Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Wednesday, 21 February, 2018 5:40 PM

To:

Claims Dept of CTI; Asher Sng (LKKAuto); Admin A

Cc:

Irene Tay; Alfred Toh; KKLau; Olivia Lau (LKKAuto); Vic (LKKAuto)

Subject:

RE: <SEEK MANDATE > RE: Direct Settlement - Accident Involving GBB1356H (OI:

SNM17D07260C02/6) AND SHD3396Y (TP: LKK REF - CC3/CTI17024563/K1hs3) on

24/12/2017

Dear Alfred.

We refer to your below email.

Please be informed that we had settled the matter with TP at global sum (all in) \$3,530.00.

We are now closing the matter and will submit relevant documents to your good office.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary

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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Wednesday, 14 February, 2018 3:28 PM To: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A Cc: Irene Tay; Alfred Toh; KKLau; Olivia Lau (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1356H (OI: SNM17D07260C02/6) AND

SHD3396Y (TP: LKK REF - CC3/CTI17024563/K1hs3) on 24/12/2017

LKK REF - CC3/CTI17024563/K1hs3

CTI REF - SNM17D07260C02/6 (GBB1356H)

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,538.98.

We await your payment advice to enable Irene to act accordingly.

Vic (LKKAuto)

From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent:

Wednesday, 14 February, 2018 3:28 PM

To:

Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Cc:

Irene Tay; Alfred Toh; KKLau; Olivia Lau (LKKAuto)

Subject:

RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1356H (OI: SNM17D07260C02/6) AND SHD3396Y (TP: LKK REF - CC3/CTI17024563/K1hs3) on

24/12/2017

LKK REF - CC3/CTI17024563/K1hs3 CTI REF - SNM17D07260C02/6 (GBB1356H)

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,538.98.

We await your payment advice to enable Irene to act accordingly.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E

DID:

+65 6389 6183

FAX:

+65 6224 7175/6224 7478

Email:

claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Wednesday, February 14, 2018 9:16 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1356H (OI: SNM17D07260C02/6) AND

SHD3396Y (TP: LKK REF - CC3/CTI17024563/K1hs3) on 24/12/2017

CTI REF - TBA

LKK REF - CC3/CTI17024563/K1hs3

Dear Irene,

ACCIDENT INVOLVING VEHICLES GBB 1356H (OI) AND SHD 3396Y (TP) ON 24/12/2017

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended the TP vehicle.

We tried to call the Insured Driver Mr Yeo several times but to no avail. As such, a letter was sent out to the Insured Company dated 03/01/2018. No feedback from OI/OID till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED	REVISED - TO OFFER	
Cost of Repair (w/gst)	\$ 7,245.18	\$ 2,654.49
Loss of Rental (\$125.40 x 5 days)	\$ 627.00	\$ 627.00
Loss of Income (\$80 x 5 days)	\$ 400.00	\$ 250.00 (\$50 x 5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 8,279.67	\$ 3,538.98

Breakdown of days is as follows:

Recommended Days		3 days
Downtime / Weekend / Holiday		2 days
	TOTAL	5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shirley Hiew (LKK Auto)

Sent: Thursday, 28 December, 2017 11:32 AM

To: claimsdept@sg.cntaiping.com

Cc: Irene.tay@sg.cntaiping.com; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBB1356H (OI: CTI - TBA) AND SHD3396Y (TP: LKK REF - CC3/CTI17024563/K1hs3) on 24/12/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3396Y at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our R	-	T 1217 / SHD3396Y	/WT(st)		LINGI	NEEKING
Your	Ref:		_			
Date	1 ' _	05-Jan-18	-	CDGE Taxi Claims Dept 59 Loyang Drive 4th Flr		ingineering Pte Ltd d Singapore 579701
CHINA	A INSURAN	ICE CO LTD		Singapore 508969		nline +65 6383 6280 milie +65 6280 9755
3 ANS	SON ROAD					www.cdge.com.sg
#16-0	0 SPRING	LEAF TOWER			Company R	egistration No: 199506048W
SING	APORE 079	9909				Workshops
Attn	: Motor Cl	aims Department	WITHO	UT PREJUDICE		Braddell 205 Braddell Road Singapore 579701
Dear	Sir				ŕ	Loyang 59 Loyang Drive
	DENT INV	OLVING OUR TAXI	SHD3396Y	YOUR INSURED ON	GBB1356H 24.12.17	Singapore 508969 Sin Ming
AND	OTHER _			ON	24.12.17	383 Sin Ming Drive Singapore 575717
		rised repair workshop f SHD3396Y which was i				Pandan 45 Pandan Road
		le owner and the taxi d				Singapore 609286
assist	them in pre	esenting their claims ag lamage to the vehicle.		*		320 Ubi Road 3 Singapore 408649
As the	e accident w	as caused by the negli				Senoko 24 Senoko Loop Singapore 758156
we are	e submitting	these claims for your	consideration (on benair of the claima	ints.	Sungei Kadut
TAXI 1	OWNER'S Cost of Re				\$ 2,654.49	7 Sungei Kadut Way Singapore 728791
2		lays Loss of Rental @	\$ 125.40	per day	A 007.00	Yishun hun Industrial Park A
3		port Fees (Surveyed b			\$ -	Singapore 768732
4	LTA Searc				\$ 7.49	
5		e Report Fees			\$ -	
6		ledical / Transporation	Fees		\$ -	
	R'S CLAIM			Sub Total :	\$ 3,288.98	
7		lays Loss of Income @	\$ 80.00	per days	\$ 400.00	
		, 0		Total Claims :		2
1//0 01	nalocad har	ewith the following doc	imente to euro	port the claims:	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
				port tile ciairis	6	pcs.
a)		pair bill and photostat p	37			pcs.
b)	LTA search		GBB1356H	-		
c)		e report/s of :	SHD3396Y			
d)		uthority from owner / hir	venue al unitation			
	() Traffic C	ompound () Towing/M	edical bill/receip	ots () Certificate of Ins	urance	
	(X)Photo	graph/s of Accident Scen	€(x) Downtime	/Mileage record	(x) Rental Rate le	etter
	look into thas possible.	e matter and let us hea	ar from you on	the settlement of the s	said claims as	
		it is a condition of any s njury claim (if any) of the		ched that it shall be wit	hout prejudice	
	faithfully am 'Ian					
Deputy	y Manager					

A member of



Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg This is a computer generated letter. No signature is required.

CDGE Claims Department









51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC3/CTI17024563/K1hs3

03 JANUARY 2018

RED SWIFT SERVICES LLP BLK 489A CHOA CHU KANG AVE 5 #04-185 SINGAPORE 681489

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 1356H AND SHD 3396Y ON 24/12/17

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Siti

Case Handler DID: 6856 3561

FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

TOYOTA PRIUS SHD3396Y , GBØ1356H

ON 24-Dec-17 23:45

ALONG

NORTH BRIDGE RD X ALIWAL ST

I / We

SOH HEE CHYE

(Hirer) NRIC No .:

S6821921C

and/or

CHIEN HONG LIAN

(Relief) NRIC No.: S6922669H

Taxi Number

SHD3396Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

26-Dec-2017

Name of Hirer

SOH HEE CHYE

Hirer NRIC

S6821921C

Signature:

Address

617 WOODLANDS AVENUE 4 #09-543

730617

Contact No.

97546801

Name of Relief

CHIEN HONG LIAN

Relief NRIC

S6922669H

Signature:

Address

671 WOODLANDS DRIVE 71 04-45

730671

Contact No.

91456068

MOTOR CLAIMS DISCHARGE VOUCHER

Claim No :SNM17D07260C02/6(GBB1356H) Policy No : DMCVSN3064331701 Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : \$\$3,530.00

SINGAPORE DOLLARS THREE THOUSAND FIVE HUNDRED THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 3396Y Insured Vehicle No. : GBB 1356H

Date of Loss : 24/12/2017
Place of Accident : NORTH BRIDGE ROAD

IN CONSIDERATION of the payment made to.me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

: RED SWIFT SERVICES LLP

Driver Name

: YEO ZHI LU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (a	ll in)	S\$	3,530.00
TOTAL		S\$	3,530.00
	CLAIMS DEPARTMENT		
Claimant Name: _	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969	NRIC	No :
	\(\)		
Signature : _	A Mari	_ Date	: 31/2/18

"The contents of this document apply to vehicle damages only All personal injuries and damages arising therefrom are excluded from the ambit and application of this document

Please forward your cheque made payable to:-COMPORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

Description: 3P 24.12.2017

VEHCLE NO SHD3396Y

INV. NO/DATE 91349363 30.12.2017

MAKE TOYOTA JOB NO. 305101285

MODEL PRIUS HYBRID(G4) ODOMETER READING

DATE OF REG 05.07.2017

DATE/TIME IN 25.12.2017 01:15

CHASSIS CODE JTDKB3FU303561354

	-					
S/No	Part No.		Qty	Unit Price	%Disc	Net
PART	REQUISITION					
0001	04-01-0302-2286	PRIG4 COVER REAR BUMPER-T	1	82.70	25.00	62.02
0002	04-01-0302-2269	PRIG4 ORNAMENT SUB-ASSY B	1	52.90	25.00	39.67
0003	04-01-0302-2270	PRIG4 PLATE-BACK DOOR NAM	1	52.40	25.00	39.30
0004	04-01-0302-2271	PRIG4 PLATE-BACK DOOR NAM	1	60.80	25.00	45.60
0005	28-01-0302-0006	PRIVC REAR BOOT 65521111	1	30.00	0.00	30.00
0006	28-01-0302-2013	PRIVC REAR BONNET APP TAX	1	40.00	0.00	40.00
0007	28-01-0302-2015	PRIVC REAR BONNET COMFORT	1	30.00	0.00	30.00
0008	04-01-0302-2282	PRIG4 COVER REAR BUMPER	1	458.61	25.00	343.96
0009	04-01-0302-2287	PRIG4 GUARD-REAR BUMPER C	1	552.61	25.00	414.46
0010	04-01-0302-2288	PRIG4 REINFORCEMENT SUB-A	1	318.80	25.00	239.10
0011	04-01-0302-2267	PRIVC BUMPER PIECE	10	2.20	25.00	16.50

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No. 2,654.49 91349363 8010012

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

Warkshops 59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W

Page: 2

8010012

CHINA TAIPING INSURANCE CO(S) PTE L SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO SHD3396Y

INV. NO/DATE 91349363 30.12.2017

MAKE

JOB NO. 305101285

PRIUS HYBRID (G4)

ODOMETER READING

DATE OF REG 05.07.2017

DATE/TIME IN 25.12.2017 01:15

CHASSIS CODE JTDKB3FU303561354

S/No	Part No.		Qty	Unit Price	%Disc	Net
0012	04-01-0302-383	7 PRIG4 RETAINER RR BUMPER	1	112.70	25.00	84.52
0013	09-01-0302-2005	PRIG4 REVERSE SENSOR ASSY	1	135.70	0.00	135.70
			SUB-TOTAL	:	1,5	20.83
JOB N	ATURE					
0001	L	PANEL BEATING	40	00.00	400.00	
0002	23-502	SPRAYPAINT ON AFFECTED AREA	54	10.00	540.00	
0003	17-01	CHECK ALL LIGHTING	2	20.00	20.00)
			SUB-TOTAL	:		960.00

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. BANK/CHQ No. **AMOUNT** 2,654.49 8010012 91349363

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CUSTOMER'S COPY

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

Workshops 59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W

Page: 3

8010012

CHINA TAIPING INSURANCE CO(S) PTE L SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO SHD3396Y

INV. NO/DATE 91349363 30.12.2017

MAKE

MODEL PRIUS HYBRID(G4) ODOMETER READING

DATE OF REG 05.07.2017

DATE/TIME IN 25.12.2017 01:15

CHASSIS CODE JTDKB3FU303561354

Items total

2,480.83

Add GST @

7.000 %

173.66

Invoice amount

2,654.49

Issued by : CHEWBEELENG 02.01.2018 15:38:53
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91349363	2,654.49	

Our Ref: CT17120878

Date: 02 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

24/12/2017 @ 23:45 hrs

ALONG

NORTH BRIDGE RD X ALIWAL ST

INVOLVING

GBB1356H

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHD3396Y (the "Taxi"). The Taxi was hired to SOH HEE CHYE IC NO S6821921C a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Executive, Fleet Safety

This is a computer generated letter. No signature is required.

			MILEAGE	HOURS OPERATED (TIME)	ATED (TIME)		
DATE	NAME OF DRIVER	MILEAGE READING	TRAVELLED (KM)	FROM	10	DATE	NA
, , , =	- / 1	1 2 2 0 0 0	328	1700	046	3	
24/12/12	Columb	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	264	0620	1645		
41/21/22	2 9	3 %	259	1700	0435		
\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	20-10-5	0 0 1 2 11	200	0800	1558		
71/2/12	100	- x	328	1645	044		
23/12/14		- 3	797	080	1630		
412/1	Soft Soft	0 8 2 0 7 6	233	1700	2010		
11/11/1/1/	Carlant 1	The sa Vache	9				
(15/47 C/OSAC		7	0115	(
11.7.50	(E) MATO		200	1500			
11:11:17:							





Goh Cheng Chuan Andrew Cornelius has successfully logged out.

Your last login date and time was 26 Dec 2017, 14:28:04.

To return to ONE.MOTORING, please click here

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No	.Asset Type	Asset ID	<u>Asset</u>	Transaction Type	<u>Transaction</u>	Log Date/Time
			Owner ID		Amount(S\$)	
1	Vehicle	GBB1356H	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	26 Dec 2017 / 14:28:24

Enquire Vehicle Insurer
Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GBB1356H 24 Dec 2017 / 23:45:00 Successful

C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

ОК