

Joy Irene (LKKAUTO)

From: Sharon Han <sharon.han@sg.cntaiping.com>
Sent: Friday, 23 March 2018 3:37 PM
To: Joy Irene (LKKAUTO)
Cc: Admin A; Alfred Toh
Subject: FW: Direct Settlement - Accident Involving GT849E (CTI - SNM17D07313C02/9) and SHD4101A (TP : LKK REF - CC3/CTI17024524/K1jb3) on 26.12.2017
Attachments: SURVEY REPORT.pdf; SURVEY PHOTOS.pdf; RE-SUREVY PHOTOS.pdf; LOD.pdf

Dear Joy,

We agree to your proposal of settlement. However, just to clarify why was the LTA fee \$7.49 otherwise please offer \$5.35 or \$2 as deem fit.

Thank you & regards

Sharon Han
Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6193
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
sharon.han@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Joy Irene (LKKAUTO) [<mailto:JoyIrene@lkkauto.com>]
Sent: Wednesday, March 14, 2018 11:13 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GT849E (CTI - SNM17D07313C02/9) and SHD4101A (TP : LKK REF - CC3/CTI17024524/K1jb3) on 26.12.2017

CTI: To be advised (GT 849E)
LKK: CC3/CTI17023587/K1ja3q2

Dear Alfred,

We refer to our e-mail dated 28.02.2018.

We would like to follow-up for your mandate approval.

Kindly advise.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Wednesday, 28 February 2018 5:15 PM
To: 'Joel Goh' <joel.goh@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; claimsdept@sg.cntaiping.com; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GT849E (CTI - GT849E) and SHD4101A (TP : LKK REF - CC3/CTI17024524/K1jb3) on 26.12.2017

CTI: To be advised (GT 849E)
LKK: CC3/CTI17023587/K1ja3q2

Dear Mr. Joel,

This is a scenario where both were travelling straight in a cross junction however, our insured came from a minor road. Bola 4a-100% against our insured.

Liability is not in our favour.

Summary of offer to repairer M/s **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs + 7% GST	\$ 7,447.60 (per estimate)	\$ 3,691.50
Loss of Rental	\$ 393.00 (\$98.25 x 4 days)	\$ 393.00 (4 days)
Loss of Income	\$ 320.00 (\$80 x 4 days)	\$ 200.00 (\$50 x 4 days)
LTA Search	\$ 7.49	\$ 7.49
TOTAL	\$ 8,168.09	\$ 4,291.99

- 4 days recommendation for repair.

Relevant supporting claim documents attached for your perusal and reference.

For your approval.

Thank you.

Best Regards,
Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joel Goh [<mailto:joel.goh@sg.cntaiping.com>]
Sent: Thursday, 28 December 2017 10:55 AM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GT849E (CTI - GT849E) and SHD4101A (TP : LKK REF - CC3/CTI17024524/K1jb3) on 26.12.2017

Dear Shu Pei

Attached our insured's accident report for your attention.

Best Regards

Joel Goh
Claims Executive (Motor Division)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6184
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
joel.goh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, 27 December, 2017 7:58 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Joel Goh <joel.goh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Direct Settlement - Accident Involving GT849E (CTI - TBA) and SHD4101A (TP : LKK REF - CC3/CTI17024524/K1jb3) on 26.12.2017

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 4101A at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6749 5792.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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COMFORTDELGRO ENGINEERING

Our Ref : T 1217 / SHD4101A /WT(st)
Your Ref :
Date : 62/01/2018

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD4101A YOUR INSURED GT 849E
AND OTHER ON 26.12.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD4101A** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **GT 849E** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,691.50
2	4 days Loss of Rental @ \$ 98.25 per day	\$ 393.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation Fees	\$ -
Sub Total :		\$ 4,091.99

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims :		\$ 4,411.99

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 4 pcs.
- b) LTA search slip/s of : GT 849E
- c) GIA / Police report/s of : SHD4101A
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - () Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager
CDGE Claims Department
Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Friday, 29 December, 2017 12:04 PM
To: 'songspedrc@yahoo.com.sg'
Cc: Admin A
Subject: ACCIDENT INVOLVING GT 849E AND SHD 4101A ON 26/12/2017

Our ref: CC3/CTI17024524/K1jb3

M/s SONG SPEED RENOVATION CONSTRUCTION

Policy Holder

Dear Sir,

ACCIDENT INVOLVING GT 849E AND SHD 4101A ON 26/12/2017

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGSONATA SHD4101A , GT849E
CLIVE ST X DUNLOP ST

ON 26-Dec-17 11:25

I / We

HENG SOON CHONG

(Hirer) NRIC No.: S1254201A

and/or

(Relief) NRIC No.:

Taxi Number

SHD4101A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

26-Dec-2017

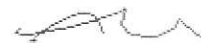
Name of Hirer

HENG SOON CHONG

Hirer NRIC

S1254201A

Signature :



Address

5 PINE CLOSE #10-137
391005

Contact No.

98489318

3

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4101A

INV. NO/DATE
91351238 12.01.2018

MAKE
HYUNDAI

JOB NO.
305101461

MODEL
SONATA

ODMETER READING

DATE OF REG
02.02.2012

CHASSIS CODE
KMHE41VMCA821346

JOB TYPE

Description : 3P 26.12.2017

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,450.00
Add GST @ 7.000 %	241.50
Total Invoice amount	3,691.50

Issued by : KATHERINE TAN 12.01.2018 14:12:01
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT 31ST AFTER 30 DAYS FROM THE BALANCE DUE DATE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS AS A CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Our Ref: CT17120905

Date: 10 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 26/12/2017 @ 11:25 hrs
ALONG CLIVE ST X DUNLOP ST
INVOLVING GT849E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4101A** (the "Taxi"). The Taxi was hired to **HENG SOON CHONG IC NO S1254201A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

12/27/2017

Insurance Particulars Enquiry By Agents Detail

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GT849E 26 Dec 2017 / 11:25:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK

SUD 4151A