

INS. CASE OWNER:

*JESTACEY* CC *4/170 24377, TI ua352* LKK: *SMOOSNA* IDAC: *SMOOSNA*

SURVIVOR:

*Tanfikan*

ASSIGNMENT  
DOI: *21/12/17*

Date / Time: *26/12/17*

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : *SG67959T*  
 Name of Insured : *Koo Tet Myen*  
 Insured Tel No. : HP: *96643953*  
 Excess Sec II :SS D.O.A : *15/12/17*  
 Is driver the owner? (YES / NO) Nature of Accident :

Claim No. : *SMOOSNA/23122*  
 Policy No. : *69037824*  
 Make / Model : *Toyota wish*  
 Place of Accident : *Northstar @ Amek Entrance*

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

*SKN 60835*



INSRS: *ST&T*  
 WSP: *Automania*  
 Tel :  
 Liability :  
 RMKS:



INSRS:  
 WSP:  
 Tel :  
 Liability :  
 RMKS:



INSRS:  
 WSP:  
 Tel :  
 Liability :  
 RMKS:



INSRS:  
 WSP:  
 Tel :  
 Liability :  
 RMKS:

Date/ Time		STAGE	DATE / PIC
<i>4/1/18</i> <i>2/1/18</i>	<i>SKN60835, NA/My 170 23797/24 : 005-12/17/17</i> <i>SG67959T</i>	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
<i>27/12/17</i>	<i>Mr Koo return call, he confirmed that he reserved and collided with TP vehicle. Informed TP claim and he agree to settle.</i>	Documentation Check List: Handler Typist	
		Notification ltr (if non-pickup) <input type="checkbox"/>	
		After call to OI: <input checked="" type="checkbox"/>	
		Authorisation To Act: <input checked="" type="checkbox"/>	
		Release Voucher: <input checked="" type="checkbox"/>	
		Final Repair Bill: <input checked="" type="checkbox"/>	
		Car Rental Invoice: <input type="checkbox"/>	
		Towing Invoice: <input type="checkbox"/>	
		LTA / GIA : <input type="checkbox"/>	
		Medical Bill: <input type="checkbox"/>	
		PIR: <input type="checkbox"/>	
		Mandate/Reject Instruction: <input checked="" type="checkbox"/>	
		LOI: <input type="checkbox"/>	
		Payment Breakdown Form: <input type="checkbox"/>	
		Post-Repair Photos: <input type="checkbox"/>	
		Others: <input type="checkbox"/>	

RECEIVED 16 APR 2018

PRELIMINARY ADVICE	Date/Time: <i>4/1/17</i>	Sent By: <i>Ann</i>
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS ( days) Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: <i>17/8/18</i>	Confirm with: <i>Tong</i>
Final Liability:	% <i>100</i> (Agreed / Assessed) BOLA S/N No. : <i>NIL</i>	Email <input type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	SS <i>8774.00</i>	If NO or B 28, Ass. Lia :
Loss of Rental (LOR):	SS ( days)	
Loss of Use (LOU):	SS <i>1000.00</i> (\$100 x 10 days)	
Loss of Income (LOI):	SS (\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS	
Medical:	SS	1) Claim status: Normal/Reject/Private Settle
Disbursement:	SS (e.g. Tow/ Independent )	2) Report Format:
Legal Cost	SS	3) Survey fee:
Total:	SS <i>9774.00</i>	Global Sum SS:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS <i>9774.00</i>	Name 1: <i>ST&amp;T AUTOMOTIVE PTE LTD</i>
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

*20/8/18*



# ST&T AUTOMOTIVE PTE LTD

48 Toh Guan Road East Enterprise Hub  
 #05-139, Singapore 608586  
 Tel: (65) 98779879 Fax: (65) 63565541

## Customer Vehicle detail

Car Number : SKN6083S Car Model : MB E200 Sedan  
 Chassis Number : WDD212034A974409 Registration Year : 30-Jun-2014  
 EngineNumber : 27492030151826  
 Insurance Company : Tokio Marine Insurance Singapore Ltd

## Third Party Vehicle detail

Car Number : SGG7959T Car Model :  
 Insurance Company : AXA Insurance (S) Pte Ltd

## Estimation of repair cost

Item	Part Description	Qty	Unit Price	Price
1	RH front door	1	\$ 2,311.50	\$ <del>bt</del> 2,311.50
2	RH front door chrome moulding	1	\$ 135.70	\$ <del>new</del> 135.70
3	RH front door weatherstrip	1	\$ <del>312.80</del>	\$ <del>new</del> 312.80
4	RH front door window regulator assy	1	\$ <del>744.05</del>	\$ <del>new</del> 744.05
5	RH front door outer handle	1	\$ 527.00	\$ <del>dis</del> 527.00
6	RH front door inner lock	1	\$ 339.25	\$ <del>new</del> 339.25
7	RH front door inner lock bracket	1	\$ 28.75	\$ <del>new</del> 28.75
8	RH front door cylinder lock assy	1	\$ 339.25	\$ <del>bc</del> 339.25
9	RH rear door	1	\$ 2,347.75	\$ <del>bt</del> 2,347.75
10	RH rear door upper hinge	1	\$ 133.52	\$ <del>Rx</del> 133.52
11	RH rear door lower hinge	1	\$ 133.52	\$ <del>Rx</del> 133.52
12	RH rear door chrome moulding	1	\$ 118.45	\$ <del>new</del> 118.45
13	RH rear door weatherstrip	1	\$ 312.80	\$ <del>new</del> 312.80
14	RH rear door window regulator assy	1	\$ 759.00	\$ <del>new</del> 759.00
15	Rivet (front & rear door)	36	\$ 3.00	\$ <del>new</del> 108.00
16	RH rear sport rim	1	\$ 1,300.00	\$ <del>scul</del> 1,300.00
17	RH rear fender chrome moulding	1	\$ 118.45	\$ <del>new</del> 118.45
18	Rear bumper	1	\$ 1,822.75	\$ <del>Rx</del> 1,822.75
19	Rear bumper side retainer RH	1	\$ 34.50	\$ <del>new</del> 34.50
20	RH rear bumper bracket	1	\$ 20.70	\$ <del>new</del> 20.70
21	Rear bumper chrome moulding LH & RH	2	\$ 143.75	\$ <del>new</del> 287.50
22	Clip, bumper	8	\$ 6.00	\$ <del>new</del> 48.00
			<b>Total</b>	<b>\$ 12,596.04</b>

8301.70  
 10% - 747.53

# ST&T AUTOMOTIVE PTE LTD

48 Toh Guan Road East Enterprise Hub  
 #05-139, Singapore 608586  
 Tel: (65) 98779879 Fax: (65) 63565541

## Special Nett Item

1	Apply anti rust coating on repair area	1	\$ 60	100.00
2	Sealant kit for new panel	1	\$ 40	60.00
			net	
<b>Total</b>			<b>\$</b>	<b>160.00</b>

## Labour

1	Remove and dismantle damage parts on accident affected area, including all attachment items. Pull, strenghten and repair on RH center pillar and RH rear fender. Remove & reinstall rear bumper for repair. Adjust and align body gap to specification.		\$	1,650.00
2	Remove & reinstall rear seat and upholstery to facilitate repair.		\$	250.00
3	Supply paint material, carry out putty, masking and preparation before spray paint. Respray accident portion affected area on RH front and RH rear door (inner & outer), RH rear fender, rear bumper, RH front door handle, RH center pillar, RH side sill and RH front fender.		\$	2,250.00
4	Check all external lightings and wiring connections.		\$	60.00
5	Remove & refit reverse sensor including carry out checking and testing.		\$	40.00
6	Transfer door mechanism, wiring and attachment items onto replacement door panels.		\$	200.00
7	Remove & replace sport rim		\$	40.00
8	Conduct computerize wheel alignment check.		\$	80.00
9	Conduct OBD scan and check system performance		\$	200.00
<b>Total</b>			<b>\$</b>	<b>4,770.00</b>
<b>Grand Total</b>			<b>\$</b>	<b>17,526.04</b>

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

Taufik 97495249  
 'WP'  
 27/12/17 @ 1140.  
 7 days.  
 Resurvey after paint  
 Sur @ lkkauto.com

7471.53  
 100  
 2720  
 10291.53  
 1/5/8200#  
 7 days



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S7M005NA

Our ref: CC4/AXA17024377/T1ua3

Date: 04.01.2018

The Motor Claims Department  
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SKN 6083S**

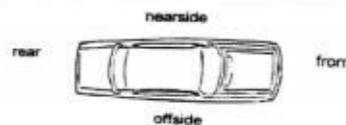
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27.12.2017 at the premises of M/s ST & T Automotive Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	17,526.04
Revised Estimate Amount	: S\$	11,121.70
"Check" Items Amount	: S\$	1,424.85
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the  
O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 7.0 days

Yours faithfully,

MOHD. TAUFIKH  
Licensed Appraiser



SERVICE REQUESTS

MESSAGES

CLAIMS

« Re:RE: MANDATE REQUEST FOR SGG 7959T AND SKN 6083S

Type

Information

Message

Mandate approved.

Reply



SERVICE REQUESTS

MESSAGES

CLAIMS

## MANDATE REQUEST FOR SGG 7959T AND SKN 6083S

Type

Question

Message

Dear Sir / Madam, We advise our recommendation as follows: (a) Liability : 100% (b) Quantum : COR : \$ 8,774.00 LOU : \$ 1,000.00 (\$100 x 10 days) LTA Search Fee : \$ Total : \$ 9,774.00 Veh Model : Mercedes Benz E200 Sedan- 1991cc (c) Remarks : Surveyor recommend 7 days + Public Holiday + weekends Please revert with your approval / mandate / instructions, if any. The relevant documents are attached.

[Reply](#)

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SGG 7959T (Insd veh)	Model:	MERCEDES BENZ E200 SEDAN (R18)
	SKN 6083S (TP veh)		
Date of Accident:	13/12/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	18,752.86	
Final Repair Cost	:	\$	8,774.00	
Loss of Use	:	\$	1000.00	10 days at \$100.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		

Others: : \$

: \$

Final Settlement Sum : \$ 9,774.00

Is Third Party Workshop GIA Registered?  YES  NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown		
1)	ST&T AUTOMOTIVE PTE LTD	: \$ 9,774.00

NUR SHAQILAH BTE ABDOL  
WAHAB

23/08/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



## Service Request Details

Claim S7M005NA

Reference

CC4/ASM17024377/110a3s2ate



December 13, 2017 Request Date

August 21, 2018 Due Date

July 10, 2019 Vendor Name

LKK AUTO Type of CONSULTANTS PTE Loss LTD (TP)

Third Party Vehicle Services Damage

### Vehicle Information

Incident Vehicle SKN6083S  
Registration # TPVD MERCEDES- BENZ  
Make Model E200 SEDAN (R18)  
Service Address #10-177, ... 730809

### Actions

Next Step Finish the work  
Complete Work  
More

### Primary Contact/Insured

KOO TET NYEN  
BLK 809 #10-177, 730809, Singapore  
96643953  
ASPETRA.MOTOR@GMAIL.COM

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
TP ESTIMATE - MARKED.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	January 4, 2018
Video footage.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	December 27, 2017
UPDATE TP ON SURVEY.pdf	Letters and Correspondence	Workshop	TAY Ernest	December 26, 2017
EMAIL RECEIVED FROM WORKSHOP WITH GIA REPORT & LICENSE.msg	Other	Other	DHIWAR Namrata	December 22, 2017
GIA SKN6083S TP.PDF	Reports & Statement	GIA Report	VISHNU BATHAM Shekhar	December 18, 2017
GA037824-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	TEO Kitty	December 14, 2017
GA037824-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	TEO Kitty	December 14, 2017

## Service Request Details

Claim S7M005NA

Reference

CC4/ASM17024377/100332ate



December 13, 2017 Request Date

August 21, 2018 Due Date

July 10, 2019 Vendor Name

LKK AUTO Type of  
CONSULTANTS PTE LOSS  
LTD (TP)

Third Party Vehicle Services  
Damage

### Vehicle Information

Incident Vehicle SKN6083S  
Registration # TPVD MERCEDES- BENZ  
Make Model E200 SEDAN (R18)  
Service Address BLK 809  
#10-177, . . . 730809

### Actions

Next Step Finish the work  
Complete Work  
More

### Primary Contact/Insured

KOO TET NYEN  
BLK 809 #10-177, 730809,  
Singapore  
96643953  
ASPETRA.MOTOR@GMAIL.COM

# Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

## Summary

### Vehicle & Driver Details

Vehicle Registration#  
SKN60835

Registration State  
SINGAPORE

Mileage  
62150

Purchase Date  
mm/dd/yyyy

Registration Date \*  
06/30/2014

Age of Vehicle  
3

### Driver Details

CATEGORY Manufacturing Year

POLICY INFORMAT... 2006

Driver Name

ASSESSMENT INFO...  
2014

FNOL INFORMATI... YIFAN ZHANG

POST SURVEY INF...

ASSESSMENT INFO... WDD2120342A974409

FNOL INFORMATI... 0

CATEGORY Engine No

POST SURVEY INF...

CATEGORY Driver License #

POLICY INFORMAT... 1ZZ2584958

FNOL INFORMATI...

ASSESSMENT INFO... 27492030151826

POST SURVEY INF...

CATEGORY Engine Capacity

License Type

POLICY INFORMAT...

FNOL INFORMATI...

ASSESSMENT INFO... 1991 cc

POST SURVEY INF...

CATEGORY Sum Insured

License Issue Date

POLICY INFORMAT... 0

FNOL INFORMATI...

ASSESSMENT INFO... 0

POST SURVEY INF...

CATEGORY Market Value

License Expiration Date

POLICY INFORMAT... 0

FNOL INFORMATI...

ASSESSMENT INFO... 0

POST SURVEY INF...

CATEGORY Address

POST SURVEY INF...



SERVICE REQUESTS

MESSAGES

CLAIMS



## Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Front left side

PIRELLI 6mm

Rear left side

PIRELLI 6mm

Front right side

PIRELLI 6mm

Rear right side

PIRELLI 6mm

SERVICE REQUESTS MESSAGES CLAIMS

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary Parts

EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTRR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)
<input type="checkbox"/>	1	1			RH FRONT DOOR (DISC 10%)			Necessary	2080.35		0		2080.35
<input type="checkbox"/>	2	1			RH FRONT DOOR CHROME MOULDING (DISC 10%)			Necessary	122.13		0		122.13
<input type="checkbox"/>	3	1			RH FRONT DOOR WEATHERSTRIP (DISC 10%)			Necessary	281.52		0		281.52
<input type="checkbox"/>	4	1			RH FRONT DOOR WINDOW REGULATOR ASSY			Serviceable	0		0		0
<input type="checkbox"/>	5	1			RH FRONT DOOR OUTER HANDLE (DISC 10%)			Damaged	474.3		0		474.3
<input type="checkbox"/>	6	1			RH FRONT DOOR INNER LOCK			Serviceable	0		0		0
<input type="checkbox"/>	7	1			RH FRONT DOOR INNER LOCK BRACKET			Serviceable	0		0		0

EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTR%	DISC CUNT%	SALV AGE%	PART PRICE(NET)
	20	1			RH REAR BUMPER BRACKET			Serviceable	0		0		0
	21	2			REAR BUMPER CHROME MOULDING LH & RH (DISC 10%)			Necessary	129.37		0		258.74
	22	8			CLIP BUMPER (DISC 10%)			Necessary	5.4		0		43.2
<b>Labour</b>													
EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT					
	1		APPLY ANTI RUST COATING ON REPAIR AREA.	60	0	0	Reviewing						
	2		REMOVE AND DISMANTLE DAMAGE PARTS ON ACCIDENT AFFECTED AREA, INCLUDING ALL ATTACHMENT ITEMS. PULL, STRENGTHEN AND REPAIR ON RH CENTER PILLAR AND RH REAR FENDER. REMOVE & REINSTALL REAR BUMPER FOR REPAIR. ADJUST AND ALIGN BODY GAP TO SPECIFICATION.	1000	0	0	Reviewing						
	3		REMOVE & REINSTALL REAR SEAT AND UPHOLSTERY TO FACILITATE REPAIR.	80	0	0	Reviewing						
	4		SUPPLY PAINT MATERIAL, CARRY OUT PUTTY, MASKING AND PREPARATION BEFORE SPRAY PAINT. RESPRAY ACCIDENT PORTION AFFECTED AREA ON RH FRONT }	1200	0	0	Reviewing						
	5		AND RH REAR DOOR (INNER & OUTER), RH REAR FENDER, REAR BUMPER, RH FRONT DOOR HANDLE, RH CENTER PILLAR, RH SIDE SILL AND RH FRONT FENDER. }	0	0	0	Reviewing						
	6		CHECK ALL EXTERNAL LIGHTINGS AND WIRING CONNECTIONS.	30	0	0	Reviewing						



SERVICE REQUESTS    MESSAGES    CLAIMS

## Assessment Details

General & Workshop Details    Vehicle & Driver Details    Vehicle Condition    Taxes & Ratio    Parts & Labour    Miscellaneous

### Summary

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
<input type="checkbox"/>	1	DAYS OF REPAIR	Reviewing	40	7	
<input type="checkbox"/>	2	SEALANT KIT FOR NEW PANEL	Reviewing	40	NECESSARY	

SERVICE REQUESTS    MESSAGES    CLAIMS



## Assessment Details

General & Workshop Details    Vehicle & Driver Details    Vehicle Condition    Taxes & Ratio    Parts & Labour    Miscellaneous

Summary    Claim Amount    \$10,291.53    Claim Amount    \$10,291.53

CATEGORY	ESTIMATE	REVISED AMOUNT
Labour	\$2,780.00	\$2,780.00
Miscellaneous	\$40.00	\$40.00
Spare Parts	\$7,471.53	\$7,471.53

Submit for Review

SERVICE REQUESTS    MESSAGES    CLAIMS

## << Assessment Details

General & Workshop Details    Vehicle & Driver Details    Vehicle Condition    Taxes & Ratio    Parts & Labour    Miscellaneous

Summary               

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
------	-------	------	--------	--------	---------	--------

<input type="button" value=""/>	<input type="button" value=""/>	1	Reviewing	8200		<input type="button" value=""/>
FINAL LUMP SUM						