

INS CASE OWNER:

Justin

CC 3 / LCR17024580 / Kp

LKK:

IDAC:

ASSIGNMENT

Surveyor:

KENNETH

DOI:

27/12/17

Date / Time:

27/12/17

Registered in Merimen:

28/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLK 460GT

Name of Insured:

LCR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

23/12/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Mah Kru Leong

Driver Tel No.:

92394128

(V/L: YES / NO)

Claim No.:

151943060759

Policy No.:

099995005

Make / Model:

7. M11

Place of Accident:

Lany Court Lobby

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 3852



INSRS:

WSP: Trans-Cab (Amk)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SHD 3852 - CS/FCI10012672/Dbr1 DOI: 25/06/10

04/01/18 (HT)

*OI NR - SEND FIRST EMAIL TO LCR.

4/1/18

Email to OI: NR letter.

4/1/18

Rec'd OI GIA.
- OIP reported that TP cut lane.

10/1/18

Dear Hsiao Tong,

We have reviewed the accident scenario and we are of the view that the lobby entrance to Novotel Hotel Singapore is a two lane road and TP vehicle has the right to travel on the left of our insured vehicle as there is another pathway which TP can travel on.

In the video, our insured stopped to change lane to his left to the lane to his left which in turn collided with TP's vehicle. Hence, our view that this should be BOLA 15 instead against our insured driver.

Justin (AIG).

PRELIMINARY ADVICE

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email ☐Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with: Jasmine

Email ☒Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost: W/657

SS 572.80

Loss of Rental (LOR):

SS 211.48

(2 days) X \$ 105.74

Loss of Use (LOU):

SS

(\$ x 2 days)

Loss of Income (LOI):

SS (W-W)

(\$50 x 2 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS 5.35

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 894.63

Global Sum SS: 890.00

FINAL PAYMENT

Date/Time:

Confirm with: Jasmine

Email ☐Call ☐

Payee 1:

SS 890.00

Name 1:

Trans-cab Auto Services Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

1320 + 120

RECEIVED 13 JUL 2018

CORRECTION

ASS. REC. BY:

REF:

A-61

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

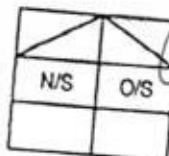
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

01 days

Res.: Yes or No

Lum Sum:

1.31 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

112 file pass to Corbione

P/P \$540 (Reel) \$ 24741.78/9771

Veh No:

SHD 3857

Yr Regn:

06, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Meravit Latitude

c.c

1885

Colour

n. white / blue

A/C:

Insured / Std / NI / NA

Sp. Reading

220637

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

VIFIABL 15AUC 28 2083

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

Prime well 215/60R16

R: Long

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal.

9

mm

Rear

R/Bal.

7

mm

L/Bal.

9

mm

L/Bal.

7

mm

D.O.A.

23/12/17

D.O.I.

27/12/17

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S 141

The UIC / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?



: Prel. Report



: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

) \$ - RS. SI

) Photos

) Others

TOTAL

Report Format:

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/LCR17024580/Kps3

78 SHENTON WAY #08-16
CHARTIS BUILDINGS SINGAPORE 079120

Date : 28-12-2017



Code : LCR

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLK 4609T	Veh. Inspected	SHD 385Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	23/12/2017	Inspection Date	27/12/2017
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHD385Z - AIG

AAD1712-240

Not Authored
85401
Penney B4 pain

Vehicle No.:
 Chassis No.:
 Vehicle Make:
 Vehicle Model:
 Date of Accident :
 Third Party Insurer :

