

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 30 October 2018 11:31 AM
To: 'Cecilia Lee Peng Geok'
Subject: <REJECTION> Your Ref: T 1217/ SHA2343Y/ CL(st) *Our Ref: CC3/AIG17024554/K1pa3 [ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017]
Attachments: SLM 3494C Video_Front.mp4; PIR FROM OI.pdf

Without Prejudice

Hi Cecillia,

We refer to the above matter.

Kindly refer to the attached video footage from our insured for your easy reference. Our insured driver was driving within his lane, your driver came out from the side road, crossed the double white line and resulted the accident.

Furthermore, the police investigation result (PIR) showed that the your driver has committed the following offences: -

- Inconsiderate driving
- Failing to stop after an accident

Please find attached letter from the police for your reference.

In view of this, we regret to inform you that we have our principal instruction to reject claim.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Friday, 26 October 2018 5:13 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: <Request for Video Footage> Your Ref: T 1217/ SHA2343Y/ CL(st) *Our Ref: CC3/AIG17024554/K1pa3 [ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017]

Without Prejudice

Dear Hsiao Tong

Please refer to our email below and conversation on 17/10/2018.

Our client is chasing for settlement. Please let us have your offer within the next seven (7) days.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 12 October 2018 4:32 PM

To: Hsiao Tong LKK

Subject: Re: <Request for Video Footage> Your Ref: T 1217/ SHA2343Y/ CL(st) *Our Ref: CC3/AIG17024554/K1pa3
[ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017]

Without Prejudice

Dear Hsiao Tong

Please refer to RTM at your office yesterday.

We attached herewith the video which shows taxi was going straight in lane while your insured overtook from right thus caused the accident. Please note that his video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

We understand that your insured has front & rear camera video. Please forward us the same.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Tuesday, 7 August 2018 9:48 AM

To: Hsiao Tong LKK

Subject: Re: <Request for Video Footage> Your Ref: T 1217/ SHA2343Y/ CL(st) *Our Ref: CC3/AIG17024554/K1pa3
[ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017]

Without Prejudice

Dear Hsiao Tong

Our earlier conversation refers. Please forward us your insured's video footage.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes
To: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Date: 18/06/2018 10:22 AM
Subject: Re: <Request for Video Footage> Your Ref: T 1217/ SHA2343Y/ CL(st) *Our Ref: CC3/AIG17024554/K1pa3 [ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017]

Without Prejudice

Dear Sir/Madam

Attached video footage. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party. [attachment "SHA2343Y VC (TS).avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

This matter has been long protracted, please revert with your offer soon.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>, Jasmine Cai Yuyan <jasminecai@cdge.com.sg>
Date: 16/06/2018 12:24 PM
Subject: <Request for Video Footage> Your Ref: T 1217/ SHA2343Y/ CL(st) *Our Ref: CC3/AIG17024554/K1pa3 [ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017]

Your Ref: T 1217/ SHA2343Y/ CL(st) Without Prejudice
Our Ref: CC3/AIG17024554/K1pa3

Dear Sirs,

ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client came out from minor road crossing the double white line, encroached into our insured's lane and caused the accident. Attached here with a copy of our insured driver accident report for your easy reference.

Driver				
Name	TANG SEE YAU		ID No.	[REDACTED]
Related Vehicle	SLM3494C (Car)		Contact No.	[REDACTED]
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: [REDACTED] Date of Expiry: NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL		Degree of Injury	NIL

Brief Details.

On the above mentioned date and time, I was driving my vehicle along Dunearn Road towards City area along 2nd lane with my wife as the passenger. Suddenly one taxi came out from the minor road on my left crossing the double white line and side swipe my passenger left rear door. I horned at him to signal him to stop and I drove to the left side of the road to wait for him.

However he just accelerate and drove away. My wife and I were not injured. I check on my vehicle and there were paint scratches on the left passenger door. I have in car camera installed in my vehicle covering front and rear. I estimate the damaged is about S\$1000/-.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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