

INS. CASE OWNER:

CC 3 /AIG1702

LKK:  
IDAC:

Surveyor:

Rasul

DOI:

ASSIGNMENT

22/12/12

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

8UP 7146R

Name of Insured:

TED HUAN WANG

Insured Tel No.:

HP:

97622258

Excess Sec II :\$5

D.O.A.:

20/12/12

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

TAN HONG HAN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

004021822814

Policy No.:

Make / Model:

Audi

Place of Accident:

MINE OF BISHAW ST W &amp; MARYMOUNT RD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

SPECIALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Charmaine

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost:

SS

4074.73

Cost of Rental (LOR):

SS

256.80

(

3 days)

X \$ 80

Cost of Use (LOU):

SS

-

(\$

- x - days)

Loss of Income (LOI):

SS

-

(\$

- x - days)

LOI only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GLA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Repair Cost

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

#320 + #20

Total:

SS

4333.53

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Charmaine

Email

Call

Party 1:

SS

4074.73

Name 1:

Volkswagen Centre Singapore

Party 2: (Strike if N.A.)

SS

256.80

Name 2:

BMW Rent-A-Car Pte Ltd.

Party 3: (Strike if N.A.)

SS

Name 3:

RECEIVED 23 JAN 2013

COPY SENT  
24/1/13






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17024468/pb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 27-12-2017		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLP 7146R	Veh. Inspected	SLP 3358Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	27/12/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	26/12/2017	Inspection Date		
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## PDI TUAS

PDI TUAS

NG WEI REN  
CLEMENT  
289 BISHAN STREET 24  
#11-15  
Singapore, 570289  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV037936  
Quote No. SER/QUO/1702130  
QuoteDate 27/12/17  
Salesperson Reeve Hiah  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)RECAT EQP	40,974	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLP3358Y	WVWZZZAUZFW005150	29/07/14	Reeve Hiah
Engine Code	Labor Type	Engine No.	Model Code
	1T	CXS 209998	5G13GZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT		840 2,520.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT		800 2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		PH 80.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	ELECT WIRING & MECH COMPO Nett	1	Time Un		280.00
	<b>Sum Labor</b>				<b>5,760.00</b>
P 1K8943021	REAR NUMBER PLATE LAMP	2	Pieces		CRA 87.42
P 5G0807305B	BUMPER REINFORCEMENT Successor 5G0807305D	1	Pieces		NTP 606.52
P 5G0919491	SENSOR BRACKET	1	Pieces		na 14.70
P 5G0919491	SENSOR BRACKET	1	Pieces		na 14.70
P 5G0919491A	SENSOR BRACKET	1	Pieces		na 14.70
P 5G0919492A	SENSOR BRACKET	1	Pieces		na 14.70
P 5G0998492 GRU	SENSOR Bracket	1	Pieces		na 32.19
P 5G6807393	BUMPER GUIDE LH	1	Pieces		? 36.45
P 5G6807393A	BUMPER BRACKET LH	1	Pieces		nm ? 36.45
P 5G6807394	BUMPER GUIDE RH	1	Pieces		? 36.45
P 5G6807394A	BUMPER BRACKET RH	1	Pieces		? 36.45
P 5G6807417APGRU	REAR BUMPER COVER Predecessor 5G6807417ARGRU	1	Pieces		DE 1,149.75
P 5G6807568D 9B9	REAR DIFFUSER Use Predecessor 5G6807568D	1	Pieces		nm ? 322.86
P 5G6807863A	STRIP Use Predecessor 5G6807863	1	Pieces		nm ? 67.06

Sum carried forward

8,230.40

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

NG WEI REN  
CLEMENT  
289 BISHAN STREET 24  
#11-15  
Singapore, 570289  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV037936  
Quote No. SER/QUO/1702130  
QuoteDate 27/12/17  
Salesperson Reeve Hiah  
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)RECAT EQP	40,974	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLP3358Y	WVWZZZAUZFW005150	29/07/14	Reeve Hiah
Engine Code	Labor Type	Engine No.	Model Code
	1T	CXS 209998	5G13GZ
Continued			8,230.40
Sum Item			2,470.40
Sum Labor			5,760.00
Sum Item			2,470.40
Total SGD			8,230.40
7% GST			576.13
Total SGD Incl. GST			8,806.53

### Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

*Rahul*  
*Up 900 work*  
*3 days*  
*27/12/17 @ 1600*  
*Resurvey by paint*

Payments to: - BBN: - Acc.-No.:

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 29 December, 2017 11:59 AM  
**To:** 'Wui, Shawnkaijie'  
**Subject:** Your Ref: 0040718338SG \*Our Ref: CC3/AIG17024468/pb3 [ACCIDENT INVOLVING SLP 7146R(OI) & SLP 3358Y(TP) ON 26/12/2017]  
**Attachments:** SLP 3358Y vs SLP 7146R - TP VIDEO\_FRONT.wmv; SLP 3358Y vs SLP 7146R - TP VIDEO\_REAR.mp4

Your Ref: **0040718338SG**  
Our Ref: CC3/AIG17024468/pb3

Dear Sirs/ Madam,

### **ACCIDENT INVOLVING SLP 7146R(OI) & SLP 3358Y(TP) ON 26/12/2017**

We refer to the above matter.

Attached here with a copy of video footage from third party for your easy reference.  
The video shows that our insured driver collided onto third party from behind. Liability is down against our insured driver.

We will proceed to negotiate and settle the matter with third party.

Thank you.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 29 December, 2017 12:00 PM  
**To:** 'Kong, Charmaine (VWG Singapore)'  
**Cc:** Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Admin A; assignments  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLP3358Y & SLP7146R ON 26.12.17 \*\*\*LKK REF:CC3/AIG17024468/pb3

Without Prejudice

Hi Charmaine,

Thank you for your video.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Kong, Charmaine (VWG Singapore) [mailto:[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)]  
**Sent:** Friday, 29 December, 2017 11:09 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Cheong, Pearlyn (VWG Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Goh, Edmund (VWG Singapore) <[edmund.goh@vw.com.sg](mailto:edmund.goh@vw.com.sg)>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLP3358Y & SLP7146R ON 26.12.17 \*\*\*LKK REF:CC3/AIG17024468/pb3

Hi Hsiao Tong,

Scene video front attached..Please revert on liability.

Thanks.

Best Regards,

Charmaine Kong  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7176  
Main Line: +65 6305 7299  
Main Fax: +65 6474 3643  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
<http://www.vw.com.sg>



---

**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Wednesday, 27 December, 2017 4:42 PM

**To:** Kong, Charmaine (VWG Singapore)

**Cc:** Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Admin A; Hsiao Tong (LKKAuto); Zaini (LKK Auto)

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLP3358Y & SLP7146R ON 26.12.17

\*\*\*LKK REF:CC3/AIG17024468/pb3

Dear Charmaine,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler, you may contact the undersigned.*

*"Wishes you a Merry Christmas & Happy New Year 2018"*



Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 27 December, 2017 11:27 AM

**To:** 'Kong, Charmaine (VWG Singapore)' <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Wong, MeiY (VWG Singapore)' <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; 'Cheong, Pearlyn (VWG Singapore)' <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; 'Goh, Edmund (VWG Singapore)' <[edmund.goh@vw.com.sg](mailto:edmund.goh@vw.com.sg)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLP3358Y & SLP7146R ON 26.12.17

Dear Charmaine,

As spoken, appointment confirmed.

*"Wishes you a Happy New Year 2018"*

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Kong, Charmaine (VWG Singapore) [<mailto:charmaine.kong@vw.com.sg>]

**Sent:** Wednesday, 27 December, 2017 10:37 AM

**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Wong, MeiY (VWG Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Cheong, Pearlyn (VWG Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Goh, Edmund (VWG Singapore) <[edmund.goh@vw.com.sg](mailto:edmund.goh@vw.com.sg)>

**Subject:** REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLP3358Y & SLP7146R ON 26.12.17

Hi,

Please revert on liability arrange Survey today at 4pm. Please confirm.

