

## Joy Irene (LKKAUTO)

---

**From:** Wong, Justin <Justin.Wong@aig.com>  
**Sent:** Tuesday, 30 January 2018 3:24 PM  
**To:** Joy Irene (LKKAUTO)  
**Cc:** Admin A; CS A Team  
**Subject:** RE: Claim Type:TP / 4685746477SG ; AIG SLK 7745M ON 22.12.2017

Dear Joy,

Having reviewed that accident video footage and accident damage patterns on both vehicles.

It is evident that a collision did took place despite the video footage not showing any significant impact.

Please proceed to offer on direct settlement.

Thank you.

Best Regards,

**Justin Wong**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1880 | Fax +(65) 6835 7416

[Justin.Wong@aig.com](mailto:Justin.Wong@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Tuesday, January 30, 2018 12:13 PM  
**To:** Wong, Justin  
**Cc:** Admin A; CS A Team  
**Subject:** Claim Type:TP / 4685746477SG ; AIG SLK 7745M ON 22.12.2017

CC3/LCR17024531/K1jb3

Dear Justin,

We refer to the subject.

We note that insured LCRF driver reported that his vehicle never touched TP at all.

Attached video provided by TP M/s CDGE. Our survey photos can be viewed in Merimen.

Based on the video, insured damage profile and inspection photos available, our opinion is that contact between vehicles is probable.

We also had sent letter to insured on 10.01.2018 and no feedback of dispute so far.

In view of this, please advise if we may proceed to offer for DS.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-5792 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) [only.it](#) may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.