

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 21 February, 2018 5:40 PM  
**To:** Claims Dept of CTI; Asher Sng (LKKAUTO); Admin A  
**Cc:** Irene Tay; Alfred Toh; KKLau; Olivia Lau (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1356H (OI: SNM17D07260C02/6) AND SHD3396Y (TP : LKK REF - CC3/CTI17024563/K1hs3) on 24/12/2017

Dear Alfred,

We refer to your below email.

Please be informed that we had settled the matter with TP at global sum (all in) **\$3,530.00**.

We are now closing the matter and will submit relevant documents to your good office.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

**Sent:** Wednesday, 14 February, 2018 3:28 PM

**To:** Vic (LKKAUTO); Asher Sng (LKKAUTO); Admin A

**Cc:** Irene Tay; Alfred Toh; KKLau; Olivia Lau (LKKAUTO)

**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1356H (OI: SNM17D07260C02/6) AND SHD3396Y (TP : LKK REF - CC3/CTI17024563/K1hs3) on 24/12/2017

**LKK REF - CC3/CTI17024563/K1hs3**

**CTI REF - SNM17D07260C02/6 (GBB1356H)**

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,538.98.

We await your payment advice to enable Irene to act accordingly.

## Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road  
#15-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID : +65 6389 6183  
FAX: +65 6224 7175/6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Wednesday, February 14, 2018 9:16 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1356H (OI: SNM17D07260C02/6) AND SHD3396Y (TP : LKK REF - CC3/CTI17024563/K1hs3) on 24/12/2017

**CTI REF – TBA**

**LKK REF – CC3/CTI17024563/K1hs3**

Dear Irene,

ACCIDENT INVOLVING VEHICLES GBB 1356H (OI) AND SHD 3396Y (TP) ON 24/12/2017

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended the TP vehicle.

We tried to call the Insured Driver Mr Yeo several times but to no avail. As such, a letter was sent out to the Insured Company dated 03/01/2018. No feedback from OI/OID till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 7,245.18	\$ 2,654.49
Loss of Rental (\$125.40 x 5 days)	\$ 627.00	\$ 627.00
Loss of Income (\$80 x 5 days)	\$ 400.00	\$ 250.00 (\$50 x 5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
<b>TOTAL</b>	<b>\$ 8,279.67</b>	<b>\$ 3,538.98</b>

Breakdown of days is as follows:

Recommended Days	3 days
Downtime / Weekend / Holiday	2 days
<b>TOTAL</b>	<b>5 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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**From:** Shirley Hiew (LKK Auto)

**Sent:** Thursday, 28 December, 2017 11:32 AM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** [Irene.tay@sg.cntaiping.com](mailto:Irene.tay@sg.cntaiping.com); Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving GBB1356H (OI : CTI - TBA) AND SHD3396Y (TP : LKK REF - CC3/CTI17024563/K1hs3) on 24/12/2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3396Y at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler , you may contact the undersigned.***

***"Wishes you a Merry Christmas & Happy New Year 2018"***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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