Thanks.

Best Regards,

Charmaine Kong  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7176  
Main Line: +65 6305 7299  
Main Fax: +65 6474 3643

[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
<http://www.vw.com.sg>



**From:** [charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg) [mailto:[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)]  
**Sent:** Wednesday, 27 December, 2017 12:08 PM  
**To:** Kong, Charmaine (VWG Singapore)  
**Subject:** ricohscan

## Hsiao Tong (LKKAUTO)

---

**From:** Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>  
**Sent:** Thursday, 18 January 2018 2:53 PM  
**To:** Veron Chen (LKKAUTO); Cheong, Pearlyn (VWG Singapore); Hsiao Tong (LKKAUTO)  
**Cc:** SUR; Wong, Mei (VWG Singapore); Foo, John (VWG Singapore)  
**Subject:** RE: SLP3358Y - FINALISE INVOICE  
**Attachments:** 180118162202.pdf

Hi Hsiao Tong,

Invoice attached for your payment actions.

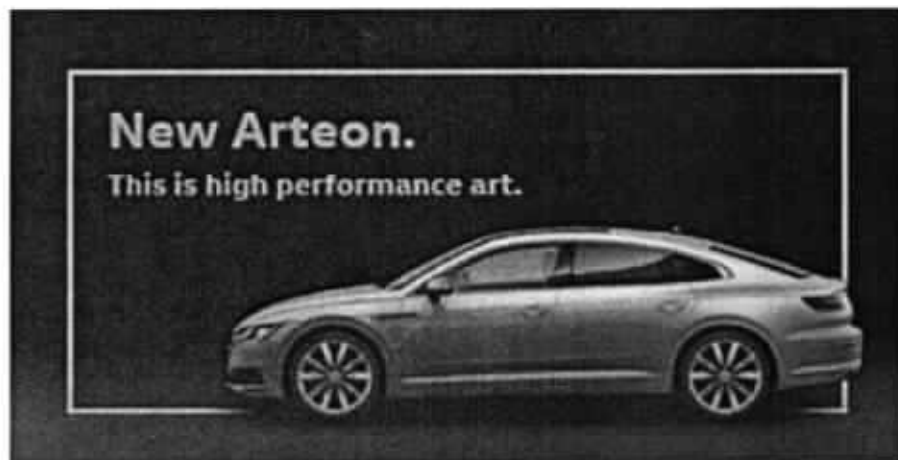
Thanks.

Best Regards,

Charmaine Kong  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7176  
Main Line: +65 6305 7299  
Main Fax: +65 6474 3643  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
<http://www.vw.com.sg>



---

**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Thursday, 11 January, 2018 11:57 AM  
**To:** Cheong, Pearlyn (VWG Singapore)  
**Cc:** SUR; Kong, Charmaine (VWG Singapore); Wong, Mei (VWG Singapore); Foo, John (VWG Singapore)  
**Subject:** FW: SLP3358Y - FINALISE

Dear Hsiao Tong,

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Cheong, Pearlyn (VWG Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]

**Sent:** Thursday, 11 January, 2018 10:50 AM

**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Kong, Charmaine (VWG Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>; Wong, Meiy (VWG Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Foo, John (VWG Singapore) <[John.Foo@vw.com.sg](mailto:John.Foo@vw.com.sg)>

**Subject:** SLP3358Y - FINALISE

Dear Rasul,

Please confirmed

COR \$3808.16 after before GST

Total 3 working days

Best regards,

Pearlyn Cheong  
Service Advisor  
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7288  
Mobile : +65 9236 1336  
Main line: +65 6305 7299  
Main Fax: +65 6474 3643  
[pearlyn.cheong@vw.com.sg](mailto:pearlyn.cheong@vw.com.sg)  
<http://www.vw.com.sg>

## New Arteon.

This is high performance art.



