

## Asher Sng (LKKAuto)

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**From:** Wui, Shawnkaijye <Shawnkaijye.Wui@aig.com>  
**Sent:** Monday, 5 November 2018 1:46 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** Vic (LKKAuto)  
**Subject:** RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H \*\*\*LKK REF:CC4/AIG17024538/eb3

Dear Asher,

I am unable to finalize whether NTUC is making 50% offer. Please assist to check.

At the same time, the DV from NTUC is under without admission of liability.

At this stage, please maintain rejection.

Thanks and Regards,

**Shawn Wui**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

[Shawnkaijye.Wui@aig.com](mailto:Shawnkaijye.Wui@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Friday, November 02, 2018 12:30 PM  
**To:** Wui, Shawnkaijye  
**Cc:** Vic (LKKAuto)  
**Subject:** RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H \*\*\*LKK REF:CC4/AIG17024538/eb3

Hi Shawn,

We refer to the email below.

Third party appeal on the rejection, please refer to third party email.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wui, Shawnkaijye <[Shawnkaijye.Wui@aig.com](mailto:Shawnkaijye.Wui@aig.com)>

**Sent:** Friday, 5 January 2018 4:51 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H \*\*\*LKK REF:CC4/AIG17024538/eb3

Dear Asher,

Please hold on requesting 3<sup>rd</sup> party to obtain the SD.

Maintain rejection on witness version conflict with 3<sup>rd</sup> party driver version will do.

Thanks and Regards,

**Shawn Wui**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

[Shawnkaijye.Wui@aig.com](mailto:Shawnkaijye.Wui@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Friday, January 05, 2018 4:35 PM

**To:** Wui, Shawnkaijye

**Cc:** Vic (LKKAuto)

**Subject:** RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H \*\*\*LKK REF:CC4/AIG17024538/eb3

Hi Shawn,

Content noted.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

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---

**From:** Wui, Shawnkaijie [<mailto:Shawnkaijie.Wui@aig.com>]

**Sent:** Friday, 5 January 2018 4:09 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H \*\*\*LKK REF:CC4/AIG17024538/eb3

Dear Asher,

Please maintain rejection for the said case.

1. 3<sup>rd</sup> party witness has provided another version that 3<sup>rd</sup> party was travelling along lane 3. OI changed lane from lane 4 to lane 3 and caused 3<sup>rd</sup> party swerved to the right. It is conflicting with OI and 3<sup>rd</sup> party statement. Please informed 3<sup>rd</sup> party vehicle owner to obtain the SD from witness.
2. Burden of proof is fall at claimant side, plaintiff should provide concrete evidence to prove their version instead of we prove for their statement.

Thanks and Regards,

**Shawn Wui**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

[Shawnkaijie.Wui@aig.com](mailto:Shawnkaijie.Wui@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Friday, January 05, 2018 2:04 PM

**To:** Wui, Shawnkaijye

**Cc:** Vic (LKKAuto)

**Subject:** RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H \*\*\*LKK REF:CC4/AIG17024538/eb3

Hi Shawn,

We refer to the above matter.

Third party disagreed with the reject and appeal the case as 50/50.

Enclosed a copy of the repairer email and third party witness statement for your perusal.

Kindly advise.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wui, Shawnkaijye [<mailto:Shawnkaijye.Wui@aig.com>]

**Sent:** Thursday, 4 January 2018 11:52 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H \*\*\*LKK REF:CC4/AIG17024538/eb3

Dear Asher,

Please reject 3<sup>rd</sup> party claim.

Thanks and Regards,

**Shawn Wui**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

[Shawnkaijye.Wui@aig.com](mailto:Shawnkaijye.Wui@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Thursday, January 04, 2018 11:17 AM  
**To:** Wui, Shawnkaijye  
**Cc:** Vic (LKKAUTO)  
**Subject:** RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H \*\*\*LKK REF:CC4/AIG17024538/eb3

Hi Shawn,

We refer to the above matter.

Third party reported that both party changing into the same lane.

Insured driver reported that third party changed into insured lane and collided into his vehicle.

Enclosed a copy of the scene photo provided by insured.

Photo clearly show that our insured vehicle position within the lane however third party vehicle position in between lane.

In view of the above, we are intending to reject TP claim.

**For your approval/ comments/ instruction.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

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---

**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 28 December, 2017 2:43 PM  
**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>  
**Cc:** [SHAWNKAJIYE.WUI@AIG.COM](mailto:SHAWNKAJIYE.WUI@AIG.COM); Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Mutalip, Nurashikin <[Nurashikin.Mutalip@aig.com](mailto:Nurashikin.Mutalip@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H \*\*\*LKK REF:CC4/AIG17024538/eb3

Dear All,

We refer further to the below email.

