

IN CASE OWNER:

Charan

CC6 / DAI17024439 / U.P. 0352

LKK:  
IDAC:

Surveyor:

MARCUS

DOI:

26/12/17

Date / Time:

27/12/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKZ 3584U

Claim No.:

74369

Name of Insured:

LEE, DI WEI

Policy No.:

Insured Tel No.:

HP: 9682 7090

Make / Model:

HONDA JAZZ 1.5 VTEC CVT ABS

Excess Sec II :SS

D.O.A: 23/12/17

Place of Accident:

SLIP RD PAYA LERAR RD TUPA  
PIE (TAS)

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SGX 6895P



INSRS:

WSP: Fastech

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time		STAGE	DATE / PIC
	SGX 6895P - CS3/AN14005820/mighu2-1 DOA: 26/03/18	Non-Reporting ltr (1st):	
	- CS3/AN14005820/Phu2 DOA: 26/03/18	Non-Reporting ltr (2nd):	
	- NA/DAI17024527/24 DOA: 23/12/17	Non-Reporting ltr (Final):	
	SKZ 3584U - NA/DAI17024527/24 DOA: 23/12/17	Notification ltr (if non-pickup):	
	- NA/EAT16004482/r3 DOA: 03/03/16	Call OI:	
	- NA/TM16004485/d2 DOA: 03/03/16	After call ltr to OI:	
17/01/18 (HT)	# OI REAR ENDED THIRD PARTY VEHICLE - AT Fault Case.	Documentation Check List:	Handler Typist
	# No Estimate.	Notification ltr (if non-pickup)	<input type="checkbox"/>
23/1/18	- Email to TP: DS.	After call ltr to OI:	<input type="checkbox"/>
23/1/18	- File pass to Marcus to analyze	Authorisation To Act:	<input checked="" type="checkbox"/>
3/1/18	- File pass to type mandate	Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice	<input type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
3/8/18	- File pass to Shm Per to close	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

<b>PRELIMINARY ADVICE</b>		Date/Time:	Sent By:
<b>FINALIZATION</b>		Date/Time:	Confirm with:
Repair Cost:	SS	( ) days	Reduction: %
<b>FINAL SETTLEMENT</b>		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed)	BOLA S/N No. 27
Repair Cost:	SS	6206.00	
Loss of Rental (LOR):	SS	900.00	( 9 days ) x \$100
Loss of Use (LOU):	SS	-	( \$ x days )
Loss of Income (LOI):	SS	-	( \$ x days )
LOR only <input type="checkbox"/>	LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> [Tick only one]
GIA/LTA Search	SS	2.00	
Medical:	SS	-	
Disbursement:	SS	-	(e.g. Tow/ Independent)
Legal Cost	SS	-	
Total:	SS	7108.00	Global Sum SS: 6500.00
<b>FINAL PAYMENT</b>		Date/Time:	Confirm with:
Payee 1:	SS	6500.00	Name 1: Fastech Auto Pte Ltd
Payee 2: (Strike if N.A.)	SS	-	Name 2:
Payee 3: (Strike if N.A.)	SS	-	Name 3:





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC6/DAI17024439/Ups3		
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 27-12-2017		
		Code : DAI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKZ 3584U	Veh. Inspected	SGX 6885P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	27/12/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	23/12/2017	Inspection Date	26/12/2017	
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# FASTECH AUTO PTE LTD

