Vivian Lau (LKKAuto)

From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent:

Friday, 11 May, 2018 6:11 PM

To:

Vivian Lau (LKKAuto); Admin A; Angie Foo

Cc:

Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAuto); Hwang Shiang Yi; KKLau; Olivia

Lau (LKKAuto)

Subject:

Direct Settlement - Accident Involving SJA7241B (OI: SNM17D07285C02/1) and

SHA9128G (TP: LKK REF - CC3/CTI17024528/K1wb3) on 23.12.2017

Attachments:

LOD.pdf

LKK REF - CC3/CTI17024528/K1wb3 CTI REF - SNM17D07285C02/1 (SJA7241B)

Dear Vivian

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,474.26. (please let us have a copy of your letter to Insured)

We await your payment advice to enable Boon Sen to act accordingly.

Aside to Angie, please follow up on the claim.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
 alfred.toh@sg.cntaiping.com
 www.sg.cntaiping.com



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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Friday, May 11, 2018 11:39 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <booksen.chong@sg.cntaiping.com> Subject: RE: Direct Settlement - Accident Involving SJA7241B (OI: SNM17D07285C02/1) and SHA9128G (TP: LKK REF - CC3/CTI17024528/K1wb3) on 23.12.2017

Your Ref: TBA

Our Ref: CC3/CTI17024528/K1wb3

Dear Boon Sen,

ACCIDENT INVOLVING SJA 7241B & SHA 9128G ON 23/012/2017 ALONG BLK 184 JELEBU RD

We refer to the above matter

This accident happened OID travel on the right lane and head on collision with TP (enclosed TP accident photos)

We did clarify with OI the nature of accident, he agreed to settle and aware of NCD issues

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer ComfortDelGro Engineering Pte Ltd is as follows:

1. Cost of Repair (+GST)		ount Claimed 4,131.77		nount Revised 3,238.98
2. Loss of RENTAL (\$125.40 x 7days)	S\$	877.80	S\$	877.80 (Surveyor recommend 2 days)
3. Loss Of INCOME (\$ 50.00 x 7 days)	20/20/23	350.00	S\$	350.00
3. GIA SEARCH	S\$	7.49	S\$	7.49
	SS 5	367.06	5\$4	474.26

Amount of claim at liability 100% S\$ 4,474.26

For your approval please.

TP is Chasing for Settlement

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 10 April, 2018 10:42 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Alfred Toh alfred.toh@sg.cntaiping.com">alfred.toh@sg.cntaiping.com; Chong Boon Sen boonsen.chong@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SJA7241B (OI : CTI - TBA) and SHA9128G (TP : LKK REF -

CC3/CTI17024528/K1wb3) on 23.12.2017

Your Ref: TBA

Our Ref: CC3/CTI17024528/K1wb3

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3. GIA SEARCH	S\$	7.49	S\$	7.49
	S\$ 5	,367.06	S\$ 4.	,474.26

Amount of claim at liability 100% S\$ 4,474.26

For your approval please.

TP is Chasing for Settlement

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Friday, 23 February, 2018 2:12 PM

To: 'Claims Dept of CTI' < claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <a li>
alfred.toh@sg.cntaiping.com
boonsen.chong@sg.cntaiping.com
Subject: RE: Direct Settlement - Accident Involving SJA7241B (OI: CTI - TBA) and SHA9128G (TP: LKK REF -

CC3/CTI17024528/K1wb3) on 23.12.2017

Your Ref: TBA

Our Ref: CC3/CTI17024528/K1wb3

Dear Boon Sen,

ACCIDENT INVOLVING SJA 7241B & SHA 9128G ON 23/012/2017 ALONG BLK 184 JELEBU RD

We refer to the above matter

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1. Cost of Repair (+GST)	Amount Claime S\$ 4,131.77	d Amount Revised S\$ 3,238.98
2. Loss of RENTAL (\$125.40 x 7days)	S\$ 4,131.77 S\$ 877.80	S\$ 877.80 (Surveyor recommend 2 days)
Loss Of INCOME (\$50.00 x 7 days)	S\$ 350.00	S\$ 350.00
3. GIA SEARCH	S\$ 7.49	S\$ 7.49
	S\$ 5,367.06	S\$ 4,474.26

