Jas Khine (LKKAuto)

From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent:

Wednesday, 14 March 2018 4:53 PM

To:

Jas Khine (LKKAuto); Admin A

Cc:

Jowyn Tay; Alfred Toh; Hsiao Tong (LKKAuto)

Subject:

RE: PENDING MANDATE APPROVAL....Accident Involving SKU7245Z (OI:

SNM17D07311C02/5) and SHB5759G (TP: LKK REF -CC3/CTI17024488/Syb3) on

22.12.2017

LKK REF -CC3/CTI17024488/Syb3 CTI REF - SNM17D07311C02/5 (SKU7245Z)

Dear Jas

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$7,560.14.

We await your payment advice to enable Jowyn to act accordingly.

Regards

Alfred Toh Senior Executive Claims Department China Taiping Insurance (Singapore) Pte Ltd 3 Anson Road #15-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID:

+65 6389 6183

FAX:

+65 6224 7175/6224 7478

Email: claimsdept@sg.cntaiping.com alfred.toh@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Jas Khine (LKKAuto) [mailto:jaskhine@lkkauto.com]

Sent: Tuesday, March 13, 2018 1:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Irene Tay

<irene.tay@sg.cntaiping.com>

Subject: PENDING MANDATE APPROVAL....Accident Involving SKU7245Z (OI: SNM17D07311C02/5) and SHB5759G (TP:

LKK REF -CC3/CTI17024488/Syb3) on 22.12.2017

Dear Sir,

Further to the below matter.

Kindly advise your mandate approval for our further negotiating and settlement as TP repairer is chasing us.

Thank you.

Best Regards, Jas Khine | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jas Khine (LKKAuto)

Sent: Monday, 5 March 2018 4:36 PM To: claimsdept@sg.cntaiping.com

Cc: 'alfred.toh@sg.cntaiping.com' alfred.toh@sg.cntaiping.com; Admin A admin-a@lkkauto.com

Subject: RE: Direct Settlement - Accident Involving SKU7245Z (OI: CAI - SKU7245Z) and SHB5759G (TP: LKK REF -

CC3/CTI17024488/Syb3) on 22.12.2017

Dear Sir,

Further to the below matter.

This is a case of 3 vehicles chain collision. As per video, TP vehicle was driving within his own lane and being hit by insured from the right. Due to the impact force TP swerved to the left and collided with another oncoming vehicle. BOLA 28 (c) applies and OI is liable to TP vehicle losses. (Please see the attached)

We proposed to offer to repairer "SMRT AUTOMOTIVE SERVICES PTE LTD" as follows:

	Claimed Amount	Revised Amount		
Cost of Repair	\$ 17,004.30	\$	6,153.62	
Loss of rental (\$125.19 x 8 days)	\$ 1,001.52	\$	1,001.52	
Loss of income (\$60 x 8 days)	\$ 480.00	\$	400.00	
LTA Search Fee	\$ 5.00	\$	5.00	
Total	\$ 18,490.82	\$	7,560.14	

Our surveyor recommended 6 working days + 1 weekend + 1 Public Holiday.

The above is for your kind approval please.

Thank you.

Best Regards,
Jas Khine | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@sg.cntaiping.com]
Sent: Thursday, 28 December 2017 11:15 AM
To: Shu Pei (LKKAuto) < shupei@lkkauto.com>

Cc: Jas Khine (LKKAuto) < <u>jaskhine@lkkauto.com</u>>; Thin Thin (LKKAuto) < <u>thinthin@lkkauto.com</u>>; Admin A < <u>admina@lkkauto.com</u>>

Subject: RE: Direct Settlement - Accident Involving SKU7245Z (OI : CAI - SKU7245Z) and SHB5759G (TP : LKK REF - CC3/CTI17024488/Syb3) on 22.12.2017

Dear Shu Pei

Attached our insured's accident report for your attention.

Best Regards

Joel Goh Claims Executive (Motor Division) Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID: 6389 6184

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com joel.goh@sg.cntaiping.com Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Wednesday, 27 December, 2017 5:46 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <a li>alfred.toh@sg.cntaiping.com; Joel Goh <a li>joel.goh@sg.cntaiping.com; Jowyn Tay <a li>jowyn.tay@sg.cntaiping.com; Jas Khine (LKKAuto) <a li>joel.goh@sg.cntaiping.com; Thin Thin (LKKAuto)

<thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKU7245Z (OI: CAI - TBA) and SHB5759G (TP: LKK REF -

CC3/CTI17024488/Syb3) on 22.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 5759G at M/s SMRT Automotive Services Pte Ltd – Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

LKK Auto Consultants Pte Ltd	
Phone: 6366-0055 email: <u>shupei@lkkauto.com</u> fax: 6741-4108	
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)	
This email has been scanned by the Symantec Email Security.cloud set For more information please visit http://www.symanteccloud.com	rvice
This email has been scanned by the Symantec Email Security.cloud ser For more information please visit http://www.symanteccloud.com	rvice

1.162

Thank you.