Based on both parties report (see enclosed), TP had confirmed that he was changing lane. Our Insured however, had reported that he was within his lane when TP changed lane and collision happened.

As such, if TP had no proof to provide to prove that our Insured was also changing lane as per his report, liability is in favour to our Insured.

We are of the view that our Insured is not liable for this accident.

For your further instructions please.

Thank you.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Vic Alpeh** | Case Handler (On behalf of Asher)

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Shu Pei (LKKAUTO)

**Sent:** Thursday, 28 December, 2017 2:36 PM

**To:** Rumli, Sharizah

**Cc:** [SHAWNKAJIYE.WUJ@AIG.COM](mailto:SHAWNKAJIYE.WUJ@AIG.COM); Quek, Joyceline-CH; Paramchand, Varsha; Mutalip, Nurashikin; Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H \*\*\*LKK REF:CC4/AIG17024538/eb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

**By copy to Vic,**

**Kindly assist the absent of Asher.**

Thank you.

*To check availability of the case handler , you may contact the undersigned.*

**"Wishes you a Merry Christmas & Happy New Year 2018"**

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## **OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party SLK6902H**

From: Rumli, Sharizah  
To: Admin A, Admin-B  
Cc: [SHAWNKAIYE.WUI@AIG.COM](mailto:SHAWNKAIYE.WUI@AIG.COM), Quek, Joyceline-CH, Paramchand, Varsha, Mutalip, Nurashikin  
Sent: 28/12/2017 13:01:01

Hi All,

Please assist and refer below email.

Thanks

**Sharizah Rumli (Shasha)**  
**AIG**

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419-1087 | Fax +(65) 6835-7416

[Sharizah.rumli@aig.com](mailto:Sharizah.rumli@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** OOI, Ben [<mailto:ben@allswellmotor.com.sg>]

**Sent:** Tuesday, December 26, 2017 8:53 PM

**To:** Md Ishak, Mohd Imran; AIG SGP, CCU Referral

**Cc:** Edmund Ng; Mark Mark

**Subject:** Re: Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H

Dear guys,

Seems taht your colleague Loo Kar Yong email not in use..

Please expedite this accident case accordingly.

Thanks in advance

Truly

OOI, Ben

Allswell Motor Traders  
25, Defu Lane 9  
Singapore 539266  
Office: +65 6679 1146  
Mobile: +65 9147 8545  
Email: [ben@allswellmotor.com.sg](mailto:ben@allswellmotor.com.sg)

On Tue, Dec 26, 2017 at 8:46 PM, <[postmaster@aig.com](mailto:postmaster@aig.com)> wrote:

### Delivery has failed to these recipients or groups:

[Loo, Kar Yong \(karyong.loo@aig.com\)](mailto:karyong.loo@aig.com)

The e-mail address you entered couldn't be found. Please check the recipient's e-mail address and try to resend the message. If the problem continues, please contact your helpdesk.

### Diagnostic information for administrators:

Generating server: [aig.com](http://aig.com)

[karyong.loo@aig.com](mailto:karyong.loo@aig.com)

#550 5.1.1 RESOLVER.ADR.RecipNotFound; not found ##[rfc822;karyong.loo@aig.com](mailto:karyong.loo@aig.com)

Original message headers:

