

National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933







NTU	CINCOME INSUR	ANCE CO-OPERATIVE LTD	Ref:	NS/INC1702452	26/K1qb	
		D UNION HOUSESINGAPORE	Date:	27-12-2017		
			Code:	INC4		
1.		Policy Particulars				
	Insured Veh.	SKN 4852C	0.0000000000000000000000000000000000000	nspected	SHC 926T	
	Policy No.	5079801474-01		age (\$)	0.00	
	Claim No.		Exces		0.00	
	Assign From		Assig	n Date	26/12/2017	
2.	Carlot Raine	Vehicle Parti	culars &	& Condition		
	Make & Model		c.c		0	
	Engine No. HIDDEN		Year	of Reg.		
	Chassis No.		Colour			
	Odometer -		Steering			
	Brakes	Modification				
	General					
3.		Condit	ions of	Tyres	A STATE OF THE STA	
		Size	Make		Balance	
	R/H Front Tyre				mm	
	L/H Front Tyre				mm	
	R/H Rear Tyre				mm	
	L/H Rear Tyre				mm	
4.		Descript	ion of D	amages		
5.		Genera	al Inforn	nation		
	Accident Date	24/12/2017	METAT METAT	ction Date	26/12/2017	
	Survey held at	COMFORTDELGRO ENGINEE				
	•	59 LOYANG DRIVE SINGAPORE 508969		CONTRACTOR AND		
5a.	TERRITOR STATE	A SUPPLIES AND ADMINISTRATION OF THE PARTY O	Remarks	AND DESCRIPTION OF THE PARTY OF	Marine Commence of Children	

Reference No.: NS/INC/707K576/K/GB
Policy Type: OD (TP)/ TP RES / TL / EVA SHC 926T Typist Admin (CA+L-): Case handler to make sure all Information created by the assignment team are ACCURATE. Y-Date N-Date Y-Date N-Date (1) Office Assign Form Reference No. C Customer Code C Assign From N C Assign Date Veh No (Inspected) C Veh No (Insured) C D.O.A C C Policy No. Claim No C C Insurance Authorisation (CA /REV/REP) C Report Type C Weekend Charges Survey held at/Repairer N C Excess Surveyor (): Case handler to make sure the surveyor completed all required information. (1) Assignment Form C Vehicle No Regn Month/Year C Vehicle Type N Make & Model Engine Capacity. (C.C) C N Odometer. (Sp.Reading) C Chassis No C General Condition N Steering N N N Modification (Modi) Tyre Size C Tyre Make N C Tyre Balance C Date of Inspection N Survey held Des.of Damages (2) System - (Views/Merimen) Damaged Vehicle Photographs Uploaded (3) Workshop Estimate/Assignment Form ALL Parts condition N C Market Value for OD cases Estimate Repair Cost for PRI (RSI, TMI, MSIG) C Days of repair C C Finalised Amount Re-inspection Cases to Finalize within 5 Days (4) System - (Views/Merimen) Resurvey photo Uploaded Check By:

