Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Wednesday, 24 January, 2018 2:11 PM

To: PBSP

Cc: Admin A; Asher Sng (LKKAuto); Shu Pei (LKKAuto); Vic (LKKAuto)

Subject: RE: reminder// REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON

04/12/2017 ***LKK REF:CC3/AIG17024371/hb3

Without Prejudice

Dear Caroline,

We refer further to our below email.

We had just received a copy of our Insured's GIA report.

Our Insured reported that while he was reversing, your client had also moved forward which resulted in the collision.

As such, we would like to request for your client's CCTV/video footage for our further action.

Thank you.

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

#carpark Moving in/ out of parking lot & Deparking lot and I need to switch back, but other car came out from his parking lot and my car back and the others car front collided.

Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKO4277Y

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

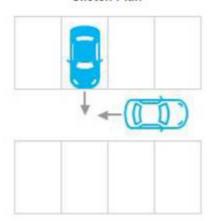
Name of Driver

NRIC/Passport Number Contact Number

Address

No. of Contract

Sketch Plan



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Vic (LKKAuto)

Sent: Wednesday, 24 January, 2018 12:41 PM

To: 'PBSP'

Cc: Admin A; Asher Sng (LKKAuto); Shu Pei (LKKAuto); Vic (LKKAuto)

Subject: RE: reminder// REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON 04/12/2017 ***LKK

REF:CC3/AIG17024371/hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: PBSP [mailto:pml-pbsp@simedarby.com.sg] Sent: Wednesday, 24 January, 2018 12:08 PM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto); Shu Pei (LKKAuto)

Subject: Re: reminder// REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON 04/12/2017 ***LKK

REF:CC3/AIG17024371/hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAuto) < vicalpeh@lkkauto.com> Sent: Monday, 22 January 2018 11:31:26 AM

Cc: 甯珺 ©; Asher Sng (LKKAuto); Shu Pei (LKKAuto); Vic (LKKAuto)

Subject: RE: reminder// REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON 04/12/2017 ***LKK

REF:CC3/AIG17024371/hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will check and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Monday, 22 January, 2018 11:03 AM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto); Shu Pei (LKKAuto)

Subject: Re: reminder// REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON 04/12/2017 ***LKK

REF:CC3/AIG17024371/hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAuto) < vicalpeh@lkkauto.com> Sent: Monday, 15 January 2018 4:36:24 PM

Cc: 甯珺 ©; Asher Sng (LKKAuto); Shu Pei (LKKAuto); Vic (LKKAuto)

Subject: RE: reminder// REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON 04/12/2017 ***LKK

REF:CC3/AIG17024371/hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We were informed by our Insured that he will lodge the report asap.

We will check and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Monday, 15 January, 2018 12:44 PM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto); Shu Pei (LKKAuto)

Subject: Re: reminder// REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON 04/12/2017 ***LKK

REF:CC3/AIG17024371/hb3

Dear Vic,

Please let us haveyour reply on liability.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Thursday, 11 January 2018 4:21:14 PM

To: Vic (LKKAuto)

Cc: 甯珺 ©; Asher Sng (LKKAuto); Shu Pei (LKKAuto)

Subject: Re: reminder// REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON 04/12/2017 ***LKK

REF:CC3/AIG17024371/hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards. Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Monday, 8 January 2018 10:46:05 AM

To: Vic (LKKAuto)

Cc: 甯珺 ©; Asher Sng (LKKAuto); Shu Pei (LKKAuto)

Subject: reminder// REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON 04/12/2017 ***LKK

REF:CC3/AIG17024371/hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Thursday, 4 January 2018 10:52 AM

To: Vic (LKKAuto)

Cc: 甯珺 ©; Asher Sng (LKKAuto); Shu Pei (LKKAuto)

Subject: Re: REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON 04/12/2017 ***LKK

REF:CC3/AIG17024371/hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Tuesday, 2 January 2018 10:09:04 AM

To: Vic (LKKAuto)

Cc: 甯珺 ©; Asher Sng (LKKAuto); Shu Pei (LKKAuto)

Subject: Re: REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON 04/12/2017 ***LKK

REF:CC3/AIG17024371/hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAuto) < vicalpeh@lkkauto.com> Sent: Thursday, 28 December 2017 12:31:23 PM

To: PBSP

Cc: 甯珺 ©; Asher Sng (LKKAuto); Vic (LKKAuto); Shu Pei (LKKAuto)

Subject: RE: REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON 04/12/2017 ***LKK

REF:CC3/AIG17024371/hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: PBSP [mailto:pml-pbsp@simedarby.com.sg] Sent: Thursday, 28 December, 2017 9:48 AM

To: Shu Pei (LKKAuto); Vic (LKKAuto)

Cc: Admin A; CS A Team

Subject: Re: REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON 04/12/2017 ***LKK

REF:CC3/AIG17024371/hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) < shupei@lkkauto.com Sent: Tuesday, 26 December 2017 3:57:47 PM

To: PBSP

Cc: 甯珺 ©; CS A Team

Subject: RE: REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON 04/12/2017 ***LKK

REF:CC3/AIG17024371/hb3

Dear Caroline,

We refer to your email below.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Tuesday, 26 December, 2017 2:59 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT - SKQ4277Y AND SKZ1643X ON 04/12/2017

Dear Sirs.

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

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