## Hsiao Tong (LKKAUTO)

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Monday, 22 January 2018 6:36 PM  
**To:** yannie.ting@bkw.sg  
**Cc:** TP Claim Agents; Admin A; Hsiao Tong (LKKAUTO); Zaini (LKK Auto)  
**Subject:** FW: AIG VW DS - SLP3358Y & SLP7146R - P 0932 \*\*\*LKK  
REF:CC3/AIG17024468/R1pb3  
**Attachments:** AIG VW DS - SLP3358Y & SLP7146R - P 0932.pdf

Dear Yannie,

Thank you for your email.

*Dear Hsiao Tong,*

*For your information and necessary action please,*

Thank you.

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Yannie Ting [mailto:[yannie.ting@bkw.sg](mailto:yannie.ting@bkw.sg)]  
**Sent:** Monday, 22 January 2018 6:31 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>  
**Cc:** TP Claim Agents <[tpclaimagents@bkw.sg](mailto:tpclaimagents@bkw.sg)>  
**Subject:** AIG VW DS - SLP3358Y & SLP7146R - P 0932

Dear Mei Kwan,

Attached rental invoice and agreement for your kind perusal.

Thank you and have a wonderful day! ☺

**Yannie Ting**  
**BKW Rent A Car Pte Ltd**  
**120 Lower Delta Road**  
**#02-15 Cendex Centre**  
**Singapore 169208**



**Office : 6738 7777**



**Fax : 6738 6666**



**Email : [yannie.ting@bkw.sg](mailto:yannie.ting@bkw.sg)**

**IMPORTANT NOTICE:**

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## PAYMENT ADVICE

Your ref: AIS Insurance Vehicle No. SLP 7146R

Claimant's Vehicle No. SLP 3358Y

Accident on 26.12.17

involving vehicle/s No. SLP 3358Y

SLP 7146R

along/at Blislan To Marymount

### BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 4,074.73 Payable to Volkswagen Centre Singapore

2. ~~Loss of Use~~ Car Rental S\$ Payable to BKA

3. Medical and Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks

Service Adviser

Contact No./H/P.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG17024468/R1pb3

03 JANUARY 2018

**TEO CHUAN MING**  
6 BISHAN STREET 25  
#12-10  
SINGAPORE 573975

Dear Sir/Madam,

**ACCIDENT INVOLVING SLP 7146R & SLP 3358Y ON 26/12/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLP 3358Y against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

### AUTHORIZATION TO ACT


#### (AIG Asia Pacific - Express Third Party Claim)

I, NG Wei Ren (the third party claimant) of APT BIK 289, Bisham St 24 #11-15 Singapore (address), owner of SLP 33584 (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLP 33584 that was damaged pursuant to the accident which occurred on 20/11/17 (date) along At the Slip Road dan Bisham to Marymount (location) involving vehicle no/s SLP 7146R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of 12 (month) 20 17 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, Volkswagen Centre Singapore ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 4074.73 (Repair Cost), S\$ 256.80 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SLP 3358 Y that was damaged pursuant to the accident which occurred on 26.12.17 (date) along the slip rd from Bishan to Marymount (location) involving vehicle no/s SLP 7146 R. This is pursuant to the inspection conducted on 29.12.17 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Ng Wei Ren ("the third party claimant") of vehicle no. SLP 3358 Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLP 3358 Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of 01 (month) 20 18 (year)



MRB.

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Volkswagen Centre Singapore

Service Tax Invoice No. SV18P01352



Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 17IP3552

SERVICE CUSTOMER NO.: F012888

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-15 AIG Building  
Singapore

Post Code: 078120

VEH NO.: SLP3358Y

DATE: 11/01/18

Pickup:

VIN NO.: WVWZZZAUZFWD05150

KM: 40,974

GEARBOX CODE:

Engine No.:

MODEL: GOLF A7 1.4 TSI (DSG) RECAT EQP

SA: Kang Charmaine

Next Appointment Date:

