

DOE

Date / Time :

Registered in Merimex:

ASSIGNMENT

Pre-assign / CCU / FTE

Insured Vehicle No. _____

Name of Insured

Insured Tel No.

Excess Sec II :S\$

Is driver the owner?

If NO, Driver Name / Age : _____

Driver Tel No. 3

Nature of Accident :

(V/L₃ YES / NO)

Claim No.

Policy No.

Make / Model :

Place of Accident :

OL GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :	%	Final ? Yes / No
1. General Liability		
2. Professional Liability		
3. Directors and Officers		
4. Employment Practices		
5. Fidelity and Bonding		
6. Automobile Liability		
7. Aircraft Liability		
8. Watercraft Liability		
9. Umbrella Liability		
10. Other		

INSRS:
WSP:
Tel :
Liability
RMKS:

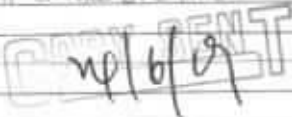
Highwell
motor

INSRS:
WSP:
Tel :
Liability
RMKS:

D+SRS:
 WSP:
 T-I:
 Liability
 EMKS:

INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/Time	STAGE	DATE / PIC
2/12/19 Ashley	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OE:	
	After call ltr to OE:	
2/11/17 2:00pm	Documentation Check List: Handler	Typist
4/1/17 10:16	Notification ltr (if non-pickup)	
	After call ltr to OE:	
	Authorisation To Act:	
04-01-18	Release Voucher:	
	Final Repair Bill:	
05-01-18	Car Rental Invoice:	
	Towing Invoice	
05-01-18	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

FINALIZATION		Date/Time:	Confirm with:	Confirm by:
Rental Cost:	S\$	() days	Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>
GLOBAL SETTLEMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Liability:	% <input type="checkbox"/> 0	(Agreed / Assessed) BOLA S/N No. : Nil		If NO or B 28, Ass. Lia :
Rental Cost:	S\$	(CONSTRUCTIVE VERSION)		(TP CHARGED LINE IN CO)
Cost of Rental (LOR):	S\$	() days		
Cost of Use (LOU):	S\$	(\$ x days)		
Cost of Income (LOI):	S\$	(\$ x days)		
only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]			
MTA Search	S\$			
Legal:	S\$			1) Claim status: Normal/Reject/Private Settle
Assessment:	S\$	(e.g. Tow/ Independent)		2) Report Format: TP
Legal Cost	S\$			3) Survey fee: +330
Total:	S\$	Global Sum S\$:		
PAYMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
	S\$		Name 1:	
(N.A.)	S\$		Name 2:	
	S\$		Name 3:	

Repair
le No.
& Model
us No.
of survey

SDV 9961H
Toyota AHS 1.6 (A)

Submitted by _____
Year Manufacture _____
Engine No. _____

BLM

2010

he quoted parts are recommended to be repaired, then an additional labour c
accordingly under supplementary.

Asher Sng (LKKAUTO)

From: Wui, Shawnkaijie <Shawnkaijie.Wui@aig.com>
Sent: Monday, 5 November 2018 1:46 PM
To: Asher Sng (LKKAUTO)
Cc: Vic (LKKAUTO)
Subject: RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H ***LKK REF:CC4/AIG17024538/eb3

Dear Asher,

I am unable to finalize whether NTUC is making 50% offer. Please assist to check.

At the same time, the DV from NTUC is under without admission of liability.

At this stage, please maintain rejection.

Thanks and Regards,
Shawn Wui
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijie.Wui@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Friday, November 02, 2018 12:30 PM
To: Wui, Shawnkaijie
Cc: Vic (LKKAUTO)
Subject: RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H ***LKK REF:CC4/AIG17024538/eb3

Hi Shawn,

We refer to the email below.

Third party appeal on the rejection, please refer to third party email.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaijie <Shawnkaijie.Wui@aig.com>

Sent: Friday, 5 January 2018 4:51 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H ***LKK REF:CC4/AIG17024538/eb3

Dear Asher,

Please hold on requesting 3rd party to obtain the SD.

Maintain rejection on witness version conflict with 3rd party driver version will do.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijie.Wui@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Friday, January 05, 2018 4:35 PM

To: Wui, Shawnkaijie

Cc: Vic (LKKAuto)

Subject: RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H ***LKK REF:CC4/AIG17024538/eb3

Hi Shawn,

Content noted.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaijie [<mailto:Shawnkaijie.Wui@aig.com>]

Sent: Friday, 5 January 2018 4:09 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: OC : 68355545015G Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H ***LKK REF:CC4/AIG17024538/eb3

Dear Asher,

Please maintain rejection for the said case.

1. 3rd party witness has provided another version that 3rd party was travelling along lane 3. OI changed lane from lane 4 to lane 3 and caused 3rd party swerved to the right. It is conflicting with OI and 3rd party statement. Please informed 3rd party vehicle owner to obtain the SD from witness.
2. Burden of proof is fall at claimant side, plaintiff should provide concrete evidence to prove their version instead of we prove for their statement.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijie.Wui@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Friday, January 05, 2018 2:04 PM

To: Wui, Shawnkaijye

Cc: Vic (LKKAuto)

Subject: RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H ***LKK REF:CC4/AIG17024538/eb3

Hi Shawn,

We refer to the above matter.

Third party disagreed with the reject and appeal the case as 50/50.

Enclosed a copy of the repairer email and third party witness statement for your perusal.

Kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaijye [<mailto:Shawnkaijye.Wui@aig.com>]

Sent: Thursday, 4 January 2018 11:52 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H ***LKK REF:CC4/AIG17024538/eb3

Dear Asher,

Please reject 3rd party claim.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijye.Wui@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Thursday, January 04, 2018 11:17 AM
To: Wui, Shawnkaijye
Cc: Vic (LKKAuto)
Subject: RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H ***LKK REF:CC4/AIG17024538/eb3

Hi Shawn,

We refer to the above matter.

Third party reported that both party changing into the same lane.

Insured driver reported that third party changed into insured lane and collided into his vehicle.

Enclosed a copy of the scene photo provided by insured.

Photo clearly show that our insured vehicle position within the lane however third party vehicle position in between lane.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)
Sent: Thursday, 28 December, 2017 2:43 PM
To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>
Cc: SHAWNKAJYE.WUI@AIG.COM; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H ***LKK REF:CC4/AIG17024538/eb3

Dear All,

We refer further to the below email.

Based on both parties report (see enclosed), TP had confirmed that he was changing lane. Our Insured however, had reported that he was within his lane when TP changed lane and collision happened.

As such, if TP had no proof to provide to prove that our Insured was also changing lane as per his report, liability is in favour to our Insured.

We are of the view that our Insured is not liable for this accident.

For your further instructions please.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Vic Alpeh | Case Handler (On behalf of Asher)

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)

Sent: Thursday, 28 December, 2017 2:36 PM

To: Rumli, Sharizah

Cc: SHAWNKAIYE.WUI@AIG.COM; Quek, Joyceline-CH; Paramchand, Varsha; Mutalip, Nurashikin; Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)

Subject: RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H ***LKK REF:CC4/AIG17024538/eb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

By copy to Vic,

Kindly assist the absent of Asher,

Thank you.

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd SLK6902H

From: Rumli, Sharizah
To: Admin A, Admin-B
Cc: SHAWNKAUJE.WUI@AIG.COM, Quek, Joyceline-CH, Paramchand, Varsha, Mutalip, Nurashikin
Sent: 28/12/2017 13:01:01

Hi All,

Please assist and refer below email.

Thanks

Sharizah Rumli (Shasha)
AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419-1087 | Fax +(65) 6835-7416

Sharizah.rumli@aig.com | www.aig.com.sg

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From: OOI, Ben [<mailto:ben@allswellmotor.com.sg>]

Sent: Tuesday, December 26, 2017 8:53 PM

To: Md Ishak, Mohd Imran; AIG SGP, CCU Referral

Cc: Edmund Ng; Mark Mark

Subject: Re: Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H

Dear guys,

Seems taht your colleague Loo Kar Yong email not in use..

Please expedite this accident case accordingly.

Thanks in advance

Truly

OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
Singapore 539266
Office: +65 6679 1146
Mobile: +65 9147 8545
Email: ben@allswellmotor.com.sg

On Tue, Dec 26, 2017 at 8:46 PM, <postmaster@aig.com> wrote:

Delivery has failed to these recipients or groups:

[Loo, Kar Yong \(karyong.loo@aig.com\)](mailto:karyong.loo@aig.com)

The e-mail address you entered couldn't be found. Please check the recipient's e-mail address and try to resend the message. If the problem continues, please contact your helpdesk.

Diagnostic information for administrators:

Generating server: aig.com

karyong.loo@aig.com

#550 5.1.1 RESOLVER.ADR.RecipNotFound; not found ##[rfc822;karyong.loo@aig.com](mailto:karyong.loo@aig.com)

Original message headers:

Received: from am2plgsmrfeyes4.r1-core.r1.aig.net (10.97.4.197) by
PWGMSFTWSMT01.mail.aig.net (10.97.111.91) with Microsoft SMTP Server id
14.3.352.0; Tue, 26 Dec 2017 06:46:03 -0600
Received: from localhost.localdomain (localhost [127.0.0.1]) by
am2plgsmrfeyes4.r1-core.r1.aig.net (Postfix) with SMTP id 3z5bLz0mGXzY5R5v
for <karyong.loo@aig.com>; Tue, 26 Dec 2017 06:46:02 -0600 (CST)
Received: from am1mxi02.aig.com (plgsaslivppi02.aig.net [10.87.31.200]) by
am2plgsmrfeyes4.r1-core.r1.aig.net (Postfix) with ESMTPS id 3z5bLn5P7nzY5R26
for <karyong.loo@aig.com>; Tue, 26 Dec 2017 06:45:53 -0600 (CST)
Authentication-Results: aig.com;
spf=none smtp.mailfrom=ben@allswellmotor.com.sg
Received: from mail-lf0-f44.google.com (mail-lf0-f44.google.com
[209.85.215.44]) by plgsaslivppi02.aig.net (8.16.0.21/8.16.0.21) with ESMTPS
id vBQCj0lp106011 (version=TLSv1.2 cipher=ECDHE-RSA-AES128-GCM-SHA256
bits=128 verify=NOT) for <KarYong.Loo@aig.com>; Tue, 26 Dec 2017 07:45:51
-0500
Received: by mail-lf0-f44.google.com with SMTP id j124so395326271fg.2
for <KarYong.Loo@aig.com>; Tue, 26 Dec 2017 04:45:51 -0800 (PST)
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
d=allswellmotor-com-sg.20150623.gappssmtp.com; s=20150623;
h=mime-version:from:date:message-id:subject:to:cc;
bh=/+nxLiYJKWFS2bF6k779I26qffuLnQfFKbpWGRI/Pyo=;

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 WxOw==

X-Google-DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
 d=1e100.net; s=20161025;
 h=x-gm-message-state:mime-version:from:date:message-id:subject:to:cc;
 bh=/-nxLiYJKWFS2bF6k779I26qffuLmQfFKbpWGR1/Pyo-;
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X-Google-SMTP-Source:
 ACJfBovTHiTUC7ewXOg5lw2+jEd/99kb+fulPtBqEGbK+zkWtAT3uwS9BErxtAZgkp7V+AdhtQ3FNNM+OqnBxOPIM
 lY=

X-Received: by 10.25.16.105 with SMTP id f102mr124655661f1.133.1514292349499;
 Tue, 26 Dec 2017 04:45:49 -0800 (PST)

MIME-Version: 1.0

Received: by 10.25.4.16 with HTTP; Tue, 26 Dec 2017 04:45:48 -0800 (PST)

X-Originating-IP: [103.60.61.210]

X-FireEye: Clean

From: "OOI, Ben" <ben@allswellmotor.com.sg>
 Date: Tue, 26 Dec 2017 20:45:48 +0800
 Message-ID: <CANtd_XE9XR=xNOqBuYdXE5MeRts4-mJqbHwke9Luk4yJfp_jDA@mail.gmail.com>
 Subject: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H
 To: "Loo, Kar Yong" <KarYong.Loo@aig.com>, "Tan, Lily (AIG)"
 <Lily.Tan@aig.com>

CC: Edmund Ng <edmund@allswellmotor.com.sg>, Mark Mark
 <mark@allswellmotor.com.sg>

Content-Type: multipart/mixed; boundary="001a113f929c9451f805613da9d9"

X-CLX-Shades: MLX

X-CLX-Response: 1TFkXGxsaEQpMehcbGh4RC11NF2dmchEKWUkXGnEaEBp3BhMacR0QGncGGB0
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 QpNXBcfExEKTfoXaGira2sRCkNaFxaEwQSHWQYGY8EHh4RCkJeFxsRCkReFxsRCkRjFxsRCkKj
 FxoRCkJFF2t/Ymhwt08bGBxSEQpCThdgWxJtHxthQk1FWxEKQkXwemhzfUYFH01HfhMRckJsf2R
 QXhlmcllpWmxwEQpCQ2BdhGkFoAV4cZkFCfREKQlgXaXI2W29HThtCRFgRCk1eFxsRC1pYFxsRCn
 BnF2VEY0gdQW0aTmR5EBkaEQpwaBdnRG0Bfu0b2EVgcBAZGhEKcGgXZGBaaXN9HXhIHkgQGRoRC
 nBoF2hdQhxjHX1ca2cbEBkaEQpwaBdlf3MbXE42aR1QGhAZGhEKcGgXZX9BTlpmRk1kb3sQGRoR
 CnBrF2NMXn1ZXXtNYlpaEBkaEQpwSxdsRBpccG1jS0ZFfhAZGhEKcGwXbQVaxGNeUlhebh8QGRo
 RCnBMF2UaYmFveUFz20ccEBkaEQpwQxdkYxN6bU9nTWrvfhAZGhEKbX4XGxEKWE0XSxEg

X-Proofpoint-Virus-Version: vendor=fsecure engine=2.50.10432,, definitions=2017-12-
 26_05,,
 signatures=0

X-Proofpoint-Spam-Details: rule=aig_global_notspam policy=aig_global score=0
 priorityscore=104
 malwarescore=0 suspectscore=1 phishscore=0 bulkscore=0 spamscore=0
 clxscore=110 lowpriorityscore=0 mlxscore=0 impostorscore=0 mlxlogscore=999
 adultscore=0 classifier=spam adjust=0 reason=mlx scancount=1
 engine=8.0.1-1711220000 definitions=main-1712260169

Return-Path: ben@allswellmotor.com.sg

Original-Recipient: rfc822;karyong.loo@aig.com

Final-Recipient: rfc822;karyong.loo@aig.com

Action: failed

Status: 5.1.1

Diagnostic-Code: smtp;550 5.1.1 RESOLVER.ADR.RecipNotFound; not found

X-Display-Name: Loo, Kar Yong

----- Forwarded message -----

From: "OOI, Ben" <ben@allswellmotor.com.sg>

To: "Loo, Kar Yong" <KarYong.Loo@aig.com>, "Tan, Lily (AIG)" <Lily.Tan@aig.com>

Cc: Edmund Ng <edmund@allswellmotor.com.sg>, Mark Mark <mark@allswellmotor.com.sg>

Bcc:

Date: Tue, 26 Dec 2017 20:45:48 +0800

Subject: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H

Dear Loo / Lily (claims department)

(Without Prejudice)

We are the owner of the vehicle **SJV9961H** and your insured vehicle **SLK6902H** came in contact with our vehicle at the material time.

Before we proceed to repair our damaged vehicle, please us know within 2 working days till **28.12.2017** whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you, we will proceed repair without any more reference to you.

