

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 18 February, 2019 11:40 AM
To: Cecilia Lee Peng Geok
Cc: KKLau; Admin A; annie-py.chong@aig.com; Vic (LKKAUTO)
Subject: RE: [10 DAYS NOTICE] - TP claiming against AIG - 19 SHA 1506B SJP 2884A LKK
Ref: CC3/AIG17024553/K1hs3 25/12/2017 Vic
Attachments: img-215141033-0001.pdf

Without Prejudice

Dear Cecilia,

We refer to your below email and the contents were noted.

Kindly hold the matter as our Insured will be back on SG this Wednesday and he can only forward to us the requested document at that time.

We will continue to follow up and will get back to you soonest.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]
Sent: Friday, 15 February, 2019 2:04 PM
To: Vic (LKKAUTO)
Cc: KKLau; Admin A; annie-py.chong@aig.com
Subject: [10 DAYS NOTICE] - TP claiming against AIG - 19 SHA 1506B SJP 2884A LKK Ref: CC3/AIG17024553/K1hs3
25/12/2017 Vic
Importance: High

Without Prejudice

Dear Vic

On 16/08/2018, you informed that you had just recently received your insured's GIA report and will revert with offer soon. Regrettably, the matter is still remains outstanding despite our repeated reminders.

This matter has been unreasonably prolonged. Attached herewith our 10 days notice for your attention.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Thursday, 15 November 2018 2:05 PM

To: Cecilia Lee Peng Geok

Cc: KKLau; Admin A; annie-py.chong@aig.com; Vic (LKKAUTO)

Subject: RE: 6th Reminder to LKK for Offer - TP claiming against AIG - 19 SHA 1506B SJP 2884A LKK Ref: CC3/AIG17024553/K1hs3 25/12/2017 Vic

Without Prejudice

Dear Cecilia,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for documents from our Insured.

We will expedite and will get back to you for an update/offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Thursday, 15 November, 2018 1:53 PM

To: Vic (LKKAUTO)

Cc: KKLau; Admin A; annie-py.chong@aig.com

Subject: 6th Reminder to LKK for Offer - TP claiming against AIG - 19 SHA 1506B SJP 2884A LKK Ref: CC3/AIG17024553/K1hs3 25/12/2017 Vic

Importance: High

6th Reminder

Without Prejudice

Dear Sir/Madam

Your email of 16/08/2018 refers.

Please revert with your offer by **22/11/2018**, failing which we shall escalate the matter to GIA DRM.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Tuesday, 28 August 2018 10:23 AM

To: Vic (LKKAUTO)

Cc: KKLau; Admin A

Subject: Re: 4th Reminder for Offer : Acknowledgement of LOD's - TP claiming against AIG - 19 SHA 1506B SJP 2884A CC3/AIG17024553/K1hs3 25/12/2017 Vic

Without Prejudice

Dear Sir/Madam

Please revert with your offer.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Thursday, 16 August 2018 11:46 AM

To: Cecilia Lee Peng Geok

Cc: KKLau; Admin A; Vic (LKKAUTO)

Subject: RE: 4th Reminder for Offer : Acknowledgement of LOD's - TP claiming against AIG - 19 SHA 1506B SJP 2884A CC3/AIG17024553/K1hs3 25/12/2017 Vic

Without Prejudice

Dear Cecilia,

We refer to your below email.

Please be informed that we had just recently received our Insured's GIA report.

We will expedite the matter and will get back to you for an update/offer the soonest time.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Thursday, 16 August, 2018 11:42 AM

To: Vic (LKKAuto)

Cc: KKLau; Admin A

Subject: 4th Reminder for Offer : Acknowledgement of LOD's - TP claiming against AIG - 19 SHA 1506B SJP 2884A
CC3/AIG17024553/K1hs3 25/12/2017 Vic

4th Reminder

Without Prejudice

Dear Sir/Madam

Despite our repeated reminders,

We regret that despite reasonable effort having been made to settle our client's claim, there does not appear to be any reasonable prospects of settlement.

This is a clear cut front-to-rear collision.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 3 August 2018 8:49 AM

To: Admin A; Vic (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); KKLau; Thin Thin (LKKAuto); Vivian Lau (LKKAuto); Shirley Hiew (LKK Auto)

Subject: 3rd Reminder for Offer : Acknowledgement of LOD's - TP claiming against AIG - 19 SHA 1506B SJP 2884A
CC3/AIG17024553/K1hs3 25/12/2017 Vic

3rd Reminder

Without Prejudice

Dear Sir/Madam

It has been almost 8 months since we submitted our LOD on 05/01/2018 but we have yet to receive any response from you.

Please look into the matter and revert with your offer by **10/08/2018**.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Monday, 18 June 2018 1:47 PM

To: Admin A; Vic (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); KKLau; Thin Thin (LKKAuto); Vivian Lau (LKKAuto); Shirley Hiew (LKK Auto)

Subject: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 19 SHA 1506B SJP 2884A CC3/AIG17024553/K1hs3 25/12/2017 Vic

Without Prejudice

Dear Sir/Madam

There's no response received by us. Please revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

▼ Cecilia Lee Peng Geok---26/03/2018 02:59:35 PM---Without Prejudice Dear Sir/Madam

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>, "Jas Khine (LKKAuto)" <jaskhine@lkkauto.com>, "jaminecai@cdge.com.sg" <jaminecai@cdge.com.sg>, "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>, KKLau <kklau@lkkauto.com>, "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>, "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>, "Zaini (LKK Auto)" <Zaini@lkkauto.com>, "Zayyer (LKKAuto)" <zayyer@lkkauto.com>

Date: 26/03/2018 02:59 PM

Subject: Reminder: Acknowledgement of LOD's - TP claiming against AIG - 19 SHA 1506B SJP 2884A CC3/AIG17024553/K1hs3 25/12/2017 Vic

19	SHA 1506B	SJP 2884A	CC3/AIG17024553/K1hs3	25/12/2017	Vic
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Without Prejudice

Dear Sir/Madam

NIMA protocol period is over. Please revert with your offer without further delay.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

▼ "Shirley Hiew (LKK Auto)" ---12/01/2018 12:21:30 PM---WITHOUT PREJUDICE Dear Cecilia / Jasmine,

From: "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com>
To: "jasminecai@cdge.com.sg" <jasminecai@cdge.com.sg>, "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>
Cc: KK Lau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>, "Vic (LKKAuto)" <vicaleh@lkkauto.com>, "Joy Irene (LKKAuto)" <joyirene@lkkauto.com>, "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>, "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>, "Jas Khine (LKKAuto)" <jaskhine@lkkauto.com>, "Zayyer (LKKAuto)" <zayyer@lkkauto.com>, "Zaini (LKK Auto)" <Zaini@lkkauto.com>
Date: 12/01/2018 12:21 PM
Subject: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator
1	SHC 2956T	SLG 1209E	CC3/LCR17024155/K1pa3	17/12/2017	Hsiao Tong
2	SHC 2134Z	SLQ 5340D	CC3/LCR17023661/K1pa3	11/12/2017	Hsiao Tong
3	SHD 7076U	SFV 2800H	CC3/AIG17023650/K1ha3	10/12/2017	Vic
4	SHC 1223G	SLG 7048M	CC3/LCR17023909/K1ja3	14/12/2017	Joy
5	SHD 4910G	SLG 3993K	CC3/AIG17024049/K1ja3	14/12/2017	Joy
6	SHC 8371R	SLS 9650Y	CC3/AIG17023911/K1ja3	15/12/2017	Joy
7	SHA 3203L	SLB 4386H	CC3/LCR17024106/K1ja3	18/12/2017	Joy
8	SHB 6692H	SLG 8952X	CC3/LCR17022656/K1wa3	25/11/2017	Vivian
9	SHA 7367X	SLT 988C	CC3/AIG17022846/K1ub3	29/11/2017	Thin Thin
10	SHC 2964U	GU 8087D	CC3/AIG17023110/K1ya3	4/12/2017	Jas
11	SHD 3110E	SLL 8174Z	CC3/LCR17023445/K1wa3	7/12/2017	Vivian
12	SH 6354Y	SLQ 4888Y	CC3/LCR17023653/K1za3	9/12/2017	Zayyer
13	SHD 6907D	GBF 7300H	CC3/AIG17024107/K1ub3	19/12/2017	Thin Thin
14	SHA 2500K	SLL 601K	CC3/LCR17024348/K1ws3	20/12/2017	Vivian
15	SHA 4042C	SLU 8894G	CC3/AIG17024373/K1ka3	21/12/2017	Zaini
16	SHA 7471C	SLK 7745M	CC3/LCR17024531/K1jb3	22/12/2017	Joy
17	SHA 2343Y	SLM 3494C	CC3/AIG17024554/K1ps3	23/12/2017	Hsiao Tong
18	SHA 7678Z	SLQ 133T	CC3/AIG17024448/K1wb3	23/12/2017	Vivian

19	SHA 1506B	SJP 2884A	CC3/AIG17024553/K1hs3	25/12/2017	Vic
20	SHA 3709U	SKA 3749T	CC3/AIG17024530/K1ub3	27/12/2017	Thin Thin
21	SHC 7154H	SLK 3476R	CC3/LCR17023657/K1za3	8/12/2017	Zayyer
22	SHA 9439J	SKV 471C	CC3/LCR17024446/K1wb3	22/12/2017	Vivian
23	SHA 312A	SGT 6899X	CC3/AIG17024703/K1ks3	26/12/2017	Zaini

Our respective case handler / investigator will look into the matter and revert to you in due course.

To check availability of the case handler , you may contact the undersigned.

Thank you.
 Best Regards,
 Shirley Hiew | Admin
LKK Auto Consultants Pte Ltd
 Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)