Vic (LKKAuto)

From:	Vic (LKKAuto)
Sent:	Thursday, 28 December, 2017 2:43 PM
To:	Shu Pei (LKKAuto); Rumli, Sharizah
Cc:	SHAWNKAIJYE.WUI@AIG.COM; Quek, Joyceline-CH; Paramchand, Varsha; Mutalip, Nurashikin; Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)
Subject:	RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H ***LKK REF:CC4/AIG17024538/eb3
Attachments:	TP STATEMENT.pdf; OI STATEMENT.pdf

Dear All,

We refer further to the below email.

Based on both parties report (see enclosed), TP had confirmed that he was changing lane. Our Insured however, had reported that he was within his lane when TP changed lane and collision happened.

As such, if TP had no proof to provide to prove that our Insured was also changing lane as per his report, liability is in favour to our Insured.

We are of the view that our Insured is not liable for this accident.

For your further instructions please.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Vic Alpeh | Case Handler (On behalf of Asher)

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd   *Save the Earth. Print only when necessary.*

From: Shu Pei (LKKAuto)
Sent: Thursday, 28 December, 2017 2:36 PM
To: Rumli, Sharizah
Cc: SHAWNKAIJYE.WUI@AIG.COM; Quek, Joyceline-CH; Paramchand, Varsha; Mutalip, Nurashikin; Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)
Subject: RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H ***LKK REF:CC4/AIG17024538/eb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

==**By copy to Vic,**==

==**Kindly assist the absent of Asher.**==

Thank you.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3r SLK6902H

From:	Rumli, Sharizah
To:	Admin A, Admin-B
Cc:	SHAWNKAIJYE.WUI@AIG.COM, Quek, Joyceline-CH, Paramchand, Varsha, Mutalip, Nurashikin
Sent:	28/12/2017 13:01:01

Hi All,

Please assist and refer below email.

Thanks

Sharizah Rumli (Shasha)
AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419-1087 | Fax +(65) 6835-7416
Sharizah.rumli@aig.com | www.aig.com.sg
Get up to 15% OFF your AIG vehicle insurance premium and stand a chance to win amazing prizes when you download AIG On the Go now!

From: OOI, Ben [mailto:ben@allswellmotor.com.sg]
Sent: Tuesday, December 26, 2017 8:53 PM
To: Md Ishak, Mohd Imran; AIG SGP, CCU Referral

Cc: Edmund Ng; Mark Mark
Subject: Re: Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H

Dear guys,

Seems taht your colleague Loo Kar Yong email not in use..

Please expedite this accident case accordingly.

Thanks in advance

Truly

OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
Singapore 539266
Office: +65 6679 1146
Mobile: +65 9147 8545
Email: ben@allswellmotor.com.sg

On Tue, Dec 26, 2017 at 8:46 PM, <postmaster@aig.com> wrote:

Delivery has failed to these recipients or groups:

Loo, Kar Yong (karyong.loo@aig.com)
The e-mail address you entered couldn't be found. Please check the recipient's e-mail address and try to resend the message. If the problem continues, please contact your helpdesk.

Diagnostic information for administrators:

Generating server: aig.com

karyong.loo@aig.com
#550 5.1.1 RESOLVER.ADR.RecipNotFound; not found ##rfc822;karyong.loo@aig.com

Original message headers:

Received: from am2plgsmrfeyes4.r1-core.r1.aig.net (10.97.4.197) by
PWGSMSFTWSMT01.mail.aig.net (10.97.111.91) with Microsoft SMTP Server id
14.3.352.0; Tue, 26 Dec 2017 06:46:03 -0600
Received: from localhost.localdomain (localhost [127.0.0.1]) by
am2plgsmrfeyes4.r1-core.r1.aig.net (Postfix) with SMTP id 3z5bLz0mGXzY5R5v
        for <karyong.loo@aig.com>; Tue, 26 Dec 2017 06:46:02 -0600 (CST)
Received: from am1mxi02.aig.com (plgsaslivppi02.aig.net [10.87.31.200])   by
am2plgsmrfeyes4.r1-core.r1.aig.net (Postfix) with ESMTPS id 3z5bLn5P7nzY5R26
        for <karyong.loo@aig.com>; Tue, 26 Dec 2017 06:45:53 -0600 (CST)
Authentication-Results: aig.com;
        spf=none smtp.mailfrom=ben@allswellmotor.com.sg
Received: from mail-lf0-f44.google.com (mail-lf0-f44.google.com
[209.85.215.44])   by plgsaslivppi02.aig.net (8.16.0.21/8.16.0.21) with ESMTPS

```
id vBQCjo1p106011    (version=TLSv1.2 cipher=ECDHE-RSA-AES128-GCM-SHA256
bits=128 verify=NOT)  for <KarYong.Loo@aig.com>; Tue, 26 Dec 2017 07:45:51
-0500
Received: by mail-lf0-f44.google.com with SMTP id j124so39532627lfg.2
        for <KarYong.Loo@aig.com>; Tue, 26 Dec 2017 04:45:51 -0800 (PST)
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
        d=allswellmotor-com-sg.20150623.gappssmtp.com; s=20150623;
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X-Received: by 10.25.16.105 with SMTP id f102mr12465566lfi.133.1514292349499;
Tue, 26 Dec 2017 04:45:49 -0800 (PST)
MIME-Version: 1.0
Received: by 10.25.4.16 with HTTP; Tue, 26 Dec 2017 04:45:48 -0800 (PST)
X-Originating-IP: [103.60.61.210]
X-FireEye: Clean
From: "OOI, Ben" <ben@allswellmotor.com.sg>
Date: Tue, 26 Dec 2017 20:45:48 +0800
Message-ID: <CANtD_XE9XR=xNOqBuYdXEsMeRts4-mJqbHwke9Luk4yJfp_jDA@mail.gmail.com>
Subject: SJV9961H Accident 14/12/2017 – 3rd party claim against AIG insured SLK6902H
To: "Loo, Kar Yong" <KarYong.Loo@aig.com>, "Tan, Lily (AIG)"
        <Lily.Tan@aig.com>
CC: Edmund Ng <edmund@allswellmotor.com.sg>, Mark Mark
        <mark@allswellmotor.com.sg>
Content-Type: multipart/mixed; boundary="001a113f929c9451f805613da9d9"
X-CLX-Shades: MLX
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X-Proofpoint-Virus-Version: vendor=fsecure engine=2.50.10432:,, definitions=2017-12-
26_05:,,
signatures=0
X-Proofpoint-Spam-Details: rule=aig_global_notspam policy=aig_global score=0
priorityscore=104
malwarescore=0 suspectscore=1 phishscore=0 bulkscore=0 spamscore=0
clxscore=110 lowpriorityscore=0 mlxscore=0 impostorscore=0 mlxlogscore=999
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engine=8.0.1-1711220000 definitions=main-1712260169
```

Return-Path: ben@allswellmotor.com.sg

Original-Recipient: rfc822;karyong.loo@aig.com
Final-Recipient: rfc822;karyong.loo@aig.com
Action: failed
Status: 5.1.1
Diagnostic-Code: smtp;550 5.1.1 RESOLVER.ADR.RecipNotFound; not found
X-Display-Name: Loo, Kar Yong

---------- Forwarded message ----------
From: "OOI, Ben" <ben@allswellmotor.com.sg>
To: "Loo, Kar Yong" <KarYong.Loo@aig.com>, "Tan, Lily (AIG)" <Lily.Tan@aig.com>
Cc: Edmund Ng <edmund@allswellmotor.com.sg>, Mark Mark <mark@allswellmotor.com.sg>
Bcc:
Date: Tue, 26 Dec 2017 20:45:48 +0800
Subject: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H
Dear Loo / Lily (claims department)

(**Without Prejudice**)

We are the owner of the vehicle **SJV9961H** and your insured vehicle **SLK6902H** came in contact with our vehicle at the material time.

Before we proceed to repair our damaged vehicle, please us know within 2 working days till **28.12.2017** whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you, we will proceed repair without any more reference to you.

Thank you in advance

Truly

OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
Singapore 539266
Office: +65 6679 1146
Mobile: +65 9147 8545
Email: ben@allswellmotor.com.sg

From: Rumli, Sharizah [mailto:Sharizah.Rumli@aig.com]
Sent: Thursday, 28 December, 2017 1:01 PM
To: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

To read it, open the attachment.

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