SHD385Z - JHOW

VF1ABL15AUC282683

RENAULT

LATITUDE

23.12.2017

AIG

PART			LIST	
1	1	BUMPER COVER FRT	\$	1,259.42
2	1	BUMPER ABSORBER FRT	\$	394.68
3	1	BUMPER BEAM FRT	\$	914.08
4	1	BUMPER SPOILER FRT	\$	181.75
5	1	BUMPER GRILLE LOWER FRT	\$	266.80
6	1	BUMPER FOG LAMP GRILLE RH	\$	207.22
7	1	BUMPER RETAINER FRT RH	\$	151.41
8	1	BUMPER BRACKET FRT RH	\$	181.75
9	1	HEADLAMP RH	\$	1,184.43
10	1	HEADLAMP PANEL FRT RH	\$	152.15
11	1	FENDER PANEL FRT RH	\$	783.83
12	1	FENDER INSULATOR RH	\$	130.84
13	1	FENDER BRACKET FRT RH	\$	34.14
14	1	WHEELARCH FRT RH	\$	278.84
15	1	RADAIOR GRILLE	\$	1,707.78
16	1	RADAIOR GRILLE BADGE 'RENAULT'	\$	173.36
17	1	RADAIOR GRILLE FRAME	\$	1,353.75
18	1	FRAME FULL SUPPORT PANEL	\$	615.90
19	1	FRAME FULL SUPPORT BRACKET	\$	89.79
20	1	BONNET	\$	1,941.63
21	1	WIPER RESERVOIR	\$	348.25
22	1	WIPER RESERVOIR NECK	\$	136.11
23	1	WIPER RESERVOIR MOTOR	\$	270.06
24	1	DOOR PANEL FRT RH	\$	2,844.66
25	1	DOOR MIRROR RH	\$	1,483.40
26	1	DOOR MIRROR GLASS RH	\$	148.20
27	1	DOOR MIRROR BACK COVER RH	\$	218.46
28	1	DOOR WHETHERSTRIP FRT RH	\$	474.21
29	1	DOOR SEAL FRT RH	\$	68.67
30	1	ROCKER PANEL OUTER RH	\$	987.49

TOTAL	\$	18,983.07
10%	\$	1,898.31
	\$	17,084.77

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHD385Z - AIG**AAD1712-240****Specical Nett**

1	1SET	WHEELARCH CLIP FRT RH	\$	nn	66.00	X
2	1SET	FRONT BUMPER CLIP	\$	nn	66.00	X
3	1	RIM RH FRT	\$	nn	385.00	X
4	1	TYRE RH FRT	\$	nn	330.00	X
5	1	DOOR STICKER "Trans-cab"	\$	nn	80.00	X
6	1	DOOR STICKER "Classic"	\$	nn	30.00	X
7	1	DOOR STICKER "6555-3333"	\$	nn	80.00	X

TOTAL	\$	1,037.00
TOTAL PARTS	\$	18,121.77

To Check Electrical Lighting Concerned.	\$	nn	170.00	X
Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$		2,800.00	10d
Putty and spray painting of the affected portion.	\$		3,000.00	44d
To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.	\$	nn	170.00	X
To transfer of tire, rim and on wheel balancing.	\$	nn	170.00	X
To check steering geometry and computer wheel alignment	\$	nn	220.00	X
To Remove And Refit Front W/Screen Glass To Facilitate Bodywork Repair.	\$	nn	170.00	X
To transfer of door fittings, attachment and perform water seepage test.	\$	nn	170.00	X
Towing fees	\$	nn	120.00	X
To rust-proofing of the affected areas.	\$	nn	170.00	X

LKK Auto Consult/Inspected areas

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed

TOTAL \$ 7,160.00**Over All Total \$ 25,281.77****(PARTS BY PARTS) Repair Days****10 Days**

Acknowledged by Repairer:

Signature:

Date:

1 day

View Received Message

This mail is associated with :

***SHD385Z (1519430607SG)**
[SLK4609T]

TP
TRANS-CAB SERVICES PTE LTD
Dec 23 2017 11:00AM
[LCRF Pte Ltd]
Trans-cab Auto Services Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 02/01/2018 11:00 AM.
To LKK_HQ
Subject NO OI GIA REPORT

Hi
Kindly be informed that OI has not reported yet. OI details as below :
LCRF Pte Ltd
50 Anson Road
#11-01 Mapletree Anson
Singapore 077914

Office :(+65) 31584255

Thanks

Marisa

DOCUMENTS SUMMARY

There are no documents.

