

SYDNEY

Xbrl.

REF:

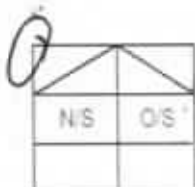
ALB

CC3/Arch17024472/Gdp2

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
☒ TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No _____
 at Workshop m/s **Premium Auto**
 of _____
 Insured: _____
 Policy No. **2100510672**
 Claims No. **116694847565**
 Sum Insured: _____ Excess: **0/29/12/12**
 (Client's Record)
 Make of Veh: _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: **\$203k.**
 IDAC Accident Rpt: _____ Consistent? Yes or No
 GIA / FR Seen: _____ Consistent? Yes or No
 Est. Repairs: **12** days Res. Yes or No
 Lum Sum: _____ % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT



Veh No: **SGK7133G** Yr Reg: **11 Jul 2017**
 Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **Audi A5** cc **1984**
 Colour: **Black** A/C: Insured / Std / NI / NA
 Sp Reading: **10571** Tr Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **WAU8Z8F55 HA 037648**
 Gen. Cond: ☒ Good / Fair / Poor / Burnt
 Steering: ☒ Inoper / Jammed / Leaked / Burnt or
 Brake: ☒ Inoper / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD Air / or
 Tyre Size: F: **245/40 R18**
 R: **11**
☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal: **8** mm R/Bal: **8** mm
 L/Bal: **8** mm L/Bal: **8** mm
 D.O.A. _____ D.O.I. **26-12-17**
 Survey held at **w/s** **5:30pm**
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
N/S Frt
 The ☒ UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction
27/12/17 @ 3:36pm went to Victor via Messenger. RECEIVED 2-9 MAR 2019
28/12/17 @ 11:38am Victor informed C/A via Messenger.
29/12/17 @ 8:57a informed Tony C/A 5 ex: 50 of by email.
15/1/18 @ 3:55pm 2nd visit to Victor via Messenger. (Supplementary)
14/1/18 @ 5:50pm Andy informed C/A at \$26641.88 via Messenger.

RECEIVED 26 NOV 2018
21/1/19 @ 3:16pm confirmed with Carmine final fig @ 26641.88, 12 days.
 (Red \$26492.32, 50%)
 Date/Time File Pass to? ☐ Prel. Report
11/2/19 ☐ Final Report
 Date/Time File Return to? _____
 Days Of Repair: **12**
 Resurvey No. of Trip: **1**
 Add Fee: ☐ Site Insp (\$
☐ Interview (\$
☐ Tech Invs (\$
☐ Weekend (\$
 Survey Fee: **200**
 Transport: _____
 Photos: _____
 Other: _____
 Report Format: **MEP-00**
 Lump Sum / I.B.I: (\$ **26641.88**)
 TOTAL: **200**

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17024422/Gqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 27-12-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SGK 7733G
Policy No. 2100510672	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	26/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 21/12/2017	Inspection Date 26/12/2017
Survey held at PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699	

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 21 February 2019 3:16 PM
To: Carrine Leong; Guo Qiang (LKKAUTO); SUR
Cc: 'Boo seng yak'; 'Nora Khai'; jayee.yap@premiumauto.com.sg; 'Premium Automobiles Pte Ltd'
Subject: RE: FINAL REVISION - SGK7733G - OD AIG - SURVEYED 26 DEC 17

Dear Carrine,

WITHOUT PREJUDICE

Confirm final fig \$26,641.88 before excess \$0.00 & GST and 12 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewse@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Monday, 2 July 2018 3:24 PM
To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; Shiau Chan (LKKAUTO) <siewse@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>; jayee.yap@premiumauto.com.sg; 'Premium Automobiles Pte Ltd' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SGK7733G - OD AIG - SURVEYED 26 DEC 17
Importance: High

Dear Guo Qiang,

Kindly look into the case on an urgent basis and let us have the confirmation for this 2017 case.
Your urgent attention is very much appreciated.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Dec 2017 10:03	Cim Veh Model Changed		[] Merimen Administrator
2	22 Dec 2017 10:03	Cim Created	Reg No: SGK7733G, Policy No: 2100510672, Acct Date: 2017/12/21, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, created from SAS:MPA117167993	[I] Merimen Administrator
3	27 Dec 2017 13:25	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	27 Dec 2017 13:25	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	27 Dec 2017 13:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	27 Dec 2017 13:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/08	[A] CATHERINE CHONG KAI LING
7	27 Dec 2017 13:25	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	27 Dec 2017 13:25	Cim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	27 Dec 2017 13:25	Cim Veh Model Changed	(203948) AUDI A5 SPORTBACK 2.0 TFSI QUATTRO (A).	[A] CATHERINE CHONG KAI LING
10	27 Dec 2017 13:25	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] CATHERINE CHONG KAI LING
11	27 Dec 2017 14:22	Cim Registration Modified	Init.Est:->5,000 - 6,000, Excess:-> 0.00, 2F Remarks: -> Not Applicable, GST: > 7.00.	[I] Dally Amri, Mimi Zarina
12	27 Dec 2017 14:22	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
13	27 Dec 2017 14:28	Adj Rpt Initiated		[A] SHIAU CHAN
14	27 Dec 2017 14:28	Cim Details Notified		[A] SHIAU CHAN
15	27 Dec 2017 15:35	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/01/08	[A] SHIAU CHAN
16	27 Dec 2017 15:35	Adj Mandate Request	Cur.Req:42756.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
17	28 Dec 2017 11:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/08, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
18	28 Dec 2017 11:38	Adj Mandate Set	Approved:23648.00:Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.	[I] Koh, Victor-CK
19	15 Nov 2018 15:53	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/01/08	[A] SHIAU CHAN
20	15 Nov 2018 15:55	Adj Mandate Request	Cur.Req:26641.88:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. KINDLY AP PROVE ON CHECK ITEMS & SUPPLEMENTARY.	[A] SHIAU CHAN
21	26 Nov 2018 12:39	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2018/01/08, Mandate Remarks: Submit survey report in merimen.	[I] Koh, Victor-CK
22	26 Nov 2018 12:39	Adj Mandate Set	Maintained:Submit survey report in merimen.	[I] Koh, Victor-CK
23	28 Nov 2018 09:14	Adj Mandate Request	Cur.Req:26641.88:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. KINDLY AP PROVE ON CHECK ITEMS & SUPPLEMENTARY.	[A] SHIAU CHAN
24	28 Nov 2018 15:54	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2018/01/08, Mandate Remarks: Kindly advise why is the labour at 7 days?	[I] Koh, Victor-CK
25	28 Nov 2018 15:54	Adj Mandate Set	Maintained:Kindly advise why is the labour at 7 days?	[I] Koh, Victor-CK
26	29 Nov 2018 12:27	Adj Mandate Request	Cur.Req:26641.88:According to our surveyor, the repair about 7 days are include to dismantle front bumper, front fender, bonnet, lock carrier, lock carrier bracket, LED headlight and etc.	[A] SHIAU CHAN
27	04 Dec 2018 12:11	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2018/01/08, Mandate Remarks: Labour for front portion replacement at 6 day max \$3000.00. To re-adjust labour.	[I] Koh, Victor-CK
28	04 Dec 2018 12:11	Adj Mandate Set	Maintained:Labour for front portion replacement at 6 day max \$3000.00. To re-adjust labour.	[I] Koh, Victor-CK
29	13 Dec 2018 09:57	Adj Mandate Request	Cur.Req:26391.88:M/s: Premium Automobile is requesting for \$3,250.00 for the panel beating charges in view of replacing the unconfirmed and supplementary items.	[A] SHIAU CHAN

AUDIT TRAIL

No.	On	Audit	Remarks	By
30	03 Jan 2019 15:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/01/08. Mandate Remarks: All the supplementary and check damage parts were factored in and there is no additional panel beating. Labour for front portion replacement at 6 day max \$3000.00. To re-adjust labour.	[I] Koh, Victor-CK
31	03 Jan 2019 15:03	Adj Mandate Set	Maintained:All the supplementary and check damage parts were factored in and there is no additional panel beating. Labour for front portion replacement at 6 day max \$3000.00. To re-adjust labour.	[I] Koh, Victor-CK
32	14 Feb 2019 17:50	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/01/08. Mandate Remarks: All the supplementary and check damage parts were factored in and there is no additional panel beating. Labour for front portion replacement at 6 day max \$3000.00. To re-adjust labour.	[I] Fong, Andy-SY
33	14 Feb 2019 17:50	Adj Mandate Set	Approved:26641.88:All the supplementary and check damage parts were factored in and there is no additional panel beating. Labour for front portion replacement at 6 day max \$3000.00. To re-adjust labour.	[I] Fong, Andy-SY

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1679203	27/12/2017 14:28	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGK7733G		10.70

View Received Message

This mail is associated with :

***SGK7733G (1166948417SG)**

OD

Dec 21 2017 3:00PM

[KO BOON HONG]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 03/01/2019 15:03 PM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SGK7733G - Claim Handler: Dally Amri, Mimi Zarina

Maintained: All the supplementary and check damage parts were factored in and there is no additional panel beating. Labour for front portion replacement at 6 day max \$3000.00. To re-adjust labour.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

*SGK7733G (1166948417SG)
OD
Dec 21 2017 3:00PM
[KO BOON HONG]
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 04/12/2018 12:11 PM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SGK7733G - Claim Handler: Dally Amri, Mimi Zarina

Maintained: Labour for front portion replacement at 6 day max \$3000.00. To re-adjust labour.

