INS. CASE OW/ER	Juliana CC 6/DAI170 24436	, Upa3() LKK
Surveyor	MARCHS DOI: ASSIGNMENT 26/17/17	Date / Time: 76 Jan 3
Insured Vehicle No Name of Insured Insured Tel No. Excess Sec II:SS Is driver the owner?	SPW SQ 11 M Policy N Make / N D.O.A. 7 J- 1 7 Place of	io.
1f NO, Driver Nam Driver Tel N		REPORT: YES / NO : TP GIA REPORT: YES / NO Liability: % Final ? Yes / No
INSRS: WSP. Tel: Liability: RMKS	INSRS: USP: WSP: Tel: Liability: RMKS: RMKS	wsp: Tel: Liability:
Date/ Time	[STAGE DATE/PIC
6/KJ	Stugggy X Stove 971 M - X	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup):
-10414	na./	Call OI:
910/18 -	DSV.	After call lir to Ol: Documentation Check List: Handler Typist
13/418 -	File pass to typemadate.	Notification lit (if non-pickup) After call lit to OI:
	DECEIVED 1 7 EED 2019	Authorisation To Act:
16/3/18 -	Perdeman from Julian: We have process payment on 12/3/11.	Final Repair Bill: Car Rental Invoice Towing Invoice LTA / GIA Medical Bill:
19/3/8 -	Frepari to met tua- to close	PIR: Manual del Manual de la Ma
11.10	Tree to the tree to the tree to the tree to	3018 LOD
PRELIMINARY ADVICE	Date/Time: Sent By	Payment Breakdown Form: Post-Repair Photos:
FINALIZATION	Date/Time: Confirm with:	Others Confirm by
Repair Cost:	S\$ (days) Reduction: %	Email Call
FINAL SETTLEMENT Final Liability: Repair Cost	Date/Time: Confirm with ChlOx. % (Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Associa
Loss of Rental (LOR):	ss 200.00 (2 days) × \$\(\mathbb{E}\) 100	
Loss of Use (LOU): Loss of Income (LOD):	S\$ — (\$ x days) S\$ — (\$ x days)	POPA VALUE
LOR only LOU only GIA/LTA Search	SS (S x days) LOR + LOU LOR + LOI Tick only one SS 7-45	12/3/18/1
Medical:	55 -	1) Claim status: Corpol/Reject/Private Settle
Disbursement:	S\$ (e.g. Tow/ Independent)	2) Report Format. IV 3) Survey fee: 40151-10
Legal Cost Total:	SS 3407.45 Global Sum SS:	3) Survey fee: B 51-C0
FINAL PAYMENT	Date-Time: 1413/16 Confirm with (1/0)	Email Call
Payer: 1.	SS 3447.45 Name ! New Hock Teck	Motor Pte Ud
Payee 2: (Strike if N.A.)	SS Name 2	
Payee 3: (Strike if N.A.)	SS Name 3	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Interna	ationale Des Experts En Autor	nobile		
DIR	ECT ASIA INSURA	ANCE (SINGAPORE) PL	Ref : CC6/DAI17024	1436/Upa3		
	SOUTH BRIDGE R GAPORE 058716	OAD	Date : 27-12-2017 Code : DAI			
1.		Policy Particula	rs :- THIRD PARTY CLA	IM		
	Insured Veh.	SKW 5971M	Veh. Inspected	SKU 9333P		
	Policy No.		Coverage (\$)	0.00		
	Claim No.		Excess (\$)	0.00		
	Assign From		Assign Date	27/12/2017		
2.		Vehicle Pa	rticulars & Condition			
	Make & Model		c.c	0		
	Engine No.	HIDDEN	Year of Reg.			
	Chassis No.		Colour			
Odometer - Steer			Steering	Steering		
Brakes			Modification			
	General					
3.		Cond	litions of Tyres			
		Size	Make	Balance		
	R/H Front Tyre			mm		
	L/H Front Tyre			mm		
	R/H Rear Tyre			mm		
	L/H Rear Tyre			mm		
1.		Descrip	otion of Damages			
5.		Gene	eral Information			
	Accident Date	23/12/2017	Inspection Date	26/12/2017		
	Survey held at	NEW HOCK TECK MOTOR F	PTE LTD			
	~	1 KAKI BUKIT AVENUE 6 #0' SINGAPORE 417883	1-43 AUTOBAY @ KAKI BU	KIT		
5a.			Remarks			
	A)THE INSPECTION B)IN ACCORDANCE	ON WAS CONDUCTED ON A'V CE TO YOUR INSTRUCTIONS,	VITHOUT PREJUDICE" BAS . WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.		



新福德車廠私人有限公司 月

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883 Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

CHARTERED MOTOR PTE LTD Blk 1 Kaki Bukit Ave 6 # 01-43

Singapore 417883

Accident date: 23/12/2017

Estimated repair cost for vehicle no: SKU9333P MAZDA 3 4DR 1.5 A '15

UEN: 201718370K

1004 Atheren 26/12/2017

L/S = 3200 - 300 - 300 - 26/12/2017

L/S = 3200 - 300

S/N	QTY	ITEMS	U/PRICE	AMOUNT
1	1	Front L/H Head Lamp	(N	\$2,245.00
2	1	Front L/H Head Lamp Lower Bracket	И	1 \$25.10
3	1	Front Bumper	20/De	\$1,031.70
4	10	Front Bumper Clip	\$6.50 W	\$65.00
5	1	Front L/H Bumper Side Retainer	Bu	\$28.70
6	1	Front L/H Bumper Fog Lamp		1 4 \$351.40
7	1	Front L/H Bumper Fog Lamp Cover Assy	5	\$152.50
8	1	Front L/H Bumper Fog Lamp Top Signal Lamp	٤	/u \$157.30
9	1	Front Bumper Wiper Nozzle Cover	0	47 \$85.10
10	1	Front Bumper Wiper Nozzle Motor & Bracket Assy		1 1 \$242.40
11	1	Front Grille		7-7 \$581.60
12	2	Front Grille Chrome Moulding	5	\$176.70
13	1	Front L/H Fender	25	A \$333.90

Subtotal:- \$5,476.40

Labour charges

Edbour charges			
To check wiring			30 \$60.00
Tuff kote			⊿1X \$60.00
Panel beating	LKK Auto Consultants hence notify the Repairer of the following: • To reserves before and surey puriting: • To display damagns puriting designey.		300 \$600.00
Spray painting	Parts prices are subject to contribution Througholy survey is un a "Willbox" Prejudice" basis No Recal modification is allowed.		\$20 \$600.00
	Supplementary demonstrates to resurveyed and as authors to feel epotoval light insurance Company	Subtotal:-	\$1,320.00
	Acknowledged by Repairer Signature:	Total:-	\$6,796.40
	Dani:	. 0.01.	4003.6

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 5206C

Vehicle Details

Vehicle No.: SKU9333P

Vehicle to be Exported: No

Intended De-registration Date: 26 Dec 2017

Vehicle Make: MAZDA

Vehicle Model: MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT

Primary Colour: Black

Manufacturing Year: 2015

Engine No.: P520285270

Chassis No.: JM6BM42A8G0310818

Maximum Power Output: 88.0 kW (118 bhp)

Open Market Value: \$16,696.00

Original Registration Date: 25 Jun 2015

First Registration Date: 25 Jun 2015

Transfer Count: 0

Actual ARF Paid: \$6,696.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 24 Jun 2025

PARF Rebate Amount: \$5,022.00

Intended COE Rebate Details

COE Expiry Date: 24 Jun 2025

GOE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$61,000.00

COE Rebate Amount: \$45,730.00

Total Rebate Amount: \$50,752.00

The information contained herein is correct as at 26 Dec 2017

ОК

Mei Kwan (LKKAuto)

From:

Juliana Wee <juliana.wee@directasia.com>

Sent:

Friday, 9 February, 2018 2:14 PM

To:

Mei Kwan (LKKAuto)

Subject:

RE: [EXT] RE: Direct Settlement - Accident Involving SKW5971M (OI:DAI - TBA)

AND SKU9333P (TP: LKK REF-CC6/DAI17024436/Upa3) on 23/12/2017

Follow Up Flag: Flag Status:

Follow up

Completed

Categories:

HMK

Our Ref: 74365/JU

Without Prejudice

Dear Sirs

On a without prejudice basis, we are prepared to direct-settle the claim with your client provided the following proposal is agreed:

- Repair costs must be within the final adjusted amount recommended by our appointed surveyor.
- 2. Loss of use (if any) to follow NIMA scale. Quantum to be agreed.