Date

TP Claims against NTUC Income: Follow-Through Survey

Date: 12/01/2018

-		Claimant (Owner / Taxi	Claimant	Income	Date of	Time of			_	entative
ON/S	Income Reference	Company)	Vehicle No.	Vehicle No.	Accident	Accident		Estimate	e e	repair cost
2	MT/0974964-003	CITYCAB PTE LTD	SHC 926T	SKN 4852C	24/12/2017	16:10	s	3,231.90	\$	1,400.00
, ,	MT/0965594-002	SMRT BUSES LTD	SG 1046A	SJK 9733H	10/10/2017	11:20	s	12,108.35	S	9,303.66
,	MT/0974611-002	SMRT TAXI PTE LTD	SHB 1023Y	GW 2992U	18/12/2017	7:40	s	7,209.04	\$	1,100.00
4	MT/0974888-002	SMRT TAXI PTE LTD	SHF 466M	PA 8025G	21/12/2017	8:10	s	7,656.80	s	1,250.00
· u	MT/0973641-002	SMRT TAXI PTE LTD	SHD 6318D	FBC 2047M	11/12/2017	6:27	\$	4,497.17	s	2,857.60
2	MT/0976356-002	SMRT TAXI PTE LTD	SHF 301E	SFT 68D	1/1/2018	6:11	\$	8,472.24	\$	1,100.00
-	MT/0977899-001	SMRT TAXI PTE LTD	SHB 5827T	SDS 6588J	4/1/2018	10:20	45	1,978.61	\$	924.77
	MT/0975474-002	SMRT TAXI PTE LTD	SHB 152P	GBE 7429B	28/12/2017	11:00	❖	6,344.44	S	3,500.00
0	MT/0973932-002	SMRT TAXI PTE LTD	SHF 441J	SJL 7917C	15/12/2017	18:10	\$	9,147.71	\$	1,850.00
, 6	MT/0970425-002	SMRT BUSES LTD	SMB 21A	SKH 2771Y	17/11/2017	17:05	s	2,929.36	\$	1,900.00
1 1	MT/0976470-002	SMRT TAXI PTE LTD	SHC 4700B	SLT 752R	4/1/2018	8:35	\$	2,057.39	\$	1,050.00
12	NOT INCOME	SMRT TAXI PTE LTD	SHB 5040X	SDG 1662Z	31/12/2017	21:35	s	2,759.80	Ş	1,467.80
13	MT/0974170-002	SMRT TAX! PTE LTD	SHC 4021C	SJD 3664A	17/12/2017	18:20	s	2,551.82	\$	550.00

· eBaoTech								Gene	ralClaim
Hello, NAC_PAYA_UBI_80	0601					Change La	nguage '	Change Passwo	rd • Log Out
My Desktop	Policy Query								
Notice of Loss	Policy No.				Date of Acc	ident	24/12/	2017 17:57	
	Vehicle No.(For Motor)	SKN4852C							
					Search				
	Select Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	5079801474-01	ELEVATION	53333957W	GPC	drivo CLASSIC	SKN4852C	SKN4852C	27/06/2017	26/06/2018
					Continue				

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	26/12/2017 12:00
Date Of Accident	24/12/2017 16:10
Exact Location Of Accident	PIE(TUAS) BF STEVENS ROAD
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE

	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SHC926T	
Insured/Policyholder		
Name Of Registered Owner	CITYCAB PTE LTD	
Co Reg No	199502839G	
Email Address	FLEETSAFETY@CDGTAXI.COM.SG	
Mobile Phone No		
Alternative Phone No	OFFICE-65508768	
Vehicle Particulars		

Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	VIANO

NO

TAXI

THIRD PARTY

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken

Vehicle Category Insurance Company

Name of Insurance Company Type Of Coverage

Fleet Policy

Policy Number Cover Note Number FIRST CAPITAL INSURANCE LTD THIRD PARTY FIRE AND/OR THEFT

YES

D-15072702MFSH

Driver

TAN KONG MENG Name of Driver S1293603F NRIC No 16/02/1958 Date Of Birth OUTDOOR Occupation 16/03/1976 Date Of Driving Pass

41 YEARS AND 9 MONTHS Driving Experience

MALE Gender

Mobile Number Fax Number Contact Number

EMail Address

KMTAN8888@YAHOO.COM

Address

BLK 247 SIMEI STREET 5

OTHER - TAXI DRIVER

#10-27

Postcode

520247

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

Passenger 1

NAME:

GENDER:

: MALE

Passenger 2

NAME:

: -

GENDER:

: FEMALE

Passenger 3

NAME:

GENDER:

: FEMALE

Passenger 4

NAME:

GENDER:

: FEMALE

Passenger 5

NAME:

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKN4852C

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

FRONT

No. Of Passenger (Including Driver)

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) awyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

CITYCAB PTE LTD CO. REG. NO. 199502839G

Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder)

Date & Time:

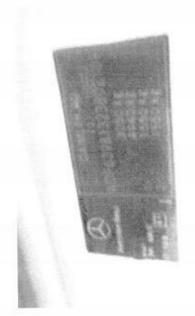
S R Moorthy
CSO

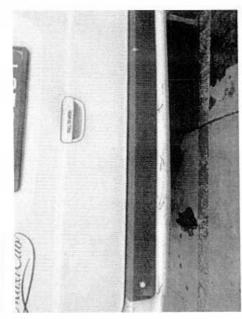
Reporting Centre Personnel's Signature

Name: NRIC/FIN No.:

		Steven Ro
KETCH PLAN PLE	Toward Tues	
	<u> </u>	
	BIA	
	Toyata B	SHE926T(X)
DESCRIBE CIRCUMSTANCES O	FTHE ACCIDENT SKN 4850C	(B)
On 24 Dece	mber 2017 at 96	out 1610 hre, I
		Change Airport
1 -	wrong west 9+65	. wille I was
	OCT OTHER DESIGNATIONS	Jurona direction
		/AFTER Thomson
just Defore		1 1
thore we	e a traffic Jaw	. A R I To para
		iele of PIE
Traffic v	1 1 1 1 1 1 1	conjected,
was driv		uph and suddenly
vehicle M		the rear of U
My Car	SHC9267 causing	demage ou
that rear	bumper of my VC	Car.
7 4 1		
	part of the second seco	
DECLARATION		dann'
/We declare the foregoing particu CITYCAB PTE LTD	lars are true in every respect.	// SR Moorthy
CO. REG. NO. 1995028390	3	06/2/
Policyholder's Signature	Driver's Signature	Reporting Centre Personnel's Signature
Date & Time:	(If driver is not the policyholder) Date & Time:	Name: NRIC/FIN No.;



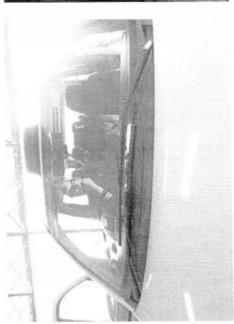












COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

Date/Time: 26.12.2017 14:08

Page : 1

Team:	ARC Repair TP(CFSO)1		JOB CARD Sa	ales Order:	JC NO305100827
ISTOMER	The state of the s			REGN NO.: SHC 926T	MILEAGE
1/1/15	CITYCAB PTE LTD 7010070			MAKE: MERCEDES BENZ	FUEL E
JSTOMER N	383 SIN MING DRIVE Singapore SINGAPORE	575717			DATE/TIME IN 12.2017 09:45
L. (R)	65551188	(O)		YR OF MANU 10.10.2013	TARGET DATE
(P)				CHASSIS CODE 981323802109	COMPLETION DATE/TIME:
SCOUNT C	ARD NO.				

JOB DESCRIPTION

Accident Date: 24.12.2017

NATURE: 3P 24.12.2017

S/NO

LABOR CODE

DESCRIPTION

IECKED & PASSED OUT BY:					
SERVICE ADVISOR				CUSTOMER'S SIGN	NATURE
owledgement Slip		Exit Pass			
o: be No.: SHC 926T CHI	ANG @	Vehicle No.:	SHC 926T		
e of Service Advisor e returned to Service Reception upon collection	Signature/Date	Name of Service Ad		Date	

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHC 926T

DATE 26/12/2017 11:50

LICLE

MAKE : MERCEDES BENZ VIANO (REAR) MODEL Parts Description/ Labour Unit Price Amount Type Qty 1,372.00 Rear Bumper \$ Bumper L/H Side, RR × /ep a'/ S 473.60 Bumper R/H Side, RR × rg *** 473.60 Bumper Refector RR/LH \$ 46.00 Bumper Protector ** 500 205.18 S Rear Bumper Clips ' 22.00 S 2,592.38 SUB TOTAL S 518.48 LESS 20% 2,073.90 DISCOUNTED TOTAL Reverse Sensor 288.00 Rear Bumper Rubber Mat / * 50.00 338.00 \$ Labour Charge Panel Beating Spray Painting Charge Wiring Charge Remove/Refix Reverse Sensor TOTAL LABOUR \$ 820.00 S 3,231.90 ESTIMATE TOTAL Kalvin (C/C/C)

26/12/2 1566.

2/yr.

