

Re: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 2/8/2021 11:32 AM

To: Shi Jie <shijie@alanutd.com>

Cc: 'Alan United SGD' <service@alanutd.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

 1 attachments (534 KB)

DS FORM_SKB7907Y.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shi Jie <shijie@alanutd.com>**Sent:** Thursday, 29 July 2021 11:49 AM**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Cc:** 'Alan United SGD' <service@alanutd.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>**Subject:** RE: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

Hi Hsiao Tong,

Please let us have the DV. Thank you.

Regards,

Shi Jie**Alan's United Auto Pte. Ltd.**

From: Shi Jie [mailto:shijie@alanutd.com]**Sent:** Wednesday, July 14, 2021 3:34 PM**To:** 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>**Cc:** 'Alan United SGD' <service@alanutd.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>**Subject:** RE: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

Hi Hsiao Tong,

For swift and amicable settlement purposes, we will accept your offer below.

Please let us have the DV. Thank you.

Regards,

Shi Jie**Alan's United Auto Pte. Ltd.**

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, July 13, 2021 5:45 PM
To: Shi Jie <shijie@alanutd.com>
Cc: 'Alan United SGD' <service@alanutd.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

Without Prejudice

Dear Shi Jie,

Apologised for late response.

Could we settle this matter at a global sum of \$440.00(all-in)?

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shi Jie <shijie@alanutd.com>
Sent: Wednesday, 7 July 2021 12:34 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Alan United SGD' <service@alanutd.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

Hi Hsiao Tong,

It has been 2months since your last reply...

Will appreciate your reply at the soonest.

Regards,

Shi Jie

Alan's United Auto Pte. Ltd.

From: Shi Jie [<mailto:shijie@alanutd.com>]
Sent: Tuesday, May 18, 2021 12:34 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Alan United SGD' <service@alanutd.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

Hi Hsiao Tong,

Any update on the below? Thank you.

Regards,

Shi Jie

Alan's United Auto Pte. Ltd.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, April 23, 2021 8:27 AM
To: Shi Jie <shijie@alanutd.com>
Cc: 'Alan United SGD' <service@alanutd.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

Without Prejudice

Hi Shi Jie,

Apologised for late response.

We are reviewing the matter and will get back to you by next week.

Kindly hold hands for time being.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shi Jie <shijie@alanutd.com>
Sent: Tuesday, 20 April 2021 11:43 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Alan United SGD' <service@alanutd.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

Hi Hsiao Tong,

Please let me know if you are the correct handler for this case? If not, can you help to loop the correct handler for this case?

We've been waiting for an offer since April 2020 (a year has passed) and we have not obtained a reply at all.

Regards,

Shi Jie

Alan's United Auto Pte. Ltd.

From: Shi Jie [<mailto:shijie@alanutd.com>]
Sent: Thursday, April 15, 2021 4:27 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Alan United SGD' <service@alanutd.com>
Subject: RE: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

Hi Hsiao Tong,

Any update on this case?

Regards,

Shi Jie

Alan's United Auto Pte. Ltd.

From: Shi Jie [<mailto:shijie@alanutd.com>]
Sent: Monday, December 28, 2020 1:51 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Alan United SGD' <service@alanutd.com>
Subject: RE: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

+ Letter of demand.

Regards,

Shi Jie
Alan's United Auto Pte. Ltd.

From: Shi Jie [<mailto:shijie@alanutd.com>]
Sent: Monday, December 28, 2020 1:50 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Alan United SGD' <service@alanutd.com>
Subject: RE: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

Hi Hsiao Tong,

Any update on this case?

Regards,

Shi Jie
Alan's United Auto Pte. Ltd.

From: Shi Jie [<mailto:shijie@alanutd.com>]
Sent: Friday, November 6, 2020 1:47 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Alan United SGD' <service@alanutd.com>
Subject: RE: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

Hi Hsiaotong,

Any update on this outstanding TP claim? Thank you.

Regards,

Shi Jie
Alan's United Auto Pte. Ltd.

From: Shi Jie [<mailto:shijie@alanutd.com>]
Sent: Tuesday, September 22, 2020 1:02 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Alan United SGD' <service@alanutd.com>
Subject: RE: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

Hi Hsiaotong,

Any update on this outstanding TP claim? Thank you.

Regards,

Shi Jie
Alan's United Auto Pte. Ltd.

From: Shi Jie [<mailto:shijie@alanutd.com>]
Sent: Thursday, July 9, 2020 4:32 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Alan United SGD' <service@alanutd.com>
Subject: FW: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

Hi Hsiao Tong,

Any update on this TP claim? Thank you.

Regards,

Shi Jie
Alan's United Auto Pte. Ltd.

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Tuesday, April 21, 2020 10:02 AM
To: Shi Jie <shijie@alanutd.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Alan United SGD' <service@alanutd.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Accident involving SKB7907Y & SKV4209T on 22.12.2017 - LKK REF CC4/AXA17024360/Kpb3

Without Prejudice

Dear Shi Jie,

We refer to your below email and the contents were noted.

Please be informed that this matter is handled by our Ms Hsiao Tong, and she will get back to you for an update/offer.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Shi Jie [<mailto:shijie@alanutd.com>]
Sent: Monday, 20 April, 2020 4:31 PM
To: Vic (LKKAuto)
Cc: 'Alan United SGD'
Subject: Accident involving SKB7907Y & SKV4209T on 22.12.2017

Hi Vic,

We have an outstanding claim request for accident involving SKB7907Y & SKV4209T on 22.12.2017.

Attached is the letter of demand for your reference. Kindly assist to look into this case.

We look forward to your reply. Thank you.

Regards,

Shi Jie
Alan's United Auto Pte. Ltd.