Please forward repair bill and relevant documents to Direct Asia.

Juliana Wee / Assistant Manager, Claims

Direct: +65 6603 3609

DirectAsia Insurance

Customer Service: +65.6665.5555 Retail: 88 South Bridge Road, S(058716) www.directasia.com











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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, February 06, 2018 10:43 AM

To: Motor Claims < motorclaims@directasia.com >; Claim < claim@directasia.com > Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXT] RE: Direct Settlement - Accident Involving SKW5971M (OI :DAI - TBA) AND SKU9333P (TP : LKK REF -

CC6/DAI17024436/Upa3) on 23/12/2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

From: Mei Kwan (LKKAuto)

Sent: Friday, 5 January, 2018 4:49 PM

To: 'motorclaims@directasia.com' < motorclaims@directasia.com >; 'Claim' < claim@directasia.com >

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKW5971M (OI :DAI - TBA) AND SKU9333P (TP : LKK REF -

CC6/DAI17024436/Upa3) on 23/12/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SKU 9333P at M/s New Hock Teck Motor Workshop - Kaki Bukit and the repairer would like to do direct settlement with Direct Asia Insurance.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that estimate is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 10 March 2018 12:10 PM

To:

Juliana Wee

Cc:

Admin A

Subject:

RE: Direct Settlement - Accident Involving SKW5971M (OI:DAI - TBA) AND

SKU9333P (TP: LKK REF -CC6/DAI17024436/Upa3) on 23/12/2017

Attachments:

LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; RENTAL

INVOICE.pdf; LTA.pdf; LOA.pdf

Without Prejudice

Hi Juliana.

We refer to the above matter.

We seek your approval to offer Third Party repairer, New Hock Teck Motor Pte Ltd at \$3,407.45(all-in). The breakdown is as follows: -

1: Cost of Repair

\$3,200.00

2. Loss of Rental (2days x \$100.00)

\$ 200.00

3. LTA/ GIA Search Fee

7.45

TOTAL \$ 3,407.45

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenne 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From:

Juliana Wee <juliana.wee@directasia.com>

Sent:

Friday, 16 March 2018 2:30 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

RE: [EXT] RE: Direct Settlement - Accident Involving SKW5971M (OI :DAI - TBA)

AND SKU9333P (TP: LKK REF -CC6/DAI17024436/Upa3) on 23/12/2017

Hi Hsiao Tong

Please note that we have already process the payment on 12/3/2018.

1. Cost of Repair

\$3,200.00

2. Loss of Rental (2days x \$100.00)

\$ 200.00

3. LTA/ GIA Search Fee

\$ 7.45

TOTAL \$ 3,407.45

Juliana Wee / Assistant Manager, Claims

Direct: ±65,6603,3609

DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716)

www.directasia.com













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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 16 March 2018 11:20 AM

To: Juliana Wee; Claim

Cc: Admin A

Subject: [EXT] RE: Direct Settlement - Accident Involving SKW5971M (OI :DAI - TBA) AND SKU9333P (TP : LKK REF

-CC6/DAI17024436/Upa3) on 23/12/2017

Dear Sirs/Madam.

We refer to our email dated 10/03/2018.

Kindly let us have your instruction/approval please.

Best Regards.

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 10 March 2018 12:10 PM
To: Juliana Wee <juliana.wee@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKW5971M (OI:DAI-TBA) AND SKU9333P (TP: LKK REF-

CC6/DAI17024436/Upa3) on 23/12/2017

Without Prejudice

Hi Juliana.

We refer to the above matter.

We seek your approval to offer Third Party repairer, New Hock Teck Motor Pte Ltd at \$3,407.45(all-in). The breakdown is as follows: -

1. Cost of Repair \$ 3,200.00
2. Loss of Rental (2days x \$100.00) \$ 200.00
3. LTA/ GIA Search Fee \$ 7.45
TOTAL \$ 3,407.45

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Mei Kwan (LKKAuto)

From:

Juliana Wee «Juliana wee@directasia.com»

Sent:

Friday, 9 February, 2018 2:14 PM

To:

Mei Kwan (LKKAuto)

Subject

RE [EXT] RE: Direct Settlement - Accident Involving SKW5971M (GI:DAI - TBA)

AND SKU9333P (TP: LKK REF -CC6/DAI17024436/Upa3) on 23/12/2017

Follow Up Flag: Flag Status:

Follow up Completed

Categories:

HME

Our Ret: 7/1365/JU

Without Prejudice

Dear Sits

On a without prejudice basis, we are prepared to direct-settle the claim with your client provided the following proposal is agreed:

- 1. Repair costs must be within the final adjusted amount recommended by our appointed surveyor.
- 2. Loss of use (if any) to follow NIMA scale. Quantum to be agreed.

Please forward repair bill and relevant documents to Direct Asia.

Juliana Wee / Amotant Manager, Claims Dimon, 563 6603 3609

DirectAsia Insurance

Continued Service, +63-6665 53555 Record ES South Bridge Road Self-90 (a) www.directoria.com



From: Mei Kwan (LKKAuto)

Sent: Tuesday, 6 February 2018 10:43 AM

To: 'motorclaims@directasia.com' <motorclaims@directasia.com>; 'Claim' <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKW5971M (OI:DAI - TBA) AND SKU9333P (TP: LKK REF -

CC6/DAI17024436/Upa3) on 23/12/2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Mei Kwan Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 30 January, 2018 2:27 PM

To: 'motorclaims@directasia.com' <motorclaims@directasia.com>; 'Claim' <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKW5971M (OI:DAI-TBA) AND SKU9333P (TP: LKK REF-

CC6/DAI17024436/Upa3) on 23/12/2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 19 January, 2018 1:40 PM

To: 'motorclaims@directasia.com' <motorclaims@directasia.com>; 'Claim' <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKW5971M (OI:DAI-TBA) AND SKU9333P (TP: LKK REF-

CC6/DAI17024436/Upa3) on 23/12/2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 5 January, 2018 4:49 PM

To: 'motorclaims@directasia.com' <motorclaims@directasia.com>; 'Claim' <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKW5971M (OI :DAI - TBA) AND SKU9333P (TP : LKK REF -

CC6/DAI17024436/Upa3) on 23/12/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SKU 9333P at M/s New Hock Teck Motor Workshop - Kaki Bukit and the repairer would like to do direct settlement with Direct Asia Insurance.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that estimate is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51. Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 17 March 2018 11:05 AM

To:

'Admin nht'

Cc:

Admin A; Chloe; Zaini (LKK Auto); Olivia Lau (LKKAuto)

Subject:

RE: SKU9333P CLAIMING SKW5971M DOA 23.12.17 *** LKK REF:

CC6/DAI17024436/Upa3

Without Prejudice

Hi Chloe.

We refer to the above matter and our tele-conversation yesterday.

We confirm settlement as follows: -

1. Cost of Repair

\$3,200.00

2. Loss of Rental (2days x \$100.00)

\$ 200.00

3. LTA/ GIA Search Fee

\$ 7,45

TOTAL \$ 3,407.45

Kindly take note that our principal had process the payment on 12/03/2018.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards.

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht [mailto:admin@nhtmotor.com]

Sent: Friday, 16 March 2018 11:23 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Chloe <chloe@nhtmotor.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Olivia

Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: Re: SKU9333P CLAIMING SKW5971M DOA 23.12.17 *** LKK REF: CC6/DAI17024436/Upa3

Without Prejudice

NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPI1801-0006/ SKU9333P

Your Ref : SKW5971M

Date : 18th January 2018

1 Kaki Bukit Avenue 6 Blk C #01-43 Autobay@KB

Singapore 417883

DIRECT ASIA INSUPANCE (5) PTE LTD

88 South Bridge Road Singapore Singapore 058716

Dear Sirs,

RE: ACCIDENT INVOLVING SKU9333P & SKW5971M AT WOODLANDS CROSSING TOWARDS CHECKPOINT ON 23.12.2017, 10:55HR

We are instructed by CHARTERED MOTOR PTE LTD to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle SKU9333P was damaged by vehicle SKW5971M driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$	3,200,00
2) Loss of Rental for 02 days	\$	300.00
3) LTA Search Fees	Ś	7.45
	\$	3,507.45

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum \$3,507.45 made payable to us, NEW HOCK TECK MOTOR PTE LTD in the next 14 days.