Hs
After Paper ph. LKK Auto Consultants hence not fy the Repairer of the following: play damaged partis) during res prices are subject to confirmation . Third party survey is on a Without Pre . Lo degal modification(s) is alicared . Supplementary item(s) must be asurveyed and is subject to final approval from insural Acknowledged by Repairer

> This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

305100827 Our Job Ref No : ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 28/12/17 Date FINALIZATION FORM LKK Fax: To KALVIN Attn : Vehicle Reg No. : SHC 926T 24/12/2017 The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-SKN4852C NTUC The repair job shall bill to: The finalized amount shall be: 2. Spare Parts after List discount (a) (b) Labour Charges Total for Part-By-Part Repair Cost Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: 20% \$1,400.00 Final Lumpsum Repair cost 2 working days. Estimated normal period for repairs: 3. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 4. working days We confirm the estimates and Thank you for your assistance. 5. finalized amount Signature: Signature: Kaluh CHIANG Name Name 62148314 Date Tel 65468156 Fax For Official Use Only Document Confirm By Attached Remarks Item Amount (Signature) Yes or No YES Rental Rate P/Day N 2. Loss of Income Paid Survey Fees 4. LTA Search Fee Medical Fees (on behalf of driver, if applicable) Overrun Remarks:



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6841 0055 FAX: 6841 6315





NS/INC17024526/K1qbn2 NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: 73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 19-01-2018 Date: 189556 Code: INC4 Policy Particulars :- THIRD PARTY CLAIM 1. SKN 4852C Veh. Inspected **SHC 926T** Insured Veh. 5079801474-01 Coverage (\$) 0.00 Policy No. 0.00 MT/0974964-003 Excess (\$) Claim No. 26/12/2017 Assign From **Assign Date** 2. Vehicle Particulars & Condition 2143 Make & Model MERCEDES BENZ VIANO HIDDEN Year of Reg. 2013 Engine No. Colour WHITE Chassis No. WDF63981323802109 608658 IN ORDER Odometer Steering Modification STANDARD ALLOY RIM IN ORDER Brakes General FAIR **Conditions of Tyres** 3. Balance Make Size 7 mm HANKOOK 225/60 R16C R/H Front Tyre 7 mm HANKOOK 225/60 R16C L/H Front Tyre 7 mm HANKOOK 225/60 R16C R/H Rear Tyre HANKOOK 7 mm 225/60 R16C L/H Rear Tyre **Description of Damages** 4. THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS. **General Information** 5. 26/12/2017 Inspection Date 24/12/2017 **Accident Date** COMFORTDELGRO ENGINEERING PTE LTD Survey held at 59 LOYANG DRIVE SINGAPORE 508969 Remarks 5a. A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. **Estimate Days of Repair** 5b. 2 Working Days ESTIMATED NORMAL PERIOD FOR REPAIR:



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 926T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	DEFORMED	1,372.00	1,372.00
1	BUMPER L/H SIDE,RR	TO REPAIR	473.60	82
1	BUMPER R/H SIDE,RR	TO REPAIR	473.60	1.5
1	BUMPER REFLECTOR RR/LH	SERVICEABLE	46.00	23
1	BUMPER PROTECTOR	SERVICEABLE	205.18	
10	REAR BUMPER CLIPS	NECESSARY	22.00	22.00
	LESS 20% DISCOUNT		-518.48	-278.80
			2,073.90	1,115.20
	SPECIAL NETT ITEMS			
1	REVERSE SENSOR (SN)	SHORTED	288.00	288.00
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
	a reconstruction and a service exercision of the service control of the service exercises of the		338.00	338.00
	LABOUR			
	THATCHAM STANDARD REPAIR TIME ON BODY WORKS.		570.00	220.00
	THATCHAM TTS STANDARD SPRAY PAINTING COST AND LABOUR.		250.00	200.00
	Extended south APP withhold it was		820.00	420.00
	GRAND TOTAL		3,231.90	1,873.20

RECOMMENDED COST OF LUMP SUM REPAIRS	1,400.00
(TO ITS PRE-ACCIDENT CONDITION)	
(CONFIRMED)	

Report Ref No. NS/INC17024526/K1qbn2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

h

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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