Amount of claim at liability 100% S\$ 4,474.26

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@|kkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay [mailto:jowyn.tay@sg.cntaiping.com]

Sent: Thursday, 28 December, 2017 3:52 PM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Alfred Toh <a li>alfred.toh@sg.cntaiping.com; Zayyer (LKKAuto) <a li>zayyer@lkkauto.com; Admin A <a li>admin-

a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJA7241B (OI: CTI - TBA) and SHA9128G (TP: LKK REF -

CC3/CTI17024528/K1wb3) on 23.12.2017

Importance: High

Dear Shu Pei & Vivian,

Refer to your email on 27 Dec 2017.

We attached our insured's accident report for your attention. Once our letter is ready, we shall forward the same to you.

Thank you.

Regards,

Jowyn Tay

Deputy Claims Executive Motor Division Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com jowyn.tay@sg.cntaiping.com Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Wednesday, 27 December, 2017 7:50 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <a li>alfred.toh@sg.cntaiping.com; Jowyn Tay <a li>jowyn.tay@sg.cntaiping.com; Joel Goh <a li>joel.goh@sg.cntaiping.com; Zayyer (LKKAuto) <a li>zayyer@lkkauto.com; Vivian Lau (LKKAuto)

<vi>ivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJA7241B (OI: CTI - TBA) and SHA9128G (TP: LKK REF -

CC3/CTI17024528/K1wb3) on 23.12.2017

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHA 9128G at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

This email has been scanned b	y the Symantec Email Security.cloud service
	isit http://www.symanteccloud.com
Th.:	1 C
	y the Symantec Email Security.cloud service isit http://www.symanteccloud.com

Pḥone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

COMFORTDELGRO ENGINEERING

Our Ref	CC17120860 / SHA9128G /	/WT(st)			
Your Ref		124			Engineering Pte Ltd
Date	: 16-Jan-18		DGE Taxi Claims Dept		oad Singapore 579701
CHINA IN	SURANCE CO LTD		9 Loyang Drive 4th Flr Singapore 508969		ainline +65 6383 6280 similie +65 6280 975
		3	migapore ooosos		www.cdge.com.sq
3 ANSON				Company	Registration No. 199506048V
	PRINGLEAF TOWER				Workshop
DASSING ASSING	RE 079909				Braddell Page
Attn: Mo Dear Sir	otor Claims Department	WITHO	OUT PREJUDICE		205 Braddell Road Singapore 57970* Loyang
ACCIDEN	NT INVOLVING OUR TAXI	SHA9128G	OUR INSURED	SJA7241B	59 Loyang Drive Singapore 508969
AND OTH			ON _	23.12.17	Sin Ming 383 Sin Ming Drivi Singapore 57571
	e authorised repair workshop fo				Pandai
	8G which was involved in the c				45 Pandan Road Singapore 609286
	le owner and the taxi driver cond				Ub
	esenting their claims against the lamage to the vehicle.	e party respon	sible for all applicat	ole matters arising	320 Ubi Road 3 Singapore 408649
	cident was caused by the negligo bmitting these claims for your co				Senoko 24 Senoko Looj Singapore 75815i
	NER'S CLAIM				Sungei Kadu
	of Repair			\$ 3,238.98	7 Sungei Kadut Wa Singapore 72879
2 7	7. COMPANY OF THE PROPERTY OF	\$ 125.40 p	er day	\$ 877.80	Yishui
	ey Report Fees (Surveyed b			\$ -	ishun Industrial Park / Singapore 76873
4 LTAS	Search Fees			\$ 7.49	
	Police Report Fees			\$ -	
6 Towir	ng / Medical / Transporation Fee	es		\$ -	
HIRER'S	CLAIM		Sub Total :	\$ 4,124.27	
7 7		\$ 80.00 p	per days	\$ 560.00	
		<u> </u>	Total Claims :		
We enclos	sed herewith the following docur	ments to supp	ort the claims: -		
	nal repair bill and photostat phot		ort and ordinate.	4 pcs.	
		SJA7241B	-		
		SHA9128G			
33°40 (30 540.0)	r of authority from owner / hirer	/ operator			
(X)	Photocopies of Accident Scene Ph	hotos	() Certificate of Insu	ırance	
330000000000000000000000000000000000000	Vitness statement/s (x) Downtin		ord (x)Ren	ital Rate letter	
Kindly look	k into the matter and let us hear	r from you on t	the settlement of the	e said claims as	
	ote that it is a condition of any se	attlement reach	ned that it shall he v	vithout prejudice	
	rsonal injury claim (if any) of the		ieu tilat it silali be v	vitriout prejudice	
Yours fait					
	ims Department	77 C28 W			
Tel: 6214	8737 Fax: 6214 1843 Email : willia	amtan@cdge.co	om.sg		
This is a d	computer generated letter. No s	ignature is req	uired.		

COMFORTDELGRO









51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC3/CTI17024528/K1wb3

10 JANUARY 2018

WAY TRUTH LIFE BLK 184 JELEBU ROAD #18-36 SINGAPORE 670184

Dear Sir/Madam,

ACCIDENT INVOLVING SJA 7241B AND SHA 9128G ON 23.12.17

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Siti

Case Handler DID: 6256 3561 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHA9128G , SJA7241B ALONG

ON 23-Dec-17 11:00

OPEN SPACE CAR PARK DRIVEWAY NEAR BLK 185 OFF JELEBU RD

I / We

NEO PENG GEOK

(Hirer) NRIC No.:

S0486058F

and/or

SIM LEE KEOW

(Relief) NRIC No.: S6822943Z

Taxi Number

SHA9128G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

26-Dec-2017

Name of Hirer

NEO PENG GEOK

Hirer NRIC

S0486058F

Signature:

Address

18 JOO SENG ROAD #09-151

360018

Contact No.

84531572

Name of Relief

SIM LEE KEOW

Relief NRIC

S6822943Z

Signature:

Address

13 JOO SENG RD #02-61

360013

Contact No.

92307567

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSN3067211700	Claim No : SNM17D07285C02/1
Claimant : CITYCAB PTE LTD	
Amount : S\$ 4,350.00 Singapore Dollar Four Thousand	Three Hundred and Fifty Only
I/We agree to accept the above men final settlement of all claims, c sustained by me/us through an accid	tioned amount to be paid to me/us in full & osts & disbursements for injuries / damages ent involving
Claimant Vehicle No. : SHA 9128G Insured Vehicle No. : SJA 7241B	
Date of Loss : 23/12/2017 Place of Accident : BLK 184 JELE	BU ROAD
IN CONSIDERATION of the payment of CHINA TAIPING INSURANCE (SINGA discharge CHINA TAIPING INSURANCE	made to me/us of the aforementioned sum by PORE) PTE. LTD., I/We agree absolutely to E (SINGAPORE) PTE. LTD. and/or
Insured Name : WAY TRUTH LI Driver Name : LOW BENG HUA	
from all claims, present or futur sustained by me/us arising out of t	e in respect of all loss, injury or damage he said accident.
I acknowledge that this payment is part of CHINA TAIPING INSURANCE	s made without admission of liability on the (SINGAPORE) PTE. LTD.
Global Sum	ss 4,350.00
Global Sum	ss 4,350.00 ss 4,350.00
	S\$ 4,350.00

All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Signature

Please forward your cheque made payable to.
COMFORTDELGRO ENGINEERING PTE ITS



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline > 65 6383 6280 Facsimile > 65 6280 9755

Workshops

59 Loyeng Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609266

24 Sericko Loop Singapore 758158 7 Sungei Kadut Way Singapore 728791 8 Defu Avenue 1 Singapore 539537

300 Ubi Road TOMPANY REG. NO.: 199506048W

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

PART REQUISITION

FNPS

Description: 3P 23.12.2017

04-01-0302-2292

04-01-0302-0635

VEHCLE NO SHA9128G INV. NO/DATK 91351253 12.01.2018

MAKE

JOB NO. 305100825

&Disc

25,00

25.00

25.00

MODEL PRIUS HYBRID(G4)

OEXMETER READING

DATE OF REG 31.05.2017

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DATE/TIME IN 23.12.2017 12:30

Net.

16,50

111,45

65.32

CHASSIS CODE JUDKB3FU203557084

Oty Unit Price

490.50

148,60

87,10

2.20

S/No Part No.

1 55.00 0.00 55.00

0003 04-01-0302-2267 PRIVE NUMPER PIECE 0004 04-01-0302-2062 PRIG4 GRILLE RADIATOR LOW 0005 04-01-0302-0988 PRIG4 EMBLEM ASSY RADIATO 0006 04-01-0302-2170 PRIG4 BRACKET FRT BUMPER 0007 04-01-0302-2815 PRIG4 UNIT ASSY HEADLAMP

99.00 25.00 74.25 2,530.12 25.00 1,897.59 78.80 25.00 59.10

SUB-TOTAL

2,647.08

JOS NATURE

LWAILET TAKING ALL MORSONAULE PHECAUSING ACCION DU DATE LA ACCIONAL MAIN VERGOUS ADE DITIERS CHO THE SE RESIGNAULLET VICTORIA CAMB ON STREET VICTORIA DECENDARIO DE MAINTENAU DE MAIN VERGOUS ADE DITIERS CHO THE SE DWNERS MISK

NO PLATE(S)

PRIG4 COVER FRONT BUMPER

PRIG4 ABSORBER FRONT BUMP

NOTICE IN WITHING TO THE COMPANY

NTEREST OF THE PER MORTH WILL BE OFFICIALLY OF A DAY TO DAY EASING MINIMETER AN ALLY CHOCKE THE AND ENGINE IN COMPANY BY THE CHRYCAMOT MIR MET PAID ON THE DUE CATE OF PARAMETER LE AVEID BUTTOOL PROME THE REVOIDED FROM HEMOTHOR OF DUEAULT

COMMENT AND HISTORY

ComfortDelGro Engineering Pte Ltd A member of COMFORIDELGRO

Head Office; 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91331X33	7,230.98	
			DE KULLULE I

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC17120860

Date: 12 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

23/12/2017 @ 11:00 hrs

ALONG

C/P DRIVEWAY NEAR BLK 185 OFF JELEBU RD

INVOLVING

SJA7241B

We refer to the above-mentioned accident and wish to inform that CityCab Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA9128G (the "Taxi"). The Taxi was hired to NEO PENG GEOK IC NO S0486058F a registered hirer-operator of CityCab Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Executive, Fleet Safety

This is a computer generated letter. No signature is required.

	Contract of the last of the la	ACCOUNT OF THE PERSON NAMED IN						
-			MILEAGE	HOURS OPERATED (TIME	ATED (TIME	DATE	NAME OF DRIVER	MILEAG
DATE	NAME OF DRIVER	MILEAGE READING	(KM)	FROM	0 1			
ASIDA	4 Miccoland	19	LA COMPANY		2007			
,				SALES DE LA COLONIA DE LA COLO	COMPANIES.	STATE OF THE PERSON NAMED IN		
	CHARLES BEAUTIFICATION OF THE PERSON OF THE							

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SJA7241B 23 Dec 2017 / 11:00:00 Successful

C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

ОК

Sma 912+ G