Yours faithfully,

NEW HOCK TECK MOTOR PTE LTD

Assignment

To: New Hock Teck Motor Pte Ltd (Worksho	To:	New	Hock	Teck	Motor	Pte Ltd	(Worksho
--	-----	-----	------	------	-------	---------	----------

In consideration for your agreement to repair my motor vehicle registration no.

Stu933 P

and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

ı

Signature

Name : CVAVACAC MOTOV PTC UD

ID No. : 200 L 0 5 2 0 6 C

Address

Witness Signature : CVAVACAC MUTOV PTC UD

Witness Name : CVAVACAC MUTOV PTC UD

Vitness Signature : CVAVACAC MUTOV PTC UD

LEGAL BULL TULL TULL

Singapore 417883



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C#01-43 Autobay@Kaki Bukit, Singapore 417883 Email: admin@nhtmotor.com Website: www.nhtmotor.com Tel: 6747 9241 Fax: 6741 7276 UEN: 201718370K

TAX INVOICE

DIRECT ASIA INSURANCE (S) PTE LTD

Invoice No : NPL1801-0006

88 South Bridge Road

Date : 18-Jan-18

Singapore

Singapore 058716

Date of Accident : 23-Dec-17

Vehicle No. : SKU9333P

Client:

CHARTERED MOTOR PTE LTD

Model Type : Mazda 3

Descriptions			Amount
Lump Sum Repair Cost			3,200.00
	Total	3	3,200.00

SIN DOLLARS: THREE THOUSAND AND TWO HUNDRED ONLY



INVOICE

Company Registration No.:199409429G

CM CREDIT PTE LTD 212 TELOK KURAU ROAD #02-218 BRIGHT CENTRE SINGAPORE 423835

TEL: 6440 0811 FAX: 6440 0798

Invoice To

NEW HOCK TECK MOTOR PTE LTD 1 KAKI BUKIT AVENUE 6 #01-43 BLOCK C @ AUTOBAY SINGAPORE 417883

Date	28/12/2017
Invoice No.	CCP 201712 1435

/tem	Description	Vehicle No.	Amount
Rental Charges	Rental Charges Model: Audi A4 1.8T Avant Rental Period: 26.12.2017 to 28.12.2017 2 Days Rental @\$150 per day Being Replacement car for SKU9333P (Mazda 3 Sedan 1.5A) > send in for accident claim and repair	SKM7551G	300.00
Declaration We declare that this invoice shows the actual price and that all particulars are true and correct.		Total	\$300.00

for CM CREDIT PTE. LTD.

Authorised Signatory

This is a Computer Generated Invoice E. & O. E



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time :

26 Dec 2017 / 11:20:36

Receipt Date/Time: 26 Dec 2017 / 11:20:36

Tax Invoice/Receipt

Receipt No.: ITNET-00000-171226-000676

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference		Amount Before	GST Amount	Amount After GST
	No.		GST (S\$)	(S\$)	(S\$)
	It of Insurance Enquiry - SKW5971M				
	23 Dec 2017/10:55:00	(SINGARORE) PTE LTD			
t t	ance Co: DIRECT ASIA INSURANCE Insurance Enquiry - SKW5971M	(SINGAPORE) PTE LTD			
*	Enquiry Fee 20171226111949278720		7.00	0.49	7.49
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		20171226111955602	Direct Debit: eNi		7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

> Print Receipt OK Save as PDF

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 17 March 2018 11:02 AM

To:

'Juliana Wee'

Cc:

Admin A

Subject:

RE: [EXT] RE: Direct Settlement - Accident Involving SKW5971M (OI:DAI - TBA)

AND SKU9333P (TP: LKK REF -CC6/DAI17024436/Upa3) on 23/12/2017

Hi Juliana.

Noted with thanks.

We will inform third party repairer and proceed to close our file.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Juliana Wee [mailto:juliana.wee@directasia.com]

Sent: Friday, 16 March 2018 2:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKW5971M (OI:DAI-TBA) AND SKU9333P (TP: LKK REF

-CC6/DAI17024436/Upa3) on 23/12/2017

li Hsiao Tong

Please note that we have already process the payment on 12/3/2018.

1. Cost of Repair

\$ 3,200,00

Loss of Rental (2days x \$100.00)

\$ 200.00

3. LTA/ GIA Search Fee

\$ 7.45

TOTAL \$ 3,407.45

Juliana Wee Assistant Manager, Claims Direct: +65 6603 3609

DirectAsia Insurance

Customer Service: ±65.6665.5555 Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 16 March 2018 11:20 AM

To: Juliana Wee; Claim

Cc: Admin A

Subject: [EXT] RE: Direct Settlement - Accident Involving SKW5971M (OI :DAI - TBA) AND SKU9333P (TP : LKK REF

-CC6/DAI17024436/Upa3) on 23/12/2017

Dear Sirs/Madam,

We refer to our email dated 10/03/2018.

Kindly let us have your instruction/approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 10 March 2018 12:10 PM

To: Juliana Wee < juliana.wee@directasia.com>

c: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKW5971M (OI:DAI-TBA) AND SKU9333P (TP: LKK REF-

CC6/DAI17024436/Upa3) on 23/12/2017

Without Prejudice

Hi Juliana.

We refer to the above matter.

We seek your approval to offer Third Party repairer, New Hock Teck Motor Pte Ltd at \$3,407.45(all-in). The breakdown is as follows: -

Cost of Repair

\$3,200.00

Loss of Rental (2days x \$100.00)

\$ 200.00

3. LTA/ GIA Search Fee

7.45

TOTAL \$ 3,407.45

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsino Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Mei Kwan (LKKAuto)

From:

Juliana Wee «juliana.wee@directasia.com>

Sent

Friday, 9 February, 2018 2:14 PM

To:

Mei Kwan (LXXAuto)

Subject

RE: (EXT) RE: Direct Settlement - Accident Involving SKW5971M (OI:DAI - TBA)

AND SKU9333P (TP. LKX REF -CC6/DAI17024436/Upu3) on 23/12/2017

Follow Up Flag: Flag Status: Follow up Completed

Categories:

HMK

Our Ref: 74365/JU

Without Prejudice:

Dear Sirs

On a without prejudice basis, we are prepared to direct-settle the claim with your client provided the following proposal is agreed:

- 1. Repair costs must be within the final adjusted amount recommended by our appointed surveyor.
- 2. Loss of use (if any) to follow NIMA scale. Quantum to be agreed.

Please forward repair bill and relevant documents to Direct Asia.

Juliana Wee / Assessed Manager, Charte Direct. pd5 4603 3609

DirectAsia Insurance Commer Service +62 to 62 3223 Result BY South Bridge Board 5/15/17 (m)



From: Mei Kwan (LKKAuto)

Sent: Tuesday, 6 February 2018 10:43 AM

To: 'motorclaims@directasia.com' <motorclaims@directasia.com>; 'Claim' <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKW5971M (OI:DAI - TBA) AND SKU9333P (TP: LKK REF -

CC6/DAI17024436/Upa3) on 23/12/2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

KK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 30 January, 2018 2:27 PM

To: 'motorclaims@directasia.com' <motorclaims@directasia.com>; 'Claim' <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: Direct Settlement - Accident Involving SKW5971M (OI:DAI - TBA) AND SKU9333P (TP: LKK REF -

CC6/DAI17024436/Upa3) on 23/12/2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

neanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 19 January, 2018 1:40 PM

To: 'motorclaims@directasia.com' <motorclaims@directasia.com>; 'Claim' <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKW5971M (OI:DAI - TBA) AND SKU9333P (TP: LKK REF -

CC6/DAI17024436/Upa3) on 23/12/2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 5 January, 2018 4:49 PM

To: 'motorclaims@directasia.com' <motorclaims@directasia.com>; 'Claim' <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving SKW5971M (OI:DAI - TBA) AND SKU9333P (TP: LKK REF -

CC6/DAI17024436/Upa3) on 23/12/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SKU 9333P at M/s New Hock Teck Motor Workshop - Kaki Bukit and the repairer would like to do direct settlement with Direct Asia Insurance.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that estimate is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.



5b.

ESTIMATED NORMAL PERIOD FOR REPAIR:

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	stionale Des Experts En Autor	nobile
DIRECT AS	SIA INSURA	ANCE (SINGAPORE) PL	Ref : CC6/DAI17024	436/Upa3q2
88 SOUTH SINGAPOR		OAD	Date : 20-03-2018 Code : DAI	
1.	HALL DE	Policy Particula	rs :- THIRD PARTY CLA	IM
Insur	ed Veh.	SKW 5971M	Veh. Inspected	SKU 9333P
Polic	y No.		Coverage (\$)	0.00
Clain	No.	74365/JU	Excess (\$)	0.00
Assig	gn From		Assign Date	26/12/2017
2.	ALERY.	Vehicle Pa	rticulars & Condition	State of the latest th
Make	& Model	MAZDA 3 (A)	c.c	1496
Engir	ne No.	HIDDEN	Year of Reg.	2015
Chas	sis No.	JM6BM42A8G0310818	Colour	BLACK
Odon	neter	56953	Steering	IN ORDER
Brake	es	IN ORDER	Modification	SPORTS RIM
Gene	ral	GOOD		
3.		Conc	ditions of Tyres	
		Size	Make	Balance
	ront Tyre	205/60 R16	TOYO	7 mm
L/H F	ront Tyre	205/60 R16	TOYO	7 mm
	Rear Tyre	205/60 R16	TOYO	7 mm
L/H R	ear Tyre	205/60 R16	TOYO	7 mm
4.		THE CONTRACTOR	otion of Damages	
	GES SEE D	STAINED DAMAGES AT THE ETAILS.	FRONT N/S PORTION.	
5.		Gene	ral Information	September of
Accid	lent Date	23/12/2017	Inspection Date	26/12/2017
Surve	ey held at	NEW HOCK TECK MOTOR F	PTE LTD	
		1 KAKI BUKIT AVENUE 6 #0 SINGAPORE 417883	1-43 AUTOBAY @ KAKI BUI	KIT
5a.			Remarks	
		ON WAS CONDUCTED ON A"VICE TO YOUR INSTRUCTIONS		

Estimate Days of Repair

3 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6258 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKU 9333P

ty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT L/H HEAD LAMP	CRACKED	2,245.00	2,245.00
1	FRONT L/H HEAD LAMP LOWER BRACKET	NOT NECESSARY	25.10	0.2000.000
1	FRONT BUMPER	DENTED / DEFORMED	1,031.70	1,031.70
10	FRONT BUMPER CLIP @\$6.50	NECESSARY	65.00	65.00
1	FRONT L/H BUMPER SIDE RETAINE	BENT	28.70	28.70
1	FRONT L/H BUMPER FOG LAMP	NOT NECESSARY	351.40	
1	FRONT L/H BUMPER FOG LAMP COVER ASSY	SCRATCHED	152.50	152.50
1	FRONT L/H BUMPER FOG LAMP TOP SIGNAL LAMP	CRACKED	157.30	157.30
1	FRONT BUMPER WIPER NOZZLE COVER	CUT	85.10	85.10
1	FRONT GRILLE	NOT NECESSARY	581.60	3
2	FRONT GRILLE CHROME MOULDING	SCRATCHED	176.70	176.70
1	FRONT L/H FENDER	TO REPAIR SEE LABOUR	333.90	
	LESS 20% DISCOUNT			-788.40
			5,234.00	3,153.60
	LABOUR			
1	FRONT BUMPER WIPER NOZZLE MOTOR & BRACKET ASSY.	NOT NECESSARY	242.40	
	TO CHECK WIRING .		60.00	30.00
	TUFF KOTE.	NOT NECESSARY	60.00	
	PANEL BEATING INCLUSIVE OF THE REPAIR OF FRONT L/H FENDER		600.00	300.00
	SPRAY PAINTING.		600.00	520.00
			2	
				:
			-	
			1,562.40	850.00
	GRAND TOTAL		6,796.40	4,003.60

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)	3,200.00
(10113 FRE-ACCIDENT CONDITION)	

Report Ref No. CC6/DAI17024436/Upa3q2





Report Ref No. CC6/DAI17024436/Upa3q2

CHUA KANG SENG

Licensed Appraiser