

ROSLI MOHAMED Yusof

LKIK

c/o Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

n

Date: 7-5-2018
AXA INSURANCE SINGAPORE PTE LTD
MOTOR CLAIMS DEPT.
8 SHENTON WAY #27-01
AXA TOWER
SINGAPORE 068811

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SKB 7907 Y AND SKV 4209 T
ALONG JALAN PISANG OPEN CARPARK ON 22-12-2017

I / We, the owner of Vehicle No. SKB 7907 Y which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|-----------------------------------|---|-----------------|
| 1. Costs of repair | - | \$363.80 |
| 2. Loss-of-Use/Rental fees 1 DAYS | - | \$ 80.00 |
| 3. Police / GIA report / LTA fees | - | \$ 2.00 |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u>\$445.80</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.



Yours faithfully,

LETTER OF AUTHORITY

ACCIDENT INVOLVING SKB 7907 Y AND SKV4209 T
ALONG JALAN PISANG OPEN CARPARK
ON 22-12-2017

BY THE LETTER OF AUTHORITY, I / We, ROSLI BIN MORTAMAZ YUSOF
NRIC NO. S6942637 I The owner of Vehicle No. SKB 7907 Y

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 22 (day) 12 (month) 2017 (year)



Acknowledged by Owner
(company stamp if applicable)



AXA THIRD PARTY DIRECT SETTLEMENT

| | | |
|-------------------------|----------------------|-------------------------------|
| Vehicle No: | SKV 4209T (Insd veh) | Model: BMW 320I AT ABS 1995cc |
| | SKB 7907Y (TP veh) | |
| Date of Accident/ Time: | 22/12/2017 | |

| | | | |
|---|----------------------------------|---|--------------------|
| Repair Estimate | : \$ | 481.50 | |
| Final Repair Cost | : \$ | | |
| Loss of Use | : \$ | | days at \$ per day |
| Rental (if any) | : \$ | | days at \$ per day |
| LTA / GIA Search Fee | : \$ | | |
| Others: | : \$ | | |
| | : \$ | | |
| Final Settlement Sum (Global Sum) | : \$ | 440.00 | |
| Payee Name : Alan's United Auto Pte. Ltd. | | | |
| Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below) | | | |
| A) | For Non GIA Registered Workshop: | Agreed Liability _____ (%) | |
| B) | For GIA Registered Workshop: | BOLA Applicable: Yes / No BOLA Scenario No: <u>NIL</u> | |
| | BOLA Liability: _____ (%) | Assessed Liability (*): <u>100</u> (%) | |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. | | | |
| Remarks: | | | |

NOTE:

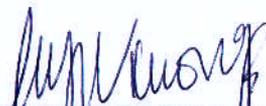
- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.




 Signature of workshop representative / Workshop stamp
 Name of Representative: Khong Sui Jie
 Date: 3/8/2021


 Signature of Witness / Workshop stamp (if applicable)
 Name of Witness: Khong Eng Wei
 Date:




 Signature of AXA's surveyor/representative:
 Name of AXA's surveyor /Representative:
 Date: 06/08/2021

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SKV4209T
Accident Date : 22-Dec-2017
Our Ref : 217199 (AXA) / CHAN

No. : 15530

Date : 05-May-2018

PAGE : 1

ROSLI MOHAMED YUSOF
80 EDGEDALE PLAINS
#06-03
Singapore 828735

FINAL REPAIR COST FOR BMW320I 2.0 SKB7907Y
=====

| | |
|---|------------|
| To remove front bumper for repair, adjust, align and to refix bumper | 120.00 |
| To putty and spray front bumper | 220.00 |
| | ----- |
| | 340.00 |
| Add 7% GST : | 23.80 |
| | ----- |
| Total : | S\$ 363.80 |
| | ===== |

Singapore Dollars Three Hundred and Sixty Three
and Cents Eighty Only



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-193454
 Date of Request: 22/12/2017

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
 Blk 7 Sin Ming Industrial Estate
 #01-76
 Singapore 575642

Dear Sir/Madam,

Enquiry Date 22/12/2017
 Enquiry By Chan Yew Siah
 TP Vehicle No. SKV4209T
 Accident Date 22/12/2017

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|-----------------------|-----------------------|------------------|
| SKV4209T | AXA Insurance Pte Ltd | 06/06/2017-16/09/2018 | 6338 7288 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-193454
 Date of Request: 22/12/2017

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
 Blk 7 Sin Ming Industrial Estate
 #01-76
 Singapore 575642

Dear Sir/Madam,

Enquiry Date 22/12/2017
 Enquiry By Chan Yew Siah
 TP Vehicle No. SKV4209T
 Accident Date 22/12/2017

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 NOVEMBER 2018

**GIAN KIM CHUAN
3 FARRER ROAD
#03-02 TULIP GARDEN
SINGAPORE 268818**

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC4/AXA17024360/Khb3
YOUR REF : SKV 4209T
ACCIDENT INVOLVING SKV 4209T AND SKB 7907Y ALONG JALAN PISANG OPEN
CAR PARK ON 22.12.2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s ALAN'S UNITED AUTO PTE LTD acting on behalf of the owner of SKB 7907Y against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third Party vehicle SKB 7907Y while reversing to park. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

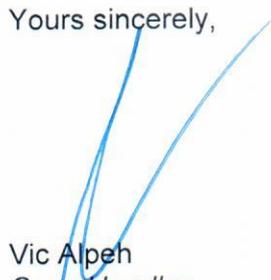
This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Kcgian1@gmail.com
(Email)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|---------------------------------|---|-------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 22 Dec 2017 15:49 | Clim Veh Model Changed | | [I] Namrata Dhiwar |
| 2 | 22 Dec 2017 15:49 | Clim Created | Reg No: SKB7907Y. Policy No: GA216355. Acct Date: 2017/12/22. Claim Type: TP. Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Alans United Auto Pte Ltd (HQ). Ins.Status => Incoming Claim | [I] Namrata Dhiwar |
| 3 | 22 Dec 2017 17:07 | TP Ins Updated | TPRegNo:SKV7907Y -> SKV4209T. | [I] Khor Saw Theng |
| 4 | 22 Dec 2017 17:27 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ):1. Please assign Kenneth Kong. 2. TP is not ARC workshop. | [I] Khor Saw Theng |
| 5 | 22 Dec 2017 17:27 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/01/04 | [I] Khor Saw Theng |
| 6 | 22 Dec 2017 17:27 | Adj Mandate Set | Approved:8000.00.Reinsp:Adj decides. | [I] Khor Saw Theng |
| 7 | 22 Dec 2017 17:46 | Assignment 1st Accessed | | [A] Nivitha Govindasamy |
| 8 | 26 Dec 2017 09:32 | Label Added | (469):VNI. | [A] Nivitha Govindasamy |
| 9 | 26 Dec 2017 15:03 | Adj Adjuster Assigned | [None] -> KENNETH KONG | [A] Lau Shu Pei |
| 10 | 01 Mar 2018 14:57 | Label Removed | (469):VNI. | [A] Lau Shu Pei |
| 11 | 01 Mar 2018 14:59 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2018/01/04 | [A] Lau Shu Pei |
| 12 | 26 Nov 2018 13:56 | Adj Mandate Request | Cur.Req:445.80:PENDING MANDATE APPROVAL AS BELOW: COR(w/gst): \$363.80 LOU : \$ 80.00 (\$80 x 1 day) GIA : \$ 2.00 TOTAL : \$445.80 REMARKS : BOLA NIL - OI reversed and hit TP | [A] VIC ALPEH |
| 13 | 06 Dec 2018 16:15 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/01/04 | [I] Chan Kian Chuan |
| 14 | 06 Dec 2018 16:15 | Adj Mandate Set | Approved:445.80. | [I] Chan Kian Chuan |

Date From Date To Audit Type

ACTIVITY

[13/02/2019 15:51] VIC ALPEH:
Pending OI instruction on Private Settlement
[07/12/2018 17:41] VIC ALPEH:
Alert - Adj Mandate Approved (S\$445.80) - SKB7907Y - Claim Handler: Chan Kian Chuan
Approved:445.80.
[26/11/2018 13:37] VIC ALPEH:
FILE REVIEWED. OI Mr Gian Kim Chuan reported that he was reversing to park. He heard the warning sound, stop and alighted from his vehicle. When he cam back to his car, TP owener waiting for him and informed that his car hit the front of TO car. OI took scene photo as per GIA report. Send letter and email to OI to notify TP claim and NCD issues.
[30/05/2018 09:13] VIC ALPEH:
NO OI GIA REPORT IN YET
[26/12/2017 09:32] Nivitha Govindasamy:
Vehicle not in workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| 1736496 | 01 Mar 2018 14:59:54 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SKB7907Y | | 10.70 |