To

cc

To

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 4 January, 2018 2:00 PM
To: 'insurance@lioncityrentals.com.sg'
Cc: 'Wong, Justin'
Subject: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLK 4609T(LCRF) & SHD 385Z ON 23/12/2017(11:35hrs) ALONG/ AT LIANG COURT LOBBY

Your Ref: **SLK 4609T**
Our Ref: CC3/LCR17024580/Kps3

04 JAN 2018

LCRF PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLK 4609T(LCRF) & SHD 385Z ON 23/12/2017(11:35hrs) ALONG/ AT LIANG COURT LOBBY

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 18 January 2018 10:41 AM
To: 'jasminetan@transcab.com.sg'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); 'Ng Wai Yin'; claims@transcab.com.sg
Subject: <Request for Video> Your Ref: SHD 385Z *Our Ref: CC3/LCR17024580/Kps3 [ACCIDENT INVOLVING SLK 4609T(AIG) & SHD 385Z ON 23/12/2017]
Attachments: Statement of SLK 4609T.pdf

Your Ref: **SHD 385Z**
Our Ref: CC3/LCR17024580/Kps3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLK 4609T(AIG) & SHD 385Z ON 23/12/2017

We refer to the above matter.

Please be informed that our insured driver reported that your client cut into his lane and resulted the collision. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 20 February 2018 9:13 AM
To: Hsiao Tong (LKKAUTO)
Cc: 'Jasmine Tan'; claims@transcab.com.sg
Subject: RE: <Request for Video> Your Ref: SHD 385Z (AAD1712-240)*Our Ref: CC3/LCR17024580/Kps3 [ACCIDENT INVOLVING SLK 4609T(AIG) & SHD 385Z ON 23/12/2017]
Attachments: SHD0385Z DOA 23.12.17.wmv

WITHOUT PREJUDICE

Dear Hsiao Tong

Enclosed is the video for your investigation.

From the video you can see, your insured vehicle SLK 4609T is already slow down and made a stop so that our driver will slowly inched out and overtake your insured vehicle that causing this accident.

Circumstances of Accident

On the 23.12.2017 at about 1135hours, I was travelling straight along Liang Court Lobby when Vehicle B(SL me slow down and made a stop. So, I slowly inched out and overtake when suddenly Vehicle B swerved into my taxi's front right side portion.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 18 January, 2018 10:41 AM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg
Subject: <Request for Video> Your Ref: SHD 385Z *Our Ref: CC3/LCR17024580/Kps3 [ACCIDENT INVOLVING SLK 4609T(AIG) & SHD 385Z ON 23/12/2017]

Your Ref: **SHD 385Z**
Our Ref: CC3/LCR17024580/Kps3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLK 4609T(AIG) & SHD 385Z ON 23/12/2017

We refer to the above matter.

Please be informed that our insured driver reported that your client cut into his lane and resulted the collision. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 5 May 2018 1:37 PM
To: 'Wong, Justin'
Subject: Your Ref: 1519430607SG *Our Ref: CC3/LCR17024580/Kpa3 [ACCIDENT INVOLVING SLK 4609T(LCRF) & SHD 385Z ON 23/12/2017(11:35hrs) ALONG/ AT LIANG COURT LOBBY]
Attachments: SHD0385Z DOA 23.12.17.wmv

Hi Justin,

We refer to the above matter.

Attached here with a copy of third party video footage for your easy reference.

We have viewed the video footage and we are of the view that third party should not overtake our insured vehicle as our vehicle had slowed down but he has not completely stop his vehicle. In view of this, we are intending to reject third party claim.

For your comments/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Justin [mailto:Justin.Wong@aig.com]

Sent: Thursday, 4 January 2018 2:55 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLK 4609T(LCRF) & SHD 385Z ON 23/12/2017(11:35hrs) ALONG/ AT LIANG COURT LOBBY

Dear Hsiao Tong,

Please note that our insured driver has already reported the accident.

I have uploaded the accident report in merimen under claims ref: **1519430607SG**

Best Regards,

Justin Wong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

Hsiao Tong (LKKAuto)

From: Wong, Justin <Justin.Wong@aig.com>
Sent: Thursday, 10 May 2018 2:07 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your Ref: 1519430607SG *Our Ref: CC3/LCR17024580/Kpa3 [ACCIDENT INVOLVING SLK 4609T(LCRF) & SHD 385Z ON 23/12/2017(11:35hrs) ALONG/ AT LIANG COURT LOBBY]

Dear Hsiao Tong,

We have reviewed the accident scenario and we are of the view that the lobby entrance to Novotel Hotel Singapore is a two lane road and TP vehicle has the right to travel on the left of our insured vehicle as there is another pathway which TP can travel on.