Best Regards,



AR REGISTERED

SMRT AUTOMOTIVE SERVICES PTE LTD

60 Woodlands Industrial Park E4 Singapore 757705 Tel: 65 6866 2650

Fax: 65 6368 7421 www.smrt.com.sg

Date: 18/01/2018

Our Ref.: TAX/12/17/2129/EB

Your Ref.: TBA

China Taiping Insurance (S) Ptd Ltd c/o LKK Auto Consultants Pte Ltd

Dear Sirs.

ACCIDENT INVOLVING SHB5759G AND SKU7245Z & SLC4665Y ON 22/12/2017 ALONG TPE TOWARDS UPPER CHANGI RD EAST

LETTER OF CLAIM

We claim on behalf of <u>SMRT TAXIS PTE LTD</u>, owner/hirer of the vehicle Reg. No.: <u>SHB5759G</u>. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

1.	Cost of Repair		5	\$6,153.62	-
2.	Loss of Use for days @ S\$ _	/day	20		-
3.	Loss of Rental for 8 days @ S\$ 12	5.19 /day	\$1	\$1,001.52	_
4.	Loss of Income for 8 days @ S\$	60.00/day	š <u>-</u>	\$480.00	<u>18</u>
5.	Police Report/ SAS Report/ LTA Searc	h Fee		\$5.00	_
6.	Survey Fee		i _		4
7.	Others		: _		41
		Total Claims	:	\$7,640.14	
We	e enclose the following documents:		-	***************************************	e)
Х	Repair Invoice	X Letter of Author	isation		
	Survey Report	X LTA Search res	ult		
	Photographspcs	Others:			
	Investigation results	1. <u>CCTV ((</u>	D)		(0.
X	Proof of Loss of Use/Rental/Income	2.			Ş.
X	Police / SAS report of SHB5759G	3.			
Wellett	e look forward to your confirmation to ster. Payment by cheque shall be crossed	settle our claims wi d and made payable	ithin 15 e to	days from the o	late of this E LTD

Yours sincerely,

SMRT AUTOMOTIVE SERVICES PTE LTD

C.C

Eileen Bay

For Manager, Claims Claims Department DID: 6866 2797

E: eileenbay@smrt.com.sg

Jas Khine (LKKAuto)

From:

Jas Khine (LKKAuto)

Sent:

Monday, 5 March 2018 4:28 PM

To:

'JUCALUJO@GMAIL.COM'

Subject:

ACCIDENT INVOLVING SKU 7245Z, SHB 5759G & OTHER VEHICLE ALONG/AT CHANGI

ROAD ON 22/12/2017

Our Ref: CC3/CTI17024488/Syb3

05 MARCH 2018

TAN SIEW ENG

Dear Sir/Madam,

ACCIDENT INVOLVING SKU 7245Z, SHB 5759G & OTHER VEHICLE ALONG/AT CHANGI ROAD ON 22/12/2017

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter/email.

Please call us if you have further queries.

Thank you.

Best Regards,
Jas Khine | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT

I/We, <u>SMRT TAXIS PTE LTD</u> ("the third party claimant") of <u>60 WOODLANDS</u> INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of <u>SHB 5759G</u> (vehicle no.) hereby authorize <u>SMRT AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. <u>SHB 5759G</u> was damaged pursuant to the accident which occurred on <u>22/12/2017</u> (date) along <u>CHANGI ROAD</u> (location) involving vehicle no/s <u>SKU 7245Z</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the <u>SMRT TAXIS PTE LTD.</u>

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this [4 (day) of Mach (month) 2018 (year)

Signed by "the third party claimant" (with chop if applicable)

Signed by "the workshop" (with chop)



