

INS. CASE OWNER: NATALIE

CC 4/111170 24505 / Sjs3 9v

LKK:

IDAC:

Surveyor: SebastianDOI: 27/2/17Date / Time: 27/2/17Registered in Merimen: 27/2/17

Pre-assign / CCU / FTE

Insured Vehicle No.: SHA 2474XClaim No.: MCT17120302Name of Insured: CTPL

Policy No.: _____

Insured Tel No.: _____ HP: _____

Make / Model: HYUNDAI I40Excess Sec II : \$5 _____ D.O.A.: 21/2/17Place of Accident: YISHUN AVE 6 SLIP ROADIs driver the owner? (YES / NO) Nature of Accident: _____X YISHUN AVE 1If NO, Driver Name / Age: SENG CHAIOI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Driver Tel No.: _____ (V/L: YES / NO)

Insured Liability: % Final? Yes / No

SIN 9446XINSRS: _____
WSP: CYS Auto (woodlands)
Tel: _____
Liability: _____
RMKS: _____INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/ Time

SIN 9446X - X
SHA 2474X - CC4/11117012404/Rue312 DUA 21/2/17
1 - NAKDA 09025119161 DUA 20/1/1702/01/18 (jog)OI HIT TP FROM REAR10-1-18TO TYPIST FOR MANDATE

RECEIVED 11 JAN 2018

RECEIVED 20 FEB 2018

* APPROVED BY HH, SEARCH INCLUDED.
 * TP WOULD NOT WANT
 TO WAIVE SEARCH FEE.
 AS THE SIGNIFICANT
 DETAIL OF WHAT INSURER
 INVOLVED IS THERE, MAKING
 1 DAY DIFF OF DUA IMMATERIAL.

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: \$5 2,300.22 (3 days) Reduction: 27%

Email ☐ Call ☐FINAL SETTLEMENT Date/Time: 5-2-18 Confirm with: TEEEmail ☐ Call ☐Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost: GST \$5 2,461.xx

Loss of Rental (LOR): \$5 - (days)

Loss of Use (LOU): \$5 240 (\$ 60 x 4 days)

Loss of Income (LOI): \$5 - (\$ x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search \$5 7.49

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost \$5 -

Total: \$5 2,708.49 Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐Payee 1: \$5 2,708.49 Name 1: CYS AUTOMOBILE SERVICES PTE LTD.Payee 2: (Strike if N.A.) \$5 X Name 2: XPayee 3: (Strike if N.A.) \$5 X Name 3: XCOPY SENT
20/02/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

REF: TP 11

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SJN 9046

Yr Regn:

L/S/2017

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai Avante

cc 1591

Colour:

White

A/C: Insured / Std / NI / NA

Sp. Reading:

72041

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KM110441BR94700685

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/40R18

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Nexen

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

11/12/2017

D.O.I.

27/12/2017.

Survey held at

Cys

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

L/S \$2,300.00

RED (\$833.36 / 277.)

Date/Time, File Pass to?

☐

Preli. Report

1) Date/Time, File Return to?

☐

Final Report

2)

Report Format:

Lump Sum / I.B.I: (\$

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS SI

Photos

Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III17024505/Sjs3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 27-12-2017



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHA 3474X	Veh. Inspected	SJN 9446X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	21/12/2017	Inspection Date	27/12/2017
Survey held at	CYS AUTOMOBILE SERVICES PTE LTD 38 WOODLANDS INDUSTRIAL PARK EAST 1 #07-17 ADMIRALTY INDUSTRIAL PARK SINGAPORE 757700		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



進友成汽車服務私人有限公司 CYS Automobile Services Pte Ltd

ROC Reg. No : A05041/2001E

GST Reg. NO: 20-0105041-E

MR GOH YONG WEE
BLK 448 YISHUN RING ROAD
#09-72 SINGAPORE 760448

POLICY NO :
YOUR REF :
OUR REF :
VEHICLE NO :
MAKE/MODEL :
DATE OF ACCIDENT :
THIRD PARTY CLAIMS :
SHA 3474 X (INDIA)
TP 5843
SIN 9446 X
HYUNDAI AVANTE
21.12.17

