

INS CASE OWNER

Charan

CC 4/DAI17024435 1 Up

LKK:

IDAC

## ASSIGNMENT

Surveyor:

Marcus

DOI:

27/12/17

Date / Time:

27/12/17

Pre-assign / CCU / FTE



Insured Vehicle No. : 55Y 5006B

Claim No. : 74373

Name of Insured :

Policy No. :

Insured Tel No. : HP:

Make / Model :

Excess Sec II :SS

D.O.A : 22/12/17

Place of Accident :

Is driver the owner? ( YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO )

Insured Liability : % Final ? Yes / No

SLK 4316M

INSRS:  
WSP: Pegasus  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

Date/ Time

26/03/18 (HT)

SLK 4316M - X ; 55Y 5006B - X  
\* Liability against insured. Please advise cost of repair

STAGE DATE / PIC

Non-Reporting ltr (1st):  
Non-Reporting ltr (2nd):  
Non-Reporting ltr (Final):  
Notification ltr (if non-pickup):  
Call OI:  
After call ltr to OI:

28/3/18

DS ✓. HP repair cost less than \$5200.00

28/3/18

Email to TP: DS.

Documentation Check List: Handler Typist

|                                  |  |  |
|----------------------------------|--|--|
| Notification ltr (if non-pickup) |  |  |
| After call ltr to OI:            |  |  |
| Authorisation To Act:            |  |  |
| Release Voucher:                 |  |  |
| Final Repair Bill:               |  |  |
| Car Rental Invoice:              |  |  |
| Towing Invoice                   |  |  |
| LTA / GIA :                      |  |  |
| Medical Bill:                    |  |  |
| PIR:                             |  |  |
| Mandate/Reject Instruction:      |  |  |
| LOD                              |  |  |
| Payment Breakdown Form:          |  |  |
| Post-Repair Photos:              |  |  |
| Others:                          |  |  |

28/3/18

File pass to type machine

\* TP had send LOD to DAI. DAI is will handle the matter.

19/7/18

File pass to Shu Pei to close (up)

RECEIVED 20 JUL 2018

## PRELIMINARY ADVICE

Date/Time: 26/03/18

Sent By: Shirley Hsu

## FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: \$S ( days) Reduction: % Email ☐ Call ☐

## FINAL SETTLEMENT

Date/Time:

Confirm with

Email ☐ Call ☐

Final Liability: % (w) (Agreed/ Assessed) BOLA S/N No. :

If NO or B 28, Ass. Lia :

Repair Cost: \$S

Loss of Rental (LOR): \$S ( days)

Loss of Use (LOU): \$S (\$ x days)

Loss of Income (LOI): \$S (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: \$S

Medical: \$S

Disbursement: \$S (e.g. Tow/ Independent )

Legal Cost: \$S

1) Claim status: Normal/Reject/Private Settle

2) Report Format: up

3) Survey fee: \$2000

Total: \$S

Global Sum \$S:

## FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: \$S

Name 1:

Payee 2: (Strike if N.A.) \$S

Name 2:

Payee 3: (Strike if N.A.) \$S

Name 3:

SINGAPORE

REF:

201/

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SLK4316M  
 at Workshop m/s Peposus  
 of SJ/50063  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value: \_\_\_\_\_  
 IDA: Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GA / PR Seen: 1 Consistent? : Yes or No  
 Est. Repairs: 243 days Res: Yes or No  
 Lum Sum: 20 % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 Vehicle: IN / OUT

Veh No: SLK4316M Regn: 1 17  
 Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or CAI  
 Make: Mercedes CC: 1496  
 Colour: Blue A/C: \_\_\_\_\_ Insured / Std / NI / NA  
 Sp. Reading: 56138 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: JM65N22A8H013635  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Ind / Jammed / Leaked / Burnt or  
 Brake: Ind / Jammed / Leaked / Burnt or  
 Modl: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 205/60R16  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or  
 Front: 6 mm Rear: 6 mm  
 R/Bal: 6 mm R/Bal: 6 mm  
 L/Bal: 6 mm L/Bal: 6 mm  
 D.O.A: 22/12/17 D.O.I: 27/12/17  
 Survey held at \_\_\_\_\_  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
Rear  
 The U/C / Chassis frame / Body Structure affected due to collision.

27/12/17 continued L/S @ 2000 with willer.  
 (Red \$ 4155.00 / 68%).

Date/Time, File Pass to?

☐

Preli. Report

Days Of Repair: \_\_\_\_\_

1)

☐

Final Report

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Date/Time, File Return to?