Received: from [am2plgsmrfeyes4.r1-core.r1.aig.net](mailto:am2plgsmrfeyes4.r1-core.r1.aig.net) (10.97.4.197) by  
[PWGSMSFTWSMT01.mail.aig.net](mailto:PWGSMSFTWSMT01.mail.aig.net) (10.97.111.91) with Microsoft SMTP Server id  
14.3.352.0; Tue, 26 Dec 2017 06:46:03 -0600  
Received: from localhost.localdomain (localhost [127.0.0.1]) by  
[am2plgsmrfeyes4.r1-core.r1.aig.net](mailto:am2plgsmrfeyes4.r1-core.r1.aig.net) (Postfix) with SMTP id 3z5bLz0mGXzY5R5v  
for <[karyong.loo@aig.com](mailto:karyong.loo@aig.com)>; Tue, 26 Dec 2017 06:46:02 -0600 (CST)  
Received: from [am1mxi02.aig.com](mailto:am1mxi02.aig.com) ([plgaslivppi02.aig.net](mailto:plgaslivppi02.aig.net) [10.87.31.200]) by  
[am2plgsmrfeyes4.r1-core.r1.aig.net](mailto:am2plgsmrfeyes4.r1-core.r1.aig.net) (Postfix) with ESMTPS id 3z5bLn5P7nzY5R26  
for <[karyong.loo@aig.com](mailto:karyong.loo@aig.com)>; Tue, 26 Dec 2017 06:45:53 -0600 (CST)  
Authentication-Results: [aig.com](http://aig.com);  
spf=none smtp.mailfrom=[ben@allswellmotor.com.sg](mailto:ben@allswellmotor.com.sg)  
Received: from [mail-lf0-f44.google.com](mailto:mail-lf0-f44.google.com) ([mail-lf0-f44.google.com](mailto:mail-lf0-f44.google.com)  
[209.85.215.44]) by [plgaslivppi02.aig.net](mailto:plgaslivppi02.aig.net) (8.16.0.21/8.16.0.21) with ESMTPS  
id vBQCjolp106011 (version=TLSv1.2 cipher=ECDHE-RSA-AES128-GCM-SHA256  
bits=128 verify=NOT) for <[KarYong.Loo@aig.com](mailto:KarYong.Loo@aig.com)>; Tue, 26 Dec 2017 07:45:51  
-0500  
Received: by [mail-lf0-f44.google.com](mailto:mail-lf0-f44.google.com) with SMTP id j124so395326271fg.2  
for <[KarYong.Loo@aig.com](mailto:KarYong.Loo@aig.com)>; Tue, 26 Dec 2017 04:45:51 -0800 (PST)  
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;  
d=[allswellmotor-com-sg.20150623.gappssmtp.com](mailto:allswellmotor-com-sg.20150623.gappssmtp.com); s=20150623;  
h=mime-version;from:date:message-id:subject:to:cc;  
bh=/+nxLiYJKWFS2bF6k779I26qffuLmQfFKbpWGRI/Pyo=;



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JUqt7W7HAMCIfYiEMwA5AhF7xpa8QMNGFhw7QsOSat+eM1cOnY0WVFM8YtFFekUa+ohf  
WxOw==  
X-Google-DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;  
d=[1e100.net](mailto:1e100.net); s=20161025;  
h=x-gm-message-state:mime-version:from:date:message-id:subject:to:cc;  
bh=/+nxLiYJKWFS2bF6k779I26qffuLmQfFKbpWGRI/Pyo=;  
b=EAoILaXR87Xfkz/WAYOYfYfDkkAS8+BT3B8Nh9x0cwtQ5BM1d3UvlqWGIFVvno9T2qV  
vWL4pIgwUeLvNskOC9NrXxIUpd/5ncQSONllaLwZQ70cK6U8RNnQ5TnnlW08nrUKm7Z/  
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X-Gm-Message-State: AKGB3mIPhHI5Z8cRoCWNpcJxqW0HsP247CqvafDPBpb6mwmEJk/5hTa7  
O8agMk7oEO0htnQUibQS6ZbaP6sJSzak+7PgXWKhm2g  
X-Google-Smtp-Source:  
ACJfBovTHiTUC7ewXog5iw2+jEd/99kb+fulPtBqEGbK+zkwiAT3uwS9BEzxtAZgkp7V+AdhtQ3FNNM+0qnBx0PIM  
lY=  
X-Received: by [10.25.16.105](mailto:10.25.16.105) with SMTP id f102mr12465566lfi.133.1514292349499;  
Tue, 26 Dec 2017 04:45:49 -0800 (PST)  
MIME-Version: 1.0  
Received: by [10.25.4.16](mailto:10.25.4.16) with HTTP; Tue, 26 Dec 2017 04:45:48 -0800 (PST)  
X-Originating-IP: [[103.60.61.210](mailto:103.60.61.210)]  
X-FireEye: Clean  
From: "OOI, Ben" <[ben@allswellmotor.com.sg](mailto:ben@allswellmotor.com.sg)>  
Date: Tue, 26 Dec 2017 20:45:48 +0800  
Message-ID: <CANtD\_XE9XR=xNOqBuYdXEsmErts4-mJqbHwke9Luk4yJfp\_jDA@mail.gmail.com>  
Subject: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H  
To: "Loo, Kar Yong" <[KarYong.Loo@aig.com](mailto:KarYong.Loo@aig.com)>, "Tan, Lily (AIG)"  
<[Lily.Tan@aig.com](mailto:Lily.Tan@aig.com)>  
CC: Edmund Ng <[edmund@allswellmotor.com.sg](mailto:edmund@allswellmotor.com.sg)>, Mark Mark  
<[mark@allswellmotor.com.sg](mailto:mark@allswellmotor.com.sg)>  
Content-Type: multipart/mixed; boundary="001a113f929c9451f805613da9d9"  
X-CLX-Shades: MLX  
X-CLX-Response: 1TFkXGxsaEQpMehcbGh4RC1lNF2dmchEKWUkXGnEaEBp3BhMacR0QGncGGB0  
GGhEKWV4XaGN5EQpJRhdLQ011Q0RIRV9ETHEKQ04XZkZSeFIYb2ZuQVNeHBpwbV9fHUdpXHLwe1  
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QpNXBcfExEKTFoXaGlra2sRCkNaFfxgaEwQSHWQYGx8EHh4RCkJeFxsRCkReFfxgRCkRjFfxgRCkJc  
FxoRCkJFF2t/YmhwT08bGBxSEQpCThdgWxJtHxthQk1FWxEKQkwXemhzfUYFH01HfhMRckJsF2R  
QXh1mc1lpWmxwEQpCQBdhGkFoAV4cZkFCfREKQlgXaXIZW29HThtcRFgRCk1eFxsRC1pYFxsRCn  
BnF2VEY0gdQW0aTmr5EBkaEQpwaBdnRG0BfU0bZEVgcBAZGhEKcGgXZGBaaXN9HXxIHkgQGRoRC  
nBoF2hdQhxjHX1ca2cbEBkaEQpwaBdlf3MbXE4Zar1QGhAZGhEKcGgXZX9BTlpmRk1kb3sQGRoR  
CnBrF2NMXn1ZXXtNYlpaEBkaEQpwSxdsRBpbcG1js0ZFfhAZGhEKcGwXbQVaXGNeUlheb8QGRo  
RCnBMF2UaYmFveUFzZ0ccEBkaEQpwQxdkYxN6bU9nTWRvfHAZGhEKbX4XGxEKWE0XSxEg  
X-Proofpoint-Virus-Version: vendor=fsecure engine=2.50.10432:,, definitions=2017-12-  
26\_05:,,  
signatures=0  
X-Proofpoint-Spam-Details: rule=aig\_global\_notspam policy=aig\_global score=0  
priorityscore=104  
malwarescore=0 suspectscore=1 phishscore=0 bulkscore=0 spamscore=0  
clxscore=110 lowpriorityscore=0 mlxscore=0 impostorscore=0 mlxlogscore=999  
adultscore=0 classifier=spam adjust=0 reason=mlx scancount=1  
engine=8.0.1-171122000 definitions=main-1712260169  
Return-Path: [ben@allswellmotor.com.sg](mailto:ben@allswellmotor.com.sg)

Original-Recipient: [rfc822;karyong.loo@aig.com](mailto:rfc822;karyong.loo@aig.com)

Final-Recipient: [rfc822;karyong.loo@aig.com](mailto:rfc822;karyong.loo@aig.com)

Action: failed  
Status: 5.1.1  
Diagnostic-Code: smtp;550 5.1.1 RESOLVER.ADR.RecipNotFound; not found  
X-Display-Name: Loo, Kar Yong

----- Forwarded message -----

From: "OOI, Ben" <[ben@allswellmotor.com.sg](mailto:ben@allswellmotor.com.sg)>  
To: "Loo, Kar Yong" <[KarYong.Loo@aig.com](mailto:KarYong.Loo@aig.com)>, "Tan, Lily (AIG)" <[Lily.Tan@aig.com](mailto:Lily.Tan@aig.com)>  
Cc: Edmund Ng <[edmund@allswellmotor.com.sg](mailto:edmund@allswellmotor.com.sg)>, Mark Mark <[mark@allswellmotor.com.sg](mailto:mark@allswellmotor.com.sg)>  
Bcc:  
Date: Tue, 26 Dec 2017 20:45:48 +0800  
Subject: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H  
Dear Loo / Lily (claims department)

( **Without Prejudice** )

We are the owner of the vehicle **SJV9961H** and your insured vehicle **SLK6902H** came in contact with our vehicle at the material time.

Before we proceed to repair our damaged vehicle, please us know within 2 working days till **28.12.2017** whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you, we will proceed repair without any more reference to you.

Thank you in advance

Truly

**OOI, Ben**

Allswell Motor Traders  
25, Defu Lane 9  
Singapore 539266  
Office: +65 6679 1146  
Mobile: +65 9147 8545  
Email: [ben@allswellmotor.com.sg](mailto:ben@allswellmotor.com.sg)

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**From:** Rumli, Sharizah [<mailto:Sharizah.Rumli@aig.com>]  
**Sent:** Thursday, 28 December, 2017 1:01 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>  
**Cc:** [SHAWNKAJIYE.WUI@AIG.COM](mailto:SHAWNKAJIYE.WUI@AIG.COM); Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Paramchand, Varsha

<[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Mutalip, Nurashikin <[Nurashikin.Mutalip@aig.com](mailto:Nurashikin.Mutalip@aig.com)>

**Subject:** OC : 6835554501SG Undeliverable: SJV9961H Accident 14/12/2017 - 3rd party claim against AIG insured SLK6902H



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นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

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