE TO PRO	D VEHICLE WHILE	Authorisation To Act:	
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	9/1 ALSO DID NOT HAN			Final Repair Bill;	
	41 ALSO BID NOT HAD			Car Rental Invoice:	
	MI HIST DID NOT FIRE	Code 1			
	Reject	Case TRECTIVED 2		Car Rental Invoice:	
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ASS. REC. BY:  REF: A'G/	
Kenneth	ASSIGNMENT
From: Date:	Veh No: SHC 5/10B v. 12 10
Estimated Cost:	Tr Renn
OD VTP/WS/TP RES/OD RES/EVA/INV/MV	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or
To Inspect Vehicle No:	
at Workshop m/s Trans Cab	- Control Control cc 199
of CGO	Colour M. White IRes AC: Insured / Std / NI / NA
Insured	Sp.Reading 359677 T/Radio: Insured / Std / NI / NA
Policy No.	Eng/No:
Claims No.	_ CNO: VI=IABL 15AUC 281153
Sum Insured: Excess:	Gen. Cond: Geod' Fair / Poor / Burnt
(Client's Record)	Steering: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Brake: Inorder / Jammed / Leaked / Burnt or
	Modi: NII / S/Rim / STD A/Rim or
(Policy Condition)	Tyre Size: F: Giti 215/60R16
Permit The yeb had assess	R: 1911kgs
repair at the time of inspection.	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUM! /
Bal. or Market Value:	TOYOTYOKO or
Water Committee	Erons D Rear
2	R/Bal. 0 mm R/Bal
	L/Bal. 8 mm L/Bal mm
2 Justo 100 Or NO	D.O.A. 24/12/17 D.O.I 27/12/17
J Val Tes or No	Survey held at
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Date: Person Cortlacted: Vehicle: IN / OUT	Ols Rec body
Date / Time   Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision.
28/12 Flu pe 11 6 Certain	Section due to company
61 Sp 8 3100	
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	- 0
	R (\$33,581.66/929)
	/12(0)
Data/Time, File Pass 107 : Prell. Report D	
1) : Final Report	ays Of Repair:
Data/Time, File Return to?	esurvey No. of Trip: Survey Fee:
•	: Site Insp (\$
Add Fee:	TO WORK OTTALL THE
Add Fee:	/_3-73_34
Report Format :	: Interview (\$ ) Photos
Add Fee:	Interview (S



migra

# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	rnationale Des Experis En Auton	
AIG	ASIA PACIFIC INS	SURANCE PTE LTD	Ref : CC3/LCR1702	4582/Kjs3
	HENTON WAY #08 RTIS BUILDINGSI	3-16 NGAPORE 079120	Date: 28-12-2017 Code: LCR	
1.	THE PARTY OF	Policy Particu	ulars :- THIRD PARTY CLA	IM
	Insured Veh.	SLK 9345X	Veh. Inspected	SHC 5660B
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	28/12/2017
2.	AL - SVIDE IS	Vehicle	Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No. Colour			
	Odometer		Steering	
	Brakes		Modificatic	
	General			
3.		Co	onditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre		- 2	mm
4.		Des	cription of Damages	A SA OF THE DESIGNATION
5.		Ge	eneral Information	
	Accident Date	24/12/2017	Inspection Date	27/12/2017
_	Survey held at	TRANS-CAB AUTO SERV	11/15 N. A. O.	
	July 10 Hold at	NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
		SINGS ONE SOUTH		

# Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Company
when its Type.	Company
Owner ID:	3878K
ehicle Details	
ehicle No.:	SHC5660B
ehicle to be Exported:	Yes
ntended De-registration Date:	27 Dec 2017
ehicle Make:	RENAULT
ehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
rimary Colour:	Red
Manufacturing Year:	2014
ngine No.:	M9R8839C002402
hassis No.:	VF1ABL15AUC281153
Maximum Power Output:	127.0 kW (170 bhp)
pen Market Value:	\$19,998.00
Original Registration Date:	24 Dec 2014
irst Registration Date:	24 Dec 2014
ransfer Count:	0
ctual ARF Paid:	\$12,498.00
ntended PARF Rebate Details	
ARF Eligibility:	Yes
ARF Eligibility Expiry Date:	23 Dec 2022
ARF Rebate Amount:	\$9,373.00
ntended COE Rebate Details	

COE Expiry Date:	23 Dec 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$51,668.00
COE Rebate Amount:	\$32,207.00
Total Rebate Amount:	\$41,580.00

## Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 27 Dec 2017

OK

## TRANS-CAB AUTO SERVICES PTE LTD

, NO.2 ANG MO KIO ST63 SINGAPORE 569111 TEL NO. 6287 6666 FAX NO. 6257 1330 CO/GST REG NO. 201019626G

SHC5660B - AIG

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident:

Third Party Insurer:

DADT

SHC5660B - JHOW

VF1ABL15AUC281153

RENAULT

LATITUDE

24.12.2017

AIG

PART	LIST

- 1	1	BUMPER COVER REAR	\$	7 1,108.46
2	1	BUMPER LOWER REAR	\$	768.84
3	1	BUMPER BRACKET CTR REAR	s	\$5 113.47
4	1	BUMEPR BRACKET SIDE RH REAR	s	135.97
5	1	BUMEPR RETAINER RH REAR	5	Su 44.99
6	1	BUMPER REFLECTOR RH	5	54 43.61 Y
7	1	BUMEPR BRACKET SIDE LH REAR	s	Sh 135.97
8	1	BUMEPR RETAINER LH REAR	s	∫ <sub>15</sub> 44.99
9	1	ROCKER PANEL OUTER RH	5	// 987.49
10	1	FENDER PANEL REAR RH	\$	7 3,299.13
11	1	WHEELARCH REAR RH	s	Sh 543.47
12	1	TAILLAMP RH	\$	In 552.55
13	1	TAILLAMP PANEL RH	5	A 986.70
14	1	EXHAUST REAR	s	M 7,489.05
15	1	EXHAUST CAP REAR	5	M 230.49
16	1	DOOR PANEL REAR RH	5	Nollman 2,844.66
17	1	DOOR GUIDE REAR RH	s	176.82
18	1	DOOR HINGE UPPER RH	\$	R 274.50
19	1	DOOR HINGE LOWER RH	\$	7 300.55
20	1	DOOR CHECK REAR RH	\$	In 203.06
21	1	DOOR LOCK REAR RH	s	R 908.75
22	1	DOOR GRAB HANDLE REAR RH	\$	S 210.06
23	1	DOOR HANDLE OUTER REAR RH	\$	5 126.49
24	1	DOOR HANDLE CAP REAR RH	\$	Ju 35.52
25	1	DOOR HANDLE SEAL REAR RH	S	Ph 7.89
26	1	DOOR HANDLE COVER REAR RH	5	J <sub>4</sub> 13.22
27	1	DOOR HANDLE MODULE REAR RH	5	July 133.60
28	1	DOOR FINISHER REAR RH	S	A 423.10
29	1	DOOR WHEATHESTRIP REAR RH	\$	1 410.66
30	1	DOOR SEAL REAR RH	s	√m 162.02
31	1	DOOR WAIST SEAL OUTER REAR RH	\$	5 L 334.69
32	1	DOOR MOULDING REAR RH	\$	Jin 176.82
33	1	DOOR PANEL FRT RH	\$	R 2,844.66

# TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST63 SINGAPORE 569111
 TEL NO. 6287 6666 FAX NO. 6257 1330
 CO/GST REG NO. 201019626G