Transportation

2)

Add Fee:

☐

Site Insp (\$

) \$ + AS \$

☐

Interview (\$

) Photo

☐

Tech. Insp (\$

) Other

☐

Weekend (\$

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

DIRECT ASIA INSURANCE (SINGAPORE) PL

Ref : CC4/DAI17024435/Ups3

88 SOUTH BRIDGE ROAD  
SINGAPORE 058716

Date : 27-12-2017



Code : DAI

## 1. Policy Particulars :- THIRD PARTY CLAIM

|              |           |                |            |
|--------------|-----------|----------------|------------|
| Insured Veh. | SJY 5006B | Veh. Inspected | SLK 4316M  |
| Policy No.   |           | Coverage (\$)  | 0.00       |
| Claim No.    | 74373     | Excess (\$)    | 0.00       |
| Assign From  |           | Assign Date    | 27/12/2017 |

## 2. Vehicle Particulars & Condition

|              |        |              |   |
|--------------|--------|--------------|---|
| Make & Model |        | c.c          | 0 |
| Engine No.   | HIDDEN | Year of Reg. |   |
| Chassis No.  |        | Colour       |   |
| Odometer     | -      | Steering     |   |
| Brakes       |        | Modification |   |
| General      |        |              |   |

## 3. Conditions of Tyres

|                | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre |      |      | mm      |
| L/H Front Tyre |      |      | mm      |
| R/H Rear Tyre  |      |      | mm      |
| L/H Rear Tyre  |      |      | mm      |

## 4. Description of Damages

|  |
|--|
|  |
|--|

## 5. General Information

|                |  |                 |            |
|----------------|--|-----------------|------------|
| Accident Date  | 22/12/2017   | Inspection Date | 27/12/2017 |
| Survey held at | PEGASUS ENGINEERING & TRADING PTE LTD<br>51 DEFU LANE 10<br>SINGAPORE 539216 |                 |            |

## 5a. Remarks

|  |
|--|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|--|



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 74373  
Our ref: CC4/DAI17024435/Ups3

Date: 26.03.2018

The Motor Claims Department  
M/s DIRECTASIA INSURANCE

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SLK 4316M**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27/12/2017 at the premises of M/s Pegasus Engineering & Trading Pte Ltd (Defu Lane) and have the following to report:-

|                          |       |          |
|--------------------------|-------|----------|
| Workshop Estimate Amount | : S\$ | 6,155.20 |
| Revised Estimate Amount  | : S\$ | 2,538.80 |
| "Check" Items Amount     | : S\$ | -        |
| Market Value             | : S\$ | -        |
| LTA Reimbursement Value  | : S\$ | -        |
| Nett Value               | : S\$ | -        |

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser

Messrs Grab Rentals Pte Ltd

**Estimate To Repair**

Vehicle No :

Chassis No :

**Mazda 3 4-Door Sedan 1.5L**

SLK4316M

RU31228893- JMGBN22A8H0136315

Third Party Insurer :

Direct Asia

Insured's Veh No :

SJY5006B

Date of accident :

22.12.2017

Date : 23.12.2017

Pages :

1 of 2

| S/No                      | Quantity | Description                                       | Unit price  | Amount      |
|---------------------------|----------|---|-------------|-------------|
| <b>LIST ITEMS</b>         |          |   |             |             |
| 1                         | 1 pc     | rear bumper <i>20/21</i>                          | \$ 1,075.00 | \$ 1,075.00 |
| 2                         | 1 pc     | rear bumper reinforcement <i>20</i>               | \$ 538.00   | \$ 538.00   |
| 3                         | 2 ps     | rear bumper reflector @\$51.00 <i>11</i>          | \$ 102.00   | \$ 204.00   |
| 4                         | 2 ps     | rear bumper side retainer @\$37.00 <i>11</i>      | \$ 74.00    | \$ 148.00   |
| 5                         | 2 ps     | rear bumper side guide @\$55.10 <i>11</i>         | \$ 110.20   | \$ 220.40   |
| 6                         | 4 ps     | rear bumper side guide rivets @\$9.10 <i>11</i>   | \$ 36.40    | \$ 145.60   |
| 7                         | 10 ps    | rear bumper clip @\$5.00 <i>11</i>                | \$ 50.00    | \$ 500.00   |
| 8                         | 2 ps     | rear bumper screw spacer @\$10.00 <i>11</i>       | \$ 20.00    | \$ 40.00    |
| 9                         | 2 ps     | rear bumper space screw @\$15.00 <i>11</i>        | \$ 30.00    | \$ 60.00    |
| 10                        | 1 pc     | rear end panel <i>11</i>                          | \$ 506.00   | \$ 506.00   |
| 11                        | 1 pc     | rear end panel inner trim <i>11</i>               | \$ 86.00    | \$ 86.00    |
| 12                        | 4 ps     | rear end panel inner trim clips @\$5.00 <i>11</i> | \$ 20.00    | \$ 80.00    |
| 13                        | 1 pc     | bootlid Skyactiv badge <i>11</i>                  | \$ 64.00    | \$ 64.00    |
| 14                        | 1 pc     | bootlid centre logo badge <i>11</i>               | \$ 75.00    | \$ 75.00    |
| 15                        | 1 pc     | bootlid Mazda 3 badge <i>11</i>                   | \$ 54.00    | \$ 54.00    |
| 16                        | 2 ps     | rear lamps <i>11</i>                              | \$ 519.00   | \$ 1,038.00 |
| 17                        | 6 ps     | rear lamp clips holders <i>11</i>                 | \$ 10.00    | \$ 60.00    |
|                           |          |   |             | \$ 4,894.00 |
| Less 20%                  |          |   |             | \$ 978.80   |
|                           |          |   |             | \$ 3,915.20 |
| <b>SPECIAL NETT ITEMS</b> |          |   |             |             |
| 18                        | 1 set    | rear bumper parking sensor <i>shld</i>            | \$ 450.00   | \$ 450.00   |
|                           |          |   |             | \$ 450.00   |
| Balance C/F               |          |   |             | \$ 4,365.20 |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplemental item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Messrs Grab Rentals Pte Ltd

