

NATIONAL Assessment Centre Services

Date In	27/12/2017 10:27	Job description	Date & Time Completed	Done by
Ref No	NBA/AIG17024413/K4	SAS e-filing		
Veh No	SBZ 815 E	E-mail (within 3hrs, A/C 2hrs)		
DOA	26/12/2017 15:30	i-Motor Claim Form		
OD	TP: Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
TP Insurer:		i-Photo Uploaded		
		Assessment/Survey Report		
		Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (

TP Particulars:

Veh No:

SGM958K

INC ()

/ Non-INC ()

Owner / Driver: ()

Policy No: ()

Period: ()

Date:

Time:

Confirmed by: ()

Insured/Driver Liability: ()

[Note-Est. Status (WO):

N: 0-20%; P: 21-79%; F: 80-100%

Year of Registration: ()

Warranty: YES () / NO ()

Excess: (\$)

Loading: \$1,000 () / \$2,000 ()

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks: (INC hotline: 6788 6616)

1) Apply for Transport Allowance () / Courtesy Car ()

2) QC Check / Post Repair Inspection ()

3) Upload Resurvey Photo [Repair Cost > \$3000] ()

Injury:

Date/Time

Actions

Invoice Preparation Checklist

- 1) AR: Accident Reporting (\$30);
- 2) DA: Damage Assessment (\$100); INC (\$80)
- 3) TP: Towing Fee \$40/\$45
- 4) FT: Follow-Through Survey \$120
- 5) FT: Follow-Through Survey (Resurvey) \$30
- For claiming against INC Only (wef 10 Jan 2005)
- 6) TR: Re-inspection \$75
- 7) NI: Idac DA + SMRT Survey \$160
- 8) NTUC Additional Services:-

OD:

*N5: Courtesy Car / Tpt Allowance \$5

*N6: Repair Co-ordination \$10

*N7: Post Repair Inspection \$25

*N8: DV / Collect Excess Coordination \$5

*N9: DV / Collect Excess Coordination \$20

TP (N11): TP (N11) against INC \$30

9) N12: Idac Mobile

Invoice dated

Invoice dated

Fee Charged

Fee Charged

Amt (\$)

1st Bill

Amt (\$)

Add Bill

Claimant's Particulars:-

Driver/Owner:

Contact No:

Damaged Portion:

QC Checked by (Engr-In-Charge):

Auditors' Comments:-

Cat. 1:

Cat. 2/3:

NA1708010

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/12/2017 10:27
Date Of Accident	26/12/2017 15:30
Exact Location Of Accident	JUNC OF BARTLEY RD & SERANGOON AVE 1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SBZ815E
Insured/Policyholder	
Name Of Registered Owner	KWEK TENG YEOW @ QUEK ENG YEOW
NRIC No	S1241113H
Email Address	KWEKTY@SINGNET.COM.SG
Mobile Phone No	(LOCAL) +65-90089892
Alternative Phone No	OTHERS-90089892

Vehicle Particulars

Manufacturer	NISSAN
Model	SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100486088-01
Cover Note Number	

Driver

Name of Driver	KWEK TENG YEOW @ QUEK ENG YEOW
NRIC No	S1241113H
Date Of Birth	19/01/1957
Occupation	INDOOR
Date Of Driving Pass	02/01/1979
Driving Experience	38 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90089892
Fax Number	
Contact Number	OTHERS-90089892
Email Address	KWEKTY@SINGNET.COM.SG

Address	43 JURONG EAST AVE 1 #03-05
Postcode	609778
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : CHAN KOK HUA GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGM958K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MDM SEET CHEW PENG
NRIC/Passport Number	S1698944D
Contact Number	96704994
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

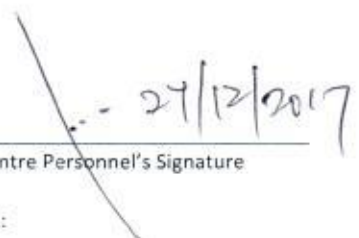
Date & Time: 26/12/2017
1650 hrs



Driver's Signature

(If driver is not the policyholder)