SHC5660B - AIG

		TOTAL	\$	26,073.16
		10%	\$	2,607.32
			\$	23,465.84
		Specical Nett		
1	1SET	PARKING AID	5	5h 700.00
2	1SET		S	na 66.00
3	1SET		\$	A~ 33.00
4	1SET		\$	10.00
5	1SET			NA 20.00
6	1SET		\$ \$ \$	12 22.00
7	1SET		\$	12 66.00
8	1	EXHAUST MOUNTING REAR		3 n 17.82
9	1	TAILLAMP CLIP RH	\$ \$	12 5.00
10	1SET			12 66.00 X
11	2	REAR WINDSCREEN SELANT	\$ \$	n 80.00
12	1	WINDSCREEN MOULDING	s	100.00
13	1	REAR WINDSCREEN INNER SPONGE SEAL	\$	12 100.00
14	1	CAP HUB RH RR	S	5m 35.00
15	1	RIM RH RR	\$	sn 385.00
16	1	TYRE RH RR	5	330.00
17	1	DOOR STICKER "Trans-cab"	\$	Na 80.00
18	1	DOOR STICKER "Classic"	S	nn 30.00
19	1	DOOR STICKER "6555-3333"	s	New 80.00 60sm
		TOTAL	s	2,225.82
		TOTAL PARTS	-735	25,691.66
		Putty And Spray Painting Of The Affected		
		Portion.	S	4,500.00 660
		To reinstall rear bumper parking sensor.	S	~a 170.00 X
		To Rust-Proofing Of The Affected Areas.	\$	170.00 301
		Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	4,200.00 500
		To transfer of bootlid fittings, attachments and perform water seepage test.	\$	170.00 X

### TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST63 SINGAPORE 569111 TEL NO. 6287 6666 FAX NO. 6257 1330 CO/GST REG NO. 201019626G

SHC5660B - AIG

Repair Days		15 Days 3 day,
(PARTS BY PARTS)		15.25
Over All Total	\$	36,681.66
TOTAL	\$	10,990.00
To dismantle and refit rear undercarriage parts, final checking and testing.	\$	№ 380.00 X
To transfer of tire, rim and on wheel balancing.	\$	~~ 170.00 ×
To transfer of door fittings, attachment and perform water seepage test.	ş	n 170.00 601
To check steering geometry and computer wheel alignment	\$	220.00 X
To transfer of rear windscreen fittings and conduct water seepage test.	ş	<b>なん 170.00 イ</b>
To transfer of rear fender fittings, attachment and perform water seepage test.	s	ペ〜 380.00 X
Towing Fees	s	~~ 120.00 X
To repair and realign rear exhaust pipe.	\$	170.00 X

LKK Auto Consultants hance natify
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• To reserve serve white serve minting

• To desire cares a part of the preservely

• Para provide a way a mortion

• This para the serve and a man Projectice" basis

• No analysis of the serve and a serve sed and is serve a serve and a managed Company

Action

Sign

### Joy Irene (LKKAuto)

From:

Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent:

Friday, 5 January 2018 11:32 AM

To:

Joy Irene (LKKAuto)

Cc:

Admin A

Subject:

RE; TRANSCAB SHC 5660B AND SLK 9345X ON 24.12.2017; TCS REF: AAD1712-251

Attachments:

image004.emz

### WITHOUT PREJUDICE

Dear Joy

Our driver's didn't submit any evidence/ witness statement to us.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

\*\*\* Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg

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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Friday, January 05, 2018 10:15 AM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>

Subject: TRANSCAB SHC 5660B AND SLK 9345X ON 24.12.2017

#### WITHOUT PREJUDICE

Dear Wai Yin,

We refer to the above subject.

Is there any available substantial evidence available from your side? Such as CCTV, scene photos or independent witness statement?

If yes, please send us a copy for our review and for our principal's consideration.

Thank you.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6749-5792 | email: joyirene@lkkauto.com|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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### Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref

: AAD1712-251

Your Ref

: SLK9345X

Date

: 12.May 2018

### AIG ASIA PACIFIC INSURANCE

Dear Sir/Madam.

# ACCIDENT INVOLVING SHC5660B AND SLK9345X ON 24/12/17 08:45 AM ALONG GEYLANG RD TOWARDS GEYLANG LORONG 33

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,317.00
2.	Loss of Rental for days @ \$ per day	\$	202.92
3.	Loss of Income for days @ \$ per day	\$	100.00
4.	LTA Search Fee	\$	5.35
5.	Survey Fee	\$	0.00
	Total	S	3.625.27

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

620/ 5666)

Trans Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

### Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

# Tax Invoice / Debit Note

TO:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way

#07-16 CHARTIS Building 079120 Singapore

ATTENTION:

INVOICE NO.

DATE

: INV1801-131

: 30. January 2018

REFERENCE NO : AAD1712-251

TERMS DUE DATE : Net 30 Days : 1. March 2018

PAGE : 1

NO. CODE DESCRIPTION QTY UNIT PRICE AMOUNT 6050101 REPAIR-SHC5660B;DOA 24.12.17(LUMP SUM-18) 3,317.00 3,317.00

Total SGD Excl. GST:

3,100.00

7% GST:

217.00

Total SGD Incl. GST:

3,317.00

<sup>\*\*\*\*</sup> THREE THOUSAND THREE HUNDRED SEVENTEEN SGD ONLY \*\*\*\* 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

<sup>2)</sup> Please quote our Invoice Number during payment.

<sup>3)</sup> We reserve the right to charge interest @ 1.5% per month on overdue invoice.

<sup>4)</sup> Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

Trans-Cab Services Pte Ltd No. 2 Ang Mo Kio Street 63 Tel No.: 6287 6666 Fax No. 6281 1400 Co./GST Reg. No. 200303878K 05 April, 2018 To Whom It May Concern Dear Sir / Madam, Accident on 24/12/17 08:45 AM at GEYLANG RD TOWARDS GEYLANG LORONG 33 We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5660B. The taxi was hired to TOH BENG HUAT a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$101.46 per day (inclusive of GST). 2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident. Please liaise with us directly for any settlement of claims in respect of the said accident. Yours faithfully, Jasmine Tan General Manager

# Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

24-12-2017

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	AAD1712-251		Accident Date	24-12-2017
27/12/2017 10:00	28/12/2017 14:20	SHC5660B		

Yours Faithfully,

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

### Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

### **Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5660B and SLK9345X along GEYLANG RD TOWARDS GEYLANG LORONG 33 on 24/12/17 08:45 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 5 (day) of April 2018

Yours Faithfully

Trans Cab Services Pte Ltd

Jasmine Tan

General Manager

# Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SLK4609T	23 Dec 2017 / 11:35:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
FBK7466L	25 Dec 2017 / 03:45:00	NTUC INCOME INS CO-OP LTD
SFP3088Y	23 Dec 2017 / 14:10:00	TOKIO MARINE INSURANCE SINGAPORE LTD
SLK9345X	24 Dec 2017 / 08:45:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Print OK Save as PDF

### Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)

Sent: Tuesday, 19 June 2018 11:47 AM

To: 'Ng Wai Yin'
Cc: Admin A

Subject: TRANSCAB SHC 5660B AND SLK 9345X ON 24.12.2017; TCS REF: AAD1712-251

Attachments: SLK 9345X.pdf

WITHOUT PREJUDICE

Dear Wai Yin,

We refer to the subject.

Our insured driver reiterated that the incident was due to the entire negligence of your driver by making a turn, hitting his parked vehicle.

We have reviewed the matter and our opinion is that damage profile (brush in nature) supports the scenario of our insured, parked and brushed by your turning taxi.

In view of the above, we regret to inform you that we are unable to look into your claim.

Should you have further evidence to provide, please send us a copy for our review.

Thank you.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: <u>ioyirene@lkkauto.com|</u>Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Friday, 5 January 2018 11:32 AM

To: Joy Irene (LKKAuto) < Joylrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TRANSCAB SHC 5660B AND SLK 9345X ON 24.12.2017; TCS REF: AAD1712-251

WITHOUT PREJUDICE

Dear Joy

Our driver's didn't submit any evidence/ witness statement to us.

Thank You Best Regards,

### Joy Irene (LKKAuto)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Monday, 4 June 2018 2:24 PM

To: Joy Irene (LKKAuto)

Cc: Admin A; Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto)

Subject: AIG ref: #5784310115SG003#023# / LCR SLK 9345X ON 24.12.2017 / SHC 5660B

Dear Joy

We refer to your email dated 28.05.18.

Please note that we did not receive any PIR and it is likely that there will not be any involvement from Traffic Police as there is no injury reported.

We share the same view that OI's version of the accident is more consistent based on the damages sustained to both vehicles. Kindly request for AVF or more evidence from Trans-cab otherwise you may proceed to reject based on the damage pattern which you have highlighted in your earlier email.

Do keep us posted if there is new development, thank you.

### Best Regards,

Ms. Mavis Chew AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120 Tel +(65) 6419 1970 | Fax +(65) 6835 7416 chew.mavis@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Monday, 28 May, 2018 11:28 AM

To: Mavis, Chew

Cc: Admin A; Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto)

Subject: 5784310115SG / LCR SLK 9345X ON 24.12.2017 / SHC 5660B

Dear Mavis,

LCR driver reported that his vehicle was parked when TPV collided with it.

TP reported that OIV moved out.

TP had no evidence available.

We have reviewed the matter and our opinion is that TPV did not sustain dent on its body but brush damage. We believe OI's version is more credible that taxi brushed against parked OIV.

We would like to check if LCR has provided PIR result on this case. We also would like to ask for you	ur opinion/view
and instruction.	

Kindly advise.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Page 1 of 1

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Revoked / No settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Ad	Submitted	Ins Auth'ed	Status	
Main	28 Dec 2017 Edit Reg	Cit. Submitted	27 Dec 2017 00:00 Edit Adj Rpt	S\$3,100.00 Edit Estima	S\$	3,100.00 /iew Rpt		Pending for Survey Report Cancel Case	
	Main	\( \text{R}	eference	Clair	n Details		Documents		Show All
CLAIM SL	IBFOLDER DE	TAILS				[Created	by adjuster]		
Insured:	LCRF PTE	LTD, Co. Reg. h	lo.: 201624597K						
Main Claimant:	TRANS-C	AB SERVICES PT	ELTD, Co. Reg. N	o.: 200303878	ik:				
Vehicle Re	SHC566	SHC5660B Date of Loss: 24/12/2017 08:00 - :59 [36 Months From LTA Reg Date (Man Yr)]							
Claim Type	TP / 578	4310115SG	Policy/Cover Note No.: 0999995166						
Vehicle Rev No. (Insured):	SLK9345	•			licy No. laimant):	: VPX/P1680520			
D				Ex	cess:			MOTHOUS TO	
Repairer:	Trans-cat	Auto Services	ete Ltd (Ang Mo Ki	o) 2, Ang Ma k	(io Street	63, 569111 A	ng Mo Kio - Tel: 6	2876666	
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expres	s) - Tel: 65-64	19-3000	[Handled b	y Chew, Mavis]	Chew,Mavis@	aig.com
Claimant's Insurer:	AXA Insu	rance Pte Ltd (H	Q) - Tel: 6338 7288	13					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Ha	indled by	KENNETH KO	NG] [Final R	tpt due 09/	01/2018]
ASSOCIA	TED MAIL RE	CEIVED					Viev	w All Com	npose Case Mai
There are	no mail for this	case.							
ALL ASS	CIATED TAS	ks⊟				View All   S	earch Tasks   C	reate New Tas	k Complete
Due Dat		Type Task	Group Subject	t Handler	Assig	ned By	Completed On	Created	

### Claim Documents

\*SHC5660B (5784310115SG)

[SLK9345X]

TP

TRANS-CAB SERVICES PTE LTD

Dec 24 2017 8:00AM

[LCRF PTE LTD]

Trans-cab Auto Services Pte Ltd

			2000		
	essment Reports	I through the district and the second state of	1 per		<b>Y</b>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	02/01/18 10:58	Accident Statement Prom:SC + Reg. No: SLK934SX, Claimant: LCRF PTE LTD	0	Load HTM	
Pho	otos/Images		3 per	page 🔻	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/05/18 11:20	General View	0	Load JPG	V
2	28/05/18 11:20	General View	0	Load JPG	V
3	28/05/18 11:20	General View	0	Load JPG	V
4	28/05/18 11:20	General View	0	Load JPG	V
5	28/05/18 11:20	General View	0	Load JPG	V
6	28/05/18 11:20	General View	0	Load JPG	V
7	28/05/18 11:20	General View	Ð	Load JPG	V
8	28/05/18 11:20	General View	0	Load JPG	V
9	28/05/18 11:20	General View	0	Load JPG	V
10	28/05/18 11:20	General View	0	Load JPG	V
11	28/05/18 11:20	General View	0	Load JPG	V
12	28/05/18 11:20	General View	0	Load JPG	V
13	28/05/18 11:20	General View	0	Load JPG	V
14	28/05/18 11:20	General View	0	Load JPG	V
15	28/05/18 11:20	General View	0	Load JPG	V
Doc	cumentation		1 per j	page V	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/12/17 14:24	TP GIA REPORT	0	Load PDF	
2	28/12/17 14:24	TP ESTIMATE- MARKED	0	Load PDF	
3	19/06/18 11:49	APPROVAL TO REJECT	0	Load PDF	
4	19/06/18 11:49	REJECTION EMAIL TO TP	0	Load PDF	

### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			V
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		_	

Page 2 of 2 Merimen e-Claims

### LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/LCR17024582/KJB3Q2

Date:

25/06/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999995166

Claimant Vehicle No:

SHC5660B

Insured Vehicle No:

SLK9345X

Date of Loss:

24/12/2017

Nature of Claim:

TP

Claim No: 5784310115SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHC5660B

Make & Model:

RENAULT LATITUDE, 2.0 DCI AUTO D/AB 4DR (A) Engine No:

Chassis No:

M9R8839C002402

Reg. Date: Colour

24/12/2014 (Man. Year. 2014) Metallic White/Red

Odometer:

VF1ABL15AUC281153 359677 km

Engine Capacity:

1995 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

Yes

CONDITION OF TYRES

Front Tyre Size:

215/60 R16

Rear Tyre Size:

215/60 R16

Front Left Side:

Giti 8 mm

Rear Left Side:

Falken 6 mm

Front Right Side:

Giti 8 mm

Rear Right Side:

Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	25,691.65	2,620.19	23,071.46	89.80
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,990.00	1,250.00	9,740.00	88.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	36,681.65	3,870.19	32,811.46	89.45
Approved Total (Overridden) (S\$)		3,100.00		
(S\$)	36,681.65	3,100.00	33,581.65	91.55
+ GST 7.00/7.00% (S\$)	2,567.72	217.00	2,350.72	91.55
Nett Amount (S\$)	39,249.37	3,317.00	35,932.37	91.55
Global Sum S	ettlement (S\$)	0.00		

INSPECTION

Date of Assignment:

27/12/2017

Date Inspected:

27/12/2017 inspected At:

Trans-cab Auto Services Pte Ltd (Ang Mo

Ang Mo Kio Street 63 Singapore 569111

Estimated Period of Repair:

3.0 days

Adjuster Report Page 2 of 5

Adjuster: KENNETH KONG Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

# Recommended Parts

No.	Qty Part N	lo. Particulars	Condition	Repairer's	Amount
1	1	*BUMPER COVER REAR	Repair	1,108.46 FL	*-FL
2	1	*BUMPER LOWER REAR	Serviceable	768.84 FL	*- FL
3	1	*BUMPER BRACKET CTR REAR	Serviceable	113.47 FL	*-FL
1	1	*BUMPER BRACKET SIDE RH REAR	Serviceable	135.97 FL	*-FL
5	1	*BUMPER RETAINER RH REAR	Serviceable	44.99 FL	*-FL
6	1	*BUMPER REFLECTOR RH	Serviceable	43.61 FL	*-FL
7	1	*BUMPER BRACKET SIDE LH REAR	Serviceable	135.97 FL	*-FL
8	1	*BUMPER RETAINER LH REAR	Serviceable	44.99 FL	*-FL
9	1	*ROCKER PANEL OUTER RH	Repair	987.49 FL	*-FL
10	1	*FENDER PANEL REAR RH	Repair	3,299.13 FL	*-FL
-		*WHEELARCH REAR RH	Serviceable	543.47 FL	*-FL
11	1		Serviceable	552.55 FL	*-FL
12	1	*TAILLAMP RH			*-FL
13	1	*TAILLAMP PANEL RH	Repair	986.70 FL	*-FL
14	1	*EXHAUST REAR	Repair	7,489.05 FL	
15	1	*EXHAUST CAP REAR	Repair	230.49 FL	*-FL
16	1	*DOOR PANEL REAR RH	Dented / Warped	2,844.66 FL	and the second second second second second
17	1	*DOOR GUIDE REAR RH	Serviceable	176.82 FL	*-FL
18	1	*DOOR HINGE UPPER RH	Repair	274.50 FL	*-FL
19	1	*DOOR HINGE LOWER RH	Repair	300.55 FL	*- FL
20	1	*DOOR CHECK REAR RH	Serviceable	203.06 FL	*-FL
21	1	*DOOR LOCK REAR RH	Repair	908.75 FL	*-FL
22	1	*DOOR GRAB HANDLE REAR RH	Serviceable	210.96 FL	*-FL
23	1	*DOOR HANDLE OUTER REAR RH	Serviceable	126,49 FL	*-FL
24	1	*DOOR HANDLE CAP REAR RH	Serviceable	35.52 FL	*-FL
25	1	*DOOR HANDLE SEAL REAR RH	Serviceable	7.89 FL	*- FL
26	1	*DOOR HANDLE COVER REAR RH	Serviceable	13.22 FL	*-FL
27	1	*DOOR HANDLE MODULE REAR RH	Serviceable	133.60 FL	*-FL
28	1	*DOOR FINISHER REAR RH	Serviceable	423.10 FL	*-FL
29	1	*DOOR WEATHERSTRIP REAR RH	Serviceable	410.66 FL	*-FL
30	1	*DOOR SEAL REAR RH	Serviceable	162.02 FL	*-FL
31	1	*DOOR WAIST SEAL UTER REAR RH	Serviceable	334.69 FL	*-FL
32	1	*DOOR MOULDING REAR RH	Serviceable	176.82 FL	*-FL
				2,844.66 FL	*-FL
33	1	*DOOR PANEL FRT RH	Repair Serviceable	700.00 FS	
34	1	*SET PARKING AID			*-FS
35	1	*SET REAR BUMPER CLIP	Not Necessary	66.00 FS	
36	1	*SET BUMPER BRACKET CTR CLIP	Not Necessary	33.00 FS	*-FS
37	1	*SET BUMPER BRACKET SIDE CLIP RH RR	Not Necessary	10.00 FS	
38	1	*SET BUMPER RETAINER RH CLIP RR	Not Necessary	20.00 FS	
39	1	*SET BUMPER LOWER REAR RIVET	Not Necessary	22.00 FS	
40	1	*SET BUMPER LOWER REAR CLIP	Not Necessary	66.00 FS	
41	1	*EXHAUST MOUNTING REAR	Serviceable	17.82 FS	
42	1	*TAILLAMP CLIP RH	Not Necessary	5.00 FS	*-F8
43	1	*SET WHEELARCH CLIP RR RH	Not Necessary	66.00 FS	*-FS
44	2	*REAR WINDSCREEN SELANT	Not Necessary	80.00 FS	*- F8
45	1	*WINDSCREEN MOULDING	Not Necessary	100.00 FS	*-F8
46	1	*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	100,00 FS	*-FS
47	1	*CAP HUB RH RR	Serviceable	35.00 FS	*-FS
48	1	*RIM RH RR	Serviceable	385.00 FS	6000000
49	1	*TYRE RH RR	Serviceable	330.00 FS	
10		Report was unsubmitted during			

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*DOOR STICKER TRANS-CAB	Not Necessary	80.00 FS	*-FS
51	1		*DOOR STICKER CLASSIC	Not Necessary	30.00 FS	*-FS
52	1		*DOOR STICKER 6555-3333	Necessary	80.00 FS	*60.00 FS
F=Fran	nchise	part. S≃Spc	Nett. L=ListItemDisc List Item Discount on L Ite	Sub Total (S\$) ems 10.00/10.00% (S\$)	<b>28,298.97</b> 2,607.32	2,904.66 284.47
				Total Parts (S\$)	25,691.65	2,620,19

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	4,500.00	660.00
2	TO REINSTALL REAR BUMPER PARKING SENSOR	New	170.00	0.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	30.00
4	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	4,200.00	500.00
5	TO TRANSFER OF BOOTLID FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	170.00	0.00
6	TO REPAIR REAR REALIGN REAR EXHAUST PIPE	New	170.00	0.00
7	TOWING FEES	New	120.00	0.00
8	TO TRANSFER OF REAR FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
9	TO TRANSFER OF REAR WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST.	New	170.00	0.00
10	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
11	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	170.00	60.00
12	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
13	TO DISMANTLE AND REFIT REAR UNDERCARRIAGE PARTS ,FINAL CHECKING AND TESTING	New	380.00	0.00
	Gross Labou	r Cost (S\$)	10,990.00	1,250.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.