Date : 23.12.2017

Estimate To Repair : Mazda 3 4-Door Sedan 1.5L  
Vehicle No : SLK4316M  
Chassis No : RU31228893

Pages : 2 of 2

| S/No | Quantity | Description   | Unit price | Amount      |
|------|----------|---|------------|-------------|
|      |          | Balance B/F   |            | \$ 4,365.20 |
|      |          | <b><u>LABOUR &amp; MISC. CHARGES</u></b>  |            |             |
| 1    |          | To reinstall of rear bumper parking sensor.   | 50         | \$ 120.00   |
| 2    |          | To rust-proofing of the affected areas.   | 11 X       | \$ 100.00   |
| 3    |          | To remove and refit interior fittings, trimmings, garnish and other, to enable repair.                                  | 60         | \$ 120.00   |
| 4    |          | Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same. | 300        | \$ 700.00   |
| 5    |          | Putty and spray painting of the affected portion.   | 480        | \$ 750.00   |
|      |          |   |            | \$ 1,790.00 |
|      |          | Grand Total   | 25380      | \$ 6,155.20 |

Please conduct the survey at

Pegasus Engineering @ Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216

**Enquire Vehicle Registration Details****Owner Particulars**

NRIC/Passport/Company Cert No.: 201617200G  
Owner ID Type: Company  
Owner Name: GRAB RENTALS PTE LTD  
Registered Address: 6 SHENTON WAY #38-01 QUE DOWNTOWN SINGAPORE 068809  
Mailing Address: -  
Birth Date: -

**Vehicle Particulars**

Vehicle No.: SLK4316M  
Previous Vehicle No.: -  
Effective Date of Ownership: 17 Jan 2017  
Original Regn Date: 17 Jan 2017  
Registration Date: 17 Jan 2017  
Year of Manufacture: 2016  
Vehicle Type: Private Hire (Chauffeur) Motor Car  
Vehicle Scheme: -  
Vehicle Attachment 1: With Sun Roof  
Vehicle Attachment 2: -  
Vehicle Attachment 3: -  
Vehicle Make: MAZDA  
Vehicle Model: MAZDA3 4-DOOR SEDAN 1.5L SP6EAT  
Primary Colour: Blue  
Secondary Colour: -  
Passenger Capacity: 4  
Chassis No.: JM6BN22A8H0136315  
Engine No.: P520421849  
Engine Capacity/Power Rating: 1496 cc / -  
Maximum Power Output: 88.0 kW (118 bhp)  
Propellant: Petrol  
Max Unladen Weight: 1310 kg  
Maximum Laden Weight: 1835 kg  
Open Market Value: \$14,777.00  
PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 16 Jan 2027  
Minimum PARF Benefit: \$4,888.00  
No. of Transfers: 0  
IU Label No.: 1127214772  
COE No.: 2017010101000623W  
COE Expiry Date: 16 Jan 2027  
COE Category: A - Car up to 1600cc & 97kW (130bhp)  
COE Registration Category: A - Car up to 1600cc & 97kW (130bhp)  
Quota Premium (QP) / \$48,000.00 / -