Date & Time: 26/12/2017
1650 hrs



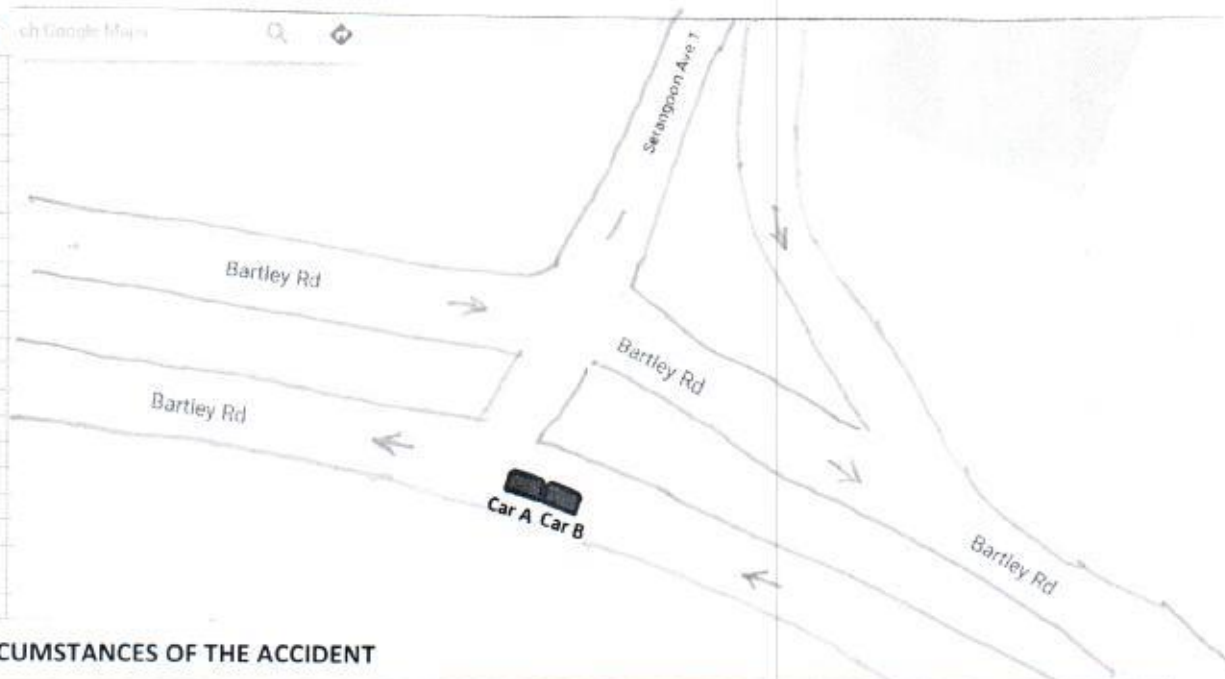
27/12/2017

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 26 December 2017 at about 1540 hrs. I was driving my car (car A in the sketch) SBZ815E along Bartley Road. When my car was near the junction of Bartley Road and Serangoon Ave 1, the traffic light at the junction turned Amber. I then applied the brake and stopped the car accordingly.

However, car SGM 958K (car B in the sketch) which was followed behind my car did not stop on time, and knocked the rear of my car (please see the attached video clip).

As a result,

- my car rear bumper was damaged and misaligned,
- the light at the right side of the rear bumper was damaged,
- the car's tailgate trunk lids & cover was damaged, misaligned and now it is unable to close properly.

Car A: SBZ815 E ; Driver Mr. KWEK TENG YEOW ; IC S1241113H

Car B: SGM958K; Driver Mdm. SEET CHEW PENG; IC S1698944D

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
 Date & Time: 26/12/2017
 1650 hrs

Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 26/12/2017
 1650 hrs

Reporting Centre Personnel's Signature
 Name: 27/12/2017
 NRIC/FIN No.:



AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#07-16
AIG Building
Singapore 079120
Co.Reg.No.201009404M

Policy/Reference No. 2100486088-01

06 Sep 2017

Mr. Kwek Teng Yeow @ Quek Eng Yeow
43 Jurong East Ave 1
#03-05
SINGAPORE 609778

Dear Mr. Kwek Teng Yeow @ Quek Eng Yeow

Your Policy Has Been Renewed

We are pleased to inform you that your NISSAN AUTO PROTECTOR PRIVATE VEHICLE has been renewed and details of your policy are below:

Policy number : 2100486088-01
Effective date : 12 Oct 2017
Expiry date : 11 Oct 2018

It is important that you review the enclosed policy documents to verify that all the information in these documents is accurate. If you wish to update us on any changes, please contact us.

For More Information

If you require more information about your policy, please contact our customer service representatives Monday through Friday between 9am to 5pm at +65 6419 3000. Alternatively, you can send us an email at www.aig.com.sg or a fax at +65 6415 3723.

Thank you for your support. We look forward to serving you in all your general insurance needs.

Yours sincerely

Bucha Manik
Head of Auto

PS: You can now enjoy round-the-clock access to selected AIG products and services with our easy-to-use Apple or Android smartphone app. Purchase new policies, renew your policies, access claims support or receive emergency assistance for motor and travel, anytime, 24-hours a day. Your AIG Mobile App can be downloaded for free at iTunes or Google Play.

Enquire Road Tax Expiry Date (Details)

Vehicle Particulars

Vehicle No.:	SBZ815E
Road Tax Expiry Date:	11 Oct 2018
Vehicle Make:	NISSAN
Vehicle Model:	SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR

Please note:

The information contained herein is correct as at 19 Sep 2017 / 23:48.

(Bukit Merah)

Reported on 26/12/17
@ 1650hrs

ACCIDENT STATEMENT

ACCIDENT DATE: 26/12/2017 (DD/MM/YYYY), TIME: 15.30 HRS (HH:MM)

LOCATION: Junc of Bartley Road & Serangoon Ave 1

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SBZ 815 E
b) INSURANCE COMPANY: _____
c) POLICY NUMBER: _____
d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
e) MAKE & MODEL: _____
f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
h) PURPOSE OF USING AT ACCIDENT TIME: _____
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- a) NAME: _____ (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
c) ADDRESS: _____

* CONTINUE TO 3, d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: _____ (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: 900 89 892
c) ADDRESS: _____

* d) DATE OF BIRTH: (____/____/____) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) DATE OF DRIVING LICENCE: _____

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO) OWNER
IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: _____

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS) _____
b) ROAD SURFACE: (DRY / WET / OTHERS) _____

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)
IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: SGM 958K MODEL: _____
b) DRIVER'S NAME: Mdm Seet Chew Peng
c) NRIC/FIN/PASSPORT: S16989440 CONTACT: 96704994

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: _____ MODEL: _____
e) DRIVER'S NAME: _____
f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

* No of passenger
(including driver)

(2)

Passenger
Cham Kok Hui
male

* No of passenger
(including driver)

()

* No of passenger
(including driver)

()

Put in
Video
yes

email = kwekty@singnet.com.sg

fax = kwekty@singnet.com.sg ✓

VIDEO

Waiting for Certificate. ALG?



Policy No. : 2100486088-01
Period of Insurance : 12 Oct 2017 to 11 Oct 2018

Issued Date : 06 Sep 2017

Name of Policyholder : Kwek Teng Yeow @ Quek Eng Yeow
Address : 43 Jurong East Ave 1
#03-05
SINGAPORE 609778
Occupation/Nature of Business : Retirees

Registration No. : SBZ815E	Engine Capacity/Tonnage : 1,598.00 CC
Chassis No. : MNTBBAB17Z0027847	Engine No. : HR16992541B
Seating Capacity : 5	First Year of Registration : 2016
Make/Model : NISSAN SYLPHY 1.6 PREMIUM	Body Type : Sedan
Hire Purchase Company/Employer's Loan : NA	

Sum Insured	: Market Value	Off Peak Car	: No
Driver Restriction	: NA	Insuring with COE/PARE	: Yes

Person or Classes of Persons Entitled to Drive :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age conditions.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Other Key Policy Benefits :

Act of God, Strike, Riots and Civil Commotions, PA to Authorised Driver / Unnamed Passengers- \$10000. Dealer + AIG Authorised Workshops, New For Old (36 months) PA Insured- \$100000, Fire and Accessories (Cosmetic)- \$5000, Solar Film- \$1150, Loss of Use 1500cc+ 1600cc- In-Car Camera Express Waiver, NCD Protector

PREMIUM

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Property Damage - \$0

Windscreen : \$100

Kwek Teng Yeow @ Quek Eng Yeow - \$600 (Own Damage)

Premium	: \$	832.16
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GST (7%)	: \$	58.25
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Total	: \$	890.41
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Your Premium includes the following discount(s):

Safe Driver Discount - 5.00%, No Claim Discount - 50%