Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)

Sent: Friday, 23 February, 2018 2:12 PM

To: 'Claims Dept of CTI'

Cc: Alfred Toh; 'Chong Boon Sen'

Subject: RE: Direct Settlement - Accident Involving SJA7241B (OI: CTI - TBA) and SHA9128G

(TP: LKK REF - CC3/CTI17024528/K1wb3) on 23.12.2017

Attachments: Accident photo from TP.pdf; LKK Inspection Photos.pdf; LKK Reinspection

Photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LOD.pdf

Your Ref: TBA

Our Ref: CC3/CTI17024528/K1wb3

Dear Boon Sen,

ACCIDENT INVOLVING SJA 7241B & SHA 9128G ON 23/012/2017 ALONG BLK 184 JELEBU RD

We refer to the above matter

This accident happened OID travel on the right lane and head on collision with TP (enclosed TP accident photos)

We did clarify with OI the nature of accident, he agreed to settle and aware of NCD issues

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer ComfortDelGro Engineering Pte Ltd is as follows:

	Amount Claime	ed Amount Revised
1. Cost of Repair (+GST)	S\$ 4,131.77	S\$ 3,238.98
2. Loss of RENTAL (\$125.40 x 7days)	S\$ 877.80	S\$ 877.80 (Surveyor recommend 2 days)
3. Loss Of INCOME (\$50.00 x 7 days)	S\$ 350.00	S\$ 350.00
3. GIA SEARCH	S\$ 7.49	S\$ 7.49
	S\$ 5 367 06	S\$ 4 474 26

Amount of claim at liability 100% S\$ 4,474.26

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) **From:** Jowyn Tay [mailto:jowyn.tay@sg.cntaiping.com]

Sent: Thursday, 28 December, 2017 3:52 PM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

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CC3/CTI17024528/K1wb3) on 23.12.2017

Importance: High

Dear Shu Pei & Vivian,

Refer to your email on 27 Dec 2017.

We attached our insured's accident report for your attention. Once our letter is ready, we shall forward the same to you.

Thank you.

Regards,

Jowyn Tay

Deputy Claims Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com
jowyn.tay@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Wednesday, 27 December, 2017 7:50 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Cc: Alfred Toh <a lifed.toh@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Joel Goh <joel.goh@sg.cntaiping.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJA7241B (OI: CTI - TBA) and SHA9128G (TP: LKK REF -

CC3/CTI17024528/K1wb3) on 23.12.2017

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHA 9128G at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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