VEHICLE NO : SGX6885P

QTY PARTICULAR

AMOUNT S\$

## LIST ITEMS :

1PCS	REAR WINDSCREEN MOULDING	rec	\$68.10	—
1PCS	TAILGATE	body	\$663.33	—
1PCS	TAILGATE 'S' LOGO	rec	\$30.00	—
1PCS	TAILGATE 'SWIFT' EMBLEM	rec	\$31.30	—
1PCS	TAILGATE INNER LOCK	twi	\$179.45	—
1PCS	TAILGATE LOCK STRIKER	11	\$60.00	X
1PCS	TAILGATE WEATHERSTRIP	twi	\$201.47	—
2PCS	TAILGATE DAMPERS	11	\$570.00	X
1PCS	TAILGATE OUTER HANDLE	handle twi	\$100.30	—
1PCS	TAILGATE INNER TRIM BOARD	11	\$165.20	X
1SET	TAILGATE INNER TRIM BOARD CLIPS	rec	\$40.00	—
1PCS	REAR BUMPER	dis	\$597.80	—
2PCS	REAR BUMPER REFLECTORS @40.50	NS	\$81.00	X
2PCS	REAR BUMPER SIDE RETAINERS@34.70	best	\$69.40	—
1SET	REAR BUMPER CLIPS	rec	\$40.00	—
1SET	REAR BUMPER LICENCE PLATE LAMP	310	\$60.00	—
1PCS	REAR END PANEL	body	\$389.10	—
1PCS	REAR END PANEL TOP GARNISH	twi	\$103.68	—
1PCS	REAR END PANEL AIR VENT	crn	\$38.32	—
1PCS	REAR FLOOR PANEL	crumpled/buc	\$655.00	—
1PCS	REAR FLOOR PANEL TOP BOARD	to-1	\$189.49	—
2PCS	TAILLAMPS @285.00	crn	\$570.00	—
2PCS	TAILLAMP HOUSING PANELS @145.30	rec	\$290.60	X
2PCS	REAR FENDERS@ 525.00	rec	\$1,050.00	X
2PCS	REAR FENDER INNER TRIMS @145.30	11	\$290.40	X
1PCS	REAR EXHAUST	best	\$329.90	—
1PCS	REAR EXHAUST HEAT SHIELD	best	\$148.50	—
1PCS	REAR CHASSIS MEMBER O/S	rec	\$501.00	X
TOTAL :			\$7,513.34	

## SPECIAL NETT ITEMS :

1SET	REAR BUMPER REVERSE SENSOR	short	\$280.00	2005.2
1PCS	REAR END PANEL SEALANT	rec	\$50.00	✓
1PCS	REAR LICENSE PLATE	best	\$20.00	15.5.2
1PCS	REAR WINDSCREEN SEALANT	rec	\$50.00	405.2
1PCS	REAR FLOOR PANEL INSULATOR	rec	\$450.00	1205.2

## LABOUR CHARGES :

TO CHECK WIRING

\$50.00 30

7-4505.14  
3829.36

not Authorised  
2/5 \$5800  
7 day.  
26/12/17

TO DISMENTLE & REPLACING REVERSE SENSOR	\$80.00	50
TO DISMENTLE & REFIX REAR WINDSCREEN	\$150.00	120
TO TRANSFER TAILGATE MECHANISM	\$100.00	60
TO SPRAY RUST PROOFING	\$150.00	90
TO DISMENTLE & REFIX SEAT CUSHION UPHOLSTERY	\$150.00	80
TO DISMENTLE & REFIX REAR EXHAUST	\$100.00	60
TO CONDUCT CHASSIS ALIGNMENT	11 \$380.00	X
TO DISMENTLE & REFIX PETROL TANK	\$100.00	60
LABOUR FOR PANEL BEATING , CUT , WEILD , STRAIGHTEN & REPLACING PARTS	\$2,000.00	1400
TO PUTTY & SPRAY PAINTING	\$1,800.00	1080
TOTAL :	\$13,423.34	

7284.36

Let Auto Consultants hence notify  
the Repairer of the following:

- To resurvey ~~be~~ after spray painting
- To disqualify damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

23/12/17 uploaded

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No : MMA 117168597 Vehicle Registration No: SKZ 3584 U

Name(as shown in NRIC) : Lee Di Wei NRIC/FIN/Passport No : S9108016 H

(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate

Address : \_\_\_\_\_ Singapore( )

Contact (Tel) : \_\_\_\_\_ Mobile No.: 96827090

Email Address : \_\_\_\_\_

Date of Accident : 23/12/17 Time of Accident : 11:45

Place of Accident : Slip Rd Paya Lebar Rd twds PIG CTuas)


Insurance Company: Direct Asig


**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

\* Amend Revert from Reporting to own Damage  
Claims.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

 23 Dec 17  
\_\_\_\_\_  
Policyholder / Driver's Signature  
Date:

  
\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name: Lew Shan Hui  
NRIC/FIN No.:  
Date: 23/12/17

