

Celine Fong (LKKAUTO)

From: WONG Wee Fu <weefu.wong@axa.com.sg>
Sent: Tuesday, 13 February 2018 3:55 PM
To: Bryan Ang (LKKAUTO); TAN Kwee May; Srajudeen
Cc: KANAGALINGAM Kamini; TAN Shirley; alexwong@ajaxadjusters.com; KKLau
Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017) <AJAX REF: AAS2017-17794/SD>
Attachments: SCDF Fire Report.pdf

Dear Bryan,

Are you able to clarify your conclusion no. 30 in your report.

Will the leaked CNG gas after mixture with the air, lead to ignition?

Although driver reported that he was not smoking at the point of time, SCDF's view that ignition was probably due to naked fire from lighter.

Thanks,

Wee Fu

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: Weefu.wong@axa.com.sg

Customer Care hotline 1800-880 4888



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From: Bryan Ang (LKKAUTO) [mailto:bryanang@lkkauto.com]

Sent: Friday, January 05, 2018 12:57 PM

To: TAN Kwee May <kweemay.tan@axa.com.sg>; Srajudeen <srajudeen@ajaxadjusters.com>

Cc: LEE Valencia <valencia.lee@axa.com.sg>; KANAGALINGAM Kamini <kamini.k@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>; alexwong@ajaxadjusters.com; KKLau <kklau@lkkauto.com>; WONG Wee Fu <weefu.wong@axa.com.sg>

Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017) <AJAX REF: AAS2017-17794/SD>

Dear Kwee May

Further to my report on the cause of fire to the insured vehicle, I have just received the servicing history of the insured vehicle this morning from Transcab. A copy is attached for your easy reference.

Having reviewed the servicing records for the period 14 January 2016 to 15 April 2017, I note that there was no recurring electrical problem with the insured vehicle. Most of the complaints during this period were

for wear and tear related issues, as seen from the parts that were replaced. Notably, there was no prior complaint of any CNG leak recorded.

Generally, the insured vehicle can be considered to be relatively well maintained.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TAN Kwee May [<mailto:kweemay.tan@axa.com.sg>]

Sent: Tuesday, 2 January 2018 3:41 PM

To: Srajudeen <srajudeen@ajaxadjusters.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: LEE Valencia <valencia.lee@axa.com.sg>; KANAGALINGAM Kamini <kamini.k@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>; alexwong@ajaxadjusters.com; KKLau <kklau@lkkauto.com>; WONG Wee Fu <weefu.wong@axa.com.sg>

Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017) <AJAX REF: AAS2017-17794/SD>

Hi Deen

Please apply for the detailed SCDF report.

Thanks & regards

Kwee May TAN

Assistant Manager

Motor (Property) Claims

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Email: kweemay.tan@axa.com.sg

DID: 1800 880 4888



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From: Srajudeen [<mailto:srajudeen@ajaxadjusters.com>]

Sent: Wednesday, November 22, 2017 3:40 PM

To: TAN Kwee May <kweemay.tan@axa.com.sg>; 'Bryan Ang (LKKAuto)' <bryanang@lkkauto.com>

Cc: LEE Valencia <valencia.lee@axa.com.sg>; KANAGALINGAM Kamini <kamini.k@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>; alexwong@ajaxadjusters.com; 'KKLau' <kklau@lkkauto.com>; WONG Wee Fu <weefu.wong@axa.com.sg>

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Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017)
<AJAX REF: AAS2017-17794/SD>

Dear Kwee May & Bryan

We have received the Fire Report from SCDF and a copy is attached.

Based on the report, we noted that the probable cause of fire was due to **'Accidental' (Naked Light from a lighter)**.

We also noted in the report that the following parties suffered burns and laceration but no contact numbers apart from the addresses:-

- Tay Cheng Chwee, S6928197D
- Muhd Yazid Bin Nani, S9509680H
- Mulyadi Eka Putra Bin Mohd
- Emmanuel Kabera, G1662754U

We await Insurers' further instruction if any.

Deen

email: srajudeen@ajaxadjusters.com

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Thank you.

From: TAN Kwee May [<mailto:kweemay.tan@axa.com.sg>]

Sent: Monday, October 16, 2017 12:58 PM

To: Bryan Ang (LKKAuto); Srajudeen

Cc: LEE Valencia; KANAGALINGAM Kamini; TAN Shirley; alexwong@ajaxadjusters.com; KKLau; WONG Wee Fu

Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017)
<AJAX REF: AAS2017-17794/SD>

Thanks Bryan for following up transcab.

Thanks & regards

Kwee May TAN

Assistant Manager

Motor (Property) Claims

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Email: kweemay.tan@axa.com.sg

DID: 1800 880 4888



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From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]

Sent: Monday, October 16, 2017 12:04 PM

To: TAN Kwee May <kweemay.tan@axa.com.sg>; Srajudeen <srajudeen@ajaxadjusters.com>

Cc: LEE Valencia <valencia.lee@axa.com.sg>; KANAGALINGAM Kamini <kamini.k@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>; alexwong@ajaxadjusters.com; KKLau <kklau@lkkauto.com>; WONG Wee Fu <weefu.wong@axa.com.sg>

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Dear All

With regard to the maintenance record, I have been constantly following up directly with Jasmine from Transcab.

A copy will be shared when it is eventually made available to me.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TAN Kwee May [<mailto:kweemay.tan@axa.com.sg>]

Sent: Monday, 16 October 2017 11:35 AM

To: Srajudeen <srajudeen@ajaxadjusters.com>

Cc: LEE Valencia <valencia.lee@axa.com.sg>; KANAGALINGAM Kamini <kamini.k@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>; alexwong@ajaxadjusters.com; KKLau <kklau@lkkauto.com>; WONG Wee Fu <weefu.wong@axa.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 /

Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017)
<AJAX REF: AAS2017-17794/SD>

Hi Deen

Please also contact our insured – transcab for the maintenance / servicing records.

Thanks & regards

Kwee May TAN

Assistant Manager

Motor (Property) Claims

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DID: 1800 880 4888



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From: Srajudeen [<mailto:srajudeen@ajaxadjusters.com>]

Sent: Monday, October 16, 2017 11:18 AM

To: TAN Kwee May <kweemay.tan@axa.com.sg>

Cc: LEE Valencia <valencia.lee@axa.com.sg>; KANAGALINGAM Kamini <kamini.k@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>; alexwong@ajaxadjusters.com; 'KKLau' <kklau@lkkauto.com>; WONG Wee Fu <weefu.wong@axa.com.sg>; bryanang@lkkauto.com; bryanang@lkkauto.com

Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017) <AJAX REF: AAS2017-17794/SD>

Dear all

We managed to contact SCDF and spoke to Mr Effendy, Senior Fire Investigator (6848 3343) who advised that they are still in the midst of compiling their report.

He further advised that they are aware that there are quite a number of concerned parties requesting for the report and it would most probably ready by end of the year.

We will follow up with SCDF and update Insurers on developments.

Deen

email: srajudeen@ajaxadjusters.com

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Thank you.

From: TAN Kwee May [<mailto:kweemay.tan@axa.com.sg>]

Sent: Monday, October 2, 2017 12:09 PM

To: Srajuddeen; bryanang@lkkauto.com

Cc: LEE Valencia; KANAGALINGAM Kamini; TAN Shirley; alexwong@ajaxadjusters.com; 'KKLau'; WONG Wee Fu; bryanang@lkkauto.com

Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017) <AJAX REF: AAS2017-17794/SD>

Hi Deen and Bryan

Any updates on the SCDF report, Video and servicing records?

Thanks & regards

Kwee May TAN

Assistant Manager

Motor (Property) Claims

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DID: 1800 880 4888



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From: Srajudeen [<mailto:srajudeen@ajaxadjusters.com>]

Sent: Thursday, July 20, 2017 4:40 PM

To: TAN Kwee May <kweemay.tan@axa.com.sg>

Cc: LEE Valencia <valencia.lee@axa.com.sg>; KANAGALINGAM Kamini <kamini.k@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>; alexwong@ajaxadjusters.com; 'KKLau' <kklau@lkkauto.com>; WONG Wee Fu <weefu.wong@axa.com.sg>; bryanang@lkkauto.com

Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017) <AJAX REF: AAS2017-17794/SD>

Dear Kwee May

We refer to our conversation earlier in the morning.

A copy of our Interim Report is attached.

We have since applied for the SCDF Fire Report which they have replied to us on 29 May 2017 that the matter is still under investigation.

We have also contacted SCDF and the officer in charge Md Effendy Saadon advised that the report is still not ready and unable to advise when it could be concluded.

We shall follow with the Fire Report and shall forward a copy to Insurers upon receipt.

Deen

email: srajudeen@ajaxadjusters.com

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Thank you.

From: TAN Kwee May [<mailto:kweemay.tan@axa.com.sg>]

Sent: Tuesday, July 11, 2017 10:30 AM

To: Srajudeen; bryanang@lkkauto.com

Cc: LEE Valencia; KANAGALINGAM Kamini; TAN Shirley; alexwong@ajaxadjusters.com; 'KKLau'; WONG Wee Fu
Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017)
<AJAX REF: AAS2017-17794/SD>

Dear Deen and Bryan

Please assist to expedite on the SCDF report, Video and previous servicing records.
Thanks.

Kwee May TAN | Assistant Manager, Motor Claims
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kweemay.tan@axa.com.sg
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From: Srjudeen [<mailto:srajudeen@ajaxadjusters.com>]
Sent: Wednesday, June 21, 2017 10:45 AM
To: TAN Kwee May <kweemay.tan@axa.com.sg>
Cc: LEE Valencia <valencia.lee@axa.com.sg>; KANAGALINGAM Kamini <kamini.k@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>; alexwong@ajaxadjusters.com; 'KKLau' <kklau@lkkauto.com>; WONG Wee Fu <weefu.wong@axa.com.sg>; bryanang@lkkauto.com
Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017)
<AJAX REF: AAS2017-17794/SD>

Dear Kwee May

We have just received the Traffic Police outcome where no action is taken against anyone for this case.

Meanwhile, we are pending for the SCDF fire report and shall forward a copy to Insurers upon receipt.

Deen

email: srajudeen@ajaxadjusters.com

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Thank you.

From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]

Sent: Wednesday, June 21, 2017 10:36 AM

To: TAN Kwee May; Srajudeen

Cc: LEE Valencia; KANAGALINGAM Kamini; TAN Shirley; alexwong@ajaxadjusters.com; KKLau; WONG Wee Fu

Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017) <AJAX REF: AAS2017-17794/SD>

Dear Kwee May

My preliminary findings revealed that the cause of fire was likely due to leakage of CNG (compressed natural gas). CNG had likely leaked from the valves at the air tanks located at the back of the insured vehicle.

I am currently waiting for the servicing history and video recording from the rear of the third party vehicle.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TAN Kwee May [<mailto:kweemay.tan@axa.com.sg>]

Sent: Wednesday, 21 June 2017 8:48 AM

To: Srajudeen <srajudeen@ajaxadjusters.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: LEE Valencia <valencia.lee@axa.com.sg>; KANAGALINGAM Kamini <kamini.k@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>; alexwong@ajaxadjusters.com; KKLau <kklau@lkkauto.com>; WONG Wee Fu <weefu.wong@axa.com.sg>

Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017) <AJAX REF: AAS2017-17794/SD>

Dear Deen, Bryan

May I have an update on the case.

Thanks

Kwee May TAN | Assistant Manager, Motor Claims

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kweemay.tan@axa.com.sg

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From: Srajudeen [<mailto:srajudeen@ajaxadjusters.com>]

Sent: Wednesday, May 24, 2017 5:00 PM

To: WONG Wee Fu <weefu.wong@axa.com.sg>

Cc: TAN Kwee May <kweemay.tan@axa.com.sg>; LEE Valencia <valencia.lee@axa.com.sg>; KANAGALINGAM Kamini <kamini.k@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>; alexwong@ajaxadjusters.com; KKLau <kklau@lkkauto.com>; bryanang@lkkauto.com

Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017) <AJAX REF: AAS2017-17794/SD>

Dear Wee Fu

We refer to our earlier conversation.

We have interviewed the Insured Driver and a copy of his statement is attached for your reference.

Circumstances

He was travelling alone along Commonwealth Avenue and stopped before the junction of North Buona Vista Road.

He stopped about ½ car's length behind the Third Party Vehicle and was stationary for about 1 to 2 minutes. During this time, the gear lever was in 'Drive' position while the brake pedal was depressed.

At this point, he heard a '*swoosh*' sound followed by a sudden flash of fire on his body, hands and face. Thereafter, he realized that the Insured Vehicle was moving forward despite the brake pedal was depressed.

Thereafter, the front portion of the Insured Vehicle slightly '*touched*' the Third Party Vehicle. He frantically attempted to open the door and wind down all the windows when the Third Party Driver alighted and started taking photographs.

The Insured Driver advised the Third Party Driver that the Insured Vehicle is on fire and told him to move away. He subsequently alighted and sat at the side of the road when he felt extreme burning sensation to his body and arms. He also advised that his hair was also burnt.

Thereafter, the SCDF officers who were already at scene were putting out the fire when the Insured Driver heard 2 explosion sound.

Injury

The Insured Driver advised that he suffered burns on his face, upper right limb and left limbs (Discharge Summary refers).

He was subsequently conveyed to NUH together with the SCDF officer who was injured while putting out the fire and an unknown male Malay in his 40's who was hit by debris due to the explosion. This male Malay is believed to be a motorcyclist who was nearby the scene.

Based on various news article, it was reported that 4 men were injured due to the accident.

We have contacted IO Raziz (6547 6200) to establish the injury details for the involved parties but he declined to comment on this matter as investigation is still ongoing.

We have already applied for the Traffic Police reports of the Third Parties and shall forward a copy to Insurers if any.

News Article

The following was reported in Channel News Asia today:-

'following preliminary investigations, the Singapore Civil Defence Force (SCDF) said both CNG taxi fires occurred due to the leakage of compressed natural gas within the vehicles, which was then ignited by the lighting of cigarettes'.

The full article: <http://www.channelnewsasia.com/news/singapore/all-cng-taxis-to-undergo-compulsory-inspection-by-may-25-8877916>

The Insured Driver advised that he is a smoker but does not smoke in his vehicle.

We will be applying for the SCDF Fire Report and also establish the full particulars of the injured parties.

Our further advice will follow in due course.

Deen

email: srajudeen@ajaxadjusters.com

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Thank you.

From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]
Sent: Monday, May 8, 2017 4:30 PM
To: Srajudeen; kweemay.tan@axa.com.sg
Cc: Valencia Lee Gek Hong; Kamini Kanagalingam; Wong Wee Fu; chaigeok.tan@axa.com.sg; alexwong@ajaxadjusters.com; KKLau
Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017) <AJAX REF: AAS2017-17794/SD>

Dear Kwee May

I have inspected the insured vehicle last Friday at the premises of Transcab. My comments are set out below.

The insured vehicle was severely burnt at its rear and centre portion along with its interior compartment. The fire damage was less severe at the front portion with parts inside the engine compartment sustaining mainly heat damage.

From various media reports and videos that were uploaded, the explosion was after the insured vehicle was engulfed in flames. The explosion was likely due to sudden venting to atmosphere of the compressed gas inside the 2 CNG tanks located at the rear boot floor of the insured vehicle.

I will be primarily focusing on the original cause of the fire to the insured vehicle and my preliminary assessment is that the cause was due to electrical nature after the insured vehicle had rear end the TP vehicle. The original of fire was inside the interior compartment of the insured vehicle. Live wires may have become loose and shorted to ground upon coming into contact with the metal body causing sparks, which may have landed onto combustible materials inside the interior compartment, igniting a fire.

Of notable interest, is the scene photo that was taken and attached in the TP GIA report. I have since managed to obtain a soft copy of this photo. Upon zooming in on the photo, the front windscreen of your insured vehicle was noted to be dislodged. The roof panel was also bent with damage to the driver's door and inner trims. Such extent of damage to the insured vehicle does not appear to correspond to the damage to the TP vehicle as seen in TP GIA report.

It is also noted that the damage to the front bumper of your insured vehicle was relatively minor and there was no buckling or impact damage to the front bonnet of your insured vehicle. However I did observed that there appears to be a windscreen on the road surface beneath the rear portion of the TP vehicle. Attached is the scene photo that I had managed to obtain from Premium Automobile for your reference.

Your insured driver's narration of the events leading up to the accident is crucial to establish the causation of such extent of damage. Since Deen will be conducting the interview with your insured driver, I will communicate with him on some questions which your insured driver should clarify.

On a separate, I was informed that the Police have seized the SD card from a camera that was mounted on the TP vehicle (subject to confirmation on whether it was the rear view camera of the front view camera). Once it has been returned to the owner, I will be requesting to have sight of the video recording.

My full report will follow thereafter.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Srajudeen [<mailto:srajudeen@ajaxadjusters.com>]

Sent: Thursday, 4 May 2017 10:20 PM

To: kweemay.tan@axa.com.sg

Cc: Valencia Lee Gek Hong <Valencia.Lee@axa.com.sg>; Kamini Kanagalingam <kamini.k@axa.com.sg>; Wong Wee Fu <weefu.wong@axa.com.sg>; chaigeok.tan@axa.com.sg; alexwong@ajaxadjusters.com; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017) <AJAX REF: AAS2017-17794/SD>

Dear Kwee May

We have contacted the Insured Driver but there was no response from his mobile phone.

We shall continue to touch base with him to establish further.

Meanwhile we have contacted the 3P Driver who advised that he was stationary for quite some time when the Insured Vehicle rear ended him.

Upon alighting, he approached the Insured Driver who advised that he was experiencing chest pain and felt unwell.

After assisting the Insured Driver out, he was alerted by a passerby that smoke was emitting out from the Insured Vehicle.

He confirmed that he noticed smoke was emitting out from the rear left portion of the Insured Vehicle and subsequently followed by the fire.

He further advised that all these occurred within a span of less than 10 minutes.

He also advised that apart from the SCDF officer and the Insured Driver who were conveyed to the hospital, there were no other person injured in the accident.

The Third Party Driver confirmed with us that he was not injured due to the accident.

We will be following up with the Insured Driver to record his statement and update Insurers in due course.

Cc: Bryan

Please take note that smoke and fire started from the rear left portion of the Insured as advised by the Third Party Driver.

Deen

email: srajudeen@ajaxadjusters.com

AJAX Adjusters & Surveyors Pte Ltd

120 Lower Delta Road

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Tel: (65) 6255 0808 Fax: (65) 6849 9155

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Thank you.

From: Jenny Foo [<mailto:jennyfoo@ajaxadjusters.com>]

Sent: Thursday, May 4, 2017 12:43 PM

To: kweemay.tan@axa.com.sg

Cc: valencia.lee@axa.com.sg; kamini.k@axa.com.sg; weefu.wong@axa.com.sg; chaigeok.tan@axa.com.sg; Alex Wong; Srajudeen

Subject: RE: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017) <AJAX REF: AAS2017-17794/SD>

Dear Kwee May,

Your Ref: C0431978 (Vehicle No: SHD5853G)

Our Ref: AAS2017-17794/SD

Thank you for your instructions.

Our Srajudeen will be handling this investigation and he can be contacted at: 9069 2481.

Our further advice will follow in due course.

Best Regards,

Jenny Foo

email: jennyfoo@ajaxadjusters.com

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From: TAN Kwee May [<mailto:kweemay.tan@axa.com.sg>]
Sent: Thursday, May 04, 2017 11:29 AM
To: Alex Wong; Bryan Ang (LKKAUTO); Admin A
Cc: LEE Valencia; KANAGALINGAM Kamini; WONG Wee Fu; TAN Shirley
Subject: New assignment to inspection our insured's vehicle SHD5853G (transcab) - RE: AXA Ref: C0431978 / Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017)

Dear Bryan

Please assist to conduct an inspection on our insured's vehicle of SHD5853G (fire and explosion) and prepare a technical report for us.
Insured vehicle is currently at Insured's premises.

Please contact Candy Kong (transcab) @ 62130993 to arrange for the vehicle inspection.
candy.kong@transcab.com.sg

I am keep Alex of Ajax adjusters in the loop as they were assigned to conduct investigation on this case.

Thank you.

Thank you.
Kwee May TAN | Assistant Manager, Motor Claims
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
kweemay.tan@axa.com.sg
Customer Care 1800 880 4741



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From: Alex Wong [<mailto:alexwong@ajaxadjusters.com>]
Sent: Thursday, May 04, 2017 10:36 AM
To: TAN Kwee May <kweemay.tan@axa.com.sg>
Cc: LEE Valencia <valencia.lee@axa.com.sg>; KANAGALINGAM Kamini <kamini.k@axa.com.sg>; WONG Wee Fu

<weefu.wong@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>

Subject: AXA Ref: C0431978 (Transcab - SHD5853G) Accident involving Transcab taxi SHD5853G along Commonwealth Avenue on Sunday afternoon (30 April 2017)

Dear Kwee May,

We refer to our phone conversation this morning.

We have spoken to Ms Candy of Transcab and she advised that the Insured driver (Hirer of Insured Vehicle) was hospitalized and he has yet to lodge the SAS. We have requested for the details of the Insured driver.

She further advised that the Insured Vehicle is currently lying at Transcab compound (attached email refers).

As discussed, you shall be appointing LBS to survey the Insured Vehicle. You may inform LBS to liaise with Ms Candy on this matter.

Best Regards,

Alex Wong

email: alexwong@ajaxadjusters.com

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From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Wednesday, May 03, 2017 1:20 PM

To: alexchew@ajaxadjusters.com; alexwong@ajaxadjusters.com

Cc: weefu.wong@axa.com.sg

Subject: New Assignment - Accident cum fire

This mail is associated with :
*SLA8282C (C0431978)
[SHD5853G]
TP
TENG YI WEN JUNE
Apr 30 2017 12:00AM
[TRANS-CAB SERVICES PTE LTD]
Premium Automobiles Pte Ltd

redefining / insurance

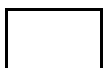
AXA INSURANCE PTE LTD
8 Shenton Way, #24-01 A
Singapore 068811
Customer Centre #B1-01
 (65) 6880 4888
 (65) 6338 2522
 www.axa.com.sg
GST Reg No.: 199903512
Co. Reg No.: 199903512

st to investigate on this case.
rted 4 injuries, however, based on TP report, no injury from TP.
d driver has yet to report the matter to us. I will contact transcab to get the driver information.

[This mail is sent from a mailer account - do not reply to this email address]

Sent by : Tan Kwee May (AXA Insurance Pte Ltd)

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