

Shirley Hiew (LKK Auto)

From: Janice Goh Siew Geok (ECICS, Claims) <Janice_Goh@ecics.com.sg>
Sent: Wednesday, 10 January 2018 11:06 AM
To: Shirley Hiew (LKK Auto); ECICS Claims; Phoebe Jay Xie (ECICS, Claims); Asher Sng (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: SKG5755E - TP CLAIMS > GBF1851Z - ECICS ; Our ref DMCV1700122H
Attachments: GBF1851Z.PDF

Dear Shirley

As requested, please see attachment.
Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Wednesday, 10 January, 2018 10:59 AM
To: Janice Goh Siew Geok (ECICS, Claims); ECICS Claims; Phoebe Jay Xie (ECICS, Claims); Asher Sng (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: SKG5755E - TP CLAIMS > GBF1851Z - ECICS ; Our ref DMCV1700122H

WITHOUT PREJUDICE

Your ref: TBA
LKK ref: CC3/ICS17024460/R1es3

Dear Janice,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

From: Janice Goh Siew Geok (ECICS, Claims) [mailto:Janice_Goh@ecics.com.sg]

Sent: Friday, 5 January 2018 2:46 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; ECICS Claims <claims@ecics.com.sg>

Cc: Phoebe Jay Xie (ECICS, Claims) <PhoebeJay_Xie@ecics.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SKG5755E - TP CLAIMS > GBF1851Z - ECICS ; Our ref DMCV1700122H

Dear Shirley

Our insured has not reported the accident to us yet.

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Friday, 5 January, 2018 12:17 PM

To: Janice Goh Siew Geok (ECICS, Claims); ECICS Claims

Cc: Phoebe Jay Xie (ECICS, Claims); Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)

Subject: RE: SKG5755E - TP CLAIMS > GBF1851Z - ECICS

WITHOUT PREJUDICE

Your ref: TBA

LKK ref: CC3/ICS17024460/R1es3

Dear Janice,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 2 January 2018 9:19 AM
To: Janice Goh Siew Geok (ECICS, Claims) <Janice_Goh@ecics.com.sg>; ECICS Claims <claims@ecics.com.sg>
Cc: Phoebe Jay Xie (ECICS, Claims) <PhoebeJay_Xie@ecics.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SKG5755E - TP CLAIMS > GBF1851Z - ECICS

WITHOUT PREJUDICE

Your ref: TBA
LKK ref: CC3/ICS17024460/R1es3

Dear Janice,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok (ECICS, Claims) [mailto:Janice_Goh@ecics.com.sg]
Sent: Wednesday, 27 December, 2017 5:18 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; ECICS Claims <claims@ecics.com.sg>
Cc: Phoebe Jay Xie (ECICS, Claims) <PhoebeJay_Xie@ecics.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SKG5755E - TP CLAIMS > GBF1851Z - ECICS

Our Claim No. DMCV1700122H

Dear Shirley

Thank you for your email.

Please be informed that our insured has not reported the accident to us yet.

We will forward to you once our insured reported.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 27 December, 2017 4:37 PM

To: ECICS Claims

Cc: Janice Goh Siew Geok (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims); Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)

Subject: SKG5755E - TP CLAIMS > GBF1851Z - ECICS

WITHOUT PREJUDICE

Your ref: TBA

LKK ref: CC3/ICS17024460/R1es3

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKG 5755E at M/s Volkswagen Group Singapore Pte Ltd - Alexandra Road.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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