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 7 February 2018 9:18 AM  
**To:** 'Charandeep Singh'; Motor Claims; Claim  
**Cc:** Admin A  
**Subject:** RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; Insurance Search Fee.pdf; Rental Receipt.pdf; LOA.pdf

Without Prejudice

Hi Charan,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Fastech Auto Pte Ltd** at **\$7,308.00(all-in)**. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 6,206.00
2. Loss of Rental (11 days x \$100.00)**	\$ 1,100.00
3. LTA/ GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b><u>\$ 7,308.00</u></b>

\*\*Recommended 07 repair days + 2Sunday + 2PH = **11days**

Enclosed herewith the supporting document for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charandeep Singh [mailto:[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)]

**Sent:** Monday, 15 January 2018 3:21 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>

**Subject:** Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Dear Sir/Madam,



## Hsiao Tong (LKKAUTO)

**From:** Charandeep Singh <charandeep.singh@directasia.com>  
**Sent:** Monday, 9 April 2018 4:13 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [EXT] RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017  
**Attachments:** RE: [EXT] RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Dear Hsiao Tong,

Please reply to my email dated 5<sup>th</sup> March 2018.

As mentioned in my email there does not appear to be major damages to third party vehicle that warrants a high repair cost.

No direct settlement for this case.

Please advise if parts were dismantled in front of the surveyor during survey?

(Yes).

Regards

Charan Singh / Claims Specialist  
Direct: +65 6603 3617

Third vehicle's rear part badly  
damaged on bonnet, rear bumper

### DirectAsia Insurance

Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
[www.directasia.com](http://www.directasia.com)



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On the surveyor's dismantle, surge on 11.00 am.  
State at the owner, surge partly at 3pm, on the  
spot dismantle in front

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

**Sent:** Monday, 9 April, 2018 8:44 AM

**To:** Charandeep Singh

**Cc:** Admin A

**Subject:** [EXT] RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Hi Charan,

We refer to our email dated 07/02/2018, 05/03/2018 & 17/03/2018.

Kindly let us have your approval/instruction please.



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 2 June 2018 12:16 PM  
**To:** Charandeep Singh (charandeep.singh@directasia.com)  
**Cc:** Admin A  
**Subject:** RE: [EXT] RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017  
**Attachments:** RE: [EXT] RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017; LOA.PDF; Rental Receipt.pdf; Insurance Search Fee.pdf; LKK Resurvey Photos.pdf; LKK Survey Photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf

Hi Charan,

We have reviewed the matter.

According to surveyor, the rear portion of third party vehicle was badly damage due to direct impact from the rear. The initial estimate from third party amounting to \$13,423.34. After check on each and every part surveyor managed to adjust repair cost at Lump Sum \$5,800.00 representing a reduction of 58% on repair cost. Kindly refer to our survey photos for your perusal. The dismantling was not done in front of the surveyor during the first survey.

Kindly let us have your mandate/ instruction on this matter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

**Sent:** Monday, 9 April 2018 4:13 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Dear Hsiao Tong,

Please reply to my email dated 5<sup>th</sup> March 2018.

As mentioned in my email there does not appear to be major damages to third party vehicle that warrants a high repair cost.

No direct settlement for this case.

Please advise if parts were dismantled in front of the surveyor during survey?

## Hsiao Tong (LKKAUTO)

---

**From:** Charandeep Singh <charandeep.singh@directasia.com>  
**Sent:** Tuesday, 5 June 2018 2:33 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Dear Hsiao Tong,

As mentioned to you earlier there does not appear to be major damages to third party vehicle that warrants a high repair cost.

At most our offer to the third party is as follows:

1. Cost of Repair (w/GST)	\$ 5,350.00
2. Loss of Rental ( 9 days x \$100.00)**	\$ 900.00
3. LTA/ GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b><u>\$ 6,252.00</u></b>

Please settle up to the stated amount.