## Enquire PARF/COE Rebate for Registered Vehicle

|                                |                                      |
|--------------------------------|--------------------------------------|
| Vehicle Owner Particulars      |                                      |
| Owner ID Type:                 | Company                              |
| Owner ID:                      | 7200G                                |
| Vehicle Details                |                                      |
| Vehicle No.:                   | SLK4316M                             |
| Vehicle to be Exported:        | No                                   |
| Intended De-registration Date: | 27 Dec 2017                          |
| Vehicle Make:                  | MAZDA                                |
| Vehicle Model:                 | MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT     |
| Primary Colour:                | Blue                                 |
| Manufacturing Year:            | 2016                                 |
| Engine No.:                    | P520421849                           |
| Chassis No.:                   | JM6BN22A8H0136315                    |
| Maximum Power Output:          | 88.0 kW (118 bhp)                    |
| Open Market Value:             | \$14,777.00                          |
| Original Registration Date:    | 17 Jan 2017                          |
| First Registration Date:       | 17 Jan 2017                          |
| Transfer Count:                | 0                                    |
| Actual ARF Paid:               | \$9,777.00                           |
| Intended PARF Rebate Details   |                                      |
| PARF Eligibility:              | Yes                                  |
| PARF Eligibility Expiry Date:  | 16 Jan 2027                          |
| PARF Rebate Amount:            | \$7,332.00                           |
| Intended COE Rebate Details    |                                      |
| COE Expiry Date:               | 16 Jan 2027                          |
| COE Category:                  | A - Car up to 1600cc & 97kW (130bhp) |



|                             |                    |
|-----------------------------|--------------------|
| COE Period(Years):          | 10                 |
| QP Paid:                    | \$48,000.00        |
| COE Rebate Amount:          | \$43,458.00        |
| <b>Total Rebate Amount:</b> | <b>\$50,790.00</b> |

The information contained herein is correct as at 27 Dec 2017

OK

**Nivitha (LKK Auto)**

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**From:** Claim <claim@directasia.com>  
**Sent:** Wednesday, 27 December, 2017 10:16 AM  
**To:** assignments@lkkauto.com  
**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh  
**Subject:** Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20  
**Attachments:** 23122017172725.pdf

Dear Sir,

Please arrange to survey SLK4316M on the without prejudice basis.

Please conduct direct motor survey at the workshop below being inspection and update us immediately if the repair cost is above \$10K.

Pegasus Engineering & Trading Pte Ltd

Thank you.

Regards,  
Claims Department

12.13pm @ 27/12/17  
Vehicle In  
person @ sharon  
sur @ Marcus

**From:** Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]  
**Sent:** Wednesday, December 27, 2017 9:38 AM  
**To:** Claim <claim@directasia.com>  
**Subject:** Re: FW: [EXT] Third party survey SLK4316M Your insured SJY5006B on 22.12.2017

Without prejudice

Dear Executive,

We select LKK AUTO CONSULTANT - Marcus Chua to survey our client vehicle.

Thanks & Regards,

Alvin Low  
-WL

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Tue, Dec 26, 2017 at 6:35 PM, Claim <claim@directasia.com> wrote:

**WITHOUT PREJUDICE**

Your Ref: SLK4316M

Our Ref: 74373/CH

To: Pegasus Engineering & Trading Pte Ltd

51 Defu Lane 10

Singapore 539216

Tel: 6858 1846 Fax: 6487 6070

Dear Sir,

We refer to your Notice of Accident dated :22.12.2017

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim

11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. Direct Asia Insurance - Derrick Quok
17. Direct Asia Insurance – Kenneth Lim
18. Direct Asia Insurance – Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards

Claims Department

**From:** Pegasus Engineering [mailto:[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)]

**Sent:** Saturday, December 23, 2017 5:28 PM

**To:** Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Subject:** [EXT] Third party survey SLK4316M Your insured SJY5006B on 22.12.2017

Your Ref: SJY5006B

Our Ref:

SLK4316M

DOA: 21.12.2017

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Please arrange for a Pre-Repair Inspection under the NIMA Protocol and confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Vehicle in our premises.

We await for your favourable reply.

Thanks & Regards,

Alvin Low

-WL

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

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IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

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## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 26 March 2018 2:36 PM  
**To:** Charandeep Singh; Motor Claims; Claim  
**Cc:** Derrick Quok; Kenneth Lim; Aaron Wang; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20  
**Attachments:** TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf

**Your ref: 74373**  
**LKK ref: CC4/DAI17024435/Ups3**

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Charandeep Singh [mailto:[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)]  
**Sent:** Monday, 26 March 2018 12:18 PM  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>  
**Cc:** Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Dear Shirley,

Liability against insured. Please advise cost of repair.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



CONFIDENTIALITY NOTICE

---

**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Monday, 19 March, 2018 10:50 AM

**To:** Motor Claims; Claim

**Cc:** Derrick Quok; Kenneth Lim; Aaron Wang; Charandeep Singh; Admin A; Hsiao Tong (LKKAuto)

**Subject:** FW: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

**Your ref:** TBA

**LKK ref:** CC4/DAI17024435/Ups3

Dear Sir/Madam,

We refer to the above matter.

Please advise whether insured has reported. If so kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

**Sent:** Monday, 15 January 2018 5:28 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Dear Sir/Madam,

Our insured did not report the accident.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)





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**To:** Motor Claims; Claim

**Cc:** Derrick Quok; Kenneth Lim; Aaron Wang; Charandeep Singh; Admin A; Hsiao Tong (LKKAuto)

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**Your ref:** TBA

**LKK ref:** CC4/DAI17024435/Ups3

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto)

**Sent:** Friday, 29 December 2017 11:02 AM

**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); [claim@directasia.com](mailto:claim@directasia.com)

**Cc:** 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

**Your ref:** TBA

**LKK ref:** CC4/DAI17024435/Ups3

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLK 4316M at Pegasus Engineering & Trading Pte Ltd – Defu Lane.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler , you may contact the undersigned.*

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 27 December, 2017 12:22 PM

**To:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Dear Sir/Mdm,

Thank you for the assignment.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claim [<mailto:claim@directasia.com>]

**Sent:** Wednesday, 27 December, 2017 10:16 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh

**Subject:** Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Dear Sir,

Please arrange to survey SLK4316M on the without prejudice basis.

Please conduct direct motor survey at the workshop below being inspection and update us immediately if the repair cost is above \$10K.

Pegasus Engineering & Trading Pte Ltd

Thank you.

Regards,  
Claims Department

**From:** Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]  
**Sent:** Wednesday, December 27, 2017 9:38 AM  
**To:** Claim <[claim@directasia.com](mailto:claim@directasia.com)>  
**Subject:** Re: FW: [EXT] Third party survey SLK4316M Your insured SJY5006B on 22.12.2017

Without prejudice

Dear Executive,

We select LKK AUTO CONSULTANT - Marcus Chua to survey our client vehicle.

Thanks & Regards,

Alvin Low  
-WL

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Tue, Dec 26, 2017 at 6:35 PM, Claim <[claim@directasia.com](mailto:claim@directasia.com)> wrote:

**WITHOUT PREJUDICE**

Your Ref: SLK4316M

Our Ref: 74373/CH

To: Pegasus Engineering & Trading Pte Ltd

51 Defu Lane 10

Singapore 539216

Dear Sir,

We refer to your Notice of Accident dated :22.12.2017

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. Direct Asia Insurance - Derrick Quok
17. Direct Asia Insurance – Kenneth Lim

.18. Direct Asia Insurance – Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards

Claims Department

**From:** Pegasus Engineering [mailto:[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)]

**Sent:** Saturday, December 23, 2017 5:28 PM

**To:** Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Subject:** [EXT] Third party survey SLK4316M Your insured SJY5006B on 22.12.2017

Your Ref: SJY5006B

Our Ref:

SLK4316M

DOA: 21.12.2017

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

a. Copy of our client's SAS report and damaged photos;

b. Copy of the estimated cost of repair.

Please arrange for a Pre-Repair Inspection under the NIMA Protocol and confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Vehicle in our premises.

We await for your favourable reply.

Thanks & Regards,

Alvin Low

-WL

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

---

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---

**Hsiao Tong (LKKAUTO)**

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 26 March 2018 5:24 PM  
**To:** Charandeep Singh (charandeep.singh@directasia.com)  
**Cc:** Admin A; Motor Claims (motorclaims@directasia.com); Claim (claim@directasia.com)  
**Subject:** RE: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20  
**Attachments:** TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf

Hi Charan,

Further to our below email.

Please advise if we may proceed Direct Settlement with third party repairer.

Thank you

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 26 March 2018 2:36 PM  
**To:** Charandeep Singh <charandeep.singh@directasia.com>; Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>  
**Cc:** Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** RE: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

**Your ref: 74373**

**LKK ref: CC4/DAI17024435/Ups3**

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

## Hsiao Tong (LKKAUTO)

---

**From:** Charandeep Singh <charandeep.singh@directasia.com>  
**Sent:** Monday, 26 March 2018 5:27 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Motor Claims; Claim  
**Subject:** RE: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Hi Hsiao Tong,

If repair cost is less than S\$5,200, you may proceed with direct settlement.

Regards

Charan Singh / Claims Specialist  
Direct: +65 6603 3617

### DirectAsia Insurance

Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
[www.directasia.com](http://www.directasia.com)



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---

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**Subject:** RE: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Hi Charan,

Further to our below email,

Please advise if we may proceed Direct Settlement with third party repairer.

Thank you



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Cc:** Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

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**Your ref: 74373**

**LKK ref: CC4/DAI17024435/Ups3**

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you,

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

**Sent:** Monday, 26 March 2018 12:18 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

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Dear Shirley,

Liability against insured. Please advise cost of repair.

Regards

Charan Singh / Claims Specialist  
Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
[www.directasia.com](http://www.directasia.com)



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Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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**Subject:** RE: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Dear Sir/Madam,

Our insured did not report the accident.

Regards

Charan Singh / Claims Specialist  
Direct: +65 6603 3617

#### DirectAsia Insurance

Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
[www.directasia.com](http://www.directasia.com)



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LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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**Cc:** 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

**Your ref:** TBA  
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Dear Sir/Madam,

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This is a TP direct settlement case.

We had inspected TP vehicle SLK 4316M at Pegasus Engineering & Trading Pte Ltd – Defu Lane.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Wednesday, 27 December, 2017 12:22 PM

**To:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Dear Sir/Mdm,

Thank you for the assignment.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim [<mailto:claim@directasia.com>]

**Sent:** Wednesday, 27 December, 2017 10:16 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh

**Subject:** Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M /  
DOA: 22.12.2017 / Est:\$6155.20

Dear Sir,

Please arrange to survey SLK4316M on the without prejudice basis.

Please conduct direct motor survey at the workshop below being inspection and update us immediately if the repair cost is above \$10K.

Pegasus Engineering & Trading Pte Ltd

Thank you.

Regards,  
Claims Department

**From:** Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

**Sent:** Wednesday, December 27, 2017 9:38 AM

**To:** Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Subject:** Re: FW: [EXT] Third party survey SLK4316M Your insured SJY5006B on 22.12.2017

Without prejudice

Dear Executive,

We select LKK AUTO CONSULTANT - Marcus Chua to survey our client vehicle.

Thanks & Regards,

Alvin Low  
-WL

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Tue, Dec 26, 2017 at 6:35 PM, Claim <[claim@directasia.com](mailto:claim@directasia.com)> wrote:

**WITHOUT PREJUDICE**

Your Ref: SLK4316M

Our Ref: 74373/CH

To: Pegasus Engineering & Trading Pte Ltd

51 Defu Lane 10

Singapore 539216

Tel: 6858 1846 Fax: 6487 6070

Dear Sir,

We refer to your Notice of Accident dated :22.12.2017

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau

13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. Direct Asia Insurance - Derrick Quok
17. Direct Asia Insurance – Kenneth Lim
18. Direct Asia Insurance – Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards

Claims Department

**From:** Pegasus Engineering [mailto:[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)]

**Sent:** Saturday, December 23, 2017 5:28 PM

**To:** Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Subject:** [EXT] Third party survey SLK4316M Your insured SJY5006B on 22.12.2017

Your Ref: SJY5006B

Our Ref:

SLK4316M

DOA: 21.12.2017

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Please arrange for a Pre-Repair Inspection under the NIMA Protocol and confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Vehicle in our premises.

We await for your favourable reply.

Thanks & Regards,

Alvin Low

-WL

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

---

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**Hsiao Tong (LKKAuto)**

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 28 March 2018 8:19 AM  
**To:** Pegasus Engineering  
**Cc:** Admin A  
**Subject:** Your Ref: SLK 4316M \*Our Ref: CC4/DAI17024435/Ups3 [ACCIDENT INVOLVING SJY 5006B(DIRECT ASIA) & SLK 4316M ON 22/12/2017]

Your Ref: **SLK 4316M**  
Our Ref: CC4/DAI17024435/Ups3

*Without Prejudice*

Dear Sirs,

**ACCIDENT INVOLVING SJY 5006B(DIRECT ASIA) & SLK 4316M ON 22/12/2017**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

**\*\*\* Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 30 June 2018 11:51 AM  
**To:** 'Charandeep Singh'  
**Cc:** Admin A  
**Subject:** RE: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Hi Charan,

We refer to the above matter.

We were informed by third party repairer that they have submitted the LOD to your good office.

In view of this, we will proceed to close file and submit report to your good office.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charandeep Singh [mailto:[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)]  
**Sent:** Monday, 26 March 2018 5:27 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>  
**Subject:** RE: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Hi Hsiao Tong,

If repair cost is less than S\$5,200, you may proceed with direct settlement.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Monday, 26 March, 2018 5:24 PM  
**To:** Charandeep Singh  
**Cc:** Admin A; Motor Claims; Claim  
**Subject:** RE: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Hi Charan,

Further to our below email.

Please advise if we may proceed Direct Settlement with third party repairer.

Thank you

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 26 March 2018 2:36 PM  
**To:** Charandeep Singh <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>  
**Cc:** Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

**Your ref: 74373**  
**LKK ref: CC4/DAI17024435/Ups3**

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

**Sent:** Monday, 26 March 2018 12:18 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Dear Shirley,

Liability against insured. Please advise cost of repair.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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---

**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Monday, 19 March, 2018 10:50 AM

**To:** Motor Claims; Claim

**Cc:** Derrick Quok; Kenneth Lim; Aaron Wang; Charandeep Singh; Admin A; Hsiao Tong (LKKAuto)

**Subject:** FW: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

**Your ref:** TBA

**LKK ref:** CC4/DAI17024435/Ups3

Dear Sir/Madam,

We refer to the above matter.

Please advise whether insured has reported. If so kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

**Sent:** Monday, 15 January 2018 5:28 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Dear Sir/Madam,

Our insured did not report the accident.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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---

**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Monday, 15 January, 2018 2:41 PM

**To:** Motor Claims; Claim

**Cc:** Derrick Quok; Kenneth Lim; Aaron Wang; Charandeep Singh; Admin A; Hsiao Tong (LKKAuto)

**Subject:** [EXT] RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

**Your ref:** TBA

**LKK ref:** CC4/DAI17024435/Ups3

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shirley Hiew (LKK Auto)

**Sent:** Friday, 29 December 2017 11:02 AM

**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); [claim@directasia.com](mailto:claim@directasia.com)

**Cc:** 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

**Your ref:** TBA

**LKK ref:** CC4/DAI17024435/Ups3

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLK 4316M at Pegasus Engineering & Trading Pte Ltd – Defu Lane.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler , you may contact the undersigned.*

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 27 December, 2017 12:22 PM

**To:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Dear Sir/Mdm,

Thank you for the assignment.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim [<mailto:claim@directasia.com>]

**Sent:** Wednesday, 27 December, 2017 10:16 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh

**Subject:** Survey assignment: 74373 / HC /WP/Pegasus Engineering & Trading Pte Ltd /OD: SJY5006B /TP: SLK4316M / DOA: 22.12.2017 / Est:\$6155.20

Dear Sir,

Please arrange to survey SLK4316M on the without prejudice basis.

Please conduct direct motor survey at the workshop below being inspection and update us immediately if the repair cost is above \$10K.

Pegasus Engineering & Trading Pte Ltd

Thank you.

Regards,

Claims Department

**From:** Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

**Sent:** Wednesday, December 27, 2017 9:38 AM

**To:** Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Subject:** Re: FW: [EXT] Third party survey SLK4316M Your insured SJY5006B on 22.12.2017

Without prejudice

Dear Executive,

We select LKK AUTO CONSULTANT - Marcus Chua to survey our client vehicle.

Thanks & Regards,

Alvin Low  
-WL

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Tue, Dec 26, 2017 at 6:35 PM, Claim <[claim@directasia.com](mailto:claim@directasia.com)> wrote:

**WITHOUT PREJUDICE**

Your Ref: SLK4316M

Our Ref: 74373/CH

To: Pegasus Engineering & Trading Pte Ltd

51 Defu Lane 10

Singapore 539216

Tel: 6858 1846 Fax: 6487 6070

Dear Sir,

We refer to your Notice of Accident dated :22.12.2017

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua



2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. Direct Asia Insurance - Derrick Quok
17. Direct Asia Insurance – Kenneth Lim
18. Direct Asia Insurance – Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards

Claims Department

**From:** Pegasus Engineering [mailto:[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)]

**Sent:** Saturday, December 23, 2017 5:28 PM

**To:** Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Subject:** [EXT] Third party survey SLK4316M Your insured SJY5006B on 22.12.2017

Your Ref: SJY5006B

Our Ref:

SLK4316M

DOA: 21.12.2017

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Please arrange for a Pre-Repair Inspection under the NIMA Protocol and confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Vehicle in our premises.

We await for your favourable reply.

Thanks & Regards,

Alvin Low

-WL

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10

Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

---

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile  |  |                              |            |   |
|--|--|------------------------------|------------|---|
| DIRECT ASIA INSURANCE (SINGAPORE) PL   |  | Ref : CC4/DAI17024435/Upb3q2 |            |   |
| 88 SOUTH BRIDGE ROAD<br>SINGAPORE 058716   |  | Date : 24-07-2018            |            |  |
|  |  | Code : DAI                   |            |   |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>  |  |                              |            |   |
| Insured Veh.   | SJY 5006B  | Veh. Inspected               | SLK 4316M  |   |
| Policy No.   |  | Coverage (\$)                | 0.00       |   |
| Claim No.  | 74373  | Excess (\$)                  | 0.00       |   |
| Assign From  | CHARAN   | Assign Date                  | 27/12/2017 |   |
| <b>2. Vehicle Particulars &amp; Condition</b>  |  |                              |            |   |
| Make & Model   | MAZDA 3  | c.c                          | 1496       |   |
| Engine No.   | HIDDEN   | Year of Reg.                 | 2017       |   |
| Chassis No.  | JM6BN22A8H0136315  | Colour                       | BLUE       |   |
| Odometer   | 56138  | Steering                     | IN ORDER   |   |
| Brakes   | IN ORDER   | Modification                 | NIL        |   |
| General  | GOOD   |                              |            |   |
| <b>3. Conditions of Tyres</b>  |  |                              |            |   |
|  | Size   | Make                         | Balance    |   |
| R/H Front Tyre   | 205/60 R16   | GOODYEAR                     | 6 mm       |   |
| L/H Front Tyre   | 205/60 R16   | GOODYEAR                     | 6 mm       |   |
| R/H Rear Tyre  | 205/60 R16   | GOODYEAR                     | 6 mm       |   |
| L/H Rear Tyre  | 205/60 R16   | GOODYEAR                     | 6 mm       |   |
| <b>4. Description of Damages</b>   |  |                              |            |   |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.<br>DAMAGES SEE DETAILS.   |  |                              |            |   |
| <b>5. General Information</b>  |  |                              |            |   |
| Accident Date  | 22/12/2017   | Inspection Date              | 27/12/2017 |   |
| Survey held at   | PEGASUS ENGINEERING & TRADING PTE LTD<br>51 DEFU LANE 10<br>SINGAPORE 539216 |                              |            |   |
| <b>5a. Remarks</b>   |  |                              |            |   |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |  |                              |            |   |
| <b>5b. Estimate Days of Repair</b>   |  |                              |            |   |
| ESTIMATED NORMAL PERIOD FOR REPAIR:  |  | 3 Working Days               |            |   |



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 4316M

| Qty                         | Description of Parts   | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|--|----------------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b> |  |                      |                           |                   |
| 1                           | REAR BUMPER  | DENTED / DEFORMED    | 1,075.00                  | 1,075.00          |
| 1                           | REAR BUMPER REINFORCEMENT  | DENTED               | 538.00                    | 538.00            |
| 2                           | REAR BUMPER REFLECTOR @\$102.00  | NOT NECESSARY        | 204.00                    | -                 |
| 2                           | REAR BUMPER SIDE RETAINER @\$74.00   | NECESSARY            | 148.00                    | 148.00            |
| 2                           | REAR BUMPER SIDE GUIDE @\$110.20   | NOT NECESSARY        | 220.40                    | -                 |
| 4                           | REAR BUMPER SIDE GUIDE RIVETS @\$36.40   | NOT NECESSARY        | 145.60                    | -                 |
| 10                          | REAR BUMPER CLIP@\$50.00   | NECESSARY            | 500.00                    | 50.00             |
| 2                           | REAR BUMPER SCREW SPACER @\$20.00  | NOT NECESSARY        | 40.00                     | -                 |
| 2                           | REAR BUMPER SPACE SCREW @\$30.00   | NOT NECESSARY        | 60.00                     | -                 |
| 1                           | REAR END PANEL   | TO REPAIR SEE LABOUR | 506.00                    | -                 |
| 1                           | REAR END PANEL INNER TRIM  | NOT NECESSARY        | 86.00                     | -                 |
| 4                           | REAR END PANEL INNER TRIM CLIPS @\$20.00   | NOT NECESSARY        | 80.00                     | -                 |
| 1                           | BOOTLID SKYACTIV BADGE   | NOT NECESSARY        | 64.00                     | -                 |
| 1                           | BOOTLID CENTRE LOGO BADGE  | NOT NECESSARY        | 75.00                     | -                 |
| 1                           | BOOTLID MAZDA 3 BADGE  | NOT NECESSARY        | 54.00                     | -                 |
| 2                           | REAR LAMPS @\$519.00   | NOT NECESSARY        | 1,038.00                  | -                 |
| 6                           | REAR LAMP CLIPS HOLDERS @\$10.00   | NOT NECESSARY        | 60.00                     | -                 |
|                             | LESS 20% DISCOUNT  |                      | -978.80                   | -362.20           |
|                             |  |                      | 3,915.20                  | 1,448.80          |
| <b>SPECIAL NETT ITEMS</b>   |  |                      |                           |                   |
| 1                           | SET REAR BUMPER PARKING SENSOR (SN)  | SHORTED              | 450.00                    | 200.00            |
|                             |  |                      | 450.00                    | 200.00            |
| <b>LABOUR</b>               |  |                      |                           |                   |
|                             | TO REINSTALL OF REAR BUMPER PARKING SENSOR   |                      | 120.00                    | 50.00             |
|                             | TO RUST-PROOFING OF THE AFFECTED AREAS   | NOT NECESSARY        | 100.00                    | -                 |
|                             | TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMMINGS, GARNISH AND OTHER, TO ENABLE REPAIR. |                      | 120.00                    | 60.00             |

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| Qty  | Description of Parts   | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|--|--|-----------|---------------------------|-------------------|
|  | PANEL BEATING ,KNOCKING AND STRAIGHTEN THE NECESSARY PORTION ,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF REAR END PANEL . |           | 700.00                    | 300.00            |
|  | PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION .   |           | 750.00                    | 480.00            |
|  |  |           | 1,790.00                  | 890.00            |
| GRAND TOTAL  |  |           | 6,155.20                  | 2,538.80          |
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) |  |           |                           | 2,000.00          |

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CHUA KANG SENG

Licensed Appraiser

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