Next Appointment Mileage: 0

NO.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
<b>AIG DIRECT SETTLEMENT</b>					
<b>DOA 26/12/2017</b>					
<b>TP VEHICLE SLP7146R</b>					
<b>SURVEYOR LKK</b>					
	Labor				
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	ELECT WIRING & MECH COMPONENT CHECK RE	1.00	TU	280.00	280.00
	Item				
8	REAR NUMBER PLATE LAMP	2.00	PCS	43.71	87.42
9	SENSOR BRACKET	1.00	PCS	14.70	14.70
10	SENSOR BRACKET	1.00	PCS	14.70	14.70
11	SENSOR BRACKET	1.00	PCS	14.70	14.70
12	SENSOR BRACKET	1.00	PCS	14.70	14.70
13	SENSOR Bracket	1.00	PCS	32.19	32.19
14	REAR BUMPER COVER	1.00	PCS	1,149.75	1,149.75

Sub Total 3,808.16  
GST (7%) AMOUNT 266.57  
TOTAL AMOUNT 4,074.73



Customer

Phone Fax

## TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
19-Jan-2018	P 0932

	VHA NO.	DUE DATE	VEH. NO.
	P 0932	19-Jan-2018	SIY 9152 K
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 08 JANUARY 2018 TO 11 JANUARY 2018 YOUR REF: SLP3358Y & SLP7146R (VOLKSWAGEN)	3	80.00	240.00
GST @ 7%			\$16.80
<b>TOTAL</b>			<b>\$256.80</b>

*All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reserve.*



**bizSAFE**

**VEHICLE HIRING AGREEMENT**
**HIRER'S PARTICULARS**

Name (as in I/C) **CLEMENT NG WEI REN**  
 NRIC/Passport No: **88032178C** Date of Birth: **15-10-1980**  
 Address: **81K 289 BISHAN ST 24** Age: \_\_\_\_\_  
**#11-15** St **570289**  
 Name & Address of Employer: \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_  
 Driving Licence No: \_\_\_\_\_ Passed Date: **11 Jun 1999**  
 D/L Type: Local/Int'l/Other: \_\_\_\_\_  
 Tel(O) \_\_\_\_\_ (R) \_\_\_\_\_ HP **9336 3376**

**DRIVER'S PARTICULARS**

Name (as in I/C) \_\_\_\_\_  
 NRIC/Passport No: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Address: \_\_\_\_\_ Age: \_\_\_\_\_  
 S( ) \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs \_\_\_\_\_  
 Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: \_\_\_\_\_  
 D/L Type: Local/Int'l/Other: \_\_\_\_\_ Contact No: \_\_\_\_\_

Hirer's Own Vehicle No: **SLP 335-8Y** Replace Veh No: \_\_\_\_\_  
 Loan Vehicle No: **SY 9152K** VR No: \_\_\_\_\_  
 Make & Model: **V1 JETTA** Auto/Manual Group: \_\_\_\_\_

CHARGES		\$	cts
Daily	<b>13</b> day @ \$ <b>20.00</b> Per day	<b>240</b>	<b>00</b>
Weekly/Monthly	week @ \$ _____ Per week/Monthly		
Others			
CDW/PAI	@ \$ _____ Per day/Monthly		
Delivery/Collection Svc			
GST			
OR No: _____ (A) SUB-TOTAL			
Petrol Level & Surcharge	OUT E 1/4 1/2 3/4 F IN		
First _____ km FREE per day	GST <b>7.1</b>	<b>16</b>	<b>80</b>
Excess mileage is chargeable at _____ cents per km	TOTAL CHARGES	<b>256</b>	<b>80</b>

Security Deposit : \$ \_\_\_\_\_ Bank: **Citi**  
 CASH/NETS/VISA/MC/AMEX/CHQ No: **4147 4640 0151 0613**  
 Expiry Date: **08/19** Card ID No: **671**  
 Name as in Card: **CLEMENT NG**

NON WAIVER EXCESS (Subject to GST): \$ **2000**

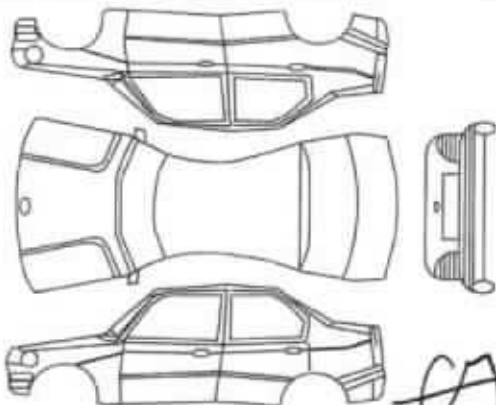
**ACCESSORIES CHECK**

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : \_\_\_\_\_ Additional Driver's Signature : \_\_\_\_\_  
**SINGAPORE Use Only**

Heavy  
Rain

INDICATE:  
 A - Accidents  
 D - Dents  
 S - Scratches  
 X - Crack



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

**IMPORTANT**

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance, in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
  - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
  - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
  - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
  - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
  - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
8/1/18	0935	50422	lanny	

Return Of Vehicle: The Hirer Driver Is Required To Sign in The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
11/1/18	1555	50539	EMWIN	

Hirer/Driver Signature

Hirer/Driver Signature



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No: GR-17-194141  
Date of Request: 26/12/2017

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 26/12/2017  
Enquiry By: PEARLYN CHEONG  
TP Vehicle No: SLP7146R  
Accident Date: 26/12/2017

## Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLP7146R	AIG Asia Pacific Insurance Pte. Ltd.	15/06/2017-14/06/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-17-194141  
Date of Request: 26/12/2017

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 26/12/2017  
Enquiry By: PEARLYN CHEONG  
TP Vehicle No: SLP7146R  
Accident Date: 26/12/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	
GST Amount	1.87
Total Amount Due (GST Inclusive)	0.13
	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Dec 2017 <a href="#">Edit Reg</a>		27 Dec 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,808.16</b> <a href="#">Edit Estimates</a>	<b>S\$3,808.16</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
-------------	------------------	----------------------	------------------	--------------------------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	<b>TEO CHUAN MING</b> , ID: S8033449D		
Main Claimant:	<b>NG WEI REN</b> , ID: S8032178C		
Vehicle Reg. No.:	<b>SLP3358Y</b>	Date of Loss:	26/12/2017 09:00 - :59
Claim Type:	<b>TP / 0040718338SG</b>	Policy/Cover Note No.:	1700017539
Vehicle Reg. No. (Insured):	<b>SLP7146R</b>	Policy No. (Claimant):	A28986887AVW
		Excess:	
Repairer:	<b>Volkswagen Centre Singapore (HQ)</b> 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Wui, Shawn-KJ</b> ] Shawnkaijie.Wui@aig.com		
Claimant's Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 08/01/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

There are no mail for this case.

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLP3358Y (0040718338SG)  
[SLP7146R]  
TP  
NG WEI REN  
Dec 26 2017 9:00AM  
[TEO CHUAN MING]  
Volkswagen Centre Singapore

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Video

1 per page

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	09/01/18 10:00	Video - Accident	Load WMV	
2	09/01/18 10:00	Video - Accident	Load MP4	

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	

Assessment Reports

1 per page

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	28/12/17 11:58	<b>Accident Statement</b> From: SC – Reg. No: SLP7146R, Claimant: TEO CHUAN MING	Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/01/18 09:47	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	27/01/18 09:47	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	27/01/18 09:48	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
4	27/01/18 09:48	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
5	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
6	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
7	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
8	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
9	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
10	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
11	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
12	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
13	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
14	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
15	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
16	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
17	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
18	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
19	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
20	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
21	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
22	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
23	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>
24	27/01/18 09:48	General View	Load JPG	<input checked="" type="checkbox"/>

25	27/01/18 09:48	General View		Load JPG	<input checked="" type="checkbox"/>
26	27/01/18 09:48	General View		Load JPG	<input checked="" type="checkbox"/>
27	27/01/18 09:48	General View		Load JPG	<input checked="" type="checkbox"/>
28	27/01/18 09:48	General View		Load JPG	<input checked="" type="checkbox"/>
29	27/01/18 09:48	General View		Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>					
				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/12/17 16:26	TP ESTIMATE		Load PDF	
2	27/12/17 16:26	TP GIA REPORT		Load PDF	
3	29/12/17 15:25	TP ESTIMATE- MARKED		Load PDF	
4	22/01/18 18:34	RENTAL RECEIPT		Load PDF	
5	31/01/18 12:31	WORKSHOP INVOICE		Load PDF	
6	31/01/18 12:31	AUTHORISATION TO ACT FORM		Load PDF	
7	31/01/18 12:31	Release Voucher		Load PDF	
8	31/01/18 12:31	GIA SEARCH		Load PDF	
9	31/01/18 12:31	LETTER TO OI		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin: 5px 0;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLP7146R (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4
	SLP3358Y (TP veh)		(A7) TSI (A)
Date of Accident:	26/12/2017		

Global Sum Settlement	: <input type="checkbox"/> Yes	: <input checked="" type="checkbox"/> No	
Repair Estimate	: \$	8,806.53	
Final Repair Cost	: \$	4,074.73	
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$	256.80	3 days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	4,333.53	

**Is Third Party Workshop GIA Registered?**    ☐ YES    ☒ NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	4,076.73
2)	BKW Rent-A-Car Pte Ltd	: \$	256.80
3)		: \$	

JOANNE LEE KHANG MIN

31 Jan  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17024468/R1PB3Q2

Date: 31/01/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700017539  
 Claimant Vehicle No: SLP3358Y Insured Vehicle No: SLP7146R  
 Date of Loss: 26/12/2017 Nature of Claim: TP Claim No: 0040718338SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLP3358Y  
 Make & Model: VOLKSWAGEN GOLF, 1.4 (A7) TSI (A) Engine No: CXS209998  
 Reg. Date: 29/07/2014 (Man. Year: 2014) Chassis No: VWWZZZAUZFW005150  
 Colour: White Odometer: 45635 km  
 Engine Capacity: 1395 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/40Z R18 Rear Tyre Size: 225/40Z R18  
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth.

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,550.40	1,408.16	1,142.24	44.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,400.00	3,280.00	57.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>8,230.40</b>	<b>3,808.16</b>	<b>4,422.24</b>	<b>53.73</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>578.13</b>	<b>266.57</b>	<b>309.56</b>	<b>53.73</b>
<b>Nett Amount (S\$)</b>	<b>8,806.53</b>	<b>4,074.73</b>	<b>4,731.80</b>	<b>53.73</b>
<b>+ Car Rental (3.0 x S\$80.00/day + 7.00% GST) (S\$)</b>		<b>256.80</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>4,333.53</b>		

### INSPECTION

Date of Assignment: 27/12/2017  
 Date Inspected: 27/12/2017 Inspected At: Volkswagen Centre Singapore (HQ)  
 247 Alexandra Road  
 Singapore 159934  
 Estimated Period of Repair: 3.0 days

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**Adjuster:** MOHD RASUL**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*B&P NUMBER PLATE	Bent	80.00 FS	*80.00 FS
2	2		*REAR NUMBER PLATE LAMP	Cracked	87.42 FS	*87.42 FS
3	1		*BUMPER REINFORCEMENT	No such part	606.52 FS	*- FS
4	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
5	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
6	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
7	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
8	1		*SENSOR BRACKET	Necessary	32.19 FS	*32.19 FS
9	1		*BUMPER GUIDE LH	Not Necessary	36.45 FS	*- FS
10	1		*BUMPER BRACKET LH	Not Necessary	36.45 FS	*- FS
11	1		*BUMPER GUIDE RH	Not Necessary	36.45 FS	*- FS
12	1		*BUMPER BRACKET RH	Not Necessary	36.45 FS	*- FS
13	1		*REAR BUMPER COVER	Deformed	1,149.75 FS	*1,149.75 FS
14	1		*REAR DIFFUSER	Not Necessary	322.86 FS	*- FS
15	1		*STRIP	Not Necessary	67.06 FS	*- FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					2,550.40	1,408.16

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	ELECT WIRING & MECH COMPO	New	280.00	280.00
Gross Labour Cost (S\$)			5,680.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >