## Shu Pei (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 28 December, 2017 9:43 AM

To: Shu Pei (LKKAuto)
Cc: MT\_Claim\_SG

**Subject:** RE: Our Ref: 17/17/17/VP05/020296 Lonpac Insurance Bhd: Our Ref: SLD4407X Your Ref:

SKD5914D DOA: 21/12/2017 / LOA: KPE ): PLEASE ARRANGE TP SURVEY \*\*\*LKK

REF:CC4/LPC17024358/T1pb3

**Attachments:** 28122017094121.pdf

Dear Shu Pei,

Attached insured's GIA report for your attention.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

**Sent:** Wednesday, 27 December, 2017 5:25 PM **To:** ERIC WOO JUN KIAT; GERALD POH WEE BIN

Cc: MT Claim SG; Admin A; Hsiao Tong (LKKAuto); Zaini (LKK Auto)

Subject: RE: Our Ref: 17/17/17/VP05/020296 Lonpac Insurance Bhd: Our Ref: SLD4407X Your Ref: SKD5914D DOA:

21/12/2017 / LOA: KPE ): PLEASE ARRANGE TP SURVEY \*\*\*LKK REF:CC4/LPC17024358/T1pb3

## WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLD 4407X at M/s Vermogen Ace Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please be informed that estimated cost of repair and preliminary advice is not ready yet

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 22 December, 2017 2:41 PM

To: 'ERIC WOO JUN KIAT' < <a href="mailto:ericwoo@lonpac.com">ericwoo@lonpac.com</a>>

Cc: 'MT\_Claim\_SG' < <a href="mailto:mt\_claim@lonpac.com">mt\_claim@lonpac.com</a>; assignments < <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A < <a href="mailto:admin-assignments@lkkauto.com">admin-assignments@lkkauto.com</a>; Admin A < <a href="mailto:assignments@lkkauto.com">admin-assignments@lkkauto.com</a>; Admin A < <a href="mailto:admin-assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A < <a href="mailto:admin-assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A < <a href="mailto:admin-assignments@lkkauto.com">admin-assignments@lkkauto.com</a>; Admin A < <a href="mailto:admin-assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A < <a href="mailto:admin-assignments@lkkauto.com">admin-assignments@lkkauto.com</a>; Admin A < <a href="mailto:admin-assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A <a href="mailto:admin-assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin Assignments@lkkauto.com</a>; Admin Assignments@lkkauto.com</a>; Admin Assign

a@lkkauto.com>

Subject: RE: Our Ref: 17/17/17/VP05/020296 Lonpac Insurance Bhd: Our Ref: SLD4407X Your Ref: SKD5914D DOA:

21/12/2017 / LOA: KPE ) : PLEASE ARRANGE TP SURVEY

Dear Eric,

Thank you for the assignment.

## "WISHES YOU a MERRY CHRISTMAS & HAPPY NEW YEAR 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [mailto:ericwoo@lonpac.com]

Sent: Friday, 22 December, 2017 12:38 PM

To: juan paulo baldoz paulovermogenace@gmail.com>

**Cc:** Eric Glorioso < <a href="mailto:ericvermogenace@gmail.com">ericvermogenace@gmail.com</a>; Minoko

<minokovermogenace@gmail.com>; pila.vermogenace <pila.vermogenace@gmail.com>; Edmond Lim jian zhi

<edmondvermogenace@gmail.com>; Lina Rosli linavermogenace@gmail.com>; Luis Tan

<<u>luis.vermogenace@gmail.com</u>>; Paul <<u>Paul@v-auto.com.sg</u>>; MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>;

assignments@lkkauto.com

**Subject:** RE: Our Ref: 17/17/17/VP05/020296 Lonpac Insurance Bhd: Our Ref: SLD4407X Your Ref: SKD5914D DOA: 21/12/2017 / LOA: KPE ): PLEASE ARRANGE TP SURVEY

Dear Paulo Baldoz,

Noted.

Dear Catherine,

FYA.

Thank you.

Best Regards, Eric Woo Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555 Tel: (65) 6279 9253 | Fax: (65) 6296 3767 From: juan paulo baldoz [mailto:paulovermogenace@gmail.com]

**Sent:** Friday, 22 December, 2017 12:34 PM

To: ERIC WOO JUN KIAT

**Cc:** Eric Glorioso; ezel tejano; Minoko; pila.vermogenace; Edmond Lim jian zhi; Lina Rosli; Luis Tan; Paul; MT\_Claim\_SG **Subject:** Re: Our Ref: 17/17/17/VP05/020296 Lonpac Insurance Bhd: Our Ref: SLD4407X Your Ref: SKD5914D DOA:

21/12/2017 / LOA: KPE ): PLEASE ARRANGE TP SURVEY

Dear Eric,

Kindly assign Mohamad Taufikh to conduct PRS at Vermogen Ace Pte Ltd here at 6 Benoi Sector S(629904) 22/12/2017 (Friday).

Thank you

On Thu, Dec 21, 2017 at 5:54 PM, ERIC WOO JUN KIAT <ericwoo@lonpac.com> wrote:

Dear Paulo Baldoz,

We refer to your email below.

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

Sent: Thursday, 21 December, 2017 5:24 PM To: MT_Claim_SG; ONG LI LI
Cc: vmg.vermogenace; Eric Glorioso; ezel tejano; Minoko; pila.vermogenace; Edmond Lim jian zhi; Lina Rosli; Luis Tan;
Paul <b>Subject:</b> Lonpac Insurance Bhd: Our Ref: SLD4407X Your Ref: SKD5914D DOA: 21/12/2017 / LOA: KPE ): PLEASE ARRANGE TP SURVEY
Dear Sir / Madam,
Kindly arrange our client's vehicle for pre-repair survey at Vermogen Ace Pte Ltd here at 6 Benoi Sector S(629904). on 22/12/2017 (Friday).
Please refer to the attachment and revert to us soon.
Dear Officer In-charge,
Please let us know what is the liability?
Kindly check & revert to us as soon as possible.
Thank you.
Best Regards,
ਪਾਰਮਸ੍ਰਾੰਗ੍ਰਾ <b>ਮੁੱਛ</b> ਤ
Paulo Baldoz
Vermogen Ace Pte Ltd

From: juan paulo baldoz [mailto:paulovermogenace@gmail.com]

6358 3031