

INS. CASE OWNER:

CC 3/AIG1702

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 11/1/18 - Sim Hwa

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

RECEIVED 6 MAR 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

COI HPI PHOTOS TP

Repair Cost:

SS

299.60 (3.5 days) x 129.28

Loss of Rental (LOR):

SS

125.00 (550 x 3.5 days)

Loss of Use (LOU):

SS

- (5 x days)

Loss of Income (LOI):

SS

- (5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

7.49

Medical:

SS

-

Disbursement:

SS

-

Legal Cost:

SS

-

Total:

SS

934.57

Global Sum SS: 930.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

930.00

Name 1:

Comfortdelgro Eng inwary Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop mis: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Ball or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res. Yes or No
 Lump Sum: 7.82 % 3 Val. Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **SHA 768782** 28 May 2012
 Type: M/Car / M/Cycle / Bus / Van / Lorry / T/O / Prime Mover /
 Truck / Trailer /
 Make: **Hyundai** 240 cc 1685
 Colour: **Blue** A/C Insured / Std / NI / NA
 Sp. Reading: **428010** T. Radio Insured / Std / NI / NA
 Eng. No: _____
 C.No: **KMHLD414AF406920x**
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inord / Jammed / Leaked / Burnt /
 Brake: Inord / Jammed / Leaked / Burnt /
 Mod: Nil / S/Rim / STD A/Rim /
 Tyre Size: F: **205/6.0R16**
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO / **Went / k**
 Front: _____ Rear: _____
 R/Bal: **2** mm R/Bal: **2** mm
 L/Bal: **2** mm L/Bal: **2** mm
 D.O.A: **23/2/12** D.O.I: **26/2/12**
 Survey held at: **CPH (1.7mg)**
 Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop /
Rear o/s
 The U/C / Chassis frame / Body Structure affected due to collision:

Date / Time Action / Instruction

2/1/12 a. Confirmed PIP \$280 / 12 hrs

AGG
PIP

Date/Time File Pass to:

☐ Prel. Report
☐ Final Report

Days Of Repair

Resurvey No. of Trip:

Survey Fee:

Photocopy:

Printed:

Drawn:

Checked:

Approved:

Report Format:

Lump Sum / I.B.I. /

Add Fee:

☐ Site Insp. \$
☐ Interview \$
☐ Tech. Ins. \$
☐ Workshop \$

(Red - H 1812.02
87-1)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17024448/K1wb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 27-12-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLQ 133T	Veh. Inspected	SHA 7678Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	23/12/2017	Inspection Date	26/12/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Team:	ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO305100729
STOMER	COMFORT TRANSPORTATION PTE LTD	REGN NO:	SHA7678Z	MILEAGE
/MS	7010045	MAKE:	HYUNDAI	FUEL
STOMER NO.	383 SIN MING DRIVE	MODEL	1-40	E: 1/2 F
DRESS	Singapore SINGAPORE 575717	YR OF MANU	28.05.2015	DATE/TIME IN
(R)	65508755	CHASSIS CODE	KMHLB41UMFU069204	TARGET DATE
(P)				COMPLETION DATE/TIME
COUNT CARD NO.				

Accident Date: 23.12.2017
NATURE: 3P 23.12.2017

JOB DESCRIPTION

R / NO	LABOR CODE	DESCRIPTION
		AGA - taxi Rear damage
		Lock/Kiln -

CHECKED & PASSED OUT BY:			
SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
Acknowledgement Slip		Exit Pass	
Vehicle No.: SHA7678Z		Vehicle No.: SHA7678Z	
Signature/Date		Signature/Date	
Name of Service Advisor		Name of Service Advisor	
Date		Date	
returned to Service Reception upon collection		To be kept by Security Guard	

Our Job Ref No : 305100729
Date : 30.12.2017

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

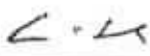
To : LKK
Attn : KALVIN
Vehicle Reg No. : SHA7678Z
Date of Accident: 23.12.2017


Fax :

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AIG SLQ133T
- The finalized amount shall be:
 - Spare Parts after List discount /
 - Labour Charges \$280.00
 - Total for Part-By-Part Repair Cost \$280.00
 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost _____
- Estimated normal period for repairs: 2 working days.
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
- Thank you for your assistance.

We confirm the estimates and
finalized amount

Signature : 
Name : Larry Ng
Tel : 6214 8316
Fax : 6546 8156

Signature : 
Name : K. Ng
Date : 2/1/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 30.12.2017

Time: 15:03:20

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305100729
REGN NO : SHA7678Z
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 28.05.2015
DATE/TIME IN : 23.12.2017 10:20
ACCIDENT DATE : 23.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 L PANEL BEATING 100.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 180.00

SUB-TOTAL : 280.00

TOTAL : 280.00

MVA NAME & SIGNATURE

DATE :

AUTHORISED : YES / NO

SURVEYOR NAME & SIGNATURE

DATE :

REPAIR ESTIMATE*

VEHICLE NO : SHA 7678Z

MAKE :

MODEL : HYUNDAI SONATA

AIC

DATE 26/12/2017 10:10

DCA: 23.12.2017

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper <i>X repair</i>			\$ 578.40	
	Rear Bumper Reinforcement <i>X su</i>			\$ 483.30	
	Rear Bumper Clip <i>X an</i>			\$ 22.00	
	Rear Bumper Sponge <i>X su</i>			\$ 137.40	
	Rear Bumper Under Cover <i>X su</i>			\$ 185.80	
	Rear Bumper Protector (LH/RH) <i>X su</i>		\$ 38.00	\$ 76.00	
	SUB TOTAL			\$ 1,482.90	
	LESS 20%			\$ 296.58	
	DISCOUNTED TOTAL			\$ 1,186.32	
	Rear Bumper Reverse Sensor <i>X su</i>			\$ 135.70	Nett
	Rear Bumper Rubber Mat <i>X an</i>			\$ 50.00	Nett
				\$ 185.70	
	Labour Charge				
	Panel Beating			\$ 350.00 ¹⁰⁰	
	Spray Painting Charge			\$ 200.00 ¹⁸⁰	
	Wiring Charge			\$ 50.00 <i>X an</i>	
	Remove/Refix Reverse Sensor			\$ 120.00 <i>X an</i>	
	TOTAL LABOUR			\$ 720.00	
	ESTIMATE TOTAL			\$ 2,092.02	
	<i>Ka lwr 16/16/16</i>				
	<i>26/12/17 1100hrs</i>				
	<i>2 Day</i>				
	<i>PIP</i>				
	<i>After Repair</i>				
	Larry Ng				
	LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged parts during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary claim(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:				
	This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

REPAIR ESTIMATE*

MAKE :

MODEL : HYUNDAI SONATA

Alg

DATE 26/12/2017 10:10

DVA: 23.12.2017

Page 1 of 1

SHA 7678 Z

[illegible]

Our Ref : T 1217 / SHA7678Z /CL(st)
Your Ref:
Date : 5-Jan-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 196506049W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA7678Z YOUR INSURED SLQ 133T
AND OTHER ON 23.12.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA7678Z which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLQ 133T we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	299.60
2	4 days Loss of Rental @ \$ 129.28 per day	\$	517.12
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation	\$	-
Sub Total :		\$	824.21

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$	320.00
Total Claims :		\$	1,144.21

We enclosed herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 9 pcs.
b) LTA search slip/s of : SLQ 133T
c) GIA / Police report/s of : SHA7678Z
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Cecilia Lee
Executive
CDGE Claims Department
Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17024448/K1wb3

11 JANUARY 2018

CHUAN KIAN HONG FELIX (CAI JIANHONG FELIX)
BLK 462 CLEMENTI AVE 3
#17-634
SINGAPORE 120462

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 133T AND SHA 7678Z ON 23.12.17

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Siti
Case Handler
DID: 6256 3561
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGi 40 SHA7678Z , SLQ133T
DEPOT RD OPEN AIR CAR PARK NEAR BLK 103 .

ON 23-Dec-17 00:05

I / We

KWAN YOON SHIN

(Hirer) NRIC No.: S1188490C

and/or

TAN TONG MENG

(Relief) NRIC No.: S0404278F

Taxi Number

SHA7678Z

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

23-Dec-2017

Name of Hirer

KWAN YOON SHIN

Hirer NRIC

S1188490C

Signature :



Address

671A KLANG LANE #05-61
211671

Contact No.

83109443

Name of Relief

TAN TONG MENG

Relief NRIC

S0404278F

Signature :



Address

9 GLOUCESTER RD #04-21
210009

Contact No.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 930.00 (Global Sum) for vehicle no. SHA 7678Z that was damaged pursuant to the accident which occurred on 23/12/2017 (date) along DEPOT RD NEAR BLK 111 (location) involving vehicle no/s SLO 133T.

This is pursuant to the inspection conducted on 26/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 7678Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 7678Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of Feb (month) 2018 (year)

Awk 
Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA7678Z

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
28.05.2015

CHASSIS CODE
KMHLB41UMFU069204

INV. NO/DATE
91349354 30.12.2017

JOB NO.
305100729

ODOMETER READING

DATE/TIME IN
23.12.2017 10:20

Description : 3P 23.12.2017

S/No	Part No.	Qty	Unit Price	%Disc	Net
------	----------	-----	------------	-------	-----

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001	L	PANEL BEATING	100.00		100.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	180.00		180.00
SUB-TOTAL			:		280.00

Items total	280.00
Add GST @ 7.000 %	19.60
Invoice amount	299.60

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91349354	299.60	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
 SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
 SHA7678Z

MAKE
 HYUNDAI

MODEL
 I-40

DATE OF REG
 28.05.2015

CHASSIS CODE
 KMHLB41UMFU069204

INV. NO/DATE
 91349354 30.12.2017

JOB NO.
 305100729

ODOMETER READING

DATE/TIME IN
 23.12.2017 10:20

Issued by : CHEWBEELING 02.01.2018 15:25:18
 Repair type : CLSO/57/57
 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91349354	299.60	

Our Ref: CT17120824

Date: 02 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 23/12/2017 @ 00:05 hrs
ALONG DEPOT RD OPEN AIR CAR PARK NEAR BLK 103
INVOLVING SLQ133T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7678Z** (the "Taxi"). The Taxi was hired to **KWAN YOON SHIN IC NO S1188490C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLQ133T	23 Dec 2017 / 00:05:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHA76782

Thank you



Goh Cheng Chuan Andrew Cornelius has successfully logged out.

Your last login date and time was 23 Dec 2017, 12:52:22.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(S\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SLQ133T	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	23 Dec 2017 / 12:52:47

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Dec 2017 Edit Reg		26 Dec 2017 00:00 Edit Adj Rpt	S\$280.00 Edit Estimates	S\$280.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:		CHUA KIAN HONG FELIX (CAI JIANHONG FELIX), ID: -							
Main Claimant:		COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R							
Vehicle Reg. No.:		SHA7678Z	Date of Loss:	23/12/2017 00:00 - :59					
Claim Type:		TP / 5309879672SG	Policy/Cover Note No.:						
Vehicle Reg. No. (Insured):		SLQ133T	Policy No. (Claimant):	D-1572701MFSH					
		Excess:							
Repairer:		ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com							
Claimant's Insurer:		MS First Capital Insurance Ltd (HQ) - Tel: 62222311							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 08/01/2018]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (04/01/2018): Re: Fw: Re: Confirmation of DOA AIG_SG (28/12/2017): Confirmation of DOA 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA7678Z (5309879672SG)
[SLQ133T]

TP

COMFORT TRANSPORTATION PTE LTD

Dec 23 2017 12:00AM

[CHUA KIAN HONG FELIX (CAI JIANHONG FELIX)]

ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	
Photos/Images				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
2	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
3	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
4	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
5	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
6	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
7	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
8	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
9	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
10	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
11	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
12	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
13	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
14	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
15	27/12/17 17:26	General View	Load JPG	<input checked="" type="checkbox"/>
16	02/01/18 17:52	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
17	02/01/18 17:52	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
18	02/01/18 17:52	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/12/17 17:56	TP GIA REPORT	Load PDF	
2	27/12/17 17:56	TP ESTIMATE- MARKED	Load PDF	
3	11/01/18 16:23	LETTER TO OI	Load PDF	
4	08/03/18 09:06	WORKSHOP INVOICE	Load PDF	
5	08/03/18 09:06	AUTHORISATION TO ACT FORM	Load PDF	
6	08/03/18 09:06	Release Voucher	Load PDF	
7	08/03/18 09:06	RENTAL RECEIPT	Load PDF	
8	08/03/18 09:06	LTA SEARCH	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	04/01/18 10:13	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ133T (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SHA7678Z (TP veh)		
Date of Accident:	23/12/2017		

Global Sum Settlement	:	[X] Yes	[] No	
Repair Estimate	:	\$		2,238.46
Final Repair Cost	:	\$		299.60
Loss of Use	:	\$		930.00
Rental (if any)	:	\$		3.50 days at \$50.00 per day
LTA / GIA Search Fee	:	\$		3.50 days
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		930.00

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 930.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

08 Mar
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17024448/K1WB3Q2

Date: 08/03/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SHA7678Z

Insured Vehicle No : SLQ133T

Date of Loss: 23/12/2017

Nature of Claim: TP

Claim No: 5309879672SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA7678Z

Make & Model: HYUNDAI i40, 1.7 D (A)

Engine No: D4FDEU411436

Reg. Date: 28/05/2015 (Man. Year: 2015)

Chassis No: KMHLB41UMFU069204

Colour: Blue

Odometer: 428010 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: West Lake 7 mm

Rear Left Side: West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,372.02	0.00	1,372.02	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	720.00	280.00	440.00	61.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,092.02	280.00	1,812.02	86.62
+ GST 7.00/7.00% (S\$)	146.44	19.60	126.84	86.62
Nett Amount (S\$)	2,238.46	299.60	1,938.86	86.62
+ Loss of Use (3.5 x S\$50.00/day) (S\$)		175.00		
+ Car Rental (3.5 x S\$129.28/day) (S\$)		452.48		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		934.57		
Global Sum Settlement (S\$)		930.00		

INSPECTION

Date of Assignment: 26/12/2017

Date Inspected: 26/12/2017 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	578.40 FL	*- FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	483.30 FL	*- FL
3	1		*REAR BUMPER CLIP	Not Necessary	22.00 FL	*- FL
4	1		*REAR BUMPER SPONGE	Serviceable	137.40 FL	*- FL
5	1		*REAR BUMPER UNDER COVER	Serviceable	185.80 FL	*- FL
6	2		*REAR BUMPER PROTECTOR (LH/RH)	Serviceable	76.00 FL	*- FL
7	1		*REAR BUMPER REVERSE SENSOR	Serviceable	135.70 FS	*- FS
8	1		*REAR BUMPER RUBBER MAT	Not Necessary	50.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	1,668.60	0.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	296.58	0.00
Total Parts (\$\$)	1,372.02	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	100.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
3	WIRING CHARGE	New	50.00	0.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	0.00
Gross Labour Cost (\$\$)			720.00	280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >