

Joy Irene (LKKAUTO)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Monday, 4 June 2018 2:24 PM
To: Joy Irene (LKKAUTO)
Cc: Admin A; Vivian Lau (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: AIG ref: #5784310115SG003#023# / LCR SLK 9345X ON 24.12.2017 / SHC 5660B

Dear Joy

We refer to your email dated 28.05.18.

Please note that we did not receive any PIR and it is likely that there will not be any involvement from Traffic Police as there is no injury reported.

We share the same view that OI's version of the accident is more consistent based on the damages sustained to both vehicles. Kindly request for AVF or more evidence from Trans-cab otherwise you may proceed to reject based on the damage pattern which you have highlighted in your earlier email.

Do keep us posted if there is new development, thank you.

Best Regards,
Ms. Mavis Chew
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +(65) 6419 1970 | Fax +(65) 6835 7416
chew.mavis@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Monday, 28 May, 2018 11:28 AM
To: Mavis, Chew
Cc: Admin A; Vivian Lau (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: 5784310115SG / LCR SLK 9345X ON 24.12.2017 / SHC 5660B

Dear Mavis,

LCR driver reported that his vehicle was parked when TPV collided with it.

TP reported that OIV moved out.

TP had no evidence available.

We have reviewed the matter and our opinion is that TPV did not sustain dent on its body but brush damage. We believe OI's version is more credible that taxi brushed against parked OIV.

We would like to check if LCR has provided PIR result on this case. We also would like to ask for your opinion/view and instruction.

Kindly advise.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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