SURVEY BY

DATE : 26.12.17

1 PC REAR BUMPER REINFORCEMENT	✓ CRK	37.00	S\$	385.00	✓
1 PC REAR BUMPER SPONGE	✓ CRK			185.20	✓
2 PCS REAR BUMPER SIDE RETAINERS	✓ NGC			74.00	
			S\$	644.20	✓
		LESS 20%		128.84	
			S\$	515.36	✓
1 PC REAR BUMPER	✓ CRK		S\$	800.00	S/NETT
1 SET REAR BUMPER CLIPS	✓ NGC			28.00	"
1 PC REAR BUMPER LOWER LID	✓ CRK	1728.00		450.00	"
1 SET REVERSE SENSOR	✓ DMG			250.00	"
1 PC EXHAUST CHROME	✓ SCR			200.00	"
			S\$	1,728.00	
TO REMOVE AND REFIX EXHAUST			S\$	80.00	300
TO DISMANTLE AND REFIX REVERSE SENSOR		660.00		30.00	✓
LABOUR CHARGES				400.00	300
TO PUTTY AND SPRAY PAINTING CHARGES				400.00	300
			S\$	3,133.36	

LS = \$2300

SIN DOLLARS: THREE THOUSAND ONE HUNDRED THIRTY-THREE AND CENTS THIRTY-SIX ONLY

YOUR FAITHFULLY,

CYS AUTOMOBILE SERVICES PTE LTD

Sebastian.
27/12/2017
- Lump Sum Repair.
- Question Mark Item
Photo
- Photo After
Paint
90036121

Sebastian.yeang@lkkauto.com

3 days.
LKK Auto Consultants hence notify the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



進友成汽車服務私人有限公司 CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

MR GOH YONG WEE
BLK. 448 YISHUN RING ROAD
#09-72 SINGAPORE 760448

POLICY NO : THIRD PARTY CLAIMS
YOUR REF : SHA 3474 X (INDIA)
OUR REF : TP 5843
VEHICLE NO : SJN 9446 X
MAKE/MODEL : HYUNDAI AVANTE
DATE OF ACCIDENT : 21.12.17

SURVEY BY

DATE : 26.12.17

1 PC	REAR BUMPER REINFORCEMENT ?		SS	385.00	
1 PC	REAR BUMPER SPONGE			185.20	
2 PCS	REAR BUMPER SIDE RETAINERS ✓ NGC	37.00		74.00	
			SS	644.20	
		LESS 20%		128.84	
			SS	515.36	
1 PC	REAR BUMPER ✓ CRK		SS	800.00	S/NETT
1 SET	REAR BUMPER CLIPS ✓ NGC			28.00	"
1 PC	REAR BUMPER LOWER LID ✓ CRK			450.00	"
1 SET	REVERSE SENSOR ✓ DMG			250.00	"
1 PC	EXHAUST CHROME ✓ SCR			200.00	"
			SS	1,728.00	
TO REMOVE AND REFIX EXHAUST			SS	60.00	30
TO DISMANTLE AND REFIX REVERSE SENSOR				30.00	✓
LABOUR CHARGES				400.00	300
TO PUTTY AND SPRAY PAINTING CHARGES				400.00	300
			SS	3,133.36	

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CYS AUTOMOBILE SERVICES PTE LTD

Sebastian.
27/12/2017.

- Lump Sum Repair.
- Question Mark Item
- Photo
- Photo After Paint
- 90036121

Sebastianyeang@lkkauto.com

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Acknowledged by Repairer

Signature:

Date:

Joy Irene (LKKAUTO)

From: CYSAUTO <cysauto@singnet.com.sg>
Sent: Wednesday, 10 January 2018 1:47 PM
To: Joy Irene (LKKAUTO)
Subject: FW: OUR REF: SJN9446X YOUR INSURED: SHA3474X - SETTLEMENT
Attachments: File-20171226-092549.pdf; receipt-20171226-092534.pdf

Dear Ms Joy Irene,

WITHOUT PREJUDICE

Attached herewith LTA receipt for your attention.

We have instruction to settle as follow:

Cost of Repair	\$ 2,461.00(inclusive GST)
Loss of Use (4daysX\$60)	\$ 240.00(recommend 3days+arrangement)
LTA Fees	\$ 7.49(as claimed)
TOTAL	\$ 2,708.49

Kindly confirm. Thanks and look forward for your reply.

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

From: Adeline

Tham [mailto:adelinetham@iii.com.sg] **On Behalf Of** Motor Claim - III

Sent: Tuesday, December 26, 2017 4:10 PM

To: CYSAUTO <cysauto@singnet.com.sg>

Subject: RE: OUR REF: SJN9446X YOUR INSURED: SHA3474X - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Dear Sir,

We acknowledge receipt of your letter dated [26.12.2017] and the enclosures on [26.12.2017].

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Adeline Tham
Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street #05 IOB Building

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CYS AUTOMOBILE SERVICES PTE LTD

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Email: cysauto@singnet.com.sg

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Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Adeline Tham
Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street #05 IOB Building

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 26 Dec 2017 / 09:25:34

Receipt Date/Time : 26 Dec 2017 / 09:25:22

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171226-000232

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA3474X As at 22 Dec 2017/19:10:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHA3474X Enquiry Fee 20171226092428409610	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20171226092436943	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SHA3474X	22 Dec 2017 / 19:10:00	INDIA INT'L INS PTE LTD

Nivitha (LKK Auto)

From: Adeline Tham <adelinetham@iii.com.sg>
Sent: Wednesday, 27 December, 2017 11:16 AM
To: CYS Auto, Woodlands
Cc: admin-a@lkkauto.com; Motor Claim - III; 'SUR'; 'LKK - Assignments'
Subject: RE: OUR REF: SJN9446X YOUR INSURED: SHA3474X - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY
Attachments: ESTIMATE.JPG; SJN9446X_21122017.pdf; TAXI.JPG; SCENE PHOTO.JPG

Dear Sir,

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO : SJN9446X

III INSURED VEHICLE NO. : SHA3474X

DATE OF LOSS : 21/12/2017

12.35pm @ 27/12/17
Vehicle In
person @ Esther

We acknowledge receipt of your letter dated 27.12.2017.

Our insured has reported the above accident to us.

In compliance to Pre-Action Protocol for NIMA cases, we note that

You have agreed to the appointment of our surveyor.

Therefore, we have appointed our surveyor LKK Auto Consultants Pte Ltd to conduct the pre-repair survey.

This claim is handled by Natalie

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

****We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

****Surveyor kindly upload this assignment to Merimen.**

Thank You.

Best Regards,

Adeline Tham
Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street #05 IOB Building
Singapore 049711

From: CYS Auto, Woodlands [mailto:cysauto@singnet.com.sg]
Sent: Wednesday, 27 December, 2017 11:05 AM
To: Motor Claim - III; Adeline Tham
Cc: admin-a@lkkauto.com
Subject: RE: OUR REF: SJN9446X YOUR INSURED: SHA3474X - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Dear Adeline,

We would like LKK AUTO to survey this vehicle.

Thanks.

Regards,

Esther lim

CYS AUTOMOBILE SERVICES PTE TLD

TEL: 62192098

FAX: 62192096

From: Adeline Tham [mailto:adelinetham@iii.com.sg] **On Behalf Of** Motor Claim - III

Sent: Tuesday, 26 December, 2017 4:10 PM

To: CYSAUTO <cysauto@singnet.com.sg>

Subject: RE: OUR REF: SJN9446X YOUR INSURED: SHA3474X - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Dear Sir,

We acknowledge receipt of your letter dated [26.12.2017] and the enclosures on [26.12.2017].

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Adeline Tham

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #05 IOB Building

Singapore 049711

From: CYSAUTO [mailto:cysauto@singnet.com.sg]

Sent: Tuesday, 26 December, 2017 11:42 AM

To: Motor Claim - III

Subject: OUR REF: SJN9446X YOUR INSURED: SHA3474X - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Our Ref: SJN9446X

Your Insured: SHA3474X

WITHOUT PREJUDICE

Dear Sir,

ACCIDENT INVOLVING SJN9446X AND SHA3474X ALONG SLIP ROAD FROM YISHUN AVE 6 INTO YISHUN AVE 1 ON 21 DECEMBER 2017

Attached herewith estimate, GIA report and photos for your attention.

Kindly arrange TP survey at 38 Woodlands Industrial Park E1 #07-17 S(757700) and let us have the list of 10 motor surveyors .

Dear officer in charge,

Kindly check liability for this claim. Thanks and look forward for your reply.

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

Kindly note
that by
submitting this
claim to us, you
are deemed to
have agreed to
us collecting,

using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SJN9446X (MCT17120802)**

[SHA3474X]

TP

GOH YONG WEE

Dec 21 2017 7:00PM

[COMFORT TRANSPORTATION PTE LTD]

CYS Automobile Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 02/02/2018 14:21 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2708.49) - SJN9446X - Claim Handler: NATALIE LEE

Approved:2708.49.

CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 62192098 (3 lines) Fax: 62192096
E-mail address: cysauto@singnet.com.sg

Our Ref : SJN9446X
Your Ref : MCT17120802

05 February 2018

India International Insurance Pte Ltd
64 Cecil Street
#04-02 IOB Building
Singapore 049711
Attn: Motor Claims Department

IMMEDIATE ATTENTION
BY POST & EMAIL ONLY

Dear Ms,

ACCIDENT INVOLVING SJN9446X AND SH3474X ALONG SLIP ROAD FROM YISHUN AVE 6 INTO YISHUN AVE 1 ON 21 DECEMBER 2017

We act for Mr Goh Yong Wee, the owner of vehicle registration no. SJN9446X.

We are instructed by the abovenamed to claim damages against you in connection with a road traffic accident on 21 December 2017 at 7:10pm along slip road from Yishun Ave 6 into Yishun Ave 1 involving our client's vehicle registration number SJN9446X and vehicle registration number SH3474X driven by your insured /insured's authorized driver at the material time.

We are instructed that the accident was caused by your insured /insured's authorized driver negligence driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

Cost of Repairs	\$ 2,461.00
Loss of Use (4days × S\$60.00)	\$ 240.00
GIA/ LTA Fees	\$ 7.49
TOTAL	<u>\$ 2,709.49</u>


Our Ref : SJN9446X
Your Ref : MCT17120802
Date : 05 February 2018

We enclose herewith a copy each of the following documents for your attention:

1. CYS Automobile Services Pte Ltd's Tax Invoice no 7411 for the sum of S\$2,461.00;
2. GIA/ LTA Fees on vehicle no SHA3474X dated 21 December 2017 with tax invoice for the sum of \$7.49;
3. Express Settlement; and
4. Our client's Letter of Authority;

Please acknowledge receipt and let us have your reply within Seven days (7) days of your receipt of this letter.

Yours Sincerely,
CYS AUTOMOBILE SERVICES PTE LTD



Tee Wee Sin
Secretary

RE: ACCIDENT INVOLVING VEHICLE NO SJN9446X and SH2474X
on 21.12.17 along slip road from Yishun Ave 6 into Yishun Ave 1

I/we, Goh Yeng Wei NRIC No S7037371C
of (Address) 81K 328 Yishun Ave 11 # 02-219 Singapore 760328 the
owner of motor vehicle No. SJN9446X hereby authorized
CYS AUTOMOBILE SERVICES PTE LTD to repairs of the said vehicle forthwith
and act for me with respect to my third party claim.


