Vic (LKKAuto)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 7 February, 2018 5:41 PM

To: Vic (LKKAuto)

Cc: assignments; Admin A

Subject: FW: Accident involving SJG397A & SH9111L ON 18/12/2017 Along Bernam Street

Hi Vic,

Fyi. Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ding Auto Admin [mailto:admin@dingauto.sg]

Sent: Wednesday, 7 February 2018 5:01 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Cc: ding@dingauto.sg; sales@dingauto.sg

Subject: RE: Accident involving SJG397A & SH9111L ON 18/12/2017 Along Bernam Street

Dear Adeline,

Our client wish to privately settle with your insured as the liability was 50/50

Kindly inform your insured if possible he wish to contact him directly.

His contact is 96659531 Mr Brandon.

Best regards,

Alex Loh

Claim Executive

DingAuto Pte Ltd

10 Sin Ming Industrial Estate | #01-20 | Singapore 575645

Tel: (+65) 6452 1208 | Fax: 6452 0614 | HP: (+65) 9181 6257

Email: admin@dingauto.sg

From: Adeline Tham [mailto:adelinetham@iii.com.sg] On Behalf Of Motor Claim - III

Sent: Tuesday, 26 December 2017 5:30 PM

To: Ding Auto Admin <admin@dingauto.sg>; 'SUR' <sur@lkkauto.com>; 'LKK - Assignments'

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: ding@dingauto.sg; sales@dingauto.sg

Subject: RE: Accident involving SJG397A & SH9111L ON 18/12/2017 Along Bernam Street

Dear Sir,

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO: SJG397A
III INSURED VEHICLE NO: SH9111L
DATE OF LOSS: 18/12/2017

We acknowledge receipt of your letter dated 26.12.2017.

Our insured has reported the above accident to us.

In compliance to Pre-Action Protocol for NIMA cases, we note that

-You have agreed to the appointment of our surveyor.

Therefore, we have appointed our surveyor <u>LKK Auto Consultants Pte Ltd</u> to conduct the pre-repair survey.

This claim is handled by Ms Aida

Please let us have your client's <u>accident report and repair estimate</u> for our appointed surveyor to conclude his report.

- **We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.
- **Surveyor kindly upload this assignment to Merimen.

Thank You.

Best Regards,

Adeline Tham Motor Claims Department India International Insurance Pte Ltd 64 Cecil Street #05 IOB Building Singapore 049711

From: Ding Auto Admin [mailto:admin@dingauto.sg]

Sent: Tuesday, 26 December, 2017 5:21 PM

To: Motor Claim - III

Cc: ding@dingauto.sq; sales@dingauto.sq

Subject: RE: Accident involving SJG397A & SH9111L ON 18/12/2017 Along Bernam Street

Dear adeline,

We wish to appoint LKK – Kenneth for survey.

Best regards,

Alex Loh

Claim Executive

DingAuto Pte Ltd

10 Sin Ming Industrial Estate | #01-20 | Singapore 575645

Tel: (+65) 6452 1208 | Fax: 6452 0614 | HP: (+65) 9181 6257

Email: admin@dingauto.sg

From: Adeline Tham [mailto:adelinetham@iii.com.sg] On Behalf Of Motor Claim - III

Sent: Tuesday, 26 December 2017 4:12 PM **To:** Ding Auto Admin <admin@dingauto.sg>

Cc: ding@dingauto.sg; sales@dingauto.sg

Subject: RE: Accident involving SJG397A & SH9111L ON 18/12/2017 Along Bernam Street

Dear Sir,

We acknowledge receipt of your letter dated [26.12.2017] and the enclosures on [26.12.2017].

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Adeline Tham Motor Claims Department India International Insurance Pte Ltd 64 Cecil Street #05 IOB Building Singapore 049711

From: Ding Auto Admin [mailto:admin@dingauto.sg]

Sent: Tuesday, 26 December, 2017 2:06 PM

To: Motor Claim - III

Cc: ding@dingauto.sq; sales@dingauto.sq

Subject: Accident involving SJG397A & SH9111L ON 18/12/2017 Along Bernam Street

Dear Claim Officers,

kindly advise liability for direct settlement.

If possible do arrange surveyor.

Best regards,

Alex Loh

Claim Executive

DingAuto Pte Ltd

10 Sin Ming Industrial Estate | #01-20 | Singapore 575645

Tel: (+65) 6452 1208 | Fax: 6452 0614 | HP: (+65) 9181 6257

Email: admin@dingauto.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached

you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K