Our Ref. No.:

ottor of Authorication

Letter of	Authorisation	
ı, <u>X</u> u	HAIBIN	(NRIC No.: <u>S0457438</u>) the
		ract hirer of SMRT taxi registration number e SMRT Automotive Services Pte Ltd
("AutoSvs	") to deal with all matters	arising out of the accident between my taxi happened on
along	Place Chambl KD	
proceeding discretion)	s against such party or p	ig but not limited to instituting and any claims or parties (as AutoSvs deems fit in its absolute mand, loss, cost, expense, liability, damages or uffered by us.
Without pre	ejudice to the foregoing, I f	further authorise AutoSvs to negotiate, resolve
and settle a	any proceeding or claim arisi	ing out of the accidents, including but not limited
to doing an	ny act or executing any doc	ument or signing the Discharge Voucher on my
behalf as m	nay be required.	
18		
Name	XU HAIBIN	Signature: 3 231217
NRIC No.	S0457438/I	an a second
Tel No.	85783122	
Address	***************************************	06 BEDOK NORTH AVE. 3
	SPORE 460137	

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3125501600

Claim No : SNM17D07311C02/5

Claimant : SMRT TAXIS PTE LTD

Amount : \$\$7,560.00

Singapore Dollars Seven Thousand Five Hundred And Sixty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 5759G Insured Vehicle No. : SKU 7245Z

Date of Loss

: 22/12/2017

Place of Accident : CHANGI ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: TAN SIEW ENG

Driver Name

: TAN WEI REN TERENCE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE, LTD.

Global Sum Total

: \$\$7,560.00 : \$\$7,560.00

Claimant Name:

NRIC No : \$1420706 F

Signature

Date

1 4 MAR 2018



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705



SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180100209
Date : 10.01.2018
Vehicle No. : SHB5759G

Your Ref No. : TAX/12/17/2129

Our Ref No. : 24093787 Terms : 30 Days

Description	Qty	Unit	Add ,	(Di	scount)	Jan San	Amount
		Cost	8	A	mount		
Parts							
FENDER SUB-ASSY, FR , RH	1.00	\$ 933.10	(100,00)	\$	933.10	\$	0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$	13.22	\$	39.67
LINER, FR FENDER, RH	1.00	\$ 198.40	(25.00)	\$	49.60	Ş	148.80
WHEEL, DISC	1.00	\$1555.10	(25.00)	\$	388.77	\$	1166.32
MOULDING ASSY, BODY ROCKER PANEL ,	1.00	\$ 576.00	(100.00)	\$	576.00	S	0.00
PANEL ASSY, FR DOOR RH	1.00	\$ 725.90	(100.00)	\$	725.90	\$	0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	Ş	0.00	ş	60.00
HINGE ASSY, FRONT DOOR , LOWER RH	0.00	\$ 92,10	0.00	Ş	0.00	\$	0.00
HINGE ASSY, FRONT DOOR , UPPER RH	0.00	\$ 52.10	(25.00)	\$	0.00	\$	0.00
CHECK ASSY, FRONT DOOR	0.00	\$ 153.50	(25.00)	Ş	0.00	Ş	0.00
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(100.00)	\$	423.90	\$	0.00
FILLER, RR BUMPER , LH	1.00	\$ 119.90	(100.00)	Ş	119.90	s	0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	ş	0.00	\$	120.00
PANEL SUB-ASSY, FENDER REAR LH	1.00	\$ 824.80	(100.00)	\$	824.80	\$	0.00
MOULDING ASSY, BODY ROCKER PANEL ,	1.00	\$ 576.00	(100.00)	\$	576.00	Ş	0.00
PANEL SUB-ASSY, REAR DOOR , LH	1.00	\$1243.90	(100.00)	S	1243.90	\$	0.00
PANEL ASSY, FR DOOR LH	1.00	\$ 725.90	(100.00)	S	725.90	\$	0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	Ş	0,00	\$	60.00
ABSORBER SET, SHOCK, FRONT RH	1.00	\$ 398.10	(25.00)	\$	99.52	\$	298.57
KNUCKLE, STEERING, RH	1.00	\$ 555.20	(25.00)	Ş	138.80	\$	416.40
LOWER ARM SUB-ASSY, FRONT RH	1.00	\$ 631.60	(25.00)	\$	157.90	Ş	473.70
JOINT ASSY, LWR BALL , RH & LH	1.00	\$ 200.10	(25.00)	\$	50.02	S	150.07
END SET, TIE ROD, RH	1.00	\$ 155.90	(25.00)	Ş	38.97	\$	116.92
LINK ASSY, FRONT STABILIZER , RH &	1.00	\$ 196.70	(25.00)	\$	49.17	Ş	147.52

Authorised Signature

for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102

Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180100209
Date : 10.01.2018
Vehicle No. : SHB5759G

Your Ref No. : TAX/12/17/2129

Our Ref No. : 24093787 Terms : 30 Days

Description	Qty		Unit	Add	/ (Discount)		10	Amount
			Cost	8		Amount		
LH								
HUB & BEARING ASSY, RH & LH	1.00	Ş	554.20	(25.00	1	\$ 138.55	Ş	415.65
					Sub-	Cotal	Ş	3613.62
Labour								
TO REPAIR RH PORTION	1.00	ş	300.90	0.00		\$ 0.00	S	300.00
TO REPAIR LH PORTION	1.00	Ş	400.00	0.00		\$ 0.00	\$	400.00
Others								
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$	80.00	0.00		\$ 0.00	\$	0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	Ş	30.00	0.00		\$ 0.00	Ş	30.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	1.00	SP.	30,00	0.00		\$ 0.00	Ş	30.00
TO TRANSFER DOOR MECHANISM	0.00	\$	360.00	0.00		9 0.00	ş	0.00
TO REPLACE SUNDRY PARTS	0.00	Ş	100.00	0.00		\$ 0.00	\$	0.00
TO WASH AND VACUUM	0.00	\$	60.00	0.00		\$ 0.00	\$	0.00
TO REMOVE AND REFIX UNDERCARRIAGE	1.00	Ş	200.00	0.00		\$ 0.00	\$	200.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$	60.00	0.00		\$ 0.00	\$	60.00
TO CHECK & RESET SYSTEM FUNCTION	1.00	S	120.00	0.00		\$ 0.00	\$	120.00
TO RESPRAY FRONT FENDER RH	1.00	Š	200.00	0.00		\$ 0.00	\$	200.00
TO RESPRAY ROCKER PANEL MOULDING	1.00	Ş	200.00	0.00		\$ 0.00	\$	200.00
TO RESPRAY FRONT DOOR RH	1.00	\$	200.00	0.00		\$ 0.00	\$	200.00
TO REPSRAY REAR BUMPER	1.00	S	200.00	0.00		\$ 0.00	\$	200.00
TO RESPRAY REAR FENDER LH	1.00	\$	200.00	0.00		\$ 0.00	\$	200.00
TO RESPRAY REAR DOOR LH	1.00	Ş	200.00	0.00		\$ 0.00	\$	200.00
TO RESPRAY FRONT DOOR LH	1.00	Ş	200.00	0.00		\$ 0.00	\$	200.00

Authorised Signature

for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 199004280Z Invoice No. : IV180100209 Date : 10.01.2018 Vehicle No. : SHB5759G

Your Ref No. : TAX/12/17/2129

Our Ref No. : 24093787 Terms : 30 Days

Description	Qty	Unit	Add /	/ (Discount)		Amount
		Cost	8	Amount		

Remark :

Make/Model : PRIUS4

Accident Date : 22.12.2017

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature

for SMRT Automotive Services Pte Ltd



Our Ref : TAX/12/17/2129/EB

Date : 18/01/2018

To

: Claims Department

From

: SMRT Taxis Pte Ltd

ACCIDENT INVOLVING SHB5759G AND SKU7245Z & SLC4665Y ON 22/12/2017 ALONG SLIP RD FROM TPE TOWARDS UPPER CHANGI RD EAST

CONFIRMATION OF TAXI RENTAL

This is to confirm the daily taxi rental rate for taxi registration no. SHB5759G is S\$125.19/day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.

For Manager

SMRT Taxis Pte Ltd



Accident Vehicle Laid-Up Report

Registeration No. : SHB5759G

: TOYOTA PRIUS GEN4

Make / Model

Accident Case No. : TAX/12/17/2129

: 24093787

Ref. No.

Date and Time Vehicle off-road for Accident Repair : 26.12.2017 11:10:00

: 03.01.2018 13:11:13 Date and Time Repair Completed

Remarks:

Generated by : NGSIUCHING

Printed on : 04.01.2018

Enquire Transaction History

Transaction History Details

Log Date/Time:

26 Dec 2017 / 13:27:25

Asset Type:

Vehicle

Transaction Amount:

\$7.49

Asset ID:

SKU7245Z

Transaction Type:

18.32 Insurance Enquiry (GIRO

Payment)

HALIL

Channel:

External Agency

User ID:

ESASBAHO - BALQISH BINTE ABDUL

Business Transaction

Reference No.:

20171226132725822526

. ...

Search Date / Time:

22 Dec 2017 22:55:00

Insurance Company:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List