

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Tuesday, 3 July 2018 1:23 PM
To: Lee, Ming-Yao
Cc: Admin A; CS A Team
Subject: RE: Our Ref : 2668136643SG-003 | Accident Involving SDE8397D & SKK4458U on 25 December 2017 ****LKK REF:CC4/AIG17024535/KJB3

Hi George,

We would like to update you that TP repairer has withdrawn TP claim and informed us that their client would repair on his own.

In view of this, we will close file and submit our report to your good-office.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Lee, Ming-Yao [mailto:MingYao.Lee@aig.com]
Sent: Wednesday, 31 January 2018 3:07 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: Our Ref : 2668136643SG-003 | Accident Involving SDE8397D & SKK4458U on 25 December 2017
****LKK REF:CC4/AIG17024535/KJB3

Hi Joy,

Noted on this. Please let us know if there are any update.

Regards,
George Lee
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

Ming-Yao.Lee@aig.com | www.aig.com.sg

From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: 31 January 2018 09:09
To: Lee, Ming-Yao
Cc: Admin A; Vivian Lau (LKKAuto)
Subject: RE: Our Ref : 2668136643SG-003 | Accident Involving SDE8397D & SKK4458U on 25 December 2017
****LKK REF:CC4/AIG17024535/KJB3

Dear George,

Status is pending finalisation of COR and update from Ms. Mandy of Volvo with regards to OI's TP claim.

The scene photos we had are those attached to OI's GIA only.

Liability is on hold as we note of OI's dispute even at 50:50.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shu Pei (LKKAuto)
Sent: Wednesday, 31 January 2018 8:44 AM
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: Our Ref : 2668136643SG-003 | Accident Involving SDE8397D & SKK4458U on 25 December 2017
****LKK REF:CC4/AIG17024535/KJB3

Dear George,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Joy,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]

Sent: Tuesday, 30 January 2018 6:07 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Our Ref : 2668136643SG-003 | Accident Involving SDE8397D & SKK4458U on 25 December 2017

Hi LKK,

Insured is filing TP claim against third party but Insured wrote in to express unwillingness to accept 50% for this case. May I check with you latest status of TP Claim.

Besides that, please let us have any video footages or accident scene photo if any to us.

Regards,

George Lee

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

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