DOCUMENTS SUMMARY

There are no documents.

Premium Automobile is requesting for \$3250 for the panel
beating charges in view of ~~the~~ replacing the unconfirmed and
supplementary items.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	22 Dec 2017 10:03	Clim Veh Model Changed		[] Merimen Administrator
2	22 Dec 2017 10:03	Clim Created	Reg No: SGK7733G, Policy No: 2100510672, Acct Date: 2017/12/21, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, created from SAS:MPA117167993	[I] Merimen Administrator
3	27 Dec 2017 13:25	Clim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	27 Dec 2017 13:25	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	27 Dec 2017 13:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	27 Dec 2017 13:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/08	[A] CATHERINE CHONG KAI LING
7	27 Dec 2017 13:25	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	27 Dec 2017 13:25	Clim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	27 Dec 2017 13:25	Clim Veh Model Changed	(203948) AUDI A5 SPORTBACK 2.0 TFSI QUATTRO (A).	[A] CATHERINE CHONG KAI LING
10	27 Dec 2017 13:25	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] CATHERINE CHONG KAI LING
11	27 Dec 2017 14:22	Clim Registration Modified	Init.Est.->5,000 - 6,000, Excess: -> 0.00, 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Dally Amri, Mimi Zarina
12	27 Dec 2017 14:22	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
13	27 Dec 2017 14:28	Adj Rpt Initiated		[A] SHIAU CHAN
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16	27 Dec 2017 15:35	Adj Mandate Request	Cur.Req:42756.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
17	28 Dec 2017 11:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/08, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
18	28 Dec 2017 11:38	Adj Mandate Set	Approved:23648.00:Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.	[I] Koh, Victor-CK
19	15 Nov 2018 15:53	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/01/08	[A] SHIAU CHAN
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24	28 Nov 2018 15:54	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2018/01/08, Mandate Remarks: Kindly advise why is the labour at 7 days?	[I] Koh, Victor-CK
25	28 Nov 2018 15:54	Adj Mandate Set	Maintained:Kindly advise why is the labour at 7 days?	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

To disassemble Lt bumper, Lt fender, bonnet, lock carrier, lock carrier bracket, led Headlight. Total repair about 7 Days.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 15 Nov 2018

Preliminary Advice

Vehicle No	: SGK7733G	Accident Date	: 21/12/2017
Make	: AUDI A5 SPORTBACK	Policy No.	: 2100510672
Assignment Date	: 27/12/2017	Excess	: S\$0.00
Date of Inspection	: 26/12/2017	Est. Duration of Repair	: 12
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident. The undercarriage affected due to collision.

Repairer's Estimate (Gross)	:S\$	53,134.20	(ESTIMATE \$52,241.00 + SUPPLEMENTARY \$893.20)
Revised Amount	:S\$	26,641.88	INCLUSIVE CHECK ITEMS & SUPPLEMENTARY
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	26,641.88	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	203,000.00
COE / PARF Rebate	:S\$	79,176.00
Salvage Value	:S\$	
Margin for Repair	:S\$	123,824.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON CHECK ITEMS & SUPPLEMENTARY.

Shiau Chan (LKKAUTO)

From: Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>
Sent: Tuesday, 2 January, 2018 9:53 AM
To: Shiau Chan (LKKAUTO)
Cc: SUR
Subject: RE: EXCESS OF SGK 7733G (YOUR REF: 1166948417SG)

Dear Shiau Chan

Excess is confirmed \$0.00
Insured entitled for in car camera and examiner empowerment waiver of excess.

Thank you.

Regards,

Mimi Zarina @ Mimi
AIG
Express Claims Adjuster
Claims Operations | AIG Shared Services

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The information in this email (and any attachments hereto) is confidential and may be protected by legal privileges and work product immunities. If you are not the intended recipient, you must not use or disseminate the information. Receipt by anyone other than the intended recipient is not a waiver of any attorney-client or work product privilege. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: 29 December 2017 09:01
To: Dally Amri, Mimi Zarina
Cc: SUR
Subject: EXCESS OF SGK 7733G (YOUR REF: 1166948417SG)

Dear Mimi,

Kindly confirm the excess is \$0.00 or \$1,600.00.

Wishes you a Happy New Year 2018

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 29 December, 2017 8:57 AM
To: 'Claims'; SUR
Subject: RE: SGK 7733 G Own Damage Claim (Vehicle IN)

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SGK 7733G (excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Wishes you a Happy New Year 2018

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 29 December, 2017 8:42 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: SGK 7733 G Own Damage Claim (Vehicle IN)

Dear Shiau Chan,

Any update on approval?

Thank you and Wishing you a Happy New Year 2018!

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	22 Dec 2017 10:03	Cim Veh Model Changed			[] Merimen Administrator
2	22 Dec 2017 10:03	Cim Created	Reg No: SGK7733G, Policy No: 2100510672, Acct Date: 2017/12/21, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA117167993		[I] Merimen Administrator
3	27 Dec 2017 13:25	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.		[] CATHERINE CHONG KAI LING
4	27 Dec 2017 13:25	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)		[] CATHERINE CHONG KAI LING
5	27 Dec 2017 13:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] CATHERINE CHONG KAI LING
6	27 Dec 2017 13:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/08		[A] CATHERINE CHONG KAI LING
7	27 Dec 2017 13:25	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.		[A] CATHERINE CHONG KAI LING
8	27 Dec 2017 13:25	Cim Registration Modified	Rep:1137->200611.		[A] CATHERINE CHONG KAI LING
9	27 Dec 2017 13:25	Cim Veh Model Changed	(203948) AUDI A5 SPORTBACK 2.0 TFSI QUATTRO (A).		[A] CATHERINE CHONG KAI LING
10	27 Dec 2017 13:25	Adj Adjuster Assigned	[None] -> XING GUO QIANG		[A] CATHERINE CHONG KAI LING
11	27 Dec 2017 14:22	Cim Registration Modified	Init.Est.:->5,000 - 6,000, Excess: -> 0.00, 2F Remarks: -> Not Applicable. GST: -> 7.00.		[I] Dally Amri, Mimi Zarina
12	27 Dec 2017 14:22	Label Added	(20226):Coverage Confirmed.		[A] Merimen Administrator
13	27 Dec 2017 14:28	Adj Rpt Initiated			[A] SHIAU CHAN
14	27 Dec 2017 14:28	Cim Details Notified			[A] SHIAU CHAN
15	27 Dec 2017 15:35	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/01/08		[A] SHIAU CHAN
16	27 Dec 2017 15:35	Adj Mandate Request	Cur.Req:42756.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.		[A] SHIAU CHAN
17	28 Dec 2017 11:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/08, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.		[I] Koh, Victor-CK
18	28 Dec 2017 11:38	Adj Mandate Set	Approved:23648.00:Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.		[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1679203	27/12/2017 14:28	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGK7733G		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 27 Dec 2017

Preliminary Advice

Vehicle No	: SGK7733G	Accident Date	: 21/12/2017
Make	: AUDI A5 SPORTBACK	Policy No.	: 2100510672
Assignment Date	: 27/12/2017	Excess	: S\$0.00
Date of Inspection	: 26/12/2017	Est. Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident. The undercarriage affected due to collision.

Repairer's Estimate (Gross)	:S\$	52,241.00
Revised Amount	:S\$	23,648.00
Check Items (Estimated)	:S\$	19,108.00
Total	:S\$	42,756.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	203,000.00
COE / PARF Rebate	:S\$	79,176.00
Salvage Value	:S\$	
Margin for Repair	:S\$	123,824.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4821E
Vehicle Details	
Vehicle No.:	SGK7733G
Vehicle to be Exported:	No
Intended De-registration Date:	27 Dec 2017
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	CVK036890
Chassis No.:	WAUZZZF55HA037648
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$39,466.00
Original Registration Date:	11 Jul 2017
First Registration Date:	11 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$42,253.00 21265
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Jul 2027
PARF Rebate Amount:	\$31,689.00
Intended COE Rebate Details	
COE Expiry Date:	10 Jul 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)

COE Period(Years):	10
QP Paid:	\$49,802.00
COE Rebate Amount:	\$47,487.00
Total Rebate Amount:	\$79,176.00

The information contained herein is correct as at 27 Dec 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/12/2017 09:24
Date Of Accident	21/12/2017 15:40
Exact Location Of Accident	ENGGOR ST AND TRAS ROAD JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGK7733G
Insured/Policyholder	
Name Of Registered Owner	KO BOON HONG
NRIC No	S1624821E
Email Address	KENKO8181@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-97880863
Alternative Phone No	OFFICE-97880863

Vehicle Particulars

Manufacturer	AUDI
Model	A5 SB 2.0 TFS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100510672
Cover Note Number	

Driver

Name of Driver	KO BOON HONG
NRIC No	S1624821E
Date Of Birth	26/06/1963
Occupation	INDOOR
Date Of Driving Pass	15/04/1998
Driving Experience	19 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97880863
Fax Number	
Contact Number	OFFICE-97880863
Email Address	KENKO8181@HOTMAIL.COM

Address	34 CASHEW TERRACE
Postcode	679566
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING TO ENGGOR STREET AT 15:40 HR, 21/12/2017, TOWARDS TANJONG PAGAR ROAD. AT THE TRAS ROAD JUNCTION, A MITSUBISHI SLE8791D, WAS ON THE LEFT LANE WHICH IS A STRAIGHT TRAVEL ROAD. I WAS ON THE RIGHT MOST LANE WHICH CAN GO STRAIGHT OR TURN RIGHT. SLE8791D FROM THE SECOND LANE SUDDENLY TURN RIGHT INTO MY PATH WHICH CAUSE ME TO BANG INTO HIS CAR. AS THE LEFT LANE IS A GOING STRAIGHT LANE, I DID NOT EXPECT HIM TO TURN RIGHT. THE DRIVER OF MITSUBISHI IS MAX WANG HAI LONG, WITH NRIC: S7662122E.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLE8791D
Vehicle Make/Model/Colour	MITSUBISHI / RED
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MAX WONG HAI LONG
NRIC/Passport Number	S7662122E
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

 21/12/17

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: Tan J. S. S. S.
NRIC/FIN No.: 620431977

SKETCH PLAN



B: SLE 87910

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

 $2^{1/2}/12/13$

The driver of interlishi is max
Wang Hai Long NRIC 57662122E

DECLARATION

I/We declare the foregoing particulars are true in every respect.

21/12/17 [Signature]
Policyholder's Signature:
Date & Time: 18:06 hrs.

Driver's Signature _____
(if driver is not the policyholder)
Date & Time: _____



Reporting Centre Personnel's Signature
Name: Y. P. Fung
NRIC/ID No: 1620491424

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



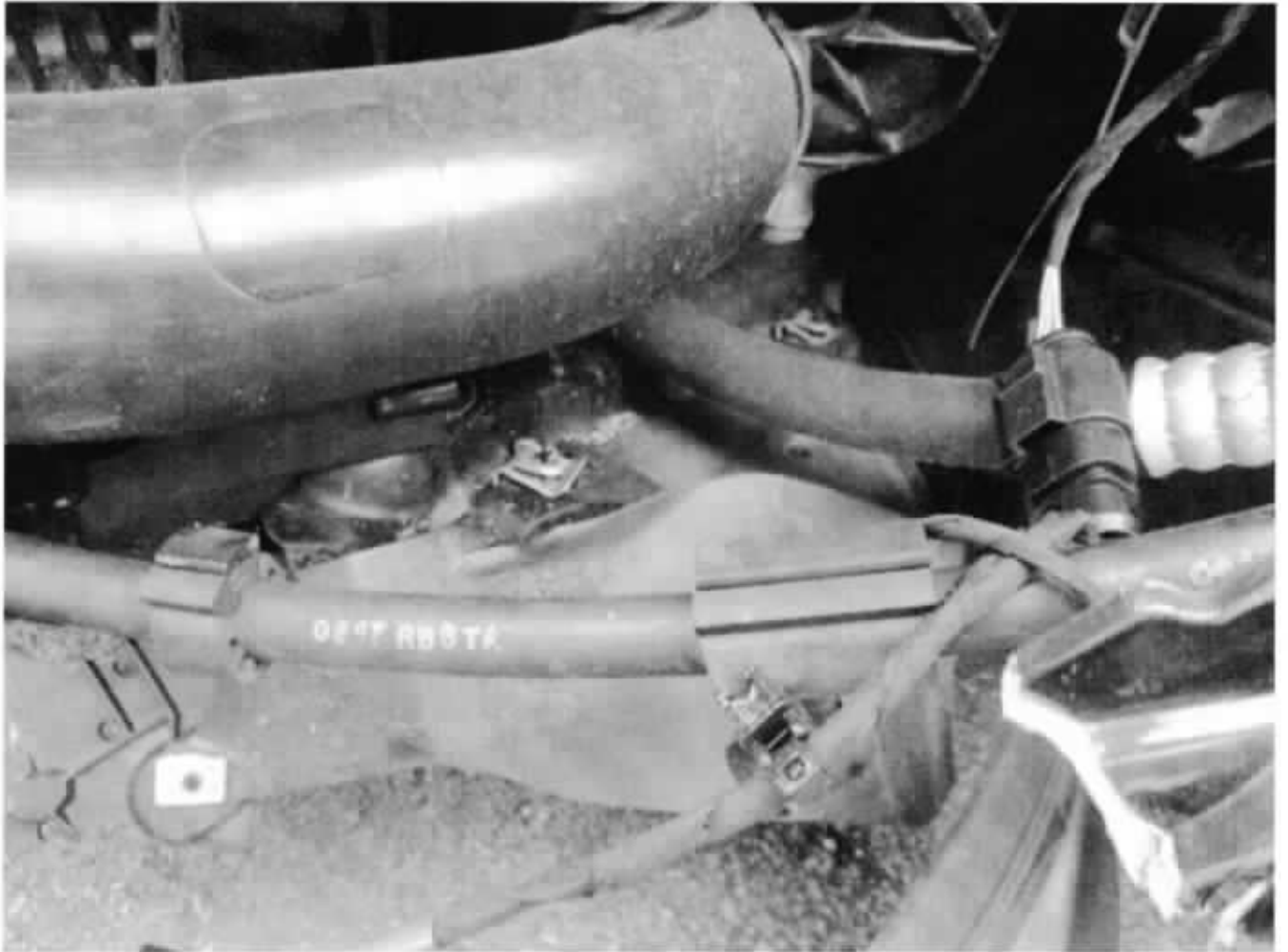
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



ACCIDENT SCENE PHOTO



ACCIDENT SCENE PHOTO



ACCIDENT SCENE PHOTO



ACCIDENT SCENE PHOTO



ACCIDENT SCENE PHOTO



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1624821E



Name

KO BOON HONG

许文丰

Race

CHINESE

Date of birth

26-06-1963

Country/Place of birth

SINGAPORE

Sex

M

S1624821E

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence No. S1624821E

Name KO BOON HONG

Birth Date 26 Jun 1963

Issue Date 07 Dec 2006

001463448J

5329552



NRIC No. S1624821E



Date of issue

30-06-2014

Address

34 CASHEW TERRACE
SINGAPORE 879566

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver, and other motor vehicles < 2500kg

15 Apr 1998



Licence No: S1624821E

NP 425A

AIGHOTLINE TEL: (65) 6419 3000
FAX: (65) 6415-3723**POLICY SCHEDULE**

AUDI AUTO PROTECTOR

PERIOD OF INSURANCE
(both dates inclusive)From : 11 Jul 2017
To : 10 Jul 2018**INSURED**

KO BOON HONG

ADDRESS

34 CASHEW TERRACE

Singapore 679566

BUSINESS/PROFESSION
REGISTRATION NO.

Professional/Executives

SGK7733G

MAKE & TYPE OF BODY

AUDI A5 SPORTBACK 2.0 TFSI S TRONIC (DESIGN)

YEAR OF REGISTRATION

2017

CC/TONNAGE 1,984.00**SEATING CAPACITY**

5

CHASSIS NO.

WAUZZZF55HA037648

ENGINE NO.

CVK036890

SUM INSURED

Market Value

INSURING WITH COE/PART

Yes

EXCESS

S\$1600.00 (1)

NAMED DRIVERS :

1) The Policyholder

SUBJECT TO AGE CONDITION : All Age Condition**HIRE PURCHASE OWNERS/EMPLOYER'S LOAN :**

DBS BANK LTD

POLICY NO. : 2100510672
ENDORSEMENT NO. : 00000**PREMIUM CALCULATION :** S\$

After 5% Safe Driving Discount & 50% No Claim Discount

PREMIUM \$1,842.34**GST @ 7.00%** \$128.96**Total Due** \$1,971.30Insurance coverage includes the following
benefit(s): 24 Months New-For-Old, Loss Of Use 15
days Replacement Car only for repairs at Audi
Customer Service Centre**SUBJECT TO ENDORSEMENT(S) :**2(O), 7(a), 15, 25, 57, 72(b), 82(i), 89(a), 94, 96(A), 130,
140(c)

Issued in SINGAPORE on 1 Aug 2017

Person(s) Entitled To Drive :

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Limitation As To Use :

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing

the carriage of goods other than samples in connection with any trade or business or use for any purpose in

connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

504125-207

PREMIUM LEASING - SLEE

281 ALEXANDRA ROAD

AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

ORIGINAL

PBA 11/13

AIG Asia Pacific Insurance Pte. Ltd. Singapore 159938

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1254/2017/JT
Date	:	23-Dec-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Ko Boon Hong
Address	:	34 Cashew Terrace
		Singapore 679566
Telephone	:	HP +65 9788 0863
Type of Claim	:	Own Damage Claims
Policy No.	:	2100510672
Vehicle No	:	SGK 7733 G
Model Code	:	Audi A5 SB 2.0 TFSI qu
Model / Year	:	Jul-17
Engine No	:	CVK 036890
Chassis No	:	WAUZZZF55HA037648
Mileage	:	
Date In	:	21-Dec-17
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	21-Dec-17
Place of Accident	:	Enggor St & Tras Road Junction.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGK 7733 G.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To tow and recovery vehicle from accident scene.	S/N waived	
2	To remove, check and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer Assy and front parking aid.	S/N \$ 480.00	/
3	To remove and transfer aircond condenser, radiator, charged air cooler, electrical fans and control unit. Renew air cond piping set. To carry out vacuum/regas and to pressurize cooling system.	S/N \$ 1,400.00	? ✓
4	To dismantle front bumper, both front fenders, and bonnet. Renew front lock carrier and align to position. Renew front bumper, both front fenders, bonnet and both headlights. Re-organize front crash management components. Reinstall all parts removed.	\$ 5,400.00	350 3.5 + 3.5 1750 3000
5	To dismantle LHS front door panel trims, remove and install wing mirror Assy for door painting.	S/N \$ 300.00	X NN
6	To respray front bumper, both front fenders, bonnet, bonnet hinges, and LHS front door.	\$ 4,200.00	7700 1650 1750 2200
TOTAL LABOUR CHARGES		\$ 11,780.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SCK 7733 G.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
7	To renew LHS front rim and tyre. Carry out wheel alignment.	S/N \$ 280.00	/
8	To carry out diagnostic checks.	S/N \$ 192.00	/
TOTAL LABOUR CHARGES		: <u>\$ 12,252.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCK 7733 G.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
1	FRONT BUMPER / <i>Dis</i>	\$ 1,818.00	1454.40
2	FRONT BUMPER SECURING STRIP / <i>MC</i>	\$ 57.00	45.72
3	FRONT BUMPER CENTRE GRILLE / <i>AR</i>	\$ 163.00	130
4	FRONT BUMPER CLOSING ELEMENT / <i>CPA</i>	\$ 185.00	148
5	FRONT BUMPER LOWER SPOILER <i>X NN</i>	\$ 437.00	<i>X</i>
6	AIR GRILLE GUIDE - LHS / <i>MIS</i>	\$ 67.00	52.96
7	AIR GRILLE - LHS / <i>MIS</i>	\$ 393.00	314.40
8	RADIATOR GRILLE / <i>CPA</i>	\$ 1,917.00	1533.60
9	PARKING AID SENSOR SUPPORT - LHS/RHS / <i>BR</i>	46.00	36
10	RADIATOR GRILLE BACK COVER / <i>AR</i>	\$ 157.00	125.60
11	FRONT BUMPER GUIDE - LHS/RHS / <i>RE</i>	\$ 58.00	46.40
12	FRONT BUMPER TOP COVER / <i>RE</i>	\$ 104.00	82.80
13	BONNET RELEASE LEVER <i>X</i> <i>NN</i>	\$ 12.00	
14	BONNET CABLE <i>X</i> / <i>Jm</i>	\$ 49.00	38.44 ✓
15	FRONT REINFORCEMENT BEAM / <i>BT</i>	\$ 674.00	539.20
16	REINFORCEMENT BEAM HOLDER - LHS/RHS <i>X NN</i>	\$ 336.00	<i>X</i>
17	FOAM FILLER PIECE / <i>Cot</i>	\$ 101.00	80.80
18	LOCK CARRIER BRACKET <i>X</i> / <i>MT</i>	\$ 112.00	89.20 ✓
19	FRONT BUMPER SUPPORT - LHS/RHS <i>X</i> / <i>MC</i>	\$ 46.00	36.80 ✓
20	FRONT OUTER PARKING AID - LHS / <i>DM</i>	\$ 208.00	166
SUB TOTAL SPARE PARTS CHARGES		\$ 6,940.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCK 7733 G.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	FRONT INNER PARKING AID - LHS/RHS / DM \$	415.00	332
22	FRONT PARKING AID WIRING X NN LH - P.S.S \$	443.00	X
23	FRONT FENDER - LHS/RHS P.S < RH X NN \$	1,776.00	710.40
24	FRONT FENDER ATTACHEMENT PARTS SAH X NN \$	88.00	X NN
25	FRONT FENDER CLOSING ELEMENT - LHS/RHS SAH \$	126.00	49.76 / DL
26	FRONT FENDER INNER BRACKET - LHS/RHS SAH \$	58.00	46.40 / BT
27	FRONT FENDER OUTER BRACKET - LHS/RHS X SAH NN \$	98.00	X NN
28	FRONT FENDER BRACKET - LHS/RHS LH - BT \$	98.00	38.64
29	FRONT FENDER BRACE - LHS/RHS < RH X NN \$	200.00	79.44
30	DOUBLE COLLARED STUD X / MCL 6 \$	95.00	25.28 ✓
31	FENDER TRIM - LHS/RHS < LH - MCL. RH X NN \$	270.00	107.60
32	FRONT WHEEL HOUSE LINER - LHS / TV \$	238.00	190.40
33	WHEEL SPOILER - LHS / SAH P.S \$	61.00	48.48
34	FENDER SPOILER - LHS X / MCL. \$	29.00	23.04
35	STONE CHIP GUARD - LHS/RHS X / MCL \$	86.00	33.68 ✓
36	LED HEADLIGHT - LHS/RHS < LH - P.S RH X NN \$	15,722.00	6278.80
37	HEADLIGHT CTRL UNIT X NN 2 \$	1,282.00	X
38	LED HEADLIGHT HEAT SINK X / DM 2 \$	1,268.00	792 ✓
39	HEADLIGHT COMPENSATING PIECE X NN 2 \$	73.00	X
40	HEADLIGHT WASHER - LHS X / DM \$	160.00	127.60
SUB TOTAL SPARE PARTS CHARGES :		\$ 22,586.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCK 7733 G.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
41	HEADLIGHT WASHER BRACKET - LHS / <i>mis</i>	TBC	9.52 <i>8</i>
42	HEADLIGHT WASHER HOSE <i>X NN</i>	\$ 69.00	<i>X</i>
43	BONNET <i>/ BT</i>	\$ 2,110.00	1688
(44)	BONNET HINGE - LHS/RHS <i>X ALH / BT</i>	\$ 710.00	36.32
45	BONNET SEAL - LHS/RHS <i>/ ALH X NN</i>	\$ 46.00	18.16
46	BONNET SEAL - CENTRE <i>/ REC.</i>	\$ 23.00	10.08
(47)	HEADLIGHT EDGE COVER - LHS/RHS <i>/ ALH X NN</i>	\$ 26.00	22.14 <i>- REC.</i>
48	FENDER TOP COVER - LHS/RHS <i>/ ALH X NN</i>	\$ 58.00	<i>X NN</i>
49	BONNET STRIKER - LHS/RHS <i>X / NN</i>	\$ 86.00	<i>X</i>
50	BONNET SWITCH <i>X</i>	\$ 360.00	<i>X</i>
51	CAUTION SIGN <i>X / NN</i>	\$ 12.00	<i>X</i>
(52)	LOCK CARRIER <i>/ BR.</i>	\$ 878.00	70240 <i>✓</i>
53	LOCK CARRIER AIR GUIDE - LHS <i>X</i>	\$ 38.00	<i>X</i>
54	INTERCOOLER <i>X</i>	\$ 493.00	<i>X</i>
55	INTERCOOLER HOSE SEAL <i>X</i>	\$ 42.00	<i>X</i>
56	INTERCOOLER PRESSURE HOSE <i>X</i>	\$ 341.00	<i>X</i>
57	INTERCOOLER TEMP. SENSOR <i>X</i>	\$ 110.00	<i>X</i>
58	A/C CONDENSER <i>X</i>	\$ 539.00	<i>X</i>
59	RADIATOR <i>X</i>	\$ 614.00	<i>X</i>
(60)	RADIATOR SLEEVE <i>/ REC.</i>	2 \$ 15.00	21.12 <i>✓ 8</i>
SUB TOTAL SPARE PARTS CHARGES		\$ 6,570.00	

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCK 7733 G.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
61	RADIATOR BUSH X NN	4 \$	38.00 +
62	COOLANT R / MC	\$	132.00 105.28 ✓
63	REFRIGERANT HOSE R / MT	\$	434.00 362.40 ✓
64	REFRIGERANT RETURN PIPE X NN	2 \$	346.00 +
65	CONTROL UNIT HOLDER R / MC	\$	48.00 38.40
66	FRONT DOOR TRIM - LHS X NN	\$	135.00 X
67	ALUMINIUM RIM - LHS / cut	\$	932.00 745.20
68	TIRE - LHS X NN	\$	1,203.00 X
69	FRONT NUMBER PLATE / MC	S/N \$	25.00 /
70	SUNDRIES R / MC	\$	600.00 121.76 ✓
TOTAL SPARE PARTS CHARGES		\$	39,989.00
TOTAL LABOUR CHARGES		\$	12,252.00
GRAND TOTAL		\$	52,241.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

53149 811

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Gao Qiang - 82880282
Surveyed Date : 26/12/17
Authorised Date :
Excess Cost : Not Authorised.
Liability : before paint photos.
Remarks :

7 Days.

10-12.

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1254/2017/JT
Date : 23-Dec-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Hi Guo Qiang

You recommended 7 days.

We took 24 days exclude 1 PH / 4 Sundays

job - 2 Jun 18

Added jobs check items/supp. Parts
order Germany

Owner's Name : Mr. Ko Boon Hong
Address : 34 Cashew Terrace

Singapore 679566
Telephone : HP +65 9788 0863
Type of Claim : Own Damage Claims
Policy No. : 2100510672
Vehicle No : **SGK 7733 G**
Model Code : Audi A5 SB 2.0 TFSI qu
Model / Year : Jul-17
Engine No : CVK 036890
Chassis No : WAUZZZF55HA037648
Mileage :
Date In : 21-Dec-17
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-Dec-17
Place of Accident : Enggor St & Tras Road Junction.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGK 7733 G.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To tow and recovery vehicle from accident scene.	S/N waived	
2	To remove, check and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	\$ 480.00
3	To remove and transfer aircond condenser, radiator, charged air cooler, electrical fans and control unit. Renew air cond piping set. To carry out vacuum/regas and to pressurize cooling system.	S/N \$ 1,400.00	\$ 1,400.00
4	To dismantle front bumper, both front fenders, and bonnet. Renew front lock carrier and align to position. Renew front bumper, both front fenders, bonnet and both headlights. Re-organize front crash management components. Reinstall all parts removed. (Added \$1750.00 for checked items and added parts)	\$ 5,400.00	\$ 3,500.00
5	To dismantle LHS front door panel trims, remove and install wing mirror assy for door painting.	S/N \$ 300.00	nil
6	To respray front bumper, both front fenders, bonnet, bonnet hinges, and LHS front door. (Short payment \$550.00)	\$ 4,200.00	\$ 2,200.00
TOTAL LABOUR CHARGES		\$ 11,780.00	\$ 7,580.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SCK 7733 G.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
		<i>c/l</i>		\$ 7,580.00
7	To renew LHS front rim and tyre. Carry out wheel alignment.	S/N	\$ 280.00	\$ 280.00
8	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 12,252.00</u>	<u>\$ 8,052.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCK 7733 G.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,818.00	\$ 1,454.40
2	FRONT BUMPER SECURING STRIP	\$ 57.00	\$ 45.28
3	FRONT BUMPER CENTRE GRILLE	\$ 163.00	\$ 130.00
4	FRONT BUMPER CLOSING ELEMENT	\$ 185.00	\$ 148.00
5	FRONT BUMPER LOWER SPOILER	\$ 437.00	
6	AIR GRILLE GUIDE - LHS	\$ 67.00	\$ 52.96
7	AIR GRILLE - LHS	\$ 393.00	\$ 314.40
8	RADIATOR GRILLE	\$ 1,917.00	\$ 1,533.60
9	PARKING AID SENSOR SUPPORT - LHS/RHS	\$ 46.00	\$ 36.00
10	RADIATOR GRILLE BACK COVER	\$ 157.00	\$ 125.60
11	FRONT BUMPER GUIDE - LHS/RHS	\$ 58.00	\$ 23.20
12	FRONT BUMPER TOP COVER	\$ 104.00	\$ 82.80
13	BONNET RELEASE LEVER	\$ 12.00	
14	BONNET CABLE	\$ 49.00	\$ 38.64
15	FRONT REINFORCEMENT BEAM	\$ 674.00	\$ 539.20
16	REINFORCEMENT BEAM HOLDER - LHS/RHS	\$ 336.00	
17	FOAM FILLER PIECE	\$ 101.00	\$ 80.80
18	LOCK CARRIER BRACKET	\$ 112.00	\$ 89.20
19	FRONT BUMPER SUPPORT - LHS/RHS	\$ 46.00	\$ 36.80
20	FRONT OUTER PARKING AID - LHS	\$ 208.00	\$ 166.00
SUB TOTAL SPARE PARTS CHARGES		\$ 6,940.00	\$ 4,896.88

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCK 7733 G.

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
		c/f	\$	4,896.88
21	FRONT INNER PARKING AID - LHS/RHS	\$	415.00	\$ 332.00
22	FRONT PARKING AID WIRING	\$	443.00	
23	FRONT FENDER - LHS/RHS	\$	1,776.00	\$ 710.40
24	FRONT FENDER ATTACHEMENT PARTS	2 \$	88.00	
25	FRONT FENDER CLOSING ELEMENT - LHS/RHS	\$	126.00	\$ 49.76
26	FRONT FENDER INNER BRACKET - LHS/RHS	\$	58.00	\$ 46.40
27	FRONT FENDER OUTER BRACKET - LHS/RHS	\$	98.00	
28	FRONT FENDER BRACKET - LHS/RHS	\$	98.00	\$ 38.64
29	FRONT FENDER BRACE - LHS/RHS	\$	200.00	\$ 79.44
30	DOUBLE COLLARED STUD	6 \$	95.00	\$ 25.28
31	FENDER TRIM - LHS/RHS	\$	270.00	\$ 107.60
32	FRONT WHEEL HOUSE LINER - LHS	\$	238.00	\$ 190.40
33	WHEEL SPOILER - LHS	\$	61.00	\$ 48.48
34	FENDER SPOILER - LHS	\$	29.00	\$ 23.04
35	STONE CHIP GUARD - LHS/RHS	\$	86.00	\$ 33.68
36	LED HEADLIGHT - LHS/RHS	\$	15,722.00	\$ 6,288.80
37	HEADLIGHT CTRL UNIT	2 \$	1,282.00	
38	LED HEADLIGHT HEAT SINK	2 \$	1,268.00	\$ 792.00
39	HEADLIGHT COMPENSATING PIECE	2 \$	73.00	
40	HEADLIGHT WASHER - LHS	\$	160.00	\$ 127.60
SUB TOTAL SPARE PARTS CHARGES			\$ 22,586.00	\$ 13,790.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Material List for Accident Vehicle Regn No. SCK 7733 G.

All charges are not inclusive of GST.
Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

All charges are not inclusive of GST.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCK 7733 G.

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
		c/f		\$ 16,298.64
61	RADIATOR BUSH	4	\$ 38.00	
62	COOLANT		\$ 132.00	\$ 105.28
63	REFRIGERANT HOSE		\$ 434.00	\$ 362.40
64	REFRIGERANT RETURN PIPE	2	\$ 346.00	
65	CONTROL UNIT HOLDER		\$ 48.00	\$ 38.40
66	FRONT DOOR TRIM - LHS		\$ 135.00	
67	ALUMINIUM RIM - LHS		\$ 932.00	\$ 745.20
68	TIRE - LHS		\$ 1,203.00	
69	FRONT NUMBER PLATE	S/N	\$ 25.00	\$ 25.00
70	<i>Added parts - see attached</i>		\$ 1,118.00	\$ 893.20
71	SUNDRIES		\$ 600.00	\$ 121.76
	TOTAL SPARE PARTS CHARGES	:	\$ 41,118.90	\$ 18,589.88
	TOTAL LABOUR CHARGES		\$ 12,252.00	\$ 8,052.00
	GRAND TOTAL		\$ 53,370.90	\$ 26,641.88

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No. PA/OD/1254/2017/JT
Date 10-Jan-18
Service Advisor JB
Pages ONE
Regn No SGK7733G
Model No A5 SN 2.0 TFSI

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	ENGINE SUMP GUARD / Got	\$ 489.00	\$ 391.20 (47)
2	COOLANT PIPE	\$ 207.00	\$ 165.20 (47)
3	COOLANT PIPE { BT.	\$ 139.00	\$ 110.80 (47)
4	COOLANT PIPE	\$ 283.00	\$ 226.00 (47)
		\$ 1,118.00	\$ 893.20
<u>LABORS</u>			
TOTAL		\$ 1,118.00	

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGK 7733 G

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1254/2018/MAS

28 March 2019

Dear Sir,

RE: INSURANCE CLAIM FOR SGK 7733 G, Audi A5 SB 2.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SGK 7733 G**, claimant, **Mr. Ko Boon Hong**, please find the related document per attached.

1. A copy of the Original invoice no. 85013589 – S\$28,506.81
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SGK 7733 G

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6888 2222
Main Telex: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6888 2222
Telex: 6471 3733

Ubi Service Centre
35 Ubi Road 1
Singapore 408722
Telephone: 6888 1553
Telex: 6471 3733

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg

6366 2323
9628 1235

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 18:00

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013589 Date : 13/03/2019 Order : SGK77336 Term : 30	Account: A0006 IT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGK77336 IV 340561 Model: A5 SPORTBACK 2.0 TFSI S tronic VSB No.: You have been assisted by :- UB-Jiayee (87)	Regn Date: 11/07/2017 Chassis: WAUZZZF55HA037648 Engine: CVK 036890	Mileage: 32534 WIP No.: 49598 Dept: U
--	---	---

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
S	BODYWORK	M: TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND AND FRONT PARKING AID.	400.00	1.00	400.00
S	BODYWORK	M: TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, CHARGED AIR COOLER, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM/REGAS AND TO PRESSURISE COOLING SYSTEM	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER, BOTH FRONT FENDERS AND BONNET, RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION, RENEW FRONT BUMPER, LHS FRONT FENDER, BONNET AND LHS HEADLIGHT, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL	3500.00	1.00	3,500.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6846 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6886 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408689
Telephone: 6886 2223

Customer Service
Service Appointment
24 Hour Breakdown Service
6886 2223
6828 1238
customer.care@premiumauto.com.sg

INSURANCE INVOICE
Company Reg. No: 099382271M
GST Reg. No. 199382271M

Page 2 18:00

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013589
Date : 13/03/2019
Order : SGK77336
Term : 30

Account: A0006 IT 01
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SGK77336 (V 34056) Regn Date: 11/07/2017 Mileage: 32534 WIP No.: 49598
Model: RS SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF55HA037648 Engine: CVK 036898 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (87)

