

## Vic (LKKAUTO)

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**From:** Ivan Teo <ivanteo@abwin.com.sg>  
**Sent:** Wednesday, 28 March, 2018 2:30 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Asher Sng (LKKAUTO); Linda Liao  
**Subject:** RE: LOD GBB5026J AGAINST SLP8738B AIG DOA23/12/2017 LKK REF CC6/AIG17024429/Uhs3  
**Attachments:** DV&INVOICE.pdf

Dear Vic,

Please find the attached release voucher and invoice for payment.

Thank you.

Best Regards,

**ABWIN** 論壇

Abwin Service Pte Ltd  
No. 8 Kaki Bukit Avenue 4  
#07-48 Premier@Kaki Bukit Gate 2  
Singapore 415875

### Ivan Teo

Motor Claim Executive

**DID +65 6713 9416**

**T +65 6713 9400 | F +65 6713 9415**

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Wednesday, 28 March, 2018 2:07 PM  
**To:** Ivan Teo <ivanteo@abwin.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Linda Liao <lindaliao@abwin.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: LOD GBB5026J AGAINST SLP8738B AIG DOA23/12/2017 LKK REF CC6/AIG17024429/Uhs3

WITHOUT PREJUDICE

Dear Ivan,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, we have our principal's mandate and we are prepared to settle your client's claim as below:

Cost of Repair (w/gst)	\$ 9,095.00
Loss of Use (\$100 x 6 days)	\$ 600.00
GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 9,697.00</b>

If agreeable, kindly chop and sign the attached DV and forward back to us for our Principal to process the payment.

The above amount is to be made payable to **ABWIN SERVICE PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Ivan Teo [<mailto:ivanteo@abwin.com.sg>]

**Sent:** Thursday, 8 March, 2018 11:01 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Asher Sng (LKKAuto); Linda Liao

**Subject:** RE: LOD GBB5026J AGAINST SLP8738B AIG DOA23/12/2017 LKK REF CC6/AIG17024429/Uhs3

Dear Vic,

Any update on the LOU?

Thank you.

Best Regards,

**ABWIN** 論壇

Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

**#07-48 Premier@Kaki Bukit Gate 2**  
**Singapore 415875**

**Ivan Teo**

Motor Claim Executive

**DID +65 6713 9416**

**T +65 6713 9400 | F +65 6713 9415**

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**From:** Ivan Teo

**Sent:** Thursday, 22 February, 2018 10:52 AM

**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Linda Liao <[lindaliao@abwin.com.sg](mailto:lindaliao@abwin.com.sg)>

**Subject:** RE: LOD GBB5026J AGAINST SLP8738B AIG DOA23/12/2017 LKK REF CC6/AIG17024429/Uhs3

Dear Vic,

Our client is unable to accept the LOU of 8 days.

Please note loss of use start from 23/12/2017 as my customer vehicle was tow in after the accident.  
LOU also include 2 public holiday, Christmas and New Year holiday.

Kindly re-offer.

Thank you.

Best Regards,

**ABWIN** 論壇

**Abwin Service Pte Ltd**

**No. 8 Kaki Bukit Avenue 4**

**#07-48 Premier@Kaki Bukit Gate 2**

**Singapore 415875**

**Ivan Teo**

Motor Claim Executive

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Thursday, 22 February, 2018 10:44 AM  
**To:** Ivan Teo <[ivanteo@abwin.com.sg](mailto:ivanteo@abwin.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Linda Liao <[lindaliao@abwin.com.sg](mailto:lindaliao@abwin.com.sg)>  
**Subject:** RE: LOD GBB5026J AGAINST SLP8738B AIG DOA23/12/2017 LKK REF CC6/AIG17024429/Uhs3

WITHOUT PREJUDICE

Dear Ivan,

We refer further to our below email.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, we have our principal's mandate and we offer settlement as below:

Cost of Repair (w/gst)	\$ 9,095.00
Loss of Use (\$60 x 8 days)	\$ 480.00
GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 9,577.00</b>

If agreeable, kindly chop and sign the attached DV and forward back to us together with the copy of the **Final Repair Invoice** for our Principal to process the payment.

The above amount is to be made payable to **ABWIN SERVICE PTE LTD**.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 10 January, 2018 10:46 AM  
**To:** Ivan Teo  
**Cc:** Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: LOD GBB5026J AGAINST SLP8738B AIG DOA23/12/2017 LKK REF CC6/AIG17024429/Uhs3

Without Prejudice

Dear Ivan,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Ivan Teo [<mailto:ivanteo@abwin.com.sg>]  
**Sent:** Wednesday, 10 January, 2018 10:24 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: LOD GBB5026J AGAINST SLP8738B AIG DOA23/12/2017

Dear Vic,

Please find the attached LOD for your necessary action.

Please note loss of use start from 23/12/2017 as my customer vehicle was tow in after the accident.

LOU also include 2 public holiday, Christmas and New Year holiday.

Kindly let us have the offer soonest.

Thank you.

Best Regards,

**Ivan Teo**

Motor Claim Executive

**DID +65 6713 9416****T +65 6713 9400 | F +65 6713 9415**[Website](#) | [Facebook](#) | [LinkedIn](#)

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, 9 January, 2018 4:31 PM

**To:** Ivan Teo <[ivanteo@abwin.com.sg](mailto:ivanteo@abwin.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: CHECK LIABILITY GBB5026J AGAINST SLP8738B AIG DOA23/12/2017

WITHOUT PREJUDICE

Dear Ivan,

We refer to your below email.

Please be informed that basing on the accident statements submitted by both party, the liability is clear.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** Ivan Teo [<mailto:ivanteo@abwin.com.sg>]

**Sent:** Tuesday, 9 January, 2018 9:26 AM

**To:** Vic (LKKAuto)

**Subject:** CHECK LIABILITY GBB5026J AGAINST SLP8738B AIG DOA23/12/2017

Dear Vic,

Kindly advise on liability for this case.  
Vehicle survey by Marcus.

Thank you.

Best Regards,

**ABWIN** 論輝

**Abwin Service Pte Ltd**

**No. 8 Kaki Bukit Avenue 4**

**#07-48 Premier@Kaki Bukit Gate 2**

**Singapore 415875**

**Ivan Teo**

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