In the video, our insured stopped to change lane to his left to the lane to his left which in turn collided with TP's vehicle. Hence, our view that this should be BOLA 15 instead against our insured driver.

Best Regards,

Justin Wong
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1880 | Fax +(65) 6835 7416
Justin.Wong@aig.com | www.aig.com.sg

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Our latest post shares AIG Singapore's view of the future. Don't forget to like us on Facebook www.facebook.com/AIGSG and be a part of AIG Singapore's social media journey.



Scan to visit the AIG Singapore Facebook page on your mobile!

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, May 05, 2018 1:37 PM

To: Wong, Justin

Subject: Your Ref: 1519430607SG *Our Ref: CC3/LCR17024580/Kpa3 [ACCIDENT INVOLVING SLK 4609T(LCRF) & SHD 385Z ON 23/12/2017(11:35hrs) ALONG/ AT LIANG COURT LOBBY]

Hi Justin,

We refer to the above matter.

Attached here with a copy of third party video footage for your easy reference.

We have viewed the video footage and we are of the view that third party should not overtake our insured vehicle as our vehicle had slowed down but he has not completely stop his vehicle. In view of this, we are intending to reject third party claim.

For your comments/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Justin [mailto:Justin.Wong@aig.com]

Sent: Thursday, 4 January 2018 2:55 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLK 4609T(LCRF) & SHD 385Z ON 23/12/2017(11:35hrs) ALONG/ AT LIANG COURT LOBBY

Dear Hsiao Tong,

Please note that our insured driver has already reported the accident.

I have uploaded the accident report in merimen under claims ref: **1519430607SG**

Best Regards,

Justin Wong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1880 | Fax +(65) 6835 7416

Justin.Wong@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, January 04, 2018 2:00 PM

To: insurance@lioncityrentals.com.sg

Cc: Wong, Justin

Subject: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLK 4609T(LCRF) & SHD 385Z ON 23/12/2017(11:35hrs) ALONG/ AT LIANG COURT LOBBY

Your Ref: **SLK 4609T**

Our Ref: CC3/LCR17024580/Kps3

04 JAN 2018

LCRF PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLK 4609T(LCRF) & SHD 385Z ON 23/12/2017(11:35hrs) ALONG/ AT LIANG COURT LOBBY

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 5 July 2018 9:09 AM
To: 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); claims@transcab.com.sg
Subject: Your Ref: AAD1712-240 (SHD 385Z) *Our Ref: CC3/LCR17024580/Kpa3 [ACCIDENT INVOLVING SLK 4609T(AIG) & SHD 385Z ON 23/12/2017]
Attachments: TP_ESTIMATE_-MARKED.pdf

Your Ref: **AAD1712-240 (SHD 385Z)**
Our Ref: CC3/LCR17024580/Kpa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SLK 4609T(AIG) & SHD 385Z ON 23/12/2017

We refer to the above matter and your LOD dated 12 May 2018.

For repair cost, surveyor recommended \$540.00(before GST) with 01 repair day(see attached marked estimate).

We propose settlement at a global sum of **\$890.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Jasmine Tan <jasminetan@transcab.com.sg>
Sent: Friday, 6 July 2018 8:36 AM
To: Hsiao Tong (LKKAUTO); 'Ng Wai Yin'; 'Zhe Wei'; claims@transcab.com.sg
Subject: RE: Your Ref: AAD1712-240 (SHD 385Z) *Our Ref: CC3/LCR17024580/Kpa3
[ACCIDENT INVOLVING SLK 4609T(AIG) & SHD 385Z ON 23/12/2017]

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you
Best Regards
Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 5 July 2018 9:09 AM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; claims@transcab.com.sg
Subject: Your Ref: AAD1712-240 (SHD 385Z) *Our Ref: CC3/LCR17024580/Kpa3 [ACCIDENT INVOLVING SLK 4609T(AIG) & SHD 385Z ON 23/12/2017]

Your Ref: **AAD1712-240 (SHD 385Z)**
Our Ref: CC3/LCR17024580/Kpa3

Without Prejudice

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Dec 2017 Edit Reg		27 Dec 2017 00:00 Edit Adj Rpt	S\$540.00 Edit Estimates	S\$540.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Vehicle Reg. No.:	SHD385Z	Date of Loss:	23/12/2017 11:00 - :59 [18 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1519430607SG	Policy/Cover Note No.:	0999995005
Vehicle Reg. No. (Insured):	SLK4609T	Policy No. (Claimant):	VPX/P1680520
		Excess:	
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wong, Justin] Justin.Wong@aig.com		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 09/01/2018]		
Driver/Custodian (Insured):	MAH KIN LEONG (), NRIC: S1298826E		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (02/01/2018): NO OI GIA REPORT

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SHD385Z (1519430607SG)**
[SLK4609T]
TP
TRANS-CAB SERVICES PTE LTD
Dec 23 2017 11:00AM
[LCRF PTE LTD]
Trans-cab Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print		
1	23/03/18 17:42		Video - Accident															Load MP4		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown															Edit		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	05/05/18 13:27		General View															Load JPG		
2	05/05/18 13:27		General View															Load JPG		
3	05/05/18 13:27		General View															Load JPG		
4	05/05/18 13:27		General View															Load JPG		
5	05/05/18 13:27		General View															Load JPG		
6	05/05/18 13:27		General View															Load JPG		
7	05/05/18 13:27		General View															Load JPG		
8	05/05/18 13:27		Odometer Reading															Load JPG		
9	05/05/18 13:27		Chassis Number															Load JPG		
10	05/05/18 13:27		General View															Load JPG		
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	28/12/17 14:09		TP GIA REPORT															Load PDF		
2	28/12/17 14:10		TP ESTIMATE -MARKED															Load PDF		
3	11/07/18 12:46		Email from AIG dd 100518															Load PDF		
4	18/07/18 11:07		AUTHORISATION TO ACT															Load PDF		
5	18/07/18 11:07		LETTER TO OI															Load PDF		
6	18/07/18 11:07		LTA SEARCH															Load PDF		
7	18/07/18 11:07		RELEASE VOUCHER															Load PDF		
8	18/07/18 11:07		RENTAL RECEIPT															Load PDF		
9	18/07/18 11:07		WORKSHOP INVOICE															Load PDF		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print		
1	04/01/18 14:54		Singapore Accident Statement															Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLK4609T (Insd veh)	Model:	RENAULT LATITUDE 2.0 DCI
	SHD385Z (TP veh)		AUTO D/AB 4DR (A)
Date of Accident:	23/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	27,051.47
Final Repair Cost	:	\$	890.00
Loss of Use	:	\$	2.00 days at \$50.00 per day
Rental (if any)	:	\$	2 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (GLOBAL SUM)	:	\$	890.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____
 BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)
** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown

1)	Trans-Cab Auto Services Pte Ltd	:	\$	890.00
2)		:	\$	
3)		:	\$	
4)		:	\$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

18 Jul
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR17024580/KPA3S2
Date: 18/07/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995005
Claimant Vehicle No : SHD385Z **Insured Vehicle No :** SLK4609T
 Date of Loss: 23/12/2017 Nature of Claim: TP Claim No: 1519430607SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHD385Z**
 Make & Model: RENAULT LATITUDE, 2.0 DCI AUTO D/AB 4DR (A) Engine No: M9R8839C003064
 Reg. Date: 10/06/2016 (Man. Year: 2015) Chassis No: VF1ABL15AUC282683
 Colour: Metallic White/Red Odometer: 220637 km
 Engine Capacity: 1995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60R16 Rear Tyre Size: 215/60R16
 Front Left Side: Primewell 9 mm Rear Left Side: Linglong 7 mm
 Front Right Side: Primewell 9 mm Rear Right Side: Linglong 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,121.75	0.00	18,121.75	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,160.00	540.00	6,620.00	92.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	25,281.75	540.00	24,741.75	97.86
+ GST 7.00/7.00% (S\$)	1,769.72	37.80	1,731.92	97.86
Nett Amount (S\$)	27,051.47	577.80	26,473.67	97.86
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$105.74/day) (S\$)		211.48		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		894.63		
Global Sum Settlement (S\$)		890.00		

INSPECTION

Date of Assignment: 27/12/2017
 Date Inspected: 27/12/2017 Inspected At: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)
 2, Ang Mo Kio Street 63
 Singapore 569111
 Estimated Period of Repair: 1.0 days

Adjuster: KENNETH KONG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER FRT	Repair	1,259.42 FL	*- FL
2	1		*BUMPER ABSORBER FRT	Serviceable	394.68 FL	*- FL
3	1		*BUMPER BEAM FRT	Repair	914.08 FL	*- FL
4	1		*BUMPER SPOILER FRT	Serviceable	181.75 FL	*- FL
5	1		*BUMPER GRILLE LOWER FRT	Serviceable	266.80 FL	*- FL
6	1		*BUMPER FOG LAMP GRILLE RH	Serviceable	207.22 FL	*- FL
7	1		*BUMPER RETAINER FRT RH	Serviceable	151.41 FL	*- FL
8	1		*BUMPER BRACKET FRT RH	Repair	181.75 FL	*- FL
9	1		*HEADLAMP RH	Serviceable	1,184.43 FL	*- FL
10	1		*HEADLAMP PANEL FRT RH	Repair	152.15 FL	*- FL
11	1		*FENDER PANEL FRT RH	Repair	783.83 FL	*- FL
12	1		*FENDER INSULATOR RH	Serviceable	130.84 FL	*- FL
13	1		*FENDER BRACKET FRT RH	Repair	34.14 FL	*- FL
14	1		*WHEELARCH FRT RH	Serviceable	278.84 FL	*- FL
15	1		*RADIATOR GRILLE	Serviceable	1,707.78 FL	*- FL
16	1		*RADIATOR GRILLE BADGE RENAULT	Not Necessary	173.36 FL	*- FL
17	1		*RADIATOR GRILLE FRAME	Serviceable	1,353.75 FL	*- FL
18	1		*FRAME FULL SUPPORT PANEL	Repair	615.90 FL	*- FL
19	1		*FRAME FULL SUPPORT BRACKET	Repair	89.79 FL	*- FL
20	1		*BONNET	Repair	1,941.63 FL	*- FL
21	1		*WIPER RESERVOIR	Serviceable	348.25 FL	*- FL
22	1		*WIPER RESERVOIR NECK	Serviceable	136.11 FL	*- FL
23	1		*WIPER RESERVOIR MOTOR	Serviceable	270.06 FL	*- FL
24	1		*DOOR PANEL FRT RH	Repair	2,844.66 FL	*- FL
25	1		*DOOR MIRROR RH	Serviceable	1,483.40 FL	*- FL
26	1		*DOOR MIRROR GLASS RH	Serviceable	148.20 FL	*- FL
27	1		*DOOR MIRROR BACK COVER RH	Serviceable	218.46 FL	*- FL
28	1		*DOOR WEATHERSTRIP FRT RH	Serviceable	474.21 FL	*- FL
29	1		*DOOR SEAL FRT RH	Serviceable	68.67 FL	*- FL
30	1		*ROCKER PANEL OUTER RH	Repair	987.49 FL	*- FL
31	1		*SET WHEELARCH CLIP FRT RH	Not Necessary	66.00 FS	*- FS
32	1		*SET FRONT BUMPER CLIP	Not Necessary	66.00 FS	*- FS
33	1		*RIM RH FRT	Serviceable	385.00 FS	*- FS
34	1		*TYRE RH FRT	Serviceable	330.00 FS	*- FS
35	1		*DOOR STICKER TRANS-CAB	Not Necessary	80.00 FS	*- FS
36	1		*DOOR STICKER CLASSIC	Not Necessary	30.00 FS	*- FS
37	1		*DOOR STICKER 6555-3333	Not Necessary	80.00 FS	*- FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$)	20,020.06	0.00
- List Item Discount on L Items 10.00/10.00% (S\$)	1,898.31	0.00
Total Parts (S\$)	18,121.75	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK ELECTRICAL LIGHTING CONCERNED.	New	170.00	0.00
2	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	New	2,800.00	100.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	New	3,000.00	440.00
4	TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	170.00	0.00
5	TO TRANSFER OF TIRE, RIM AND WHEEL BALANCING.	New	170.00	0.00
6	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	New	220.00	0.00
7	TO REMOVE AND REFIT FRONT W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.	New	170.00	0.00
8	TO TRANSFER OF DOOR FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	New	170.00	0.00
9	TOWING FEES.	New	120.00	0.00
10	TO RUST-PROOFING OF THE AFFECTED AREAS.	New	170.00	0.00
Gross Labour Cost (\$\$)			7,160.00	540.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >