

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 27 December, 2017 3:18 PM  
**To:** 'Motor Claim - III'; SUR; assignments; Admin A  
**Cc:** ding@dingauto.sg; sales@dingauto.sg  
**Subject:** RE: Accident involving SJG397A & SH9111L ON 18/12/2017 Along Bernam Street

Dear Adeline,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

***"WISHES YOU A HAPPY NEW YEAR 2018"***

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Tham [mailto:adelinetham@iii.com.sg] **On Behalf Of** Motor Claim - III  
**Sent:** Tuesday, 26 December, 2017 5:30 PM  
**To:** Ding Auto Admin <admin@dingauto.sg>; 'SUR' <sur@lkkauto.com>; 'LKK - Assignments' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** ding@dingauto.sg; sales@dingauto.sg  
**Subject:** RE: Accident involving SJG397A & SH9111L ON 18/12/2017 Along Bernam Street

Dear Sir,

**This Pre-Repair Survey is on Without Prejudice Basis.**

THIRD PARTY VEHICLE NO : SJG397A

III INSURED VEHICLE NO. : SH9111L

DATE OF LOSS : 18/12/2017

We acknowledge receipt of your letter dated 26.12.2017.

Our insured has reported the above accident to us.

**In compliance to Pre-Action Protocol for NIMA cases, we note that**

-You have agreed to the appointment of our surveyor.

Therefore, we have appointed our surveyor LKK Auto Consultants Pte Ltd to conduct the pre-repair survey.

This claim is handled by Ms Aida

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

**\*\*We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

**\*\*Surveyor kindly upload this assignment to Merimen.**

Thank You.

Best Regards,

Adeline Tham  
Motor Claims Department  
India International Insurance Pte Ltd  
64 Cecil Street #05 IOB Building  
Singapore 049711

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**From:** Ding Auto Admin [<mailto:admin@dingauto.sg>]  
**Sent:** Tuesday, 26 December, 2017 5:21 PM  
**To:** Motor Claim - III  
**Cc:** [ding@dingauto.sg](mailto:ding@dingauto.sg); [sales@dingauto.sg](mailto:sales@dingauto.sg)  
**Subject:** RE: Accident involving SJG397A & SH9111L ON 18/12/2017 Along Bernam Street

Dear adeline,

We wish to appoint LKK – Kenneth for survey.

Best regards,

**Alex Loh**  
**Claim Executive**  
DingAuto Pte Ltd  
10 Sin Ming Industrial Estate | #01-20 | Singapore 575645

**Tel:** (+65) 6452 1208 | **Fax:** 6452 0614 | **HP:** (+65) 9181 6257  
**Email:** [admin@dingauto.sg](mailto:admin@dingauto.sg)

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**From:** Adeline Tham [<mailto:adelinetham@iii.com.sg>] **On Behalf Of** Motor Claim - III  
**Sent:** Tuesday, 26 December 2017 4:12 PM  
**To:** Ding Auto Admin <[admin@dingauto.sg](mailto:admin@dingauto.sg)>  
**Cc:** [ding@dingauto.sg](mailto:ding@dingauto.sg); [sales@dingauto.sg](mailto:sales@dingauto.sg)  
**Subject:** RE: Accident involving SJG397A & SH9111L ON 18/12/2017 Along Bernam Street

Dear Sir,

We acknowledge receipt of your letter dated [26.12.2017] and the enclosures on [26.12.2017].

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Adeline Tham  
Motor Claims Department  
India International Insurance Pte Ltd  
64 Cecil Street #05 IOB Building  
Singapore 049711

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**From:** Ding Auto Admin [<mailto:admin@dingauto.sg>]  
**Sent:** Tuesday, 26 December, 2017 2:06 PM  
**To:** Motor Claim - III  
**Cc:** [ding@dingauto.sg](mailto:ding@dingauto.sg); [sales@dingauto.sg](mailto:sales@dingauto.sg)  
**Subject:** Accident involving SJG397A & SH9111L ON 18/12/2017 Along Bernam Street

Dear Claim Officers,

kindly advise liability for direct settlement.

If possible do arrange surveyor .

Best regards,

**Alex Loh**  
**Claim Executive**  
DingAuto Pte Ltd  
10 Sin Ming Industrial Estate | #01-20 | Singapore 575645

**Tel:** (+65) 6452 1208 | **Fax:** 6452 0614 | **HP:** (+65) 9181 6257  
**Email:** [admin@dingauto.sg](mailto:admin@dingauto.sg)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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