Regards

Charan Singh / Claims Specialist  
Direct: +65 6603 3617

### DirectAsia Insurance

Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
[www.directasia.com](http://www.directasia.com)



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---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, 2 June, 2018 12:16 PM  
**To:** Charandeep Singh  
**Cc:** Admin A  
**Subject:** RE: [EXT] RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Hi Charan,

We have reviewed the matter.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 8 June 2018 8:48 AM  
**To:** Jason Fastech Auto (jason@fastechauto.com.sg)  
**Subject:** Your Ref: SGX 6885P \*Our Ref: CC6/DAI17024439/Ups3s2 [ACCIDENT INVOLVING SKZ 3584U(DIRECT ASIA) & SGX 6885P ON 23/12/2017]

Your Ref: **SGX 6885P** *Without Prejudice*  
Our Ref: CC6/DAI17024439/Ups3s2

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SKZ 3584U(DIRECT ASIA) & SGX 6885P ON 23/12/2017**

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$6,250.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Jason Fastech Auto <jason@fastechauto.com.sg>  
**Sent:** Saturday, 9 June 2018 9:55 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Your Ref: SGX 6885P \*Our Ref: CC6/DAI17024439/Ups3s2 [ACCIDENT INVOLVING SKZ 3584U(DIRECT ASIA) & SGX 6885P ON 23/12/2017]

Without Prejudice

Dear Hsiao Tong,

We are unable to accept your offer, therefore we are counter proposing global sum 7000.00 all in.

Thank you.

Best Regards

Jason Tang  
Fastech Auto Pte Ltd  
1 Kaki Bukit Ave 6  
#01-46/48/50 AutoBay  
Singapore 417883  
Tel: 67465405  
Hp: 98218445  
[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Friday, June 8, 2018 8:48 AM  
**To:** Jason Fastech Auto (jason@fastechauto.com.sg) <jason@fastechauto.com.sg>  
**Subject:** Your Ref: SGX 6885P \*Our Ref: CC6/DAI17024439/Ups3s2 [ACCIDENT INVOLVING SKZ 3584U(DIRECT ASIA) & SGX 6885P ON 23/12/2017]

Your Ref: **SGX 6885P**                      Without Prejudice  
Our Ref: CC6/DAI17024439/Ups3s2

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SKZ 3584U(DIRECT ASIA) & SGX 6885P ON 23/12/2017**

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$6,250.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 11 June 2018 12:46 PM  
**To:** 'Charandeep Singh'  
**Cc:** Admin A  
**Subject:** RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Without Prejudice

Hi Charan,

Further to your below email.

Please be informed that third party rejected our offer and proposed global sum **\$7,000.00(all-in)**.

For your further instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charandeep Singh [mailto:[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)]

**Sent:** Tuesday, 5 June 2018 2:33 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Dear Hsiao Tong,

As mentioned to you earlier there does not appear to be major damages to third party vehicle that warrants a high repair cost.

At most our offer to the third party is as follows:

1. Cost of Repair (w/GST)	\$ 5,350.00
2. Loss of Rental ( 9 days x \$100.00)**	\$ 900.00
3. LTA/ GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b><u>\$ 6,252.00</u></b>

Please settle up to the stated amount.

## Hsiao Tong (LKKAUTO)

---

**From:** Charandeep Singh <charandeep.singh@directasia.com>  
**Sent:** Saturday, 28 July 2018 12:43 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [EXT] RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Dear Hsiao,

Please offer up to S\$6,500.00 all in.  
We will not negotiate for settlement any higher.

Regards

Charan Singh / Claims Specialist  
Direct: +65 6603 3617

### DirectAsia Insurance

Customer Service: +65 6665 5555  
20 Anson Road, #08-01  
Singapore 079912

[www.directasia.com](http://www.directasia.com)



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---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, 28 July, 2018 11:02 AM  
**To:** Charandeep Singh  
**Cc:** Admin A  
**Subject:** [EXT] RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

2<sup>nd</sup> Reminder

Hi Charan,

Further to our below email.

Kindly let us have your further mandate/ instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 7 July 2018 12:03 PM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Hi Charan,

We refer to our below email.

Kindly let us have your further mandate/ instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 11 June 2018 12:46 PM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

**Without Prejudice**

Hi Charan,

Further to your below email.

Please be informed that third party rejected our offer and proposed global sum **\$7,000.00(all-in)**.

For your further instruction.



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

**Sent:** Tuesday, 5 June 2018 2:33 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Dear Hsiao Tong,

As mentioned to you earlier there does not appear to be major damages to third party vehicle that warrants a high repair cost.

At most our offer to the third party is as follows:

1. Cost of Repair (w/GST)	\$ 5,350.00
2. Loss of Rental ( 9 days x \$100.00)**	\$ 900.00
3. LTA/ GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 6,252.00</b>

Please settle up to the stated amount.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Saturday, 2 June, 2018 12:16 PM

**To:** Charandeep Singh

**Cc:** Admin A

**Subject:** RE: [EXT] RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Hi Charan,

We have reviewed the matter.

According to surveyor, the rear portion of third party vehicle was badly damage due to direct impact from the rear. The initial estimate from third party amounting to \$13,423.34. After check on each and every parts, surveyor managed to adjust repair cost at Lump Sum \$5,800.00 representing a reduction of 58% on repair cost. Kindly refer to our survey photos for your perusal. The dismantling was not done in front of the surveyor during the first survey.

Kindly let us have your mandate/ instruction on this matter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charandeep Singh [mailto:charandeep.singh@directasia.com]

**Sent:** Monday, 9 April 2018 4:13 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Dear Hsiao Tong,

Please reply to my email dated 5<sup>th</sup> March 2018.

As mentioned in my email there does not appear to be major damages to third party vehicle that warrants a high repair cost.

No direct settlement for this case.

Please advise if parts were dismantled in front of the surveyor during survey?

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)



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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Monday, 9 April, 2018 8:44 AM  
**To:** Charandeep Singh  
**Cc:** Admin A  
**Subject:** [EXT] RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Hi Charan,

We refer to our email dated 07/02/2018, 05/03/2018 & 17/03/2018.

Kindly let us have your approval/instruction please.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 17 March 2018 8:21 AM  
**To:** Charandeep Singh ([charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)) <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Hi Charan,

We refer to our email dated 07/02/2018 & 05/03/2018.

Kindly let us have your approval/instruction please.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 5 March 2018 9:50 AM

**To:** Charandeep Singh ([charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)) <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Claim ([claim@directasia.com](mailto:claim@directasia.com)) <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Hi Charan,

We refer to our email dated 07/02/2018.

Kindly let us have your approval/instruction please.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 7 February 2018 9:18 AM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Without Prejudice

Hi Charan,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Fastech Auto Pte Ltd** at **\$7,308.00(all-in)**. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 6,206.00
2. Loss of Rental (11days x \$100.00)**	\$ 1,100.00
3. LTA/ GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 7,308.00</b>

\*\*Recommended 07 repair days + 2Sunday + 2PH = 11days

Enclosed herewith the supporting document for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

**Sent:** Monday, 15 January 2018 3:21 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>

**Subject:** Our ref 74369 \_Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Dear Sir/Madam,

OI rear ended third party vehicle . At fault case.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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---

**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Monday, 15 January, 2018 2:39 PM

**To:** Motor Claims; Claim

**Cc:** Hsiao Tong (LKKAuto); Admin A; Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh

**Subject:** [EXT] RE: Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto)

**Sent:** Friday, 29 December 2017 10:45 AM

**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); [claim@directasia.com](mailto:claim@directasia.com)

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>

**Subject:** Direct Settlement - Accident Involving SKZ3584U (OI : DAI - TBA) AND SGX6885P (TP : LKK REF - CC6/DAI17024439/Ups3) on 23/12/2017

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SGX 6885P at Fastech Auto Pte Ltd – Kaki Bukit.

Enclosed for your perusal is:

- TP's GIA report
- Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler , you may contact the undersigned.*

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---



## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 31 July 2018 9:19 AM  
**To:** 'jason@fastechauto.com.sg'  
**Subject:** RE: Your Ref: SGX 6885P \*Our Ref: CC6/DAI17024439/Ups3s2 [ACCIDENT INVOLVING SKZ 3584U(DIRECT ASIA) & SGX 6885P ON 23/12/2017]

### Without Prejudice

Hi Jason,

We refer to your below email.

We have our principal instruction to improve our offer at a global sum of **\$6,500.00(all-in)**.

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jason Fastech Auto <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>  
**Sent:** Saturday, 9 June 2018 9:55 AM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Your Ref: SGX 6885P \*Our Ref: CC6/DAI17024439/Ups3s2 [ACCIDENT INVOLVING SKZ 3584U(DIRECT ASIA) & SGX 6885P ON 23/12/2017]

### Without Prejudice

Dear Hsiao Tong,

We are unable to accept your offer, therefore we are counter proposing global sum 7000.00 all in.

Thank you.

Best Regards

Jason Tang

## Hsiao Tong (LKKAUTO)

---

**From:** Jason Fastech Auto <jason@fastechauto.com.sg>  
**Sent:** Wednesday, 1 August 2018 12:52 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Your Ref: SGX 6885P \*Our Ref: CC6/DAI17024439/Ups3s2 [ACCIDENT INVOLVING SKZ 3584U(DIRECT ASIA) & SGX 6885P ON 23/12/2017]

Without Prejudice

Dear Hsiao Tong,

We are pleased to accept your offer of global sum of \$6,500.00(all-in).

Thank you.

Best Regards

Jason Tang  
Fastech Auto Pte Ltd  
1 Kaki Bukit Ave 6  
#01-46/48/50 AutoBay  
Singapore 417883  
Tel: 67465405  
Hp: 98218445  
[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, July 31, 2018 9:19 AM  
**To:** jason@fastechauto.com.sg  
**Subject:** RE: Your Ref: SGX 6885P \*Our Ref: CC6/DAI17024439/Ups3s2 [ACCIDENT INVOLVING SKZ 3584U(DIRECT ASIA) & SGX 6885P ON 23/12/2017]

**Without Prejudice**

Hi Jason,

We refer to your below email.

We have our principal instruction to improve our offer at a global sum of **\$6,500.00(all-in)**.

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jason Fastech Auto <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>

**Sent:** Saturday, 9 June 2018 9:55 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your Ref: SGX 6885P \*Our Ref: CC6/DAI17024439/Ups3s2 [ACCIDENT INVOLVING SKZ 3584U(DIRECT ASIA) & SGX 6885P ON 23/12/2017]

Without Prejudice

Dear Hsiao Tong,

We are unable to accept your offer, therefore we are counter proposing global sum 7000.00 all in.

Thank you.

Best Regards

Jason Tang  
Fastech Auto Pte Ltd  
1 Kaki Bukit Ave 6  
#01-46/48/50 AutoBay  
Singapore 417883  
Tel: 67465405  
Hp: 98218445  
[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Friday, June 8, 2018 8:48 AM

**To:** Jason Fastech Auto ([jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)) <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>

**Subject:** Your Ref: SGX 6885P \*Our Ref: CC6/DAI17024439/Ups3s2 [ACCIDENT INVOLVING SKZ 3584U(DIRECT ASIA) & SGX 6885P ON 23/12/2017]

Your Ref: **SGX 6885P**  
Our Ref: CC6/DAI17024439/Ups3s2

Without Prejudice

Dear Sirs/Madam,

**ACCIDENT INVOLVING SKZ 3584U(DIRECT ASIA) & SGX 6885P ON 23/12/2017**

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$6,250.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

DIRECT ASIA INSURANCE (SINGAPORE) PL

Ref : CC6/DAI17024439/Upb3s2

88 SOUTH BRIDGE ROAD  
SINGAPORE 058716

Date : 06-08-2018



Code : DAI

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKZ 3584U	Veh. Inspected	SGX 6885P
Policy No.	MT/00354732	Coverage (\$)	0.00
Claim No.	74369	Excess (\$)	0.00
Assign From		Assign Date	26/12/2017

### 2. Vehicle Particulars & Condition

Make & Model	SUZUKI SWIFT (A)	c.c	1328
Engine No.	HIDDEN	Year of Reg.	2007
Chassis No.	ZC11S181838	Colour	GREY
Odometer	116269	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60R15	NEXEN	6 mm
L/H Front Tyre	185/60R15	NEXEN	6 mm
R/H Rear Tyre	185/60R15	NEXEN	6 mm
L/H Rear Tyre	185/60R15	NEXEN	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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### 5. General Information

Accident Date	23/12/2017	Inspection Date	26/12/2017
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	7 Working Days
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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGX 6885P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	REAR WINDSCREEN MOULDING	NECESSARY	68.10	68.10
1	TAILGATE	BADLY DENTED	663.33	663.33
1	TAILGATE 'S' LOGO	NECESSARY	30.00	30.00
1	TAILGATE 'SWIFT' EMBLEM	NECESSARY	31.30	31.30
1	TAILGATE INNER LOCK	TWISTED	179.45	179.45
1	TAILGATE LOCK STRIKER	NOT NECESSARY	60.00	-
1	TAILGATE WEATHERSTRIP	TWISTED	201.47	201.47
2	TAILGATE DAMPERS	NOT NECESSARY	570.00	-
1	TAILGATE OUTER HANDLE	TWISTED	100.30	100.30
1	TAILGATE INNER TRIM BOARD	NOT NECESSARY	165.20	-
1	SET TAILGATE INNER TRIM BOARD CLIPS	NECESSARY	40.00	40.00
1	REAR BUMPER	DISTORTED	597.80	597.80
2	REAR BUMPER REFLECTORS @ \$40.50	NO SUCH PARTS	81.00	-
2	REAR BUMPER SIDE RETAINERS @ \$34.70	BENT	69.40	69.40
1	SET REAR BUMPER CLIPS	NECESSARY	40.00	40.00
1	SET REAR BUMPER LICENCE PLATE LAMP	BROKEN	60.00	60.00
1	REAR END PANEL	BADLY DENTED	389.10	389.10
1	REAR END PANEL TOP GARNISH	TWISTED	103.68	103.68
1	REAR END PANEL AIR VENT	CRACKED	38.32	38.32
1	REAR FLOOR PANEL	CRUMPLED / BUCKLED	655.00	655.00
1	REAR FLOOR PANEL TOP BOARD	TORN	189.49	189.49
2	TAILLAMPS @ \$285.00	CRACKED	570.00	570.00
2	TAILLAMP HOUSING PANELS @ \$145.30	TO REPAIR SEE LABOUR	290.60	-
2	REAR FENDERS @ \$525.00	TO REPAIR SEE LABOUR	1,050.00	-
2	REAR FENDER INNER TRIMS @ \$145.30	NOT NECESSARY	290.40	-
1	REAR EXHAUST	BENT	329.90	329.90
1	REAR EXHAUST HEAT SHIELD	BENT	148.50	148.50
1	REAR CHASSIS MEMBER O/S	TO REPAIR SEE LABOUR	501.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 15% DISCOUNT		-	-675.77
			7,513.34	3,829.37
	<b>SPECIAL NETT ITEMS</b>			
1	SET REAR BUMPER REVERSE SENSOR (SN)	SHORTED	280.00	200.00
1	REAR END PANEL SEALANT (SN)	NECESSARY	50.00	50.00
1	REAR LICENCE PLATE (SN)	BENT	20.00	15.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	50.00	40.00
1	REAR FLOOR PANEL INSULATOR (SN)	NECESSARY	450.00	120.00
			850.00	425.00
	<b>LABOUR</b>			
	TO CHECK WIRING.		50.00	30.00
	TO DISMANTLE & REPLACING REVERSE SENSOR.		80.00	50.00
	TO DISMANTLE & REFIX REAR WINDSCREEN.		150.00	120.00
	TO TRANSFER TAILGATE MECHANISM.		100.00	60.00
	TO SPRAY RUST PROOFING.		150.00	90.00
	TO DISMANTLE & REFIX SEAT CUSHION UPHOLSTERY.		150.00	80.00
	TO DISMANTLE & REFIX REAR EXHAUST.		100.00	60.00
	TO CONDUCT CHASSIS ALIGNMENT.	NOT NECESSARY	380.00	-
	TO DISMANTLE & REFIX PETROL TANK.		100.00	60.00
	LABOUR FOR PANEL BEATING, CUT, WELD, STRAIGHTEN & REPLACING PARTS. INCLUSIVE OF THE REPAIR OF TAILLAMP HOUSING PANELS, REAR FENDERS AND REAR CHASSIS MEMBER O/S.		2,000.00	1,400.00
	TO PUTTY & SPRAY PAINTING.		1,800.00	1,080.00
			5,060.00	3,030.00
	<b>GRAND TOTAL</b>		<b>13,423.34</b>	<b>7,284.37</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>5,800.00</b>

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CHUA KANG SENG

Licensed Appraiser

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