Thank you in advance

Truly

OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
Singapore 539266
Office: +65 6679 1146
Mobile: +65 9147 8545
Email: ben@allswellmotor.com.sg

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From: Rumli, Sharizah [<mailto:Sharizah.Rumli@aig.com>]

Sent: Thursday, 28 December, 2017 1:01 PM

To: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>

Cc: SHAWNKAIJYE.WUI@AIG.COM; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha

<Varsha.Paramchand@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>

Subject: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Dec 2017 Edit Reg		27 Dec 2017 00:00 Edit Adj Rpt	\$500.00 Edit Estimates	\$500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	PEH POH XIANG, ID: S8515421D								
Main Claimant:	ALLSWELL LEASING & LIMOUSINE PTE LTD, Co. Reg. No.: 201432541Z								
Vehicle Reg. No.:	SJV9961H	Date of Loss:	14/12/2017 09:00 - :59 [93 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6835554501SG	Policy/Cover Note No.:	2100499854 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLK6902H	Policy No. (Claimant):	5085700497-01						
		Excess:							
Repairer:	Allswell Motor Traders (HQ) 25 Defu Lane 9, 539266 Defu Lane - Tel: 66791146								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 08/01/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJV9961H (6835554501SG)
[SLK6902H]
TP
ALLSWELL LEASING & LIMOUSINE PTE LTD
Dec 14 2017 9:00AM
[PEH POH XIANG]
Allswell Motor Traders

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser			
Assessment Reports											1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)									Thumbnail		Print	
1	28/12/17 10:31	Accident Statement <small>From: SC - Reg. No: SLK6902H, Claimant: PEH POH XIANG</small>									1	Load HTM		
Photos/Images											3 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	19/06/19 17:35	Odometer Reading									1	Load JPG	<input checked="" type="checkbox"/>	
2	19/06/19 17:35	Chassis Number									1	Load JPG	<input checked="" type="checkbox"/>	
3	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
4	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
5	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
6	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
7	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
8	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
9	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
10	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
11	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
12	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
13	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
14	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
15	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
16	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
17	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
18	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
19	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
20	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
21	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
22	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
23	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
24	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
25	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
26	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
27	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
28	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
29	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
30	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
31	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
32	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	
33	19/06/19 17:35	General View									1	Load JPG	<input checked="" type="checkbox"/>	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
34	19/06/19 17:35	General View	 Load JPG	<input checked="" type="checkbox"/>
35	19/06/19 17:35	General View	 Load JPG	<input checked="" type="checkbox"/>
36	19/06/19 17:35	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	19/06/19 17:35	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	19/06/19 17:35	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	19/06/19 17:35	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	19/06/19 17:35	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	19/06/19 17:35	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/12/17 19:19	EMAIL FROM AIG DD 27122017	 Load PDF	
2	27/12/17 19:19	TP GIA REPORT	 Load PDF	
3	04/01/18 11:11	OI SCENE PHOTO	 Load PDF	
4	19/06/19 17:37	APPROVAL TO REJECT TP CLAIM	 Load PDF	
5	19/06/19 17:37	EMAIL WSP TO REJECT TP CLAIM	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 100px; width: 100%;"></div> <p> Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> </p>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sun@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG17024538/R1EB3Q2

Date: 08/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100499854

Claimant Vehicle No: SJV9961H

Insured Vehicle No: SLK6902H

Date of Loss: 14/12/2017

Nature of Claim: TP

Claim No: 6835554501SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJV9961H

Make & Model: TOYOTA COROLLA, 1.6 (A)

Reg. Date: 26/02/2010 (Man. Year: 2010)

Colour: Blue

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 3ZZ4979624

Chassis No: MR053ZEE106168905

Odometer: 216641 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: KAPSEN 6 mm

Rear Left Side: KAPSEN 6 mm

Front Right Side: KAPSEN 6 mm

Rear Right Side: KAPSEN 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	540.00	500.00	40.00	7.41
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	540.00	500.00	40.00	7.41
+ GST 7.00/7.00% (S\$)	37.80	35.00	2.80	7.41
Nett Amount (S\$)	577.80	535.00	42.80	7.41
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 27/12/2017

Date Inspected: 09/01/2018

Inspected At:

Allswell Motor Traders (HQ)

25 Defu Lane 9

Singapore 539266

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	L/H FRONT FENDER PANEL BEATING	New	120.00	100.00
2	FRONT BUMPER REPAIRED	New	120.00	100.00
3	PUTTY,SAND PAPER RESPRAY AND POLISH	New	300.00	300.00
Gross Labour Cost (\$\$)			540.00	500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >