

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 29 March 2019 10:40 AM  
**To:** 'Loh, Chee-Heng'  
**Cc:** Admin A  
**Subject:** RE: Your Ref: 1685397401SG \*LKK REF: CC3/AIG17024554/K1ps3 [ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017]

Hi Chee Heng,

Contents noted.

We will proceed to close file and submit report to your good office.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Sent:** Thursday, 28 March 2019 10:26 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: Your Ref: 1685397401SG \*LKK REF: CC3/AIG17024554/K1ps3 [ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017]

Dear Hsiao Tong,

Since PIR against TP driver and claim rejected, kindly proceed to submit report for closure.

Thank you.

Best regards,

**Loh Chee Heng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.sg](http://www.aig.sg)



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**From:** Loh, Chee-Heng

**Sent:** Friday, 26 October 2018 5:07 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your Ref: 1685397401SG \*LKK REF: CC3/AIG17024554/K1ps3 [ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017]

Dear Hsiao Tong,

In view of action taken against TP driver by Traffic Police, kindly proceed to reject claim.

Thank you.

Best regards,

**Loh Chee Heng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881 | Fax +(65) 6835 7416

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Wednesday, October 24, 2018 5:45 PM

**To:** Loh, Chee-Heng

**Subject:** RE: Your Ref: 1685397401SG \*LKK REF: CC3/AIG17024554/K1ps3 [ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017]

Hi Chee Heng,

We refer to the above matter.

We have uploaded a copy of third party video & OI video in Merimen for your easy reference.

OI had submitted a copy of police investigation result (PIR) to shows that the driver of vehicle SHA2343Y has committed the following offences: -

- Inconsiderate driving
- Failing to stop after an accident

Please find attached letter from the police for your reference.

In view of this, we are intending to reject third party claim as traffic police took action against third party driver.

Kindly let us have your comments/ instruction after reviewing the case.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>

**Sent:** Friday, 19 January 2018 5:06 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your Ref: 1685397401SG \*LKK REF: CC3/AIG17024554/K1ps3 [ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017]

Dear Hsiao Tong,

This is only this rear video in Merimen.

Best regards,

**Loh Chee Heng**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881 | Fax +(65) 6835 7416

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, January 18, 2018 5:03 PM

**To:** Loh, Chee-Heng

**Subject:** RE: Your Ref: 1685397401SG \*LKK REF: CC3/AIG17024554/K1ps3 [ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017]

Hi Chee Heng,

Is there any front video from OI?

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]

**Sent:** Thursday, 18 January 2018 4:00 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your Ref: 1685397401SG \*LKK REF: CC3/AIG17024554/K1ps3 [ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017]

Dear Hsiao Tong,

OI's video shared for your viewing in Merimen.

Thank you.

Best regards,

**Loh Chee Heng**  
**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881 | Fax +(65) 6835 7416

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, January 18, 2018 12:33 PM

**To:** Loh, Chee-Heng

**Subject:** Your Ref: 1685397401SG \*LKK REF: CC3/AIG17024554/K1ps3 [ACCIDENT INVOLVING SLM 3494C(AIG) & SHA 2343Y ON 23/12/2017]

Hi Chee Heng,

We refer to the above matter.

Kindly assist to upload Ol's video in Merimen for our viewing.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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