

Hsiao Tong (LKKAuto)

From: Wong, Justin <Justin.Wong@aig.com>
Sent: Thursday, 10 May 2018 2:07 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your Ref: 1519430607SG *Our Ref: CC3/LCR17024580/Kpa3 [ACCIDENT INVOLVING SLK 4609T(LCRF) & SHD 385Z ON 23/12/2017(11:35hrs) ALONG/ AT LIANG COURT LOBBY]

Dear Hsiao Tong,

We have reviewed the accident scenario and we are of the view that the lobby entrance to Novotel Hotel Singapore is a two lane road and TP vehicle has the right to travel on the left of our insured vehicle as there is another pathway which TP can travel on.

In the video, our insured stopped to change lane to his left to the lane to his left which in turn collided with TP's vehicle. Hence, our view that this should be BOLA 15 instead against our insured driver.

Best Regards,

Justin Wong
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, May 05, 2018 1:37 PM

To: Wong, Justin

Subject: Your Ref: 1519430607SG *Our Ref: CC3/LCR17024580/Kpa3 [ACCIDENT INVOLVING SLK 4609T(LCRF) & SHD 385Z ON 23/12/2017(11:35hrs) ALONG/ AT LIANG COURT LOBBY]

Hi Justin,

We refer to the above matter.

Attached here with a copy of third party video footage for your easy reference.

We have viewed the video footage and we are of the view that third party should not overtake our insured vehicle as our vehicle had slowed down but he has not completely stop his vehicle. In view of this, we are intending to reject third party claim.

For your comments/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Justin [mailto:Justin.Wong@aig.com]

Sent: Thursday, 4 January 2018 2:55 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLK 4609T(LCRF) & SHD 385Z ON 23/12/2017(11:35hrs) ALONG/ AT LIANG COURT LOBBY

Dear Hsiao Tong,

Please note that our insured driver has already reported the accident.

I have uploaded the accident report in merimen under claims ref: **1519430607SG**

Best Regards,

Justin Wong
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1880 | Fax +(65) 6835 7416

Justin.Wong@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, January 04, 2018 2:00 PM

To: insurance@lioncityrentals.com.sg

Cc: Wong, Justin

Subject: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLK 4609T(LCRF) & SHD 385Z ON 23/12/2017(11:35hrs) ALONG/ AT LIANG COURT LOBBY

Your Ref: **SLK 4609T**

Our Ref: CC3/LCR17024580/Kps3

04 JAN 2018

LCRF PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLK 4609T(LCRF) & SHD 385Z ON 23/12/2017(11:35hrs) ALONG/ AT LIANG COURT LOBBY

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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