

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 10 March 2018 12:10 PM
To: Juliana Wee
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving SKW5971M (OI :DAI - TBA) AND SKU9333P (TP : LKK REF -CC6/DAI17024436/Upa3) on 23/12/2017
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; RENTAL INVOICE.pdf; LTA.pdf; LOA.pdf

Without Prejudice

Hi Juliana,

We refer to the above matter.

We seek your approval to offer Third Party reparer, **New Hock Teck Motor Pte Ltd** at **\$3,407.45(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 3,200.00
2. Loss of Rental (2days x \$100.00)	\$ 200.00
3. LTA/ GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 3,407.45</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Mei Kwan (LKKAuto)

From: Juliana Wee <juliana.wee@directasia.com>
Sent: Friday, 9 February, 2018 2:14 PM
To: Mei Kwan (LKKAuto)
Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKW5971M (OI :DAI - TBA) AND SKU9333P (TP : LKK REF -CC6/DAI17024436/Upa3) on 23/12/2017

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Our Ref: 74365/JU

Without Prejudice

Dear Sirs

On a without prejudice basis, we are prepared to direct-settle the claim with your client provided the following proposal is agreed:

1. Repair costs must be within the final adjusted amount recommended by our appointed surveyor.
2. Loss of use (if any) to follow NIMA scale. Quantum to be agreed.

Please forward repair bill and relevant documents to Direct Asia.

Juliana Wee / Assistant Manager, Claims
Direct: [+65 6603 3609](tel:+6566033609)

DirectAsia Insurance
Customer Service: [+65 6665 5555](tel:+6566655555)
Retail: [88 South Bridge Road, S\(058716\)](https://www.directasia.com)
www.directasia.com



From: Mei Kwan (LKKAuto)
Sent: Tuesday, 6 February 2018 10:43 AM
To: 'motorclaims@directasia.com' <motorclaims@directasia.com>; 'Claim' <claim@directasia.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SKW5971M (OI :DAI - TBA) AND SKU9333P (TP : LKK REF - CC6/DAI17024436/Upa3) on 23/12/2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 30 January, 2018 2:27 PM
To: 'motorclaims@directasia.com' <motorclaims@directasia.com>; 'Claim' <claim@directasia.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SKW5971M (OI :DAI - TBA) AND SKU9333P (TP : LKK REF - CC6/DAI17024436/Upa3) on 23/12/2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 19 January, 2018 1:40 PM
To: 'motorclaims@directasia.com' <motorclaims@directasia.com>; 'Claim' <claim@directasia.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SKW5971M (OI :DAI - TBA) AND SKU9333P (TP : LKK REF - CC6/DAI17024436/Upa3) on 23/12/2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 5 January, 2018 4:49 PM
To: 'motorclaims@directasia.com' <motorclaims@directasia.com>; 'Claim' <claim@directasia.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKW5971M (OI :DAI - TBA) AND SKU9333P (TP : LKK REF - CC6/DAI17024436/Upa3) on 23/12/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SKU 9333P at M/s New Hock Teck Motor Workshop - Kaki Bukit and the repairer would like to do direct settlement with Direct Asia Insurance.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that estimate is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)