

15/5/2010

INS. CASE OWNER:

CC 4/LPC1702

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :S\$

Is driver the owner?

(YES / NO)

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A:

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

SPECIALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

FINAL SETTLEMENT

Date/Time:

Confirm with:

Liability:

%

(

Agreed / Assessed)

BOLA S/N No.:

Repair Cost:

S\$

2,264.12

Cost of Rental (LOR):

S\$

600

x

21

6

Cost of Use (LOU):

S\$

-

(

S

x

Cost of Income (LOI):

S\$

-

(

S

x

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

LTA Search

S\$

2

x

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost

S\$

-

Total:

S\$

2,866.12

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Fee 1:

S\$

2,866.12

Name 1:

Fee 2: (Strike if N.A.)

S\$

x

Name 2:

Fee 3: (Strike if N.A.)

S\$

x

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT

CYCLE & CARRIAGE KIA PTE LTD



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC17024541/jb3		
300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555		Date : 27-12-2017		
		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SBR 3132P	Veh. Inspected	SLT 8507E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	27/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	23/12/2017	Inspection Date		
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC17024541/T1jb3

Date: 03.01.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLT8507E

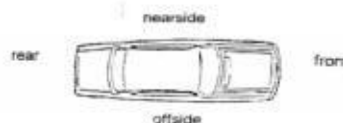
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 02.01.2018 at the premises of M/s Cycle & Carriage KIA Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,522.00
Revised Estimate Amount	: S\$	2,116.00
"Check" Items Amount	: S\$	707.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3-4 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



COVER NOTE

KIA AUTO PROTECTOR PRIVATE VEHICLE

The following risk described on this Cover Note is hereby HELD COVERED on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : SOH WEI LONG
 Period of Insurance : 15 Nov 2017 to 14 Nov 2018
 Engine No. : G4FGHH685359 ✓
 Chassis No. : KNAFX411MJ5751918 ✓



Vehicle No. : SLT8107E
 Cover Note No. : 1700077992
 Endorsement No. :
 Issued Date : 13 Nov 2017



ABOUT THE COVER

Make/Model : KIA Cerato K3 1.6 EX ✓
 Engine Capacity/Tonnage : 1,591.00 CC ✓
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2017
 Insuring with COE/PARF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 26 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

SOH WEI LONG

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Body & Paint Centre Add: 209 Pandan Gardens Singapore 609339 65684501

2. Cycle & Carriage Customer Service Centre (For Windscreen claim only) Add: 241 Alexandra Road Singapore 159931 64278500

3. Cycle & Carriage Customer Service Centre (For windscreen claim only) Add: 330 Ubi Rd 3 Singapore 408650 67461000

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately.
 I/We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for 60 days from the commencement date of the period of insurance.

0500709237

CYCLE & CARRIAGE - DPHANG(KIA)

239 ALEXANDRA ROAD

SINGAPORE 159930 ANSP-MOTOR

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

Jacinta Lim

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8410188E

Name: SOH WEI LONG
苏伟龙

Race: CHINESE
Date of birth: 08-04-1984
Country/Place of birth: SINGAPORE

Sex: M

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S8410188E

Name: SOH WEI LONG

Birth Date: 08 Apr 1984
Issue Date: 28 Jan 2013

002146133G

FOR C&C USE ONLY

5462855

NPIC No. S8410188E

FOR C&C USE ONLY

Date of issue: 29-04-2015

Address: APT BLK 418B FERNVALE LINK
#12-02
SINGAPORE 792416

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

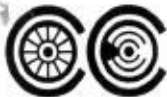
	EFFECTIVE DATE
Class 3 Motor cars <= 2000 kg with <= 7 passengers, exclusive of the driver; and motor tractors/vehicles <= 2500 kg	11 Apr 2007
Class 4 Heavy motor cars and motor tractors > 2500 kg	28 Mar 2013
Class 5 Motor vehicles > 7250 kg not constructed to carry any load	01 Nov 2013

FOR C&C USE ONLY

S/N No. 9000199240

NP 428A

License No: S8410188E



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**ESTIMATE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
Mr Soh Wei Long Blk 416B Fernvale Link #12-92 Singapore 792416 Contact No	Cust No/Name	LCV01784/Mr Soh Wei Long
	Reg No/Reg Date	SLT8507E / 15/11/201
	Date In/Mileage	/ 0
	Chassis No	KNAFX411MJ5751918
	Engine No	G4FGHH685359
	Make/Model	KIA/CERATO K3 1.6 A EX CAP
	Colour/Trim	MST METAL STREAM / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
LCV01784	CRDVCH	26/12/2017/ 19:52	TLC	442 / CocoLu	20357

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 TO RENEW FRT BUMPER , FRT FENDER LH,				550.1100.00
E PNT98000 TO SPRAY PAINT FOR FRT BUMPER, FRT FENDER LH				840.1350.00
B WHEELALIGNMENT To Conduct Computerize Full Wheel Alignment				✓ 120.00
M SUNDRY TO TRANSER NEW RIM TO TYRE				✓ 30.00
M SUNDRY TO SUPPLY FRT LEFT RIM				aut ✓ 180.00
M SUNDRY TO APPLY CRYSTAL COATING				nm x 550.00
M COVER-FR BUMPER	1.00	639.00	00.00	Ry 639.00
M BRACKET-FR BUMPER SIDE MTG,LH	1.00	12.00	00.00	nm x 12.00
M PANEL-FENDER,LH	1.00	396.00	00.00	dd 396.00
M HUB ASSY-FR WHEEL	1.00	145.00	00.00	nm x 145.00

SURVEYOR NAME: Tan JiahSURVEYOR SIGNATURE: [Signature]DATE: 02/01/18 @ 12.15REMARKS: Resurvey before paintsur @ wkand.com.3-4 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey

Confirm & accepted by

- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis

- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Authorized signatory and company stamp

	Nett	4,522.00
7% GST on	4522.00	316.54
Total Payable		4,838.54

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Mr Soh Wei Long Blk 416B Fernvale Link #12-92 Singapore 792416 Contact No *Mobile: 98281551 02/01/	Cust No/Name LCV01784/Mr Soh Wei Long Reg No/Reg Date SLT8507E / 15/11/2017 Date In/Mileage 02/01/2018/ 2600 Chassis/Package KNAFX411MJ575191E /FS315N Engine No G4FGHH685359 Make/Model KIA/CERATO K3 1.6 A EX CAP Colour/Trim MST METAL STREAM / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00041	Cash	25/01/2018/ 15:01	TLC	447 / YusofH	20357

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
B WHEELALIGNMENT To Conduct Computerize Full Wheel Alignment				120.00
S SPECIALISTJOB TO SUPPLY ONE RIM MODLE K3 266				180.00
S SPECIALISTJOB TO RENEW FRT BUMPER , FRT FENDER LH,				550.00
S SPECIALISTJOB TO SPRAY PAINT FOR FRT BUMPER, FRT FENDER LH				840.00
S SPECIALISTJOB LABOUR TO TRANSFER ONE PC TYRE WITH VALVE SUPPLY				30.00
X PANEL-FENDER,LH	1.00	396.00	00.00	396.00
Z TEXT TP LONPAC DOA 23/12/2017 SURVEY TAUFIKH				
"Guarantee your warranty, maintain with Cycle & Carriage."				

Parts	396.00	Nett	2,116.00
Labour	120.00	7% GST on	148.12
Standard Menu	0.00		
Specialist Job	1,600.00	Total Payable	2,264.12
Diagnostics Job	0.00		
Sundry/Others	0.00		
Total(w/o GST)	2,116.00		

This is not an official tax invoice.
This is a computer generated document, no signature is required.



FINALIZATION

DATE : 25/1/18
VEHICLE NO : SLT8507E
SURVEY BY : TAUFIKH LKK
FINALISE BY : YUSOP
WIP NO : 20357

Materials	: \$ <u>396.00</u>
Labour	: \$ <u>1720.00</u>
Total	: \$ <u>2116.00</u>
Less Excess	: \$ <u>—</u>
Sub - Total	: \$ <u>2116.00</u>
GST	: \$ <u>148.12</u>
Grand Total	: \$ <u>2264.12</u>

☒ REVERT BACK WITHIN 7 DAYS
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEY REPORT REQUIRED

REPAIR TOOK 3 DAYS + Days (Weekends)
CLAIM LOR + Days (Public Holidays)
= 3 Days



PERFORMANCE GROOMING

30 Ang Mo Kio Ave 5, #02-44 Singapore 569880

Tel: +65 9634 8588

Email: alisoxygen88@gmail.com

ST Registration No.: 201328815E

QUOTATION

Date:

12/26/2017

Quotation No.:

2017002

Client's Name: Wei Long

Contact No.: 9828 1551

Email: -

Car's Plate No: SLT8507E

We are pleased to quote as follows:

S/N	DESCRIPTION	QTY	UNIT PRICE	TOTAL
1	Front Left Fender	1	\$250.00	\$250.00
2	Front Bumper	1	\$300.00	\$300.00
GRAND TOTAL :				\$550.00

*KINDLY NOTE THAT ABOVE QUOTE GIVEN WILL BE USING MEGUIAR'S M688 DEEP CRYSTAL COATING

TERMS:

Price:

In SGD (Singapore Dollars), Inclusive of GST.

Payment Terms:

Cash Terms Only

Validity:

14 days from above-mentioned date.

We hope you find the above quotation satisfactory and look forward to your early confirmation.

Approved by:

Order Confirmed & Accepted by:

Louis Teo

Authorised Signature

Customer's Signature

XYGEN

PERFORMANCE GROOMING

Receipt No:000789



RECEIPT / TAX INVOICE

UEN:201328815E

Date of service : 06/12/2017

Name: Wei Long

Contact Number:9828 1551

Vehicle Number / Model : SLT8507E / KIA CERATO K3

No.	Description	Price
1.	MEGUIAR'S M688 DEEP CRYSTAL COATING	S\$320

Total Amount : S\$320

Remarks : -

Oxygen Performance Grooming

Catherine Chong (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 27 December, 2017 10:29 AM
To: Coco Lu Ting; MT_Claim_SG; assignments@lkkauto.com; Catherine Chong (LKK Auto)
Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye
Subject: RE: our veh SLT8507E, your veh SBR3132P on 23/12/2017 part 1 Our Ref: 17/17/18/VP05/020300
Attachments: [Untitled].jpg; SAS2330572.pdf; scan1.jpg; scan2.jpg

Without Prejudice

Dear Coco

We are appointed LKK Auto Consultants Pte Ltd to handle this claim.

Please liaise with them directly on quantum and liability.

Dear LKK

Pls handle.

I will forward the video file in a separate email to you.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555 Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

-----Original Message-----

From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]

Sent: Tuesday, 26 December, 2017 8:09 PM

To: MT_Claim_SG; ERIC WOO JUN KIAT; GERALD POH WEE BIN

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye

Subject: our veh SLT8507E, your veh SBR3132P on 23/12/2017 part 1

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents and video footage for your reference.

Best regards

Coco Lu

-----Original Message-----

From: PGMFP06 [mailto:pgmfp6@cyclecarriage.com.sg]

Sent: Tuesday, 26 December, 2017 7:29 PM

To: Coco Lu Ting

Subject:

DISCLAIMER:-

This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message.

Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

Shu Pei (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 28 December, 2017 10:08 AM
To: Shu Pei (LKKAUTO)
Cc: MT_Claim_SG; Vic (LKKAUTO); Asher Sng (LKKAUTO); Joy Irene (LKKAUTO); Admin A
Subject: RE: our veh SLT8507E, your veh SBR3132P on 23/12/2017 part 1 Our Ref: 17/17/18/VP05/020300 ***LKK REF:CC4/LPC17024541/jb3
Attachments: SBR3132P.PDF

Hi Shu Pei

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555 Tel : (65) 6350 7388 Ext. 254 Fax: (65) 6296 2706

-----Original Message-----

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]

Sent: Thursday, 28 December, 2017 9:51 AM

To: ONG LI LI; GERALD POH WEE BIN

Cc: MT_Claim_SG; Vic (LKKAUTO); Asher Sng (LKKAUTO); Joy Irene (LKKAUTO); Admin A

Subject: RE: our veh SLT8507E, your veh SBR3132P on 23/12/2017 part 1 Our Ref: 17/17/18/VP05/020300 ***LKK REF:CC4/LPC17024541/jb3

Dear Li Li,

Please be informed that Joy will be taking over this matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shu Pei (LKKAUTO)

Sent: Wednesday, 27 December, 2017 7:26 PM

To: 'ONG LI LI' <llong@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: our veh SLT8507E, your veh SBR3132P on 23/12/2017 part 1 Our Ref: 17/17/18/VP05/020300 ***LKK
REF:CC4/LPC17024541/hb3

WITHOUT PREJUDICE

Dear Li Li,

We refer to the above matter.

This is a TP direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)
Sent: Wednesday, 27 December, 2017 3:56 PM
To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: our veh SLT8507E, your veh SBR3132P on 23/12/2017 part 1 Our Ref: 17/17/18/VP05/020300

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"Wishes you a Happy New Year 2018"

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Wednesday, 27 December, 2017 10:29 AM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com;
Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua
<kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye
<jianye.tay@cyclecarriage.com.sg>
Subject: RE: our veh SLT8507E, your veh SBR3132P on 23/12/2017 part 1 Our
Ref: 17/17/18/VP05/020300

Without Prejudice

Dear Coco

We are appointed LKK Auto Consultants Pte Ltd to handle this claim.

Please liaise with them directly on quantum and liability.

Dear LKK

Pls handle.

I will forward the video file in a separate email to you.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555 Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

-----Original Message-----

From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]
Sent: Tuesday, 26 December, 2017 8:09 PM
To: MT_Claim_SG; ERIC WOO JUN KIAT; GERALD POH WEE BIN
Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye
Subject: our veh SLT8507E, your veh SBR3132P on 23/12/2017 part 1

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents and video footage for your reference.

Best regards

Coco Lu

-----Original Message-----

From: PGMFP06 [mailto:pgmfp6@cyclecarriage.com.sg]
Sent: Tuesday, 26 December, 2017 7:29 PM
To: Coco Lu Ting
Subject:

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CYCLE & CARRIAGE
FIRST CLASS FOR CARS

FINALIZATION

DATE : 25/1/18
VEHICLE NO : SLT8507E
SURVEY BY : TAUFIKH LKK
FINALISE BY : MUSOP
WIP NO : 20357

Materials	:	\$	<u>396.00</u>
Labour	:	\$	<u>1720.00</u>
Total	:	\$	<u>2116.00</u>
Less Excess	:	\$	<u>—</u>
Sub - Total	:	\$	<u>2116.00</u>
GST	:	\$	<u>148.12</u>
Grand Total	:	\$	<u>2264.12</u>

☒ REVERT BACK WITHIN 7 DAYS
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEY REPORT REQUIRED

REPAIR TOOK 3 DAYS + Days (Weekends)
+ Days (Public Holidays)
CLAIM LOR = 3 Days



Cycle & Carriage Kia Pte Ltd
Kia Customer Service centre
209 Pandan Gardens Singapore 609339
T 6568 4555 F 6569 1056 W kia.com
Company No. 199405410K

Date: 25th February 2019

Ms Joy, Irene (Case Handle)
LKK AUTO CONSULTANTS PTE. LTD.
Blk. 51 Paya Ubi Industrial Park
Ubi Avenue 1 #02-25
Singapore 408933

Dear Sir/ Madam,

Re: Discharge Voucher for Accident Vehicles

Attached is the Discharge Voucher duly signed by the owner.

S/N	Discharge Voucher Claim Reference	Date of accident leading to claim	Vehicle No
1	17/17/18/VP05/020300	23/12/2017	SLT8507E

Please issue the cheque to **CYCLE & CARRIAGE KIA PTE LTD** and send the cheque to us at the following address.

CYCLE & CARRIAGE KIA PTE LTD
209 PANDAN GARDENS,
SINGAPORE 609339.

We will be expecting to receive a cheque from you soon.

Regards,
JoJo Cheng
Customer Service
Cycle & Carriage - PG
Tel: +65 6568 4554

CYCLE & CARRIAGE KIA PTE LTD

MOTOR VEHICLE CLAIM

OWNER'S SATISFACTION FORM / DISCHARGE VOUCHER

TO : LONPAC INSURANCE BHD
100 BEACH ROAD
#19-00 SHAW TOWER
SINGAPORE 189702

VEHICLE OWNER : Mr Soh Wei Long
MOTOR POLICY NO : _____ REGISTRATION NO : SLT8507E
VEHICLE MODEL : CERATO K3 1.6 A EX WIP NO : 20357
ACCIDENT DATE : 23.12.2017 THIRD PARTY : SBR3132P

REPAIRER'S NAME : CYCLE & CARRIAGE KIA PTE LTD
KIA SERVICE CENTRE
209 PANDAN GARDENS
SINGAPORE 609339

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that the payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

OWNER/INSURED SIGNATURE

: _____

DATE

: 10/1/18

TIME

: 1650 hrs



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-194041

Date of Request: 26/12/2017

Your Ref No:

Online Purchase

 Cycle & Carriage Automotive Pte Ltd
 241 Alexandra Road
 Singapore 159931

Dear Sir/Madam,

 Enquiry Date 26/12/2017
 Enquiry By Coco Lu Ting
 TP Vehicle No. SBR3132P
 Accident Date 23/12/2017
Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SBR3132P	Lonpac Insurance Bhd	26/05/2017-25/05/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC17024541/T1jb3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 05-03-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SBR 3132P	Veh. Inspected	SLT 8507E	
Policy No.	Z17VP05013823	Coverage (\$)	0.00	
Claim No.	17/17/18/VP05/020300	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	27/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	KIA CERATO K3	c.c	1591	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	KNAFX411MJ5751918	Colour	GREY	
Odometer	2900	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	NEXEN	6 mm	
L/H Front Tyre	205/55 R16	NEXEN	6 mm	
R/H Rear Tyre	205/55 R16	NEXEN	6 mm	
L/H Rear Tyre	205/55 R16	NEXEN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	23/12/2017	Inspection Date	02/01/2018	
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



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Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLT 8507E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	COVER -FR BUMPER (SN)	TO REPAIR SEE LABOUR	639.00	-
1	BRACKET -FR BUMPER SIDE ,MTG, LH (SN)	NOT NECESSARY	12.00	-
1	PANEL -FENDER ,LH (SN)	DENTED	396.00	396.00
1	HUB ASSY -FR WHEEL (SN)	NOT NECESSARY	145.00	-
1	FRT LEFT RIM (SN)	CUT	180.00	180.00
			1,372.00	576.00
	<u>LABOUR</u>			
	TO RENEW FRT BUMPER ,FRT FENDER LH.INCLUSIVE OF THE REPAIR OF COVER -FR BUMPER.		1,100.00	550.00
	TO SPRAY PAINT FOR FRT BUMPER ,FRT FENDER LH.		1,350.00	840.00
	TO CONDUCT COMPUTERIZE FULL WHEEL ALIGNMENT .		120.00	120.00
	TO TRANSFER NEW RIM TO TYRE .		30.00	30.00
	TO APPLY CRYSTAL COATING.	NOT NECESSARY	550.00	-
			3,150.00	1,540.00
	GRAND TOTAL		4,522.00	2,116.00
	RECOMMENDED COST OF REPAIRS			2,116.00

Report Ref No. CC4/LPC17024541/T1jb3n2

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automotive Assessor

HO LEONG CHUAN
Automotive Assessor

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