I further authorize the workshop to settle my above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to
settlement of my claim with payment cheque/ s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/ owner/
insurers of the other vehicles is concerned.


I authorize you to sign all discharge voucher/indemnity forms and all necessary papers in
connection with the above claim in my absence.

I authorize the workshop to appoint such a firm of solicitors on my behalf as the
workshop shall deem fit for the purpose of the third party/owner insurer claim.

Dated this 26.12.17



Owner Signature
Name :



Witness's Signature
Name : Pee Wei Lin

EXPRESS SETTLEMENT

DISCHARGE VOUCHER IT PREJUDICE to : III-Direct Settlement (PODS)

India Ref: MCT17120802
Claimant Ref: SJN 9446X

(i) Insurers' Subrogated Claim any/or
(ii) Any Personal Injury Claims
(iii) This Notice supersedes and inconsistencies
found in this Discharge Voucher)

We/I, CYS AUTOMOBILE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 2,461.00 (repair cost), S\$ 240.00 (loss of use/rental), S\$ 7.49 (search fee), vehicle no. SJN 9446X that was damaged pursuant to the accident which occurred on 21.12.2017 (date) at YISHUN AVE 6 SLIP RD TO YISHUN AVE 1 (location) involving vehicle no. SHA 3474X (insured vehicle). This is pursuant to the inspection conducted on 27.12.2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GOH YONG WEE ("the third party claimant") of vehicle no. SJN 9446X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJN 9446X (vehicle no.) as a result of the accident.

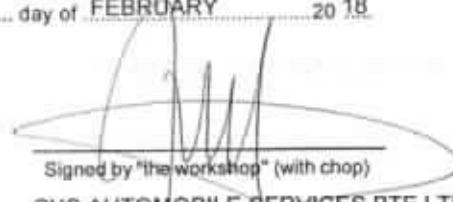
We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,708.49 to CYS AUTOMOBILE SERVICES PTE LTD

Dated this 05 day of FEBRUARY 20 18

CLAIMANT:

Signature: 
Signed by "the workshop" (with chop)
Name: CYS AUTOMOBILE SERVICES PTE LTD
NRIC: ROC REG NO. A05041/2001E
Address: 38 WOODLANDS INDUSTRIAL PARK
E1#07-17, S757700
Nationality: _____
Occupation: _____

WITNESS:

Signature: _____
Signed by appointed Surveyor
Name: LKK AUTO CONSULTANTS PTE LTD
NRIC: REG NO. 199607198R
Address: 51 UBI AVE 1 #02-25
PAYA UBI INDUSTRIAL PARK, S408933
Nationality: _____
Occupation: _____



進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

TAX INVOICE

Invoice No

7411

M/S INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#04-02 IOB BUILDING
SINGAPORE 049711
ATTN: MOTOR CLAIMS DEPT.

POLICY NO : THIRD PARTY CLAIM
OUR REF : TP 5843
VEHICLE NO : SJN 9446 X
MAKE/MODEL : HYUNDAI AVANTE
DATE OF ACCIDENT : 21-Dec-17
DATE : 05-Feb-18

SURVEY BY

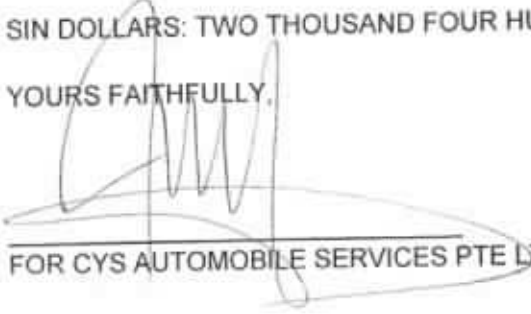
TO AGREE AT THE SUM OF

GST 7%

S\$	2,300.00
	161.00
<u>S\$</u>	<u>2,461.00</u>

SIN DOLLARS: TWO THOUSAND FOUR HUNDRED AND SIXTY-ONE ONLY

YOURS FAITHFULLY,


FOR CYS AUTOMOBILE SERVICES PTE LTD

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SHA3474X	22 Dec 2017 / 19:10:00	INDIA INT'L INS PTE LTD

Print

OK

Save as PDF



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 26 Dec 2017 / 09:25:22

Receipt Date/Time : 26 Dec 2017 / 09:25:22

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171226-000232

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHA3474X As at 22 Dec 2017/19:10:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - SHA3474X Enquiry Fee 20171226092428409610	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20171226092436943 Direct Debit: eNETS Debit (Internet Banking)			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Dec 2017 Edit Reg		27 Dec 2017 00:00 Edit Adj Rpt	S\$2,300.00 Edit Estimates	S\$2,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents
Show All			
[Created by adjuster]			
CLAIM SUBFOLDER DETAILS			
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	GOH YONG WEE, ID: S7037379C		
Vehicle Reg. No.:	SJN9446X	Date of Loss:	21/12/2017 19:00 - :59
Claim Type:	TP / MCT17120802	Policy/Cover Note No.:	
Vehicle Reg. No. (Insured):	SHA3474X	Policy No. (Claimant):	5069345352-02(CLASSIC)
		Excess:	
Repairer:	CYS Automobile Services Pte Ltd (Woodlands) 38 Woodlands Industrial Park East 1, #07-17, Admiralty Industrial Park, 757700 Woodlands - Tel: 6219 2098		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by NATALIE LEE - 63476100 ext 243]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ...		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 08/01/2018]		
View All Compose Case Mail			
ASSOCIATED MAIL RECEIVED			
<ul style="list-style-type: none"> III_SG (02/02/2018): Alert - Adj Mandate Approved (S\$2708.49) - SJN9446X - Claim Handler: NATALIE LEE III_SG (03/01/2018): Alert - Adj Mandate Approved (S\$0.00) - SJN9446X - Claim Handler: NATALIE LEE 			
ALL ASSOCIATED TASKS			
View All Search Tasks Create New Task Complete			
Due Date	Priority	Type	Task Group
		Subject	Handler
		Assigned By	Completed On
		Created On	Done?
No results.			

Claim Documents

*SJN9446X (MCT17120802)
[SHA3474X]
TP
GOH YONG WEE
Dec 21 2017 7:00PM
[COMFORT TRANSPORTATION PTE LTD]
CYS Automobile Services Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/01/18 11:55	General View	1	Load JPG	
2	10/01/18 11:55	General View	1	Load JPG	
3	10/01/18 11:55	General View	1	Load JPG	
4	10/01/18 11:55	General View	1	Load JPG	
5	10/01/18 11:55	General View	1	Load JPG	
6	10/01/18 11:55	General View	1	Load JPG	
7	10/01/18 11:55	General View	1	Load JPG	
8	10/01/18 11:55	General View	1	Load JPG	
9	10/01/18 11:55	General View	1	Load JPG	
10	10/01/18 11:55	General View	1	Load JPG	
11	10/01/18 11:55	General View	1	Load JPG	
12	10/01/18 11:55	General View	1	Load JPG	
13	10/01/18 11:55	General View	1	Load JPG	
14	10/01/18 11:55	General View	1	Load JPG	
15	10/01/18 11:55	General View	1	Load JPG	
16	10/01/18 11:55	General View	1	Load JPG	
17	10/01/18 11:55	General View	1	Load JPG	
18	10/01/18 11:55	General View	1	Load JPG	
19	10/01/18 11:55	Photo After Spray	1	Load JPG	
20	10/01/18 11:55	Photo After Spray	1	Load JPG	
21	10/01/18 11:55	Photo After Spray	1	Load JPG	
22	10/01/18 11:55	Reinspection Photo	1	Load JPG	
23	10/01/18 11:55	Reinspection Photo	1	Load JPG	
24	10/01/18 11:55	Reinspection Photo	1	Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/12/17 17:53	ACKNOWLEDGEMENT EMAIL TO III DD 27.12.2017	1	Load PDF	
2	27/12/17 17:53	TP GIA REPORT	1	Load PDF	
3	27/12/17 17:53	TP ESTIMATE	1	Load JPG	
4	27/12/17 17:54	TAXI	1	Load JPG	
5	27/12/17 17:54	SCENE PHOTO	1	Load JPG	
6	02/01/18 11:50	TP ESTIMATE- MARKED	1	Load PDF	
7	22/01/18 10:11	LTA SEARCH	1	Load PDF	
8	22/02/18 12:27	WORKSHOP INVOICE	1	Load PDF	
9	22/02/18 12:27	AUTHORISATION TO ACT FORM	1	Load PDF	
10	22/02/18 12:27	DISCHARGE VOUCHER	1	Load PDF	

11	22/02/18 12:27	LOD	1	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	28/12/17 08:37	Singapore Accident Statement	2	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III17024505/SJS3Q2
Date: 22/02/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No:
Claimant Vehicle No: SJN9446X Insured Vehicle No: SHA3474X
Date of Loss: 21/12/2017 Nature of Claim: TP Claim No: MCT17120802

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJN9446X Engine No: G4FC9U610041
Make & Model: HYUNDAI HD AVANTE, 1.6 Sunroof (A) Chassis No: KMHU41BR9U700685
Reg. Date: 06/03/2009 (Man. Year: 2009) Odometer: 72041 km
Colour: White
Engine Capacity: 1591 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/40 R18 Rear Tyre Size: 225/40 R18
Front Left Side: Nexen 6 mm Rear Left Side: Nexen 6 mm
Front Right Side: Nexen 6 mm Rear Right Side: Nexen 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,243.36	2,243.36	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	890.00	660.00	230.00	25.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,133.36	2,903.36	230.00	7.34
Approved Total (Overridden) (S\$)		2,300.00		
(S\$)	3,133.36	2,300.00	833.36	26.60
+ GST 7.00/7.00% (S\$)	219.34	161.00	58.34	26.60
Nett Amount (S\$)	3,352.70	2,461.00	891.70	26.60
+ Loss of Use (4.0 x S\$60.00/day) (S\$)		240.00		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		2,708.49		

INSPECTION

Date of Assignment: 27/12/2017
Date Inspected: 27/12/2017 Inspected At:

CYS Automobile Services Pte Ltd
(Woodlands)
38 Woodlands Industrial Park East 1, #07-

17, Admiralty Industrial Park
Singapore 757700

Estimated Period of Repair: 3.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 22 Jan 2018)
Parts:	143	HYUNDAI HD AVANTE 1.6 Sunroof (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJN9446X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER REINFORCEMENT	Cracked	385.00 FL	*385.00 FL
2	1		*REAR BUMPER SPONGE	Cracked	185.20 FL	*185.20 FL
3	2		*REAR BUMPER SIDE RETAINERS	Necessary	74.00 FL	*74.00 FL
4	1		*REAR BUMPER	Cracked	800.00 FS	*800.00 FS
5	1		*SET REAR BUMPER CLIPS	Necessary	28.00 FS	*28.00 FS
6	1		*REAR BUMPER LOWER LID	Cracked	450.00 FS	*450.00 FS
7	1		*SET REVERSE SENSOR	Damaged	250.00 FS	*250.00 FS
8	1		*EXHAUST CHROME	Scratched	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	2,372.20	2,372.20
- List Item Discount on L Items 20.00/20.00% (\$\$)	128.84	128.84
Total Parts (\$\$)	2,243.36	2,243.36

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REFIX EXHAUST	New	60.00	30.00
2	TO DISMANTLE AND REFIX REVERSE SENSOR	New	30.00	30.00
3	LABOUR CHARGES	New	400.00	300.00
4	TO PUTTY AND SPRAY PAINTING CHARGES	New	400.00	300.00
Gross Labour Cost (S\$)			890.00	660.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >