

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 10 January, 2018 10:46 AM  
**To:** Ivan Teo  
**Cc:** Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: LOD GBB5026J AGAINST SLP8738B AIG DOA23/12/2017 LKK REF CC6/AIG17024429/Uhs3  
**Attachments:** InvoiceSEARCH.PDF; LOD.PDF; SAS2330691.pdf

Without Prejudice

Dear Ivan,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Ivan Teo [mailto:[ivanteo@abwin.com.sg](mailto:ivanteo@abwin.com.sg)]  
**Sent:** Wednesday, 10 January, 2018 10:24 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: LOD GBB5026J AGAINST SLP8738B AIG DOA23/12/2017

Dear Vic,

Please find the attached LOD for your necessary action.

Please note loss of use start from 23/12/2017 as my customer vehicle was tow in after the accident.

LOU also include 2 public holiday, Christmas and New Year holiday.

Kindly let us have the offer soonest.

Thank you.

Best Regards,



**Abwin Service Pte Ltd**  
**No. 8 Kaki Bukit Avenue 4**  
**#07-48 Premier@Kaki Bukit Gate 2**  
**Singapore 415875**

**Ivan Teo**

Motor Claim Executive

**DID +65 6713 9416**

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, 9 January, 2018 4:31 PM

**To:** Ivan Teo <[ivanteo@abwin.com.sg](mailto:ivanteo@abwin.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: CHECK LIABILITY GBB5026J AGAINST SLP8738B AIG DOA23/12/2017

WITHOUT PREJUDICE

Dear Ivan,

We refer to your below email.

Please be informed that basing on the accident statements submitted by both party, the liability is clear.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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**From:** Ivan Teo [<mailto:ivanteo@abwin.com.sg>]

**Sent:** Tuesday, 9 January, 2018 9:26 AM

**To:** Vic (LKKAuto)

**Subject:** CHECK LIABILITY GBB5026J AGAINST SLP8738B AIG DOA23/12/2017

Dear Vic,

Kindly advise on liability for this case.  
Vehicle survey by Marcus.

Thank you.

Best Regards,

**ABWIN** 論輝

**Abwin Service Pte Ltd**

**No. 8 Kaki Bukit Avenue 4**

**#07-48 Premier@Kaki Bukit Gate 2**

**Singapore 415875**

**Ivan Teo**

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