		Details	Qty	Unit Price	Amount
S	BODYWORK	ALL PARTS REMOVED M:	2200.00	1.00	2,200.00
S	BODYWORK	TO RESPRAY FRONT BUMPER, BOTH FRONT FENDER AND BONNET M:	280.00	1.00	280.00
S	BODYWORK	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT M:	192.00	1.00	192.00
X	ABW6807611	TO CARRY OUT DIAGNOSTIC CHECK PLATE (A) Less 82%	1.00	185.00	148.00
X	ABW69192670 RN4	MOUNTING (V) (G) Less 82%	1.00	23.00	18.40
X	ABW69192680 RN4	MOUNTING (V) (G) Less 82%	1.00	23.00	18.40
X	ABW6853037	COVER (A) Less 82%	1.00	157.00	125.60
X	ABW6821471	BRACKET (A) Less 82%	1.00	29.00	23.20
X	ABW6853601A P02	TRIM (A) Less 82%	1.00	134.50	107.60
X	ABW6955970	TUBING (A) Less 82%	1.00	68.00	55.04
X	ABW6823029	HOOD (A) Less 82%	1.00	2110.00	1,688.00
X	ABW6823126	PROTECTION (V) (G) Less 82%	1.00	22.70	18.16
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6836 2223
Main Telex: 6471 2723

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6888 2221
Telex: 6475 1521

Ubi Service Centre
35 Ubi Road 1
Singapore 408721
Telephone: 6888 2221
Telex: 6475 1521

Customer Service
Service Appointment
Your Breakdown Service
Email: customers.care@premiumauto.com.sg

6886 2223
6828 1218

INS TAX INVOICE

Company Reg. No: 199902271W
GST Reg. No. 199902271W

Page 3 18:00

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013589 Date : 13/03/2019 Order : SGK77336 Term : 30	Account: A0005 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGK77336 (V 34056)	Regn Date: 11/07/2017	Mileage: 32534	WIP No.: 49598
Model: A5 SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZZF55H4037640	Engine: CVK 036890	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (87)			

		Details		Qty	Unit Price	Amount
X	ABW6823124	PROTECTION (A)	Less 020%	1.00	22.70	18.16
X	ABW6823745	COVER (A)	Less 020%	1.00	12.60	10.00
X	ABW6820581B	COVER (V) (G)	Less 020%	1.00	28.30	22.64
X	ABW0016743BP	COOLANTP (V) (G)	Less 020%	1.00	206.50	165.20
X	ABW0016741AK	COOLANTP (V)	Less 020%	1.00	138.50	110.80
X	ABW0907647A	BRACKET (A)	Less 020%	1.00	48.00	38.40
X	ABW0601025AL	WHEEL	Less 020%	1.00	931.50	745.20
X	ABW6121763	AIR DUCT (A)	Less 020%	1.00	56.20	52.96
X	ABW6007283	GUIDE (A)	Less 020%	1.00	29.00	23.20
X	ABW6821091	PLATE (A)	Less 020%	1.00	62.20	49.76
X	ABW6821467	BRACKET (V) (G)	Less 020%	1.00	29.00	23.20
X	ABW6821433	BRACKET (A)	Less 020%	1.00	48.30	38.64
X	ABW6821131B	SUPPORT (A)	Less 020%	1.00	99.30	79.44
X	ABW6821171C	WHEEL HOUS (A)	Less 020%	1.00	238.00	190.40
X	ABW6853887	SPOILER (A)	Less 020%	1.00	60.60	48.48
X	ABW6853823B 989	STONEGUARD (V) (G)	Less 020%	1.00	42.10	33.68
X	ABW6955101A	CYLINDER (A)	Less 020%	1.00	159.50	127.60
X	ABW6955775A	BRACKET (A)	Less 020%	1.00	11.90	9.52

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 2733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6471 2733

Ubi Service Centre
55 Ubi Road 1
Singapore 408722

Customer Service
Service Appointment
Hour Breakdown Service
(7:00-7:00)
customerservice@premiumauto.com.sg

6386 2223
6386 1213

INSURANCE INVOICE

Company Reg. No. 689902271M

GST Reg. No. 199902271M

Page 4 18:00

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoices: 85013589
Date : 13/03/2019
Order : SGK77336
Term : 30

Account: A0006 IT 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SGK77336 (V 34056) Regn Date: 11/07/2017 Mileage: 32534 WIP No.: 49598

Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF55HA037648 Engine: CVR 036890 Dept: U

VSR No.:

You have been assisted by :- UB-Jiayee (57)

		Details		Qty	Unit Price	Amount
X	ABW0016721A	COOLANTPIP (A)	Less 020%	1.00	282.50	282.50
X	ABW0250759A	BRACKET (V) (G)	Less 020%	1.00	5.80	5.80
X	ABW020769C	BRACKET (A)	Less 020%	1.00	5.80	5.80
X	ABW6823529	BOND CABLE (A)	Less 020%	1.00	48.30	48.30
X	ABW6816738B	PIPE (V) (G)	Less 020%	1.00	453.00	453.00
X	ABW6938473A	LED (V) (G)	Less 020%	1.00	998.00	998.00
X	ABW6121673B	AIR DUCT (A)	Less 020%	1.00	13.20	13.20
X	ABW6121674B	AIR DUCT (A)	Less 020%	1.00	13.20	13.20
X	AG A1348JH1	COOLANT ADDITIVE	Less 020%	4.00	32.90	131.60
X	ABW6853651A RN4	GRILLE	Less 020%	1.00	1917.00	1,917.00
X	ABW6941773E	HEADLIGHT (A)	Less 020%	1.00	7861.00	7,861.00
X	ABW6821105D	FENDER	Less 020%	1.00	888.00	888.00
X	ABW0063821B	BAFFLE	Less 020%	1.00	489.00	489.00
X	ABW0005594	CARRIER	Less 020%	1.00	878.00	878.00
X	ABW6807550J	FOAM INGER	Less 020%	1.00	101.00	101.00
X	ABW0007113	BRACKET	Less 020%	1.00	674.00	674.00
X	ABW6807065D GRU	COVER	Less 020%	1.00	1618.00	1,618.00
X	ABW0007334	SUPPORT	Less 020%	1.00	22.50	22.50
Sub-Total						
7% GST						
Grand Total						



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Tel: 6341 1188
Fax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Tel: 6341 2221
Fax: 6471 1033

INSURANCE INVOICE
Company No: 199902271M
GST Reg No: 199902271M
Tel: 6441 1183

Customer Service
Service Appointment
24-hour breakdown Service
Email: customer.care@premiumauto.com.sg
6341 2123
9828 1233

Invoice: 85013589

Account: A0006 (T 0)

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Date : 13/03/2019

Order : SGK77336

Term : 30

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SGK77336 (V 34056) Regn Date: 11/07/2017 Mileage: 32534 WIP No.: 49598
Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF55HA037648 Engine: CVK 036898 Dept: U
VSD No.:
You have been assisted by :- LB-Jayee (87)

		Details	Qty	Unit Price	Amount
X	ABW0007333	SUPPORT Less 020%	1.00	22.50	18.00
X	ABW0007277	STRIP Less 020%	2.00	28.30	45.28
X	ABW6823125	PROTECTION (V) (B) Less 020%	1.00	22.70	18.16
X	A4E0260749B	WASHER Less 020%	1.00	4.10	3.28
X	A4E0260749A	WASHER Less 020%	2.00	3.10	4.96
X	ABW5807081	COVER Less 020%	1.00	103.50	82.80
X	ABW5807683 989	GRILLE(A) Less 020%	1.00	162.50	130.00
X	ABW5807681M RN4	GRILL Less 020%	1.00	393.00	314.40
X	ABW0653833	SPOILER Less 020%	1.00	28.80	23.04
X	RS00919275C BRL	Sensor (A) Less 020%	2.00	207.50	332.00
X	RS00919275B BRL	SENSOR Less 020%	1.00	207.50	166.00
X	ABW0010515A	STICKER Less 020%	1.00	5.80	4.64
X	ABW0010520A	PLATE Less 020%	1.00	11.30	9.04
X	ABW5807771	BRACKET Less 020%	1.00	111.50	89.20
X	RN 0161857	POP-RIVET Less 020%	10.00	2.80	22.40
X	RN 91093901	RIVET Less 020%	4.00	0.50	1.92
X	RN 91244001	STUD Less 020%	2.00	15.60	25.28
X	RN 91186901	BOLT Less 020%	10.00	1.40	11.20

Parts 18,564.88
Labour 0.00
Sublet 8,077.00
Menus 0.00
Lubricant 0.00

Sub-Total 26,641.88
7% GST 1,864.93
Grand Total 28,506.81



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SGK 7733 G

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1254/2018/TF
27 January 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1 total pages

Make & Model : Audi A5 SPORTBACK 2.0 TFSI S tronic
Vehicle Chassis No. : WAUZZZF55HA037648
Vehicle Regn No. : **SGK7733G**
Vehicle Mileage : 10571KM
Vehicle Owner : Mr. Ko Boon Hong
Certificate No : 2100510672
Policy Excess : NA
Accident Date : 21/12/2017
Place : Enggor St and Tras Road Junction
Repair Cost : \$ 28,506.81
WIP No. : 49598
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



27/1/18

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1624821E



Name

KO BOON HONG

许文丰

Race

CHINESE

Date of birth

26-06-1963

Country/Place of birth

SINGAPORE

Sex

M

S1624821E

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S1624821E

Name KO BOON HONG

Birth Date 26 Jun 1963

Issue Date 07 Dec 2006

001463449J

5329552



NRIC No. S1624821E



Date of issue

30-06-2014

Address

34 CASHEW TERRACE
SINGAPORE 679566

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver, and other motor vehicles < 2500kg 15 Apr 1996



License No: S1624821E

NP 428A



HOTLINE TEL: (65) 8419 3000
FAX: (65) 6415-3723

POLICY SCHEDULE

AUDI AUTO PROTECTOR

PERIOD OF INSURANCE : From : 11 Jul 2017 (both dates inclusive) To : 10 Jul 2018		POLICY NO. : 2100510672 ENDORSEMENT NO. : 00000
INSURED : KO BOON HONG ADDRESS : 34 CASHEW TERRACE Singapore 679566		PREMIUM CALCULATION : S\$ After 5% Safe Driving Discount & 50% No Claim Discount PREMIUM : \$1,842.34 GST @ 7.00% : \$128.96 Total Due : \$1,971.30
BUSINESS/PROFESSION : Professional/Executives REGISTRATION NO. : SGK7733G MAKE & TYPE OF BODY : AUDI A5 SPORTBACK 2.0 TFSI S TRONIC (DESIGN) YEAR OF REGISTRATION : 2017 CC/TONNAGE 1,984.00 SEATING CAPACITY : 5 CHASSIS NO. : WAUZZZF55HA037648 ENGINE NO. : CVK036890 SUM INSURED : Market Value INSURING WITH COE/PARF : Yes EXCESS : S\$1600.00 (1)		
NAMED DRIVERS : 1) The Policyholder		
SUBJECT TO AGE CONDITION : All Age Condition HIRE PURCHASE OWNERS/EMPLOYER'S LOAN : DBS BANK LTD		
SUBJECT TO ENDORSEMENT(S) : 2(O), 7(a), 15, 25, 57, 72(b), 82(i), 89(a), 94, 96(A), 130, 140(c)		
Issued in SINGAPORE on 1 Aug 2017		

Person(s) Entitled To Drive :

The Insured.

Any other person who is driving on the Insured's order or with his permission. This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions of young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the policy excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Limitation As To Use :

Only for social, domestic and pleasure purposes and for the Insured's business. Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing, carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

OVERSIGHT REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1) Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

OVERSIGHT REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

1) FortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3) DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 63041500)
 2) 30 Bukit Batok Cres (Tel: 66547777) 5) Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only
 6) Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7) Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 63531110)
 8) Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9) Progressive Automotive - 8022A Ubi Rd 11 (Tel: 67474550)
 10) E Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

25-207

MIUM LEASING - SLEE
ALEXANDRA ROAD
CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AIG Asia Pacific Insurance Pte Ltd

AUTHORIZED REPRESENTATIVE

ORIGINAL

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Dec 2017		27 Dec 2017 13:25 Edit Adj Rpt	S\$26,641.88 Edit Estimates	S\$26,641.88 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	KO BOON HONG, ID: S1624821E, Tel: +6597880863, Email: KENKO8181@HOTMAIL.COM								
Vehicle Reg. No.:	SGK7733G	Date of Loss:	21/12/2017 15:00 - :59 [5 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1166948417SG	Policy/Cover Note No.:	2100510672 (Comprehensive) Coverage: 11/07/2017 - 10/07/2018						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 08/01/2018]								
Driver/Custodian:	KO BOON HONG (54 / Male), NRIC: S1624821E, Tel: +6597880863 Email: KENKO8181@HOTMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (14/02/2019): Alert - Adj Mandate Approved (S\$26641.88) - SGK7733G - Claim Handler: Dally Amri... - AIG_SG (03/01/2019): Alert - Adj Mandate Maintained - SGK7733G - Claim Handler: Dally Amri, Mimi Zari... - AIG_SG (04/12/2018): Alert - Adj Mandate Maintained - SGK7733G - Claim Handler: Dally Amri, Mimi Zari... - AIG_SG (28/11/2018): Alert - Adj Mandate Maintained - SGK7733G - Claim Handler: Dally Amri, Mimi Zari... - AIG_SG (26/11/2018): Alert - Adj Mandate Maintained - SGK7733G - Claim Handler: Dally Amri, Mimi Zari... - AIG_SG (28/12/2017): Alert - Adj Mandate Approved (S\$23648.00) - SGK7733G - Claim Handler: Dally Amri... - AIG_SG (27/12/2017): SGK7733G / OD / 21/12/2017 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGK7733G (1166948417SG)
OD
Dec 21 2017 3:00PM
[KO BOON HONG]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Video															1 per page		☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)												Thumbnail		Print		
1	22/12/17 09:48	Video - Accident [Linked Accident Report Documents]													Load MP4			
Assessment Reports															1 per page		☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	27/12/17 15:35	Adjuster Immediate Advice													Load HTM			
2	15/11/18 15:53	Adjuster Immediate Advice													Load HTM			
Photos/Images															3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	27/12/17 14:26	General View													Load JPG	☒		
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Video			1 per page	☒
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31	27/12/17 14:26	General View	 Load JPG	☒
32	27/12/17 14:26	General View	 Load JPG	☒
33	27/12/17 14:26	General View	 Load JPG	☒
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77	27/12/17 14:26	General View	 Load JPG	☒
78	27/12/17 14:26	General View	 Load JPG	☒
79	27/12/17 14:26	Odometer Reading	 Load JPG	☒
80	27/12/17 14:26	Chassis Number	 Load JPG	☒

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UB1)	Thumbnail	Print
81	27/12/17 14:26	General View	 Load JPG	☒
82	27/12/17 14:26	General View	 Load JPG	☒
83	27/12/17 14:26	General View	 Load JPG	☒
84	27/12/17 14:26	General View	 Load JPG	☒
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88	27/12/17 14:26	General View	 Load JPG	☒
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90	15/11/18 15:54	Reinspection Photo	 Load JPG	☒
91	15/11/18 15:54	Reinspection Photo	 Load JPG	☒
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129	15/11/18 15:54	Reinspection Photo	 Load JPG	☒
130	15/11/18 15:54	Reinspection Photo	 Load JPG	☒

Video				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
131	15/11/18 15:54	Reinspection Photo	 Load JPG	☒	
132	15/11/18 15:54	Reinspection Photo	 Load JPG	☒	
133	15/11/18 15:54	Reinspection Photo	 Load JPG	☒	
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	27/12/17 14:25	Singapore Accident Statement	 Load PDF		
2	27/12/17 14:25	Certificate of Insurance	 Load PDF		
3	27/12/17 14:25	Driver's Driving License	 Load PDF		
4	27/12/17 14:25	WORKSHOP ESTIMATE	 Load PDF		
5	15/11/18 15:48	SUPPLEMENTARY LIST	 Load PDF		
6	15/11/18 15:48	REVISED ESTIMATE	 Load PDF		
7	01/04/19 08:40	Workshop Invoice	 Load PDF		
8	01/04/19 08:40	Discharge Voucher	 Load PDF		

Linked Accident Report Documents

Video				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	22/12/17 09:48	Video - Accident	 Load MP4		
Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	22/12/17 10:03	Accident Statement	 Load HTM		
Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	22/12/17 09:54	Accident Photo	 Load JPG	☒	
2	22/12/17 09:54	Accident Photo	 Load JPG	☒	
3	22/12/17 09:54	Accident Photo	 Load JPG	☒	
4	22/12/17 09:54	Accident Photo	 Load JPG	☒	
5	22/12/17 09:54	Accident Photo	 Load JPG	☒	
6	22/12/17 09:54	Accident Photo	 Load JPG	☒	
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8	22/12/17 09:54	Accident Photo	 Load JPG	☒	
9	22/12/17 09:54	Accident Photo	 Load JPG	☒	
10	22/12/17 09:54	Accident Photo	 Load JPG	☒	
11	22/12/17 09:54	Accident Photo	 Load JPG	☒	
12	22/12/17 09:56	ACCIDENT SCENE PHOTO	 Load JPG	☒	
13	22/12/17 09:56	ACCIDENT SCENE PHOTO	 Load JPG	☒	
14	22/12/17 09:56	ACCIDENT SCENE PHOTO	 Load JPG	☒	
15	22/12/17 09:56	ACCIDENT SCENE PHOTO	 Load JPG	☒	
16	22/12/17 09:56	ACCIDENT SCENE PHOTO	 Load JPG	☒	
Documentation				1 per page	☒
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1	22/12/17 09:47	Sketch Plan	 Load JPG	☒	
2	22/12/17 09:47	Sketch Plan #2	 Load JPG	☒	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG17024422/QQBE2

Date: 01/04/2019

REFERENCE

Insured/Claimant: KO BOON HONG Policy No: 2100510672
Date of Loss: 21/12/2017 Nature of Claim: OD Claim No: 1166948417SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGK7733G**
Make & Model: AUDI A5 SPORTBACK, 2.0 TFSI QUATTRO (A) Engine No: CVK036890
Reg. Date: 11/07/2017 (Man. Year: 2017) Chassis No: WAUZZZF55HA037648
Colour: Black Odometer: 10571 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$203,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
Front Left Side: Bridgestone 8 mm Rear Left Side: Bridgestone 8 mm
Front Right Side: Bridgestone 8 mm Rear Right Side: Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	40,897.84	18,589.88	22,307.96	54.55
Miscellaneous Items	0.00	0.00	0.00	
Labour	12,252.00	8,052.00	4,200.00	34.28
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	53,149.84	26,641.88	26,507.96	49.87
+ GST 7.00/7.00% (S\$)	3,720.49	1,864.93	1,855.56	49.87
Nett Amount (S\$)	56,870.33	28,506.81	28,363.52	49.87

INSPECTION

Date of Assignment: 27/12/2017
Date Inspected: 26/12/2017 Inspected At: Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 12.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	1,818.00 FS	*1,454.40 FS
2	1		*FRONT BUMPER SECURING STRIP	Necessary	57.00 FS	*45.28 FS
3	1		*FRONT BUMPER CENTRE GRILLE	Broken	163.00 FS	*130.00 FS
4	1		*FRONT BUMPER CLOSING ELEMENT	Cracked	185.00 FS	*148.00 FS
5	1		*FRONT BUMPER LOWER SPOILER	Not Necessary	437.00 FS	*- FS
6	1		*AIR GRILLE GUIDE - LHS	Missing	67.00 FS	*52.96 FS
7	1		*AIR GRILLE - LHS	Missing	393.00 FS	*314.40 FS
8	1		*RADIATOR GRILLE	Cracked	1,917.00 FS	*1,533.60 FS
9	1		*PARKING AID SENSOR SUPPORT - LHS/RHS	Broken	46.00 FS	*36.00 FS
10	1		*RADIATOR GRILLE BACK COVER	Broken	157.00 FS	*125.60 FS
11	1		*FRONT BUMPER GUIDE - LHS/RHS	Deformed	58.00 FS	*23.20 FS
12	1		*FRONT BUMPER TOP COVER	Deformed	104.00 FS	*82.80 FS
13	1		*BONNET RELEASE LEVER	Not Necessary	12.00 FS	*- FS
14	1		*BONNET CABLE	Jammed	49.00 FS	*38.64 FS
15	1		*FRONT REINFORCEMENT BEAM	Bent	674.00 FS	*539.20 FS
16	1		*REINFORCEMENT BEAM HOLDER - LHS/RHS	Not Necessary	336.00 FS	*- FS
17	1		*FOAM FILLER PIECE	Cut	101.00 FS	*80.80 FS
18	1		*LOCK CARRIER BRACKET	Bent	112.00 FS	*89.20 FS
19	1		*FRONT BUMPER SUPPORT - LHS/RHS	Necessary	46.00 FS	*36.80 FS
20	1		*FRONT OUTER PARKING AID - LHS	Damaged	208.00 FS	*166.00 FS
21	1		*FRONT INNER PARKING AID - LHS/RHS	Damaged	415.00 FS	*332.00 FS
22	1		*FRONT PARKING AID WIRING	Not Necessary	443.00 FS	*- FS
23	1		*FRONT FENDER LHS/RHS	N/S Distorted/O/SNotNecessary	1,776.00 FS	*710.40 FS
24	2		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	88.00 FS	*- FS
25	1		*FRONT FENDER CLOSING ELEMENT - LHS/RHS	Deformed	126.00 FS	*49.76 FS
26	1		*FRONT FENDER INNER BRACKET - LHS/RHS	Bent	58.00 FS	*46.40 FS
27	1		*FRONT FENDER OUTER BRACKET - LHS/RHS	Not Necessary	98.00 FS	*- FS
28	1		*FRONT FENDER BRACKET - LHS/RHS	N/SBent / O/SNotNecessary	98.00 FS	*38.64 FS
29	1		*FRONT FENDER BRACE - LHS/RHS	N/S Bent / O/SNot Necessary	200.00 FS	*79.44 FS
30	1		*DOUBLE COLLARED STUD (6PCS)	Necessary	95.00 FS	*25.28 FS
31	1		*FENDER TRIM - LHS/RHS	N/S Necessary /O/SNotNecessary	270.00 FS	*107.60 FS
32	1		*FRONT WHEEL HOUSE LINER - LHS	Torn	238.00 FS	*190.40 FS
33	1		*WHEEL SPOILER - LHS	Distorted	61.00 FS	*48.48 FS
34	1		*FENDER SPOILER - LHS	Necessary	29.00 FS	*23.04 FS
35	1		*STONE CHIP GUARD - LHS/RHS	Necessary	86.00 FS	*33.68 FS
36	1		*LED HEADLIGHT - LHS/RHS	N/SDistorted/O/SNotNecessary	15,722.00 FS	*6,288.80 FS
37	2		*HEADLIGHT CTRL UNIT	Not Necessary	1,282.00 FS	*- FS
38	2		*LED HEADLIGHT HEAT SINK	Damaged	1,268.00 FS	*792.00 FS
39	2		*HEADLIGHT COMPENSATING PIECE	Not Necessary	73.00 FS	*- FS
40	1		*HEADLIGHT WASHER - LHS	Damaged	160.00 FS	*127.60 FS
41	1		*HEADLIGHT WASHER BRACKET - LHS	Missing	9.52 FS	*9.52 FS
42	1		*HEADLIGHT WASHER HOSE	Not Necessary	69.00 FS	*- FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
43	1		*BONNET	Bent	2,110.00FS	*1,688.00FS
44	1		*BONNET HINGE - LHS/RHS	N/SBent/O/SNotNecessary	710.00FS	*36.32FS
45	1		*BONNET SEAL - LHS/RHS	Necessary	46.00FS	*18.16FS
46	1		*BONNET SEAL - CENTRE	Necessary	23.00FS	*10.08FS
47	1		*HEADLIGHT EDGE COVER - LHS/RHS	Necessary	26.00FS	*22.64FS
48	1		*FENDER TOP COVER - LHS/RHS	Not Necessary	58.00FS	*-FS
49	1		*BONNET STRIKER - LHS/RHS	Not Necessary	86.00FS	*-FS
50	1		*BONNET SWITCH	Not Necessary	360.00FS	*-FS
51	1		*CAUTION SIGN	Not Necessary	12.00FS	*-FS
52	1		*LOCK CARRIER	Broken	878.00FS	*702.40FS
53	1		*LOCK CARRIER AIR GUIDE - LHS	Not Necessary	38.00FS	*-FS
54	1		*INTERCOOLER	Not Necessary	493.00FS	*-FS
55	1		*INTERCOOLER HOSE SEAL	Not Necessary	42.00FS	*-FS
56	1		*INTERCOOLER PRESSURE HOSE	Not Necessary	341.00FS	*-FS
57	1		*INTERCOOLER TEMP SENSOR	Not Necessary	110.00FS	*-FS
58	1		*A/C CONDENSER	Not Necessary	539.00FS	*-FS
59	1		*RADIATOR	Not Necessary	614.00FS	*-FS
60	2		*RADIATOR SLEEVE	Necessary	21.12FS	*21.12FS
61	4		*RADIATOR BUSH	Not Necessary	38.00FS	*-FS
62	1		*COOLANT	Necessary	132.00FS	*105.28FS
63	1		*REFRIGERANT HOSE	Bent	434.00FS	*362.40FS
64	2		*REFRIGERANT RETURN PIPE	Not Necessary	346.00FS	*-FS
65	1		*CONTROL UNIT HOLDER	Necessary	48.00FS	*38.40FS
66	1		*FRONT DOOR TRIM - LHS	Not Necessary	135.00FS	*-FS
67	1		*ALUMINIUM RIM - LHS	Cut	932.00FS	*745.20FS
68	1		*TIRE - LHS	Not Necessary	1,203.00FS	*-FS
69	1		*FRONT NUMBER PLATE	Necessary	25.00FS	*25.00FS
70	1		*SUNDRIES	Necessary	600.00FS	*121.76FS
71	1		*ENGINE SUMP GUARD	Cut	391.20FS	*391.20FS
72	1		*COOLANT PIPE	Bent	165.20FS	*165.20FS
73	1		*COOLANT PIPE	Bent	110.80FS	*110.80FS
74	1		*COOLANT PIPE	Bent	226.00FS	*226.00FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 40,897.84 18,589.88

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO REMOVE AND TRANSFER AIRCOND CONDENSER, RADIATOR, CHARGED AIR COOLER, ELECTRICAL FANS AND CONTROL UNIT. RENEW AIR COND PIPING SET. TO CARRY OUT VACUUM / REGAS AND TO PRESSURIZE COOLING SYSTEM	New	1,400.00	1,400.00
3	TO DISMANTLE FRONT BUMPER, BOTH FRONT FENDERS, AND BONNET. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RENEW FRONT BUMPER, BOTH FRONT FENDERS, BONNET AND BOTH HEADLIGHTS. RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	5,400.00	3,500.00
4	TO DISMANTLE LHS FRONT DOOR PANEL TRIMS, REMOVE AND INSTALL WING MIRROR ASSY FOR DOOR PAINTING	New	300.00	0.00
5	TO RESPRAY FRONT BUMPER, BOTH FRONT FENDERS, BONNET, BONNET HINGES, AND LHS FRONT DOOR	New	4,200.00	2,200.00
6	TO RENEW LHS FRONT RIM AND TYRE. CